

Panasonic®

Operating Instructions

Digital Cordless Answering System

Model No. **KX-TGE820E**
KX-TGE822E
KX-TGE823E



Model shown is KX-TGE820.

***Before initial use, see “Getting Started”
on page 11.***

Thank you for purchasing a Panasonic product.

Please read these operating instructions before using the unit and save them for future reference.

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Model composition

| Series | Model No. | Base unit | Handset | |
|------------------|-----------|-----------|-----------|----------|
| | | Part No. | Part No. | Quantity |
| KX-TGE820 series | KX-TGE820 | KX-TGE820 | KX-TGEA25 | 1 |
| | KX-TGE822 | KX-TGE820 | KX-TGEA25 | 2 |
| | KX-TGE823 | KX-TGE820 | KX-TGEA25 | 3 |

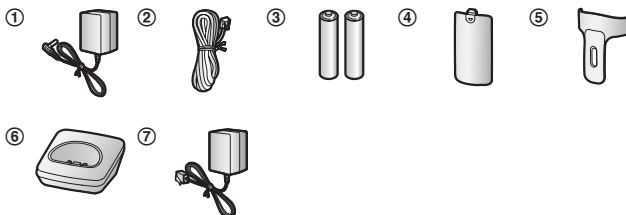
Accessory information

Supplied accessories

| No. | Accessory item/Part number | Quantity | | |
|-----|--|-----------|-----------|-----------|
| | | KX-TGE820 | KX-TGE822 | KX-TGE823 |
| ① | AC adaptor for base unit/PNLV226E0Q | 1 | 1 | 1 |
| ② | Telephone line cord/PNJA1191Z (for U.K.) | 1 | 1 | 1 |
| ③ | Rechargeable batteries*1 | 2 | 4 | 6 |
| ④ | Handset cover*2 | 1 | 2 | 3 |
| ⑤ | Belt clip/PNKE1312Z2 | 1 | 2 | 3 |
| ⑥ | Charger/PNLC1053ZB | — | 1 | 2 |
| ⑦ | AC adaptor for charger/PNLV233EKP | — | 1 | 2 |

*1 See page 4 for replacement battery information.

*2 The handset cover comes attached to the handset.



Introduction

Additional/replacement accessories

Please contact your nearest Panasonic dealer for sales information.

| Accessory item | Model number/Specifications |
|------------------------|--|
| Rechargeable batteries | Battery type: <ul style="list-style-type: none">– Nickel metal hydride (Ni-MH)– 2 x AAA (R03) size for each handset– 1.2 V |
| DECT repeater | KX-A406 |

Other information

- Design and specifications are subject to change without notice.
- The illustrations in these instructions may vary slightly from the actual product.

Sales and support information

Customer Communications Centre

- For customers within the U.K.: 0344 844 3899
- For customers within Ireland: 01289 8333
- For further support on your product, please visit our website: www.panasonic.co.uk

Direct Sales at Panasonic U.K.

- Order accessory and consumable items for your product with ease and confidence by phoning our Customer Communications Centre Monday - Friday 9:00am - 5:00pm (Excluding public holidays).
- Go on line through our Internet Accessory ordering application at www.pas-europe.com
- Most major credit and debit cards accepted.
- All enquiries transactions and distribution facilities are provided directly by Panasonic U.K.
- Also available through our Internet is direct shopping for a wide range of finished products. Take a browse on our website for further details.
shop.panasonic.co.uk/

General information

- This equipment is designed for use on the U.K. and Ireland analogue telephone network.
- In the event of problems, you should contact your equipment supplier in the first instance.

Declaration of Conformity:

- Panasonic Corporation declares that the radio equipment type (KX-TGE820 series: page 3) is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address:
<https://www.ptc.panasonic.eu/compliance-documents>

Contact to Authorised Representative:

Panasonic Testing Centre
Panasonic Marketing Europe GmbH
Winsbergring 15, 22525 Hamburg, Germany

Ecodesign information

Ecodesign information under EU Regulation (EC) No. 1275/2008 amended by (EU) Regulation No. 801/2013.













"ErP Free Web Product Information" is available at the following URL:
<https://www.ptc.panasonic.eu/compliance-documents>

Power consumption in networked standby and guidance are mentioned in the web site above.

Note:

- For more information about the energy efficiency of the product, please visit our web site, www.panasonic.com, and enter the model number in the search box.

Graphical symbols for use on equipment and their descriptions

| Symbol | Explanation | Symbol | Explanation |
|---|---|---|--|
|  | Alternating current (A.C.) |  | Class II equipment (equipment in which protection against electric shock relies on Double Insulation or Reinforced Insulation) |
|  | Direct current (D.C.) |  | "ON" (power) |
|  | Protective earth |  | "OFF" (power) |
|  | Protective bonding earth |  | Stand-by (power) |
|  | Caution, risk caused by visible radiation |  | "ON"/"OFF" (power; push-push) |
|  | For indoor use only |  | Caution, risk of electric shock |

Introduction

For your future reference

We recommend keeping a record of the following information to assist with any repair under warranty.

| | |
|--|------------------|
| Serial No. | Date of purchase |
| (found on the bottom of the base unit) | |
| Name and address of dealer | |
| Attach your purchase receipt here. | |

Important Information

For your safety

To prevent severe injury and loss of life/property, read this section carefully before using the product to ensure proper and safe operation of your product.

WARNING

Power connection

- Use only the power source marked on the product.
- Do not overload power outlets and extension cords. This can result in the risk of fire or electric shock.
- Completely insert the AC adaptor/power plug into the power outlet. Failure to do so may cause electric shock and/or excessive heat resulting in a fire.
- Regularly remove any dust, etc. from the AC adaptor/power plug by pulling it from the power outlet, then wiping with a dry cloth. Accumulated dust may cause an insulation defect from moisture, etc. resulting in a fire.
- Unplug the product from power outlets if it emits smoke, an abnormal smell, or makes an unusual noise. These conditions can cause fire or electric shock. Confirm that smoke has stopped emitting and contact an authorised service centre.
- Unplug from power outlets and never touch the inside of the product if its casing has been broken open.
- Never touch the plug with wet hands. Danger of electric shock exists.

Installation

- To prevent the risk of fire or electrical shock, do not expose the product to rain or any type of moisture.
- Do not place or use this product near automatically controlled devices such as automatic doors and fire alarms. Radio waves emitted from this product may cause such devices to malfunction resulting in an accident.

- Do not allow the AC adaptor or telephone line cord to be excessively pulled, bent or placed under heavy objects.
- Do not place the handset on the base unit when battery cover is removed.
- Do not place the handset on the base unit when the headset cover is opened.

Operating safeguards

- Unplug the product from power outlets before cleaning. Do not use liquid or aerosol cleaners.
- Do not disassemble the product.
- Do not spill liquids (detergents, cleansers, etc.) onto the telephone line cord plug, or allow it to become wet at all. This may cause a fire. If the telephone line cord plug becomes wet, immediately pull it from the telephone wall jack, and do not use.
- The use of excessive sound volume through earphones, headphones, or headsets may cause hearing loss.

Medical

- Consult the manufacturer of any personal medical devices, such as pacemakers or hearing aids, to determine if they are adequately shielded from external RF (radio frequency) energy. (The product operates in the frequency range of 1.88 GHz to 1.90 GHz, and the RF transmission power is 250 mW (max.).)
- Do not use the product in health care facilities if any regulations posted in the area instruct you not to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

CAUTION

Installation and location

- Never install telephone wiring during an electrical storm.
- Never install telephone line jacks in wet locations unless the jack is specifically designed for wet locations.

Important Information

- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- The AC adaptor is used as the main disconnect device. Ensure that the AC outlet is installed near the product and is easily accessible.
- This product is unable to make calls when:
 - the handset batteries need recharging or have failed.
 - there is a power failure.
 - the key lock feature is turned on.

Battery

- We recommend using the batteries noted on page 4. **USE ONLY rechargeable Ni-MH batteries AAA (R03) size.**
- Do not mix old and new batteries.
- Do not open or damage the batteries. Released electrolyte from the batteries is corrosive and may cause burns or injury to the eyes or skin. The electrolyte is toxic and may be harmful if swallowed.
- Exercise care when handling the batteries. Do not allow conductive materials such as rings, bracelets, or keys to touch the batteries, otherwise a short circuit may cause the batteries and/or the conductive material to overheat and cause burns.
- Charge the batteries provided with or identified for use with this product only, in accordance with the instructions and limitations specified in this manual.
- Only use a compatible base unit (or charger) to charge the batteries. Do not tamper with the base unit (or charger). Failure to follow these instructions may cause the batteries to swell or explode.
- Avoid the use in the following conditions:
 - High or low extreme temperatures during use, storage or transportation.
 - Replacement of a battery with an incorrect type that can defeat a safeguard.
 - Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.

- Extremely high temperature and/or extremely low air pressure that can result in an explosion or the leakage of flammable liquid or gas.

Important safety instructions

When using your product, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Do not use this product near water for example, near a bathtub, washbowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

SAVE THESE INSTRUCTIONS

For best performance

Base unit location/avoiding noise

The base unit and other compatible Panasonic units use radio waves to communicate with each other.

- For maximum coverage and noise-free communications, place your base unit:
 - at a convenient, high, and central location with no obstructions between the handset and base unit in an indoor environment.
 - away from electronic appliances such as TVs, radios, personal computers, wireless devices, or other phones.
 - facing away from radio frequency transmitters, such as external antennas of mobile phone cell stations. (Avoid

Important Information

putting the base unit on a bay window or near a window.)

- Coverage and voice quality depends on the local environmental conditions.
- If the reception for a base unit location is not satisfactory, move the base unit to another location for better reception.

Environment

- Keep the product away from electrical noise generating devices, such as fluorescent lamps and motors.
- The product should be kept free from excessive smoke, dust, high temperature, and vibration.
- The product should not be exposed to direct sunlight.
- Do not place heavy objects on top of the product.
- When you leave the product unused for a long period of time, unplug the product from the power outlet.
- The product should be kept away from heat sources such as heating devices, cooking appliances, etc. It should not be placed in rooms where the temperature is less than 0 °C or greater than 40 °C. Damp basements should also be avoided.
- The maximum calling distance may be shortened when the product is used in the following places: Near obstacles such as hills, tunnels, underground, near metal objects such as wire fences, etc.
- Operating the product near electrical appliances may cause interference. Move away from the electrical appliances.

Routine care

- **Wipe the outer surface of the product with a soft moist cloth.**
- Do not use benzene, thinner, or any abrasive powder.

Other information

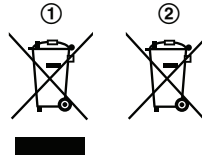
- The applied nameplate is located at the bottom or rear of the product.

⚠ CAUTION: Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

Notice for product disposal, transfer, or return

- This product can store your private/confidential information. To protect your privacy/confidentiality, we recommend that you erase information such as phonebook or caller list entries from the memory before you dispose of, transfer, or return the product.

Disposal of Old Equipment and Batteries (Only for European Union and countries with recycling systems)



These symbols (①, ②) on the products, packaging, and/or accompanying documents mean that used electrical and electronic products and batteries must not be mixed with general household waste. For proper treatment, recovery and recycling of old products and used batteries, please take them to applicable collection points in accordance with your national legislation. By disposing of them correctly, you will help to save valuable resources and prevent any potential negative effects on human health and the environment. For more information about collection and recycling, please contact your local authority. Penalties may be applicable for incorrect disposal of this waste, in accordance with national legislation.

Important Information

For business users in the European Union

If you wish to discard electrical and electronic equipment, please contact your dealer or supplier for further information.

Information on Disposal in other Countries outside the European Union

These symbols (①, ②) are only valid in the European Union. If you wish to discard these items, please contact your local authorities or dealer and ask for the correct method of disposal.

Note for the battery symbol

This symbol (②) might be used in combination with a chemical symbol. In this case it complies with the requirement set by the Directive for the chemical involved.

Note for the battery removal procedure

Refer to "Removing the battery" on page 12.

Specifications

- **Standard:**
DECT (Digital Enhanced Cordless Telecommunications),
GAP (Generic Access Profile)
- **Frequency range:**
1.88 GHz to 1.90 GHz
- **RF transmission power:**
Approx. 10 mW (average power per channel)
250 mW (max.)
- **Power source:**
100–240 V AC, 50/60 Hz
- **Rechargeable battery:**
AAA (R03) Ni-MH battery (1.2 V, 550 mAh)
- **Power consumption:**
Base unit:
Standby: 0.7 W
Maximum: 2.4 W
Charger:
Standby: 0.2 W
Maximum: 1.2 W

- **Operating conditions:**
0 °C–40 °C, 20 %–80 % relative air humidity (dry)

Setting up

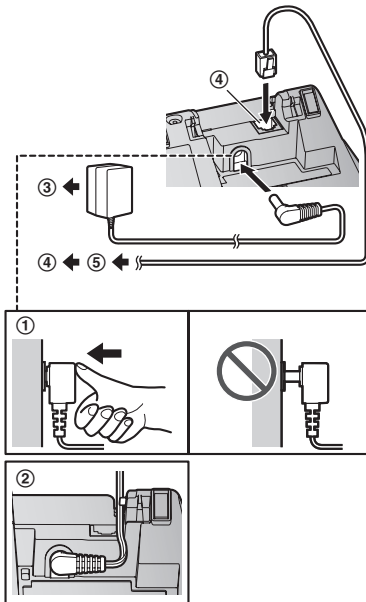
Connections

■ Base unit

- ① Connect the AC adaptor to the unit by pressing the plug firmly.
- ② Fasten the cord by hooking it.
- ③ Connect the AC adaptor to the power outlet.
- ④ Connect the telephone line cord to the unit, then to the telephone line jack until you hear a click.
- ⑤ A DSL/ADSL filter (not supplied) is required if you have a DSL/ADSL service.

Note:

- Use only the supplied Panasonic AC adaptor PNLV226E.
- Use only the supplied telephone line cord.

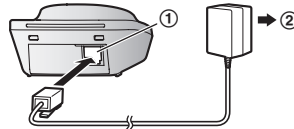


■ Charger

- ① Connect the AC adaptor plug to the unit until you hear a click.
- ② Connect the AC adaptor to the power outlet.

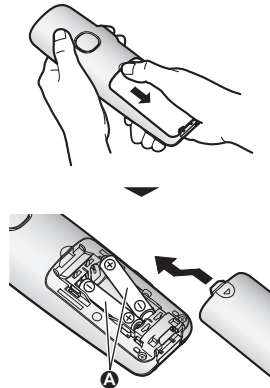
Note:

- Use only the supplied Panasonic AC adaptor PNLV233E.



Battery installation

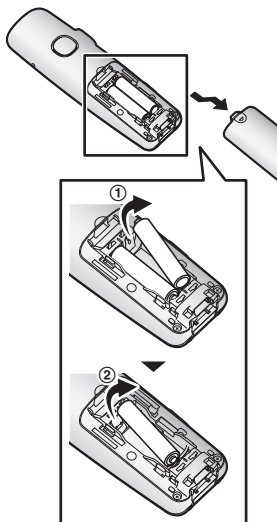
- USE ONLY rechargeable Ni-MH batteries AAA (R03) size (A).
- Do NOT use alkaline/manganese/Ni-Cd batteries.
- Confirm correct polarities (+, -).



- Follow the directions on the display to set up the unit.

Getting Started

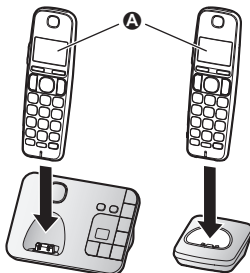
Removing the battery



Battery charging

Charge for about 7 hours.

- Confirm “Charging” is displayed (A).
- When the batteries are fully charged, “Fully Charged” is displayed.



Note when setting up

Note for connections

- The AC adaptor must remain connected at all times. (It is normal for the adaptor to feel warm during use.)
- The AC adaptor should be connected to a vertically oriented or floor-mounted AC outlet. Do not connect the AC adaptor to a horizontally oriented AC outlet that faces the floor, such as an AC outlet installed on a ceiling or under a table, as the weight of the adaptor may cause it to become disconnected.

Power failure

- The unit cannot be used to make or receive calls during a power failure. We recommend connecting a corded-type telephone that does not use an AC adaptor to your telephone line.





Note for battery installation

- Use the supplied rechargeable batteries. For replacement, we recommend using the Panasonic rechargeable batteries noted on page 4, 8.

Note for battery charging

- It is normal for the handset to feel warm during charging.
- Clean the charge contacts of the handset, base unit, and charger with a soft and dry cloth once a month. Before cleaning the unit, disconnect from power outlets and any telephone line cords. Clean more often if the unit is exposed to grease, dust, or high humidity.

Battery level

| Icon | Battery level |
|---|-----------------|
|  | High |
|  | Medium |
|  | Low |
|  | Needs charging. |

Getting Started

Ni-MH battery performance (supplied batteries)

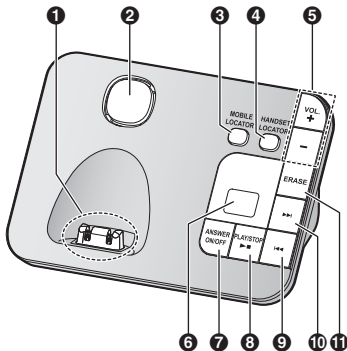
| Operation | Operating time |
|----------------------|----------------|
| In continuous use | 18 hours max. |
| Not in use (standby) | 250 hours max. |

Note:

- Actual battery performance depends on usage and ambient environment.
- When eco mode is set to "Eco Plus", the base unit stops communicating with the handset while it is in standby mode. As a result, the handset uses more power than usual to search for the base unit and therefore battery usage time is shortened (page 16).

Controls

Base unit

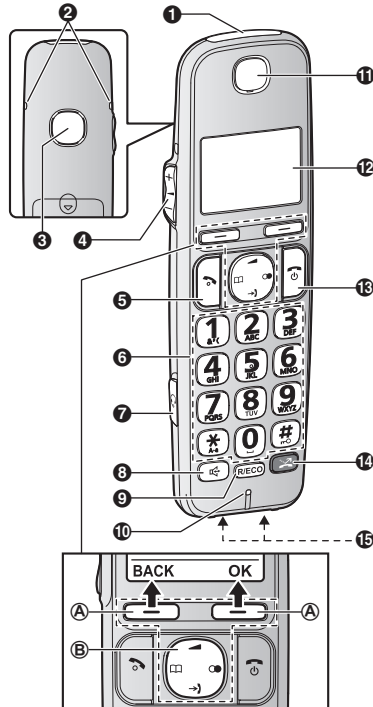


- 1 Charge contacts
- 2 Speaker
- 3 [MOBILE LOCATOR]
- 4 [HANDSET LOCATOR]
- 5 [+]/[-] (VOL.: Volume up/down)
- 6 Message counter
- 7 [ANSWER ON/OFF]
- 8 [▶■] (PLAY/STOP)
- 9 [ERASE]
- 10 [RINGER]
- 11 [MESSAGE]

Message indicator



- 9 [◀◀] (Repeat)
- 10 [▶▶] (Skip)
- 11 [ERASE]

Handset



- 1 Ringer indicator
- 2 Belt clip hole
- 3 Speaker
- 4 [+]/[-] (◀: Volume up/down)
- 5 [TALK]
- 6 Dial keypad
- 7 Headset jack
- 8 [SPK] (Speakerphone)
- 9 [R/ECO]
- 10 [MESSAGE]
- 11 [COUNT]
- 12 [SCREEN]
- 13 [ANSWER/END CALL]
- 14 [PLAY/PAUSE]
- 15 [ERASE]

Getting Started

- R: Recall/Flash
 ECO: Eco mode shortcut key
- 10 Microphone
 - 11 Receiver
 - 12 Display
 - 13  (Off/Power)
 - 14  (Call block)
 - Call block indicator
 - 15 Charge contacts











■ Control type

Ⓐ Soft keys

By pressing a soft key, you can select the feature shown directly above it on the display. (Example: MENU, OK, etc.)







Ⓑ Navigator key


















Navigator keys functions as follows.

- , , , or : Scroll through various lists and items.
-  or  (): Adjust the receiver or speaker volume while talking.
-  (Caller list): View the caller list.
-  (Phonebook): View the phonebook entry.
-  (Redial): View the redial list.

Display icons

Handset display items

| Item | Meaning |
|---|--|
|  | Range status: The more bars visible, the closer the handset is to the base unit. |
|  | Out of base unit range |
|  | Security for phone calls is set to "Enhanced". (page 40) |
|  | Paging, intercom mode*1 |
|  | Speakerphone is on. (page 18) |
|  | The line is in use. <ul style="list-style-type: none"> • When flashing slowly: The call is put on hold. • When flashing rapidly: An incoming call is now being received. |

| Item | Meaning |
|---|--|
|  | Missed call*2 (page 43) |
|  | Eco mode is set to "Eco". (page 16) |
|  | Eco mode is set to "Eco Plus". (page 16) |
|  | Noise reduction is set. (page 19) |
|  | The LCD and key backlight is off. (page 34) |
|  | <ul style="list-style-type: none"> • When displayed next to the battery icon: Answering system is on. (page 45) • When displayed with a number: New messages have been recorded. (page 46) |
|  | "Greeting Only" is selected. Caller messages are not recorded. (page 50) |
|  | Battery level |
|  | Alarm is on. (page 36) |
|  | Privacy mode is on.*1 (page 35) |
|  | Ringer volume is off. (page 33) |
|  | Do not disturb mode is on. (page 37) |
|  | Nuisance call blocked.*2 (page 23) |
|  | Automated call block is set to "Block". (page 25) |
|  | Automated call blocked.*2 (page 43) |
|  | New voicemail message received.*3 (page 51) |
|  | Baby monitor is activated. The name/number displayed next to the icon indicates the monitoring unit. (page 38) |
| Line in use | Someone is using the line.*1 |

Getting Started

| Item | Meaning |
|---------------|---|
| IN USE | Answering system is being used by another handset or the base unit. |

*1 KX-TGE822/KX-TGE823

*2 Caller ID subscribers only

*3 Voicemail subscribers only

Base unit display items

| Item | Meaning |
|------|--|
| -- | "Greeting Only" is selected. Caller messages are not recorded. (page 50) |

Handset soft key icons

| Icon | Action |
|-----------|--|
| OK | Accepts the current selection. |
| | Temporarily turns off the ringer for incoming calls. (page 18) |
| | Opens the phonebook. |
| | Turns the key lock feature off. (page 21) |

■ When you select a language other than English

| Icon | Action |
|------|---|
| | Returns to the previous screen or outside call. |
| | Displays the menu. |
| | Makes a call. |
| | Places a call on hold.*1 |
| | Allows you to edit phone numbers. |
| | Adds new entry. |
| | Displays the phonebook search menu. |
| | Stops alarm. |
| | Snooze button on the alarm. |
| | Selects entries or handsets. |
| | Stops recording or playback. |

| Icon | Action |
|----------|--|
| | Stores phone numbers. |
| | Erases the selected item. |
| | Allows you to make an intercom call.*1 |
| C | Erases a number/character. |
| | Puts the call on mute. |

*1 KX-TGE822/KX-TGE823

Turning the power on/off

Press for about 2 seconds.

Language setting

Display language

- [MENU]** **#** **1** **1** **0**
- [↓]**: Select your desired language. → **[OK]** → **[↑]**

Date and time

- [MENU]** **#** **1** **0** **1**
- Enter the current date, month, and year.
→ **[OK]**
Example: 12 July, 2021
1 **2** **0** **7** **2** **1**
- Enter the current hour and minute.
Example: 9:30
0 **9** **3** **0**
 - You can select 24-hour or 12-hour clock format ("AM" or "PM") by pressing .
- [OK]** → **[↑]**

Getting Started

Recording your greeting message

You can record your own greeting message instead of using a pre-recorded greeting message. See page 45 for details.

- 1 **[MENU]** **[#]** **[3]** **[0]** **[2]**
- 2 **[↕]**: “Yes” → **[OK]**
- 3 Record a greeting message. → **[STOP]**
→ **[📞]**

Other settings

Message indicator

The message indicator is located on top of the handset and informs you of the following status with its flashing.

| Indicator | Status |
|-------------------|---|
| Flashing rapidly | <ul style="list-style-type: none">– Incoming call is now being received. (page 18)– An alarm sounds. (page 36) |
| Flashing slowly*1 | <ul style="list-style-type: none">– There are new messages. (page 46)– There are missed calls. (page 43) |

*1 To activate, setting of message indicator must be “On”. (page 16)

Setting the message indicator

The message indicator for the following feature must be “On”.

- “New Message” (Default: On)
- “Missed Call” (Default: Off)

The settings can be set for each handset.

- 1 **[MENU]** **[#]** **[2]** **[7]** **[8]**
- 2 **[↕]**: Select the desired setting and press **[SELECT]**.
 - “✓” is displayed next to the selected features.

- To cancel a selected feature, press **[SELECT]** again. “✓” disappears.

- 3 **[OK]** → **[📞]**

Note:

- If the message indicator flashes when the handset is not placed on the base unit or charger, battery consumption is faster than usual.

Call block indicator

The call block indicator is located on the bottom of the handset and informs you with its flashing to indicate the caller's status in case you want to disconnect the call (page 23) by simply pressing **[📞]** key.

The call block indicator flashes in below conditions:

- When the unit receives a call from a caller who is not registered in the phonebook (page 28).
- When the unit receives a call from a caller who is not registered in the allow name list (page 26).^{*1}
- When the unit receives a call from the number stored in the allowed number database (page 25).^{*1}

*1 When the automated call block is set to “Block” (page 25).

Eco mode setting

The following settings are available for eco mode.

- “Eco”: Reduces the base unit transmission power by up to 90 % in standby mode. When this setting is selected, **ECO** is displayed on the handset display instead of **Y**.
- “Eco Plus”: Reduces the base unit transmission power completely in standby mode. When this setting is selected, **ECO+** is displayed on the handset display instead of **Y**.
- “Off” (default setting): Turns off eco mode. When this setting is selected, **ECO/ECO+** are not displayed on the handset display.

Setting the eco mode

- 1 **[MENU]** **[#]** **[7]** **[2]** **[5]**
- 2 **[↕]**: Select the desired setting. → **[OK]**
→ **[🔄]**

Note:

- If there is a handset that is not compatible with Eco Plus registered to the base unit, “Eco Plus” is not available. If that handset is registered while “Eco Plus” was already selected, the setting changes to “Off”.
- When there is another cordless phone in use nearby, the base unit transmission power may not be reduced. (KX-TGE822/KX-TGE823)
- When eco mode is set to “Eco Plus”, there is a delay between when calls are received and when the handset starts ringing.
- If the handset is registered to multiple base units, the handset may not be able to make or receive calls or communicate with the base unit when the following conditions are met.
 - Eco mode is set to “Eco Plus” (page 16).
 - Base unit selection is set to “Auto” (page 35).In this case, place the handset near the base unit, and change the setting to “Eco” or “Off”. Repeat for each base unit.
- When eco mode is active, the range of the base unit is reduced in standby mode.
- If you set repeater mode to “On” (page 41):
 - Eco mode is disabled.
 - “Eco Mode” is not displayed in the display menu (page 34).
- When eco mode is set to “Eco Plus”, battery usage time is shortened (page 13).

Low battery alert

This feature allows the unit to beep when the battery needs charging.
When this feature is turned on, the unit notifies you as follows.

■ When the handset is in standby mode:

- If the battery needs charging, the unit beeps at the selected interval up to 3 times.

Note for handset:

- At the end of each call, the unit displays a large icon for a few moments to indicate the battery level.

Setting low battery alert

To turn this feature on, select the desired alert interval, or select “Off” to turn this feature off. The default setting is “Every Hour”.

- 1 **[MENU]** **[#]** **[1]** **[7]** **[6]**
- 2 **[↕]**: Select the desired setting. → **[OK]**
→ **[🔄]**

Making/Answering Calls

Making calls

- 1 Lift the handset and then dial the phone number.
 - To correct a digit, press **[CLEAR]**.
- 2 Press **[📞]** to make the call.
 - To make the call using the speakerphone, press **[📞]**.
- 3 When you finish talking, press **[📞]** or place the handset on the base unit or charger.

Note:

- To switch to the speaker, press **[📞]**. To switch back to the receiver, press **[📞]/[📞]**.
- In step 1, you can store the dialled phone number to the phonebook by pressing **[SAVE]**.

Adjusting the receiver or speaker volume

Press **[+]** or **[-]** repeatedly while talking.

Note:

- If the receiver volume is set to level 5 (max.), it will be changed to level 4 in the next call.

Making a call using the redial list

The last 10 phone numbers dialled are stored in the redial list (24 digits max. each).

- 1 **[📞]**
- 2 **[📞]**: Select the desired entry.
- 3 **[📞]**

Erasing a number in the redial list

- 1 **[📞]**
- 2 **[📞]**: Select the desired entry. → **[ERASE]**
- 3 **[📞]**: "Yes" → **[OK]** → **[📞]**

Pause (for PBX/long distance service users)

A pause is sometimes required when making calls using a PBX or long distance service. When storing a calling card access number and/or PIN in the phonebook, a pause is also needed (page 29).

Example: If you need to dial the line access number "0" when making outside calls with a PBX:

- 1 **[0] → [⏸]** (Pause)
- 2 Dial the phone number. → **[📞]**

Note:

- A 3 second pause is inserted each time **[⏸]** (Pause) is pressed.

Answering calls

When a call is being received, the ringer indicator flashes rapidly.

- 1 Lift the handset and then press **[📞]** or **[📞]** when the unit rings.
- 2 When you finish talking, press **[📞]** or place the handset on the base unit or charger.

Any key answer: You can answer the call by pressing any dial key.

Auto talk: You can answer calls simply by lifting the handset (page 35).

Temporary handset ringer off: You can turn the ringer off temporarily by pressing **[📞]**.

Adjusting the ringer volume

Handset

Press **[+]** or **[-]** repeatedly to select the desired volume.

Base unit

Press **[+]** or **[-]** repeatedly to select the desired volume.

- To turn the ringer off, press and hold **[-]** until the unit beeps.

Making/Answering Calls

Note:

- To change the ringer volume and ringer tone for an outside call, see page 33.

Useful features during a call

Hold

- 1 Press **[MENU]** during an outside call.
- 2 **[↕]**: "Hold" → **[OK]**
- 3 To release hold, press **[↶]**.

Note:

- After holding for 10 minutes, the call is disconnected.

Mute

- 1 Press **[MUTE]** during a call.
- 2 To return to the call, press **[MUTE]**.

Recall/flash

[R/ECO] allows you to use the special features of your host PBX such as transferring an extension call, or accessing optional telephone services.

Note:

- To change the recall/flash time, see page 35.

For call waiting or Call Waiting Caller ID service users

To use call waiting or Call Waiting Caller ID, you must first subscribe with your phone service provider.

This feature allows you to receive calls while you are already talking on the phone. If you receive a call while on the phone, you will hear a call waiting tone.

If you subscribe to both Caller ID and Call Waiting with Caller ID services, the 2nd caller's information is displayed on the unit

that is in use after you hear the call waiting tone.

- 1 Press **[R/ECO]** to answer the 2nd call.
- 2 To switch between calls, press **[R/ECO]**.

Note:

- Please contact your phone service provider for details and availability of this service in your area.

Handset noise reduction

This feature allows you to hear the voice of the person you are talking to more clearly, by reducing the surrounding noise coming from the other party's telephone.

- 1 Press **[MENU]** while talking.
- 2 **[↕]**: "Noise Reduction On" or "Noise Reduction Off" → **[OK]**

Note:

- Depending on the environment where this handset is being used, this feature may not be effective.
- This feature is not available while using the speakerphone.

Handset equalizer

This feature clarifies the voice of the person you are talking to, producing a more natural-sounding voice that is easier to hear and understand.

- 1 Press **[MENU]** while talking.
- 2 **[↕]**: "Equalizer" → **[OK]**
- 3 **[↕]**: Select the desired setting.
- 4 Press **[OK]** to exit.

Note:

- Depending on the condition and quality of your telephone line, this feature may emphasise existing line noise. If it becomes difficult to hear, select another setting.
- This feature is not available while using the speakerphone.

Making/Answering Calls

Call share

Available for:
KX-TGE822/KX-TGE823

You can join an existing outside call.
To join the conversation, press **[📞]** when the other handset is on an outside call.

Note:

- When another user joins the conversation, the interrupt tone sounds.
- To prevent other users from joining your conversations with outside callers, turn the privacy mode on (page 35).

Transferring calls, conference calls

Available for:
KX-TGE822/KX-TGE823

Outside calls can be transferred or a conference call with an outside party can be made between handsets in the same radio cell.

- 1 During an outside call, press **[MENU]**.
- 2 **[📞]**: "Intercom" → **[OK]**
- 3 **[📞]**: Select the desired unit. → **[OK]**
 - If you select "Voice Paging", the call will be switched from the ear-receiver mode to the speakerphone mode.
- 4 Wait for the paged party to answer.
 - If the paged party does not answer, press **[BACK]** to return to the outside call.
- 5 **To complete the transfer:**
Press **[📞]**.
To establish a conference call:
[MENU] → **[📞]**: "Conference" → **[OK]**
 - To leave the conference, press **[📞]**.
The other 2 parties can continue the conversation.
 - To put the outside call on hold:
[MENU] → **[📞]**: "Hold" → **[OK]**
To resume the conference: **[MENU]** → **[📞]**: "Conference" → **[OK]**

- To cancel the conference: **[MENU]** → **[📞]**: "Stop Conference" → **[OK]**
You can continue the conversation with the outside caller.

Handset locator

You can locate a misplaced handset by paging it.

- 1 **Base unit:** Press **[HANDSET LOCATOR]**.
 - All registered handsets beep for 1 minute.
- 2 To stop paging:
Base unit: Press **[HANDSET LOCATOR]**.
Handset: Press **[📞]**.

Mobile locator

This feature allows you to locate a misplaced mobile phone by pressing the **[MOBILE LOCATOR]** button on the base unit and calling your mobile phone. You must assign your mobile phone's phone number to the button beforehand. Only 1 mobile phone number (24 digits max.) can be assigned.

Adding a phone number

- 1 **[MENU]** **[#]** **[2]** **[4]** **[8]**
 - If you have already stored a mobile phone number, the current number is displayed.
- 2 Enter your mobile phone number. → **[OK]** → **[📞]**

Erasing the number

- 1 **[MENU]** **[#]** **[2]** **[4]** **[8]**
- 2 Press and hold **[CLEAR]** until all digits are erased. → **[OK]** → **[📞]**

Making/Answering Calls

Calling the misplaced mobile phone

Base unit: [MOBILE LOCATOR]

- To stop calling, press **[MOBILE LOCATOR]** again.

Important:

- While the base unit is calling the mobile phone, the outside line is used. Even if the mobile phone answers, you cannot talk with the mobile phone and the base unit beeps for 1 minute. To end the call, press **[MOBILE LOCATOR]** on the base unit.

Charges may be incurred if the mobile phone answers the call.

Intercom

Available for:

KX-TGE822/KX-TGE823

Intercom calls can be made between handsets in the same radio cell.

Note:

- When paging the handset, the paged handset beeps for 1 minute.
- If you receive an outside call while talking on the intercom, the interrupt tone sounds. To finish intercom, press **[📞]**. To answer the call, press **[📞]**.
- To change the ringer volume and ringer tone for intercom, see page 33.

Making an intercom call

- 1 **[MENU] → [INTERCOM]**
- 2 **[📞]**: Select the desired unit or "Voice Paging". → **[OK]**
 - If you select "Voice Paging", speak into the microphone after the beep. Your voice will be heard using the speakers of all handsets, until a paged party answers your page or until you press **[📞]**.

After the other party answers, the speakerphone mode is turned on.

- 3 When you finish talking, press **[📞]**.

Note:

- You cannot use voice paging if other units are in use.

Answering an intercom call

- 1 Press **[📞]** to answer the page.
- 2 When you finish talking, press **[📞]**.

Turning auto intercom on/off

This feature allows the handset to answer intercom calls automatically when it is called. You do not need to press **[📞]**. When this feature is set to "on", the monitoring handset for the baby monitor feature (page 39) will also answer baby monitor calls automatically. The default setting is "off".

- 1 **[MENU]# [2] [7] [3]**
- 2 **[📞]**: Select the desired setting. → **[OK]**
→ **[📞]**

Note:

- This feature is not available for all handsets paging and voice paging even if it is turned on.

Key lock

The handset can be locked so that no calls or settings can be made. Incoming calls can be answered, but most other functions are disabled while the key lock is on.

You can select to lock the handset with or without a password. The default setting is "without Password". When you turn the key lock feature on, "KO" is displayed.

Important:

- Calls to emergency numbers cannot be made until key lock is turned off.

Making/Answering Calls

Setting the key lock mode

- 1 **[MENU]** **#** **2** **4** **6**
- 2 **[↕]**: Select the desired setting. → **[OK]**
→ **[📞]**

Turning the key lock on/off

■ Without a password:

Press **#** for about 2 seconds during standby mode.

■ With a password:


- 1 Press **#** for about 2 seconds during standby mode.
- 2 Enter your key lock password (4 digits). → **[OK]** 2 times
 - If you forget your password, see page 55.

Note:

- You can turn off the handset while the key lock is on. Depending on the settings, the state of the handset may change when you turn on the handset again:
 - Without a password: The key lock turns off.
 - With a password: The key lock stays on.
- The following keys and operations are available when the key lock is on:
 - **[STOP]** to stop the alarm.
 - Without a password: During a call, all available features can be used as usual. When the call ends, the handset turns the key lock on again.
- When the key lock mode is set to “**with Password**”:
 - Dial keypad and **[📞]** cannot be used during a call.
 - **[📞]** (right soft key) is not available during chain dial (page 29).


Nuisance Call Block

Nuisance call block

You can press the  key in the following situations to disconnect the current call and add a phone number to the call block list:

- when an incoming call is being received
- when an incoming call is being recorded by the answering system
- when talking on an outside call

Once a phone number has been added to the call block list, the unit will block calls from that phone number in the future.

- 1 Press  under the situations shown above.
- 2 Confirm the call block number and press **[OK]**.
 - The call block number is stored in the call block list, “**Call Blocked**” is displayed, and then the call is disconnected.

Note:

- If the call has no phone number, the call is blocked but it is not stored in the call block list.
- The call block feature is not available for intercom calls or calls received by call waiting.
- Blocked calls are logged in the caller list.

Storing unwanted callers

The unit can block calls by storing the desired items in the call block list beforehand (Caller ID subscribers only).

- “**Single Number**”: The unit blocks calls from specific phone numbers stored in the call block list.
- “**Range of Numbers**”: The unit blocks calls that begin with a number stored in the call block list, such as a toll-free phone number prefix or certain area codes.
- “**Withheld**”: The unit blocks calls that have no phone number.

However, this option may not be available in the following situations:

- If the caller dials from an area which does not provide a Caller ID service.

- International calls.

Single phone numbers and ranges of numbers can be stored in the call block list up to 1,000 items in total.

Blocking unwanted callers:

When a call is received, the unit does not ring while the caller is being identified.






If the caller's phone number matches an entry in the call block list, the unit emits no sound to the caller, and disconnects the call.

Storing a single phone number






Important:

- You must include the area code when storing phone numbers in the call block list.






Adding call blocked numbers from the caller list

- 1 
- 2 : Select the desired entry to be blocked.
- 3  → : “Yes” → **[OK]** → 

Adding call blocked numbers manually

- 1 
- 2 : “Nuisance Call Block” → **[OK]**
- 3 : “Single Number” → **[OK]**
- 4 **[MENU]** → : “Add” → **[OK]**
- 5 Enter the phone number (24 digits max.). → **[OK]** → 

Storing a range of numbers

- 1 
- 2 : “Nuisance Call Block” → **[OK]**
- 3 : “Range of Numbers” → **[OK]**
- 4 **[MENU]** → : “Add” → **[OK]**
- 5 Enter the desired number (2-8 digits). → **[OK]** → 

Nuisance Call Block

Blocking incoming calls that have no phone number

You can block calls when no phone number is provided, such as private callers.

- 1
- 2 : "Nuisance Call Block" → [OK]
- 3 : "Withheld" → [OK]
- 4 : Select the desired setting. → [OK] →

Viewing/editing/erasing call block numbers

- 1
- 2 : "Nuisance Call Block" → [OK]
- 3 : "Single Number" or "Range of Numbers" → [OK]
- 4 : Select the desired entry.
 - After viewing, press to exit.
- 5 To edit a number:
[EDIT] → Edit the number. → [OK] →
To erase a number:
[ERASE] → : "Yes" → [OK] →

Note:

- When editing, press the desired dial key to add digits and press [CLEAR] to erase digits.

Erasing all call block numbers

- 1
- 2 : "Nuisance Call Block" → [OK]
- 3 : "Single Number" or "Range of Numbers" → [OK]
- 4 [MENU] → : "Erase All" → [OK]
- 5 : "Yes" → [OK]
- 6 : "Yes" → [OK] →

Displaying and clearing the blocked call count

The total number of blocked calls (up to 65,000) will be displayed.

- 1
- 2 : "Nuisance Call Block" → [OK]
- 3 : "Blocked Calls Count" → [OK]
 - To exit, press .
- 4 [CLEAR]
- 5 : "Yes" → [OK] →

Automated call block

Automated call block means the unit screens incoming calls before ringing. If the call is allowed, the unit will ring. If the call is identified as an automated/telemarketing call, the unit will not ring.

The unit will play a greeting message to the caller and prompt them to enter an access code.

This enables the unit to identify whether the call is automated. You can set the unit to block or unblock mode. The default setting is "Unblock".

Note:

- The unit connects the call without prompting to enter access code in the following situations:
 - the caller's phone number matches an entry in the phonebook (page 28).
 - the caller's name matches an entry in the allow name list (page 26).
 - the caller's phone number is memorised in the allowed number database (page 25).
- If the number is stored in the call block list (page 23), the unit disconnects the call without playing the greeting message for automated call block.
- When the answering system answers a call from a caller who is not registered in the phonebook, allow name list or allowed number database, the following operations are delayed:
 - answering a call
 - remote turn on
- When the unit receives a call from a caller who is not registered in the phonebook, allow name list or allowed number database in the following situations, the unit shifts to standby mode:
 - when searching the phonebook, caller list, call block list, or allow name list
 - when programming (depending on settings)
 - when using the answering system
 - when paging all handsets
- Blocked calls are logged in the caller list. We recommend that you check the caller list periodically. If necessary, register the

entry to the phonebook or allow name list to connect the call next time.

Allowed number database

Once the caller enters the access code, the caller's phone number is memorised in the allowed number database as an unblocked number. Callers from this database are allowed to connect without the access code from their next call.

100 entries can be stored to the database (22 digits max. each).

Note:

- When the database memory is full, the latest call received will replace the oldest number stored in the list.
- The numbers stored in the database will be erased when you change the access code (page 25).
- The numbers stored in the database cannot be displayed.
- The call block indicator flashes when the unit receives a call from the number stored in the allowed number database.

Setting the automated call block

- 1 → [OK]
- 2 : "Block/Unblock" → [OK]
- 3 : Select the desired setting. → [OK]
- 4 : "Yes" → [OK] →

Note:

- We recommend you perform a test run of the automated call block procedure to ensure that the automated call block feature is set correctly.

Changing the access code

If the unit answers undesirable calls such as automated calls even though the automated call block function is on, change the access code (3 digits max.). The default setting is "1".

- 1 → [OK]
- 2 : "Access Code" → [OK]
- 3 [CLEAR]

Automated Call Block

- 4 Enter the new access code. → [OK] → [📞]

Displaying and clearing the blocked call count

The total number of blocked calls (up to 65,000) will be displayed.

- 1 [📞] → [OK]
- 2 [↕]: "Blocked Calls Count" → [OK]
 - To exit, press [📞].
- 3 [CLEAR]
- 4 [↕]: "Yes" → [OK] → [📞]

Adding to the allow name list

You can allow specific callers to pass through by adding the caller's name to the allow name list even if you do not know the caller's number.

You can store up to 100 names (16 characters max.). If the name stored in the allow name list matches the incoming Caller ID, the unit rings. Callers listed in the allow name list are not required to enter the access code.

Adding allowed names from the caller list

- 1 [➔]
- 2 [↕]: Select the desired entry. → [MENU]
- 3 [↕]: "Save Allow Name" → [OK] → [📞]

Viewing/erasing an entry

- 1 [📞] → [OK]
- 2 [↕]: "Allow Name List" → [OK]
- 3 [↕]: Select the desired entry.
 - After viewing, press [📞] to exit.
- 4 [ERASE] → [↕]: "Yes" → [OK] → [📞]

Erasing all entries

- 1 [📞] → [OK]
- 2 [↕]: "Allow Name List" → [OK]
- 3 [ERASE] → [↕]: "Yes" → [OK]
- 4 [↕]: "Yes" → [OK] → [📞]

Greeting message for automated call block

When the unit answers a call, a greeting message is played to the caller.

You can use either:

- your own greeting message and pre-recorded greeting message
- a pre-recorded greeting message

Recording a personalised greeting message for automated call block

Using this feature, the unit can play your own greeting message and pre-recorded greeting message.

Example of your own greeting message:

"Hi, you have reached xxxxxx (Name)."

"Thank you for your calling, You have reached xxxxxx (Name)."





"Hi, you have reached the xxxxxx (Name) residence."

- 1 [📞] → [OK]
- 2 [↕]: "Automated Call Greeting" → [OK]
- 3 [↕]: "Record Greeting" → [OK]
- 4 [↕]: "Yes" → [OK]
- 5 After a beep sounds, hold the handset about 20 cm away and speak clearly into the microphone (2 minutes 30 seconds max.).
- 6 Press [STOP] to stop recording.
- 7 The unit will play the recorded greeting message for automated call block. → [📞]





Automated Call Block

Resetting to the pre-recorded greeting message for automated call block

This procedure will erase your greeting message for automated call block and reset to the pre-recorded one.

- 1  → [OK]
- 2 : "Automated Call Greeting" → [OK]
- 3 : "Default" → [OK] 2 times → 

Playing back the greeting message for automated call block

- 1  → [OK]
- 2 : "Automated Call Greeting" → [OK]
- 3 : "Play Greeting" → [OK]
- 4 To exit, press .

Phonebook

Phonebook

You can add 200 names (16 characters max.) and phone numbers (24 digits max.) to the phonebook, and assign each phonebook entry to the desired category (page 28).

Important:

- All entries can be shared by any registered handset.

Adding phonebook entries

- 1 [OK] → [MENU]
- 2 [↕]: "New Entry" → [OK]
- 3 Enter the party's name. → [OK]
 - You can change the character entry mode by pressing [#] (page 51).
- 4 Enter the party's phone number. → [OK]
- 5 [↕]: Select the desired category. → [OK] 2 times → [📞]

Storing a redial list number to the phonebook

- 1 [📞]
- 2 [↕]: Select the desired entry. → [SAVE]
- 3 To store the name, continue from step 3, "Editing entries", page 28.

Storing caller information to the phonebook

- 1 [→]
- 2 [↕]: Select the desired entry. → [MENU]
- 3 [↕]: "Save Phonebook" → [OK]
- 4 To store the name, continue from step 3, "Editing entries", page 28.

Categories

Categories can help you find entries in the phonebook quickly and easily. You can change the names of categories ("Friends", "Family", etc.). By assigning different ringer tones for different categories of callers, you

can identify who is calling (category ringer tone), if you have subscribed to Caller ID service.

Changing category names/setting category ringer tone

- 1 [OK] → [MENU]
- 2 [↕]: "Category" → [OK]
- 3 [↕]: Select the desired category. → [OK]
- 4 **To change category names**
[↕]: "Category Name" → [OK] → Edit the name (10 characters max.). → [OK]
To set category ringer tone
[↕]: Select the current setting of the category ringer tone. → [OK] → [↕]: Select the desired ringer tone. → [OK]
- 5 [📞]

Finding and calling from a phonebook entry

- 1 [OK]
- 2 **To scroll through all entries**
[↕]: Select the desired entry.
To search by first character
 - ① Press the dial key ([0] to [9], or [#]) which contains the character you are searching for (page 51).
 - ② [↕]: Scroll through the phonebook if necessary.**To search by category**
 - ① [SEARCH] → [↕]: "Category" → [OK]
 - ② [↕]: Select the desired category. → [OK]
 - ③ [↕]: Scroll through the phonebook if necessary.
- 3 [📞]

Editing entries

- 1 Find the desired entry (page 28). → [MENU]
- 2 [↕]: "Edit" → [OK]

- 3 Edit the name if necessary. → [OK]
- 4 Edit the phone number if necessary. → [OK]
- 5 [↕]: Select the desired category (page 28). → [OK] 2 times → [☎]

Erasing entries

Erasing an entry

- 1 Find the desired entry (page 28). → [MENU]
- 2 [↕]: "Erase" → [OK]
- 3 [↕]: "Yes" → [OK] → [☎]

Erasing all entries

- 1 [☐] → [MENU]
- 2 [↕]: "Erase All" → [OK]
- 3 [↕]: "Yes" → [OK]
- 4 [↕]: "Yes" → [OK] → [☎]

Chain dial

This feature allows you to dial phone numbers in the phonebook while you are on a call. This feature can be used, for example, to dial a calling card access number or bank account PIN that you have stored in the phonebook, without having to dial manually.

- 1 During an outside call, press [☐].
- 2 [↕]: Select the desired entry.
- 3 Press [CALL] to dial the number.

Note:

- When storing a calling card access number and your PIN in the phonebook as one phonebook entry, press [▲] (Pause) to add pauses after the number and PIN as necessary (page 18).

Speed dial

You can assign 1 phone number to each of the dial keys ([1] to [9]) on the handset.

Adding phone numbers to speed dial keys

■ By entering phone numbers:

- 1 Press and hold the desired speed dial key ([1] to [9]). → [ADD]
- 2 [↕]: "Manual" → [OK]
- 3 Enter the party's name (16 characters max.). → [OK]
- 4 Enter the party's phone number (24 digits max.). → [OK] 2 times → [☎]

■ From the phonebook:

- 1 Press and hold the desired speed dial key ([1] to [9]). → [ADD]
- 2 [↕]: "Phonebook" → [OK]
- 3 [↕]: Select the desired entry. → [OK] → [☎]

Note:

- If you edit a phonebook entry which is assigned to a speed dial key, the edited entry does not transfer to the speed dial key.

Editing an entry

- 1 Press and hold the desired speed dial key ([1] to [9]). → [MENU]
- 2 [↕]: "Edit" → [OK]
- 3 Edit the name if necessary. → [OK]
- 4 Edit the phone number if necessary. → [OK] 2 times → [☎]

Erasing an entry

- 1 Press and hold the desired speed dial key ([1] to [9]). → [MENU]
- 2 [↕]: "Erase" → [OK]

Phonebook

3 [↕]: “yes” → [OK] → [📞]

Viewing an entry/Making a call

- 1** Press and hold the desired speed dial key (1 to 9).
- 2** To make a call, press [📞].

Menu list

To access the features, there are 2 methods.


■ Scrolling through the display menus

- 1 **[MENU]**
- 2 Press **[▼]**, **[▲]**, **[▶]**, or **[◀]** to select the desired main menu. → **[OK]**
- 3 Press **[▼]** or **[▲]** to select the desired item from the next sub-menus. → **[OK]**
- 4 Press **[▼]** or **[▲]** to select the desired setting. → **[OK]**

■ Using the direct command code


- 1 **[MENU]** → Enter the desired code.
Example: Press **[MENU][#][1][0][1]**.
- 2 Select the desired setting. → **[OK]**

Note:


- To exit the operation, press **[⏮]**.
- In the following table, < > indicates the default settings.
- In the following table,  indicates the reference page number.
- Display menu order and sub-menu may vary depending on your model.

Display the menu tree and direct command code table


Main menu: **[00]** "Answer System"

| Sub-menu 1 | Sub-menu 2 | Settings | Code |  |
|---------------------------------|---|--------------------------|------|---|
| Play New Message | — | — | #323 | 46 |
| Play All Message | — | — | #324 | 46 |
| Erase All Message* ¹ | — | — | #325 | 47 |
| Greeting | Record Greeting* ¹ | — | #302 | 45 |
| | Play Greeting | — | #303 | 46 |
| | Default* ¹ (Reset to pre-recorded greeting) | — | #304 | 46 |
| New Message Alert* ¹ | Outgoing Call — On/Off | On <Off> | #338 | 47 |
| | Outgoing Call — Notification to | — | | |
| | Outgoing Call — Remote Code | Activate <Inactivate> | | |
| | Base Unit Beep | On <Off> | #339 | 47 |

Programming

| Sub-menu 1 | Sub-menu 2 | Settings | Code |  |
|--------------------------|-------------------------------|--|------|---|
| Settings | Number of Rings* ¹ | Auto 2-9 Rings <8 Rings> | #211 | 50 |
| | Recording Time* ¹ | <3 Minutes> 1 Minute Greeting Only* ² | #305 | 50 |
| | Remote Code* ¹ | — | #306 | 49 |
| | Call Screening | <On> Off | #310 | 50 |
| Answer On* ¹ | — | — | #327 | 45 |
| Answer Off* ¹ | — | — | #328 | 45 |


Main menu: ☎ “Time Settings”


| Sub-menu 1 | Sub-menu 2 | Settings | Code |  |
|-----------------------------------|------------|----------------------------------|------|---|
| Set Date/Time* ¹ | — | — | #101 | 15 |
| Memo Alarm | Alarm1-3 | <Off> Once Daily Weekly | #720 | 36 |
| Time Adjustment* ^{1, *3} | — | <Caller ID> Manual | #226 | — |

Main menu: ☎ “Intercom”^{*4}


| Operation | Code |  |
|--------------------------|------|---|
| Paging the desired unit. | #274 | 21 |

Programming


Main menu:  "Initial Setup"

| Sub-menu 1 | Sub-menu 2 | Settings | Code |  |
|---------------|--|---|-------|---|
| Ringer Setup | Ringer Volume (External) – Handset | Off-6 <6> | #160 | – |
| | Ringer Volume (External) – Base Unit ^{*1} | Off-6 <3> | #*160 | – |
| | Ringer Volume (Intercom) (Handset) | 1-6 <6> | #175 | – |
| | Ringtone (External) ^{*5} (Handset) | <Ringtone 1> | #161 | – |
| | Ringtone (Intercom) ^{*5} (Handset) | <Ringtone 6> | #163 | – |
| | Do Not Disturb Mode – On/Off | On <Off> | #238 | 37 |
| | Do Not Disturb Mode – Start/End | <23:00/06:00> | #237 | 37 |
| | Do Not Disturb Mode – Ring Delay | 30 sec. <60 sec.> 90 sec. 120 sec. No Ringing | #239 | 37 |
| | Do Not Disturb Mode – Select Category | Category 1-9 | #241 | 37 |
| | First Ring ^{*1,*6} | <On> Off | #173 | – |
| Time Settings | Set Date/Time ^{*1} | – | #101 | 15 |
| | Memo Alarm – Alarm1-3 | <Off> Once Daily Weekly | #720 | 36 |
| | Time Adjustment ^{*1,*3} | <Caller ID> Manual | #226 | – |


Programming

| Sub-menu 1 | Sub-menu 2 | Settings | Code |  |
|------------------------------------|-----------------------------|---|-------|---|
| Talking Caller ID | Handset | <On> Off | #162 | 43 |
| | Base Unit ^{*1} | <On> Off | #*162 | 43 |
| Low Battery Alert | — | Off <Every Hour> Every 3 Hours Every 6 Hours | #176 | 17 |
| Automated Call Block ^{*1} | Block/Unblock | Block <Unblock> | #787 | 25 |
| | Allow Name List | — | #794 | 26 |
| | Access Code | <1> | #789 | 25 |
| | Automated Call Greeting | Record Greeting | #791 | 26 |
| | | Play Greeting | #792 | 27 |
| | | Default | #793 | 27 |
| | Blocked Calls Count | — | #790 | 26 |
| Nuisance Call Block ^{*1} | Single Number | — | #217 | 23 |
| | Range of Numbers | — | | |
| | Withheld | On <Off> | #240 | 24 |
| | Blocked Calls Count | — | #177 | 24 |
| Speed Dial | — | — | #261 | 29 |
| Mobile Locator | — | — | #248 | 20 |
| Eco Mode ^{*1, *7} | — | <Off> Eco Eco Plus | #725 | 16 |
| Security ^{*1, *7} | — | <Normal> Enhanced | #729 | 40 |
| Record Greeting ^{*1} | — | — | #302 | 45 |
| Display Setup | LCD & Key Backlight | <On> Off | #276 | — |
| | Contrast (Display contrast) | Level 1-4 <2> | #145 | — |
| | Handset Name | — | #104 | 39 |
| | Display Name | On <Off> | #105 | 40 |
| Message Indicator | — | — | #278 | 16 |

Programming

| Sub-menu 1 | Sub-menu 2 | Settings | Code |  |
|-------------------------------------|--------------------------------|--|------|---|
| Auto Intercom ^{*4} | – | On <Off> | #273 | 21 |
| Keytones | – | <On> Off | #165 | – |
| Key Lock Mode | – | with Password <without Password> | #246 | 21 |
| Call Restrict ^{*1} | – | – | #256 | 40 |
| Auto Talk ^{*8} | – | On <Off> | #200 | 18 |
| Line Setup | Recall/Flash ^{*1, *9} | 80 msec. 90 msec. <100 msec.> 110 msec. 160 msec. 200 msec. 250 msec. 300 msec. 400 msec. 600 msec. 700 msec. 900 msec. | #121 | 19 |
| Privacy Mode ^{*1, *4, *10} | – | On <Off> | #194 | – |
| Base Unit PIN ^{*1} | – | <0000> | #132 | 40 |
| Repeater Mode ^{*1} | – | On <Off> | #138 | 41 |
| Register | Register Handset | – | #130 | 41 |
| | Cancel Register ^{*2} | – | #131 | 41 |
| Select Base | – | <Auto> | #137 | 41 |
| Cancel Base ^{*2} | – | – | #139 | 41 |
| Language | Display | <English> | #110 | 15 |

Main menu: ☺ “Baby Monitor”

| Sub-menu 1 | Sub-menu 2 | Settings | Code |  |
|-------------------|------------|-------------------------|------|---|
| On/Off | – | On <Off> | #268 | 38 |
| Sensitivity Level | – | Low <Middle> High | #269 | 39 |

Programming

Main menu: →) "Caller List"

| Operation | Code | |
|--------------------------|------|----|
| Viewing the caller list. | #213 | 43 |

- *1 If you program these settings using one of the handsets, you do not need to program the same item using another handset. (KX-TGE822/KX-TGE823)
- *2 This menu is not displayed when scrolling through the display menus. It is only available in direct command code.
- *3 This feature allows the unit to automatically adjust the date and time each time caller information including date and time is received.
To turn this feature on, select "Caller ID". To turn this feature off, select "Manual".
(Caller ID subscribers only)
To use this feature, set the date and time first (page 15).
- *4 KX-TGE822/KX-TGE823
- *5 The preset melodies in this product ("Ringtone 3" - "Ringtone 40") are used with the permission of © 2012 - 2017 Copyrights Vision Inc.
- *6 If you do not want the unit to ring before the caller information is received, set to "Off".
(Caller ID subscribers only)
You can only remove the first ring if the unit rings 2 times or more by default, which depends on your phone service provider.
- *7 This menu is not displayed when repeater mode is set to "On".
- *8 If you subscribe to a Caller ID service and want to view the caller's information after lifting up the handset to answer a call, turn off this feature.
- *9 The recall/flash time depends on your telephone exchange or host PBX. Contact your PBX supplier if necessary.
- *10 To prevent other users from joining your conversations with outside callers, turn this feature on.

Alarm

An alarm sounds at the set time for 1 minute and is repeated 5 times at 5 minute intervals (snooze function). A text memo can also be displayed for the alarm. A total of 3 separate alarm times can be programmed for each handset. You can set one of 3 different alarm options (once, daily, or weekly) for each alarm time.

Important:

- Make sure the unit's date and time setting is correct (page 15).

1 [MENU]#720

2 [↕]: Select the desired alarm. → [OK]

3 [↕]: Select the desired alarm option. → [OK]

| |
|---|
| "Off" |
| Turns alarm off. Go to step 9. |
| "Once" |
| An alarm sounds once at the set time. |
| "Daily" |
| An alarm sounds daily at the set time. Go to step 5. |
| "Weekly" |
| Alarm sounds weekly at the set time(s). |

4 Proceed with the operation according to your selection in step 3.

- Once:
Enter the desired date and month. → [OK]

Programming

■ Weekly:

[↕]: Select the desired day of the week and press [SELECT]. → [OK]

- 5 Set the desired time. → [OK]
- 6 Enter a text memo (10 characters max.). → [OK]
- 7 [↕]: Select the desired alarm tone. → [OK]
 - We recommend selecting a different ringer tone from the one used for outside calls.
- 8 [↕]: Select the desired snooze setting. → [OK]
- 9 [OK] → [📞]

Note:

- Press [STOP] to stop the alarm completely.
- When the handset is in use, the alarm will not sound until the handset is in standby mode.
- Press any dial key or [SNOOZE] to stop the sound but keep the snooze function activated.
- If you want to make an outside call when the snooze function is activated, please stop the snooze function before making the call.

Do not disturb mode

Do not disturb mode allows you to select a period of time during which the handset will not ring for outside calls. This feature is useful for time periods when you do not want to be disturbed, for example, while sleeping. Do not disturb mode can be set for each handset. Using the phonebook's category feature (page 28), you can also select categories of callers whose calls override do not disturb mode and ring the handset (Caller ID subscribers only).

Important:

- Make sure the unit's date and time setting is correct (page 15).
- We recommend turning the base unit ringer off (page 33) in addition to turning do not disturb mode on.

- If you have set the alarm, the alarm sounds even if do not disturb mode is turned on.

Turning do not disturb mode on/off

- 1 [MENU][#][2][3][8]
- 2 [↕]: Select the desired setting. → [OK]
 - If you select "OFF", press [📞] to exit.
- 3 Enter the desired hour and minute you wish to start this feature. → [OK]
- 4 Enter the desired hour and minute you wish to end this feature. → [OK] → [📞]

Changing the start and end time

- 1 [MENU][#][2][3][7]
- 2 Continue from step 3, "Turning do not disturb mode on/off", page 37.

Setting the ring delay

This setting allows the handset to ring during do not disturb mode if the caller waits long enough. After the selected amount of time passes, the handset rings. If you select "No Ringing", the handset never rings during do not disturb mode.

- 1 [MENU][#][2][3][9]
- 2 [↕]: Select the desired setting. → [OK] → [📞]

Note:

- When the answering system answers the call, this feature does not work.

Selecting categories to bypass do not disturb mode

- 1 [MENU][#][2][4][1]
- 2 [↕]: Select the desired categories. → [SELECT]
 - "✓" is displayed next to the selected category numbers.
 - To cancel the selected category: [↕]: Select the category. → Press [SELECT] again. "✓" disappears.
- 3 [OK] → [📞]

Programming

Baby monitor

This feature allows you to listen in on a room where another handset is located, allowing you to easily monitor from different areas of the house or place. The monitored handset (placed in a baby's room, for example) will automatically call the monitoring handset or the phone number stored when it detects sound.

Important:

- Before using this feature, we recommend that you test this feature and adjust the baby monitor sensitivity as needed, especially if you plan to monitor from outside.
- This feature should not be used as a substitute for a medical or caregiver's supervision. It is the caregiver's responsibility to stay close enough to handle any eventuality.

Note:

- Both the monitored and monitoring handsets must select the same base unit in order to use the baby monitor feature (page 41).
- During the monitoring mode, battery consumption is faster than usual. We recommend leaving the monitored handset on the base unit or charger.
- The monitored handset never rings while it is being monitored.
If the base unit is placed near the monitored handset, we recommend turning off the base unit ringer volume (page 33).

Setting the baby monitor

Perform the setting operation with the handset to be monitored (for example, the handset placed in a baby's room).

To monitor with a handset

The internal baby monitor feature is available between handsets in the same radio cell.

- 1 **[MENU]#2|6|8**
- 2 **[↕]: "On" → [OK]**

- 3 **[↕]:** Select the desired handset number to monitor with. → **[OK]**
 - "Baby Monitor" will be displayed.
 - The registered handset name/number is displayed.

Note:

- When this feature is on, another handset can hear the monitored handset by making an intercom call.

To monitor from an outside line

If you enable this feature, the unit will call a pre-programmed phone number when the handset detects sound. After you answer the call, you can listen in on the room where the handset is located.

■ From the phonebook:

- 1 **[MENU]#2|6|8**
- 2 **[↕]: "On" → [OK]**
- 3 **[↕]:** Select "External" to monitor from an outside line. → **[ADD]**
- 4 **[↕]: "Phonebook" → [OK]**
- 5 **[↕]:** Select the phonebook entry. → **[OK]**
 - "Baby Monitor" will be displayed.

Note:

- If you edit a phonebook entry which is assigned for monitoring, the edited entry does not transfer to the monitor.

■ By entering phone numbers:

- 1 **[MENU]#2|6|8**
- 2 **[↕]: "On" → [OK]**
- 3 **[↕]:** Select "External" to monitor from an outside line. → **[ADD]**
- 4 **[↕]: "Manual" → [OK]**
- 5 Enter the desired name. → **[OK]**
- 6 Enter the desired number. → **[OK]** 2 times
 - "Baby Monitor" will be displayed.

Note:

- The registered name/number is displayed.

Turning off the baby monitor

The monitored handset cannot be used while baby monitor is set to "On".

- 1 Press **[MENU]** on the handset being monitored.
- 2 **[↕]**: "On/Off" → **[OK]**
- 3 **[↕]**: "Off" → **[OK]** → **[📞]**

Editing an outside monitoring number

- 1 Press **[MENU]** on the handset being monitored.
- 2 **[↕]**: "On/Off" → **[OK]**
- 3 **[↕]**: "On" → **[OK]**
- 4 **[↕]**: Select the outside line.
- 5 **[MENU]** → **[↕]**: "Edit" → **[OK]**
- 6 Edit the name if necessary. → **[OK]**
- 7 Edit the phone number if necessary. → **[OK]** 2 times

Erasing an outside monitoring number

- 1 Press **[MENU]** on the handset being monitored.
- 2 **[↕]**: "On/Off" → **[OK]**
- 3 **[↕]**: "On" → **[OK]**
- 4 **[↕]**: Select the outside line.
- 5 **[MENU]** → **[↕]**: "Erase" → **[OK]**
- 6 **[↕]**: "Yes" → **[OK]** → **[📞]**

Baby monitor sensitivity

You can adjust the sensitivity of the baby monitor. Increase or decrease the sensitivity to adjust the sound level needed to trigger the baby monitor feature.

- This feature cannot be set during a monitoring call.
- 1 Press **[MENU]** on the handset being monitored.
 - 2 **[↕]**: "Sensitivity Level" → **[OK]**
 - 3 **[↕]**: Select the desired setting. → **[OK]** → **[📞]**

Answering the baby monitor

■ When monitoring with a handset:

Press **[📞]** to answer calls.

If you want to respond from the monitoring handset, press **[MUTE]**.

- The monitoring handset will answer calls automatically when the auto intercom feature is set to "On" (page 21).

Note:

- If you receive an outside call when communicating with the monitored handset, the interrupt tone sounds. To answer the call, press **[📞]**, then press **[📞]**.

■ When monitoring from an outside line:

Answer the call.

If you want to respond from your monitoring phone, press **[#1]** using tone dialling.

You can turn off the baby monitor feature by pressing **[#0]**.

Note:

- The unit disconnects the call automatically after 2 minutes.

Other programming

Changing the handset name

The default handset name is "Handset 1" to "Handset 3". You can customise the name of each handset ("Bob", "Kitchen", etc.). This is useful when you make intercom calls between handsets. To display the handset name in standby mode, turn on the handset name display feature (page 40).

- 1 **[MENU]****[#104]**
- 2 Enter the desired name (10 characters max.).
- 3 **[OK]** → **[📞]**

Programming

Displaying the handset name

You can select whether or not the handset name is displayed in standby mode. The default setting is "Off".

- 1 **[MENU]#[1][0][5]**
- 2 **[↓]**: Select the desired setting. → **[OK]**
→ **[📞]**

Call restriction

You can restrict selected handsets from dialling certain numbers. You can assign up to 6 phone numbers to be restricted, and select which handsets are to be restricted. Storing area codes here prevents the restricted handsets from dialling any phone number in that area code.

- 1 **[MENU]#[2][5][6]**
- 2 Enter the base unit PIN (default: "0000").
 - If you forget your PIN, see page 55.
- 3 **[↓]**: Select the handsets to be restricted. → **[SELECT]**
 - "✓" is displayed next to the selected handset numbers.
 - To cancel the selected handsets:
[↓]: Select the handset. → Press **[SELECT]** again. "✓" disappears.
- 4 **[OK]**
- 5 **[↓]**: Select a memory location. → **[OK]**
- 6 Enter the phone number or area code to be restricted (8 digits max.). → **[OK]** → **[📞]**

Enhancing security for phone calls

You can increase the security of phone conversations by setting this feature to "Enhanced". When "Enhanced" is selected, **[🔒]** is displayed. The default setting is "Normal".

- 1 **[MENU]#[7][2][9]**
- 2 **[↓]**: Selected the desired setting. → **[OK]**
- 3 **[📞]**

Note:

- If you set repeater mode to "On" (page 41):
 - Security is set to "Normal" and **[🔒]** is displayed.
 - "Security" is not displayed in the display menu (page 34).
- When enhanced security is enabled, sound may cut in and out during conversations.

Changing the base unit PIN

Important:

- If you change the PIN (Personal Identification Number), please make note of your new PIN. The unit will not reveal the PIN to you. If you forget your PIN, see page 55.

- 1 **[MENU]#[1][3][2]**
- 2 Enter the current 4-digit base unit PIN (default: "0000").
- 3 Enter the new 4-digit base unit PIN. → **[OK]**
- 4 **[↓]**: "Yes" → **[OK]** → **[📞]**

Registering a unit

Operating additional units


Additional base units

Handsets can be registered to up to 4 base units, allowing you to add additional base units and extend the area in which your handset(s) can be used. If a handset moves out of range of its base unit when "Auto" is selected on base unit (page 41), it looks for another base unit to make or receive calls. A base unit and the handsets it communicates with is called a "radio cell".

Note:

- Calls are disconnected when the handset moves from one radio cell to another.

Registering a handset to the base unit

The supplied handset and base unit are pre-registered. If for some reason the handset is not registered to the base unit (for example,  is displayed even when the handset is near the base unit), re-register the handset.

- 1 **Handset:**
[MENU]#130
- 2 [↕]: Select a base unit number. → [OK]
 - This number is used by the handset as a reference only.
- 3 **Base unit:**
Press and hold [HANDSET LOCATOR] for about 5 seconds.
 - If all registered handsets start ringing, press [HANDSET LOCATOR] again to stop, then repeat this step. (KX-TGE822/KX-TGE823)
- 4 **Handset:**
[OK] → Wait until “Base PIN” is displayed. → Enter the base unit PIN (default: “0000”). → [OK]
 - If you forget your PIN, see page 55.

Selecting a base unit

When “Auto” is selected, the handset automatically uses any available base unit it is registered to. When a specific base unit is selected, the handset makes and receives calls using that base unit only. If the handset is out of range of that base unit, no calls can be made.

- 1 [MENU]#137
- 2 [↕]: Select the desired base unit number, or “Auto”. → [OK]


Important:

- When viewing the phonebook, caller list, etc., only the entries that are stored in the base unit that the handset is currently connected to are displayed.

Deregistering a handset


A handset can cancel its own registration to the base unit, or other handsets registered to

the same base unit. This allows the handset to end its wireless connection with the system.

- 1 [MENU]#131
 - All handsets registered to the base unit are displayed.
- 2 [↕]: Select the handset you want to cancel. → [OK]
- 3 [↕]: “Yes” → [OK] → [

Cancelling a base unit

A handset can cancel a base unit that it is registered to. This allows the base unit to end its wireless connection with the system.

- 1 [MENU]#139
- 2 [↕]: Select the base unit you want to cancel. → [OK]
- 3 [↕]: “Yes” → [OK] → [


Increasing the range of the base unit

You can increase the signal range of the base unit by using a DECT repeater. Please use only the Panasonic DECT repeater noted on page 4. Contact your Panasonic dealer for details.

Important:

- Before registering the repeater to this base unit, you must turn the repeater mode on.
- Do not use more than one repeater at a time.

Setting the repeater mode

- 1 [MENU]#138
- 2 [↕]: Select the desired setting. → [OK] → [

Registering the DECT repeater (KX-A406) to the base unit

Note:

- Please use a repeater that has not yet been registered to another unit. If the repeater is registered to another unit, deregister it first,

Programming

referring to the Installation Guide for the DECT repeater.

- 1 Base unit:**
Press and hold **[HANDSET LOCATOR]** for about 5 seconds.
- 2 DECT repeater:**
Connect the AC adaptor, then wait until the ⓘ indicator and Ȳ indicator light green.
- 3 Base unit:**
To exit the registration mode, press **[HANDSET LOCATOR]**.

Using Caller ID service

Important:

- This unit is Caller ID compatible. To use Caller ID features, you must subscribe to a Caller ID service. Contact your phone service provider for details.

Caller ID features

When an outside call is being received, the caller information is displayed.

Caller information for the last 50 callers is logged in the caller list from the most recent call to the oldest.

- If the unit cannot receive caller information, the following is displayed:
 - “**Out of Area**”: The caller dials from an area which does not provide a Caller ID service.
 - “**Private Caller**”: The caller requests not to send caller information.
- If the unit is connected to a PBX system, caller information may not be properly received. Contact your PBX supplier.

Missed calls

If a call is not answered, the unit treats it as a missed call and **[↗]** is displayed. This lets you know if you should view the caller list to see who called while you were away.

Even if only one missed call in the caller list is viewed (page 43), **[↗]** disappears from the display. When you receive another new call, **[↗]** is displayed again.

Note:

- Even when there are unviewed missed calls, **[↗]** disappears from the standby display if the following operation is performed by one of the registered handsets:
 - Being replaced on the base unit or charger.
 - Pressing **[📞]**.

Phonebook name display

When caller information is received and it matches a phone number stored in the

phonebook, the stored name in the phonebook is displayed and logged in the caller list.

Talking Caller ID

Handset / Base unit

This feature lets you know who is calling by announcing the caller information.

To use this feature, you must:

- subscribe to a Caller ID service of your phone service provider.
- turn this feature on (page 34).
- store the name and phone number in the phonebook (page 28).

Phonebook name announcement

When caller information is received from your phone service provider and it matches a phone number stored in the phonebook, the stored name is announced following every ring. If that phone number has not been stored in the phonebook, the caller information is announced.

Note:

- Name pronunciation may vary. This feature may not pronounce all names correctly.

Caller list

Important:

- Make sure the unit's date and time setting is correct (page 15).

Viewing the caller list and calling back

- 1 **[↗]**
- 2 Press **[▼]** to search from the most recent call, or press **[▲]** to search from the oldest call.
- 3 To call back, press **[📞]**.
To exit, press **[📞]**.

Caller ID Service

Note:

- If ► is displayed in step 2, not all of the information is shown. To see the remaining information, press [►]. To return to the previous screen, press [◄].
- If the entry has already been viewed or answered, “✓” is displayed.
 - “X” indicates the caller blocked by Nuisance call block.
 - “S” indicates the caller blocked by Automated call block.

Editing a caller's phone number

- 1 [→]
- 2 [↓]: Select the desired entry. → [MENU]
- 3 [↓]: “Edit & Call” → [OK]
- 4 Edit the number.
- 5 [↶]

Erasing selected caller information

- 1 [→]
- 2 [↓]: Select the desired entry.
- 3 [ERASE] → [↓]: “Yes” → [OK] → [↶]

Erasing all caller information

- 1 [→]
- 2 [ERASE] → [↓]: “Yes” → [OK] → [↶]

Answering system

The answering system can answer and record calls for you when you are unavailable to answer the phone.

You can also set the unit to play a greeting message but not to record caller messages by selecting “**Greeting Only**” as the recording time setting (page 50).


Important:

- Make sure the unit's date and time setting is correct (page 15).

Memory capacity (including your greeting message)

The total recording capacity is about 40 minutes. A maximum of 64 messages can be recorded.

Note:

- When message memory becomes full:
 - “**Messages Full**” is shown on the handset display.
 - The message counter on the base unit flashes if the answering system is turned on.
 -  and the total number of new messages are not displayed on the handset even if the answering system is turned on.
 - If you use the pre-recorded greeting message, the unit automatically switches to another pre-recorded greeting message asking callers to call again later.
 - If you recorded your own greeting message, the same message is still announced to callers even though their messages are not recorded.

Turning the answering system on/off

The answering system is preset to on.

Base unit

Press **[ANSWER ON/OFF]** to turn on/off the answering system.


Handset

1 To turn on:
[MENU]#327

To turn off:
[MENU]#328

2 

Note for base unit and handset:

- When the answering system is turned on:
 - the message counter displays the total number of messages (old and new).
 -  is displayed on the handset.

Greeting message

When the unit answers a call, a greeting message is played to callers.

You can use either:


- your own greeting message
- a pre-recorded greeting message

Recording your greeting message

1 **[MENU]#302**

2 **[↕]: “Yes” → [OK]**

3 After a beep sounds, hold the handset about 20 cm away and speak clearly into the microphone (2 minutes and 30 seconds max.).

4 Press **[STOP]** to stop recording. → 

Using a pre-recorded greeting message

The unit provides 2 pre-recorded greeting messages:

- If you reset to pre-recorded greeting or do not record your own greeting message, the unit plays a pre-recorded greeting asking callers to leave a message.
- If the message recording time (page 50) is set to “**Greeting Only**”, callers’

Answering System

messages are not recorded and the unit plays a different pre-recorded greeting message asking callers to call again.

Resetting to a pre-recorded greeting message

Use this procedure to erase your greeting message and use a pre-recorded one.

- 1 **[MENU]** **#** **3** **0** **4**
- 2 **[OK]** → **[📞]**

Playing back the greeting message

- 1 **[MENU]** **#** **3** **0** **3**
- 2 **[📞]**

Listening to messages

Important:

- When using the base unit or handset to listen to messages, the noise reduction feature (page 19) is activated automatically in spite of the setting (**NR** is not displayed).

Using the base unit

When new messages have been recorded, the message indicator **[▶■]** on the base unit flashes.

Press **[▶■]**.

- During playback, the message indicator **[▶■]** on the base unit lights.
- If new messages have been recorded, the base unit plays back new messages.
- If there are no new messages, the base unit plays back all messages.

Operating the answering system during playback

| Key | Operation |
|--------------------------|---------------------------|
| [+] or [-] | Adjust the speaker volume |

| Key | Operation |
|----------------|---------------------------------|
| [◀◀] | Repeat message*1 |
| [▶▶] | Skip message |
| [▶■] | Stop playback |
| [ERASE] | Erase currently playing message |

*1 If pressed within the first 5 seconds of a message, the previous message is played.

Rewinding the message

Press and hold **[◀◀]** until the unit plays the desired part of the message.

- During rewinding, the base unit makes a continuous beeping sound. Rewinding speed may vary depending on the recorded message.
- At the beginning of the message, the unit plays the message at normal speed.

Fast-forwarding the message

Press and hold **[▶▶]** until the unit plays the desired part of the message.

- During fast-forwarding, the base unit makes a continuous beeping sound. Fast-forwarding speed may vary depending on the recorded message.
- Even if you press and hold **[▶▶]** when the end of this message is played, the next message is played at normal speed.

Erasing all messages

Press **[ERASE]** 2 times while the unit is not in use.

Using the handset

When new messages have been recorded, **00** is displayed on the handset with the total number of new messages.

- 1 **To listen to new messages:**
[MENU] **#** **3** **2** **3**
To listen to all messages:
[MENU] **#** **3** **2** **4**
- 2 When finished, press **[📞]**.

Answering System

Note:

- To switch to the receiver, press [↶].

Operating the answering system

[MENU] → [⏮] → [OK]

| Key | Operation |
|---------------|---|
| [+] or [-] | Adjust the receiver or speaker volume (during playback) |
| [1] or [↶] | Repeat message (during playback)*1 |
| [2] or [↷] | Skip message (during playback) |
| [3] | Enter the “Settings” menu |
| [4] | Play new messages |
| [5] | Play all messages |
| [6] | Play greeting message |
| [7][6] | Record greeting message |
| [8] | Turn answering system on |
| [MENU] | Pause message*2 |
| [9] or [STOP] | Stop recording Stop playback |
| [0] | Turn answering system off |
| [*][4]*3 | Erase currently playing message |
| [*][5] | Erase all messages |
| [*][6] | Reset to a pre-recorded greeting message |

*1 If pressed within the first 5 seconds of a message, the previous message is played.

*2 To resume playback:
[↷]: “Play” → [OK]

*3 You can also erase as follows:
[MENU] → [↷]: “Erase” → [OK] → [↷]: “Yes” → [OK]

Calling back (Caller ID subscribers only)

- 1 Press [MENU] during playback.
- 2 [↷]: “Call Back” → [OK]

■ Editing the number before calling back

- 1 Press [MENU] during playback.
- 2 [↷]: “Edit & Call” → [OK]
- 3 Edit the number. → [↶]

Erasing all messages

- 1 [MENU][#][3][2][5]
- 2 [↷]: “Yes” → [OK] → [↶]

Advanced new message alerting features

Audible message alert

This feature allows the base unit to beep to inform you of a new message arrival when new messages are recorded. The base unit beeps 2 times every minute until you listen to the messages, if the “Base Unit Beep” setting is turned on. The default setting is “off”.

- 1 [MENU][#][3][3][9]
- 2 [↷]: Select the desired setting. → [OK] → [↶]

New message alert by a call

This feature allows you to receive a notification by phone when new messages are recorded. The base unit calls a phone number you specify. You can then operate the answering system remotely to listen to the new message.

To use this feature, you must:

- store a phone number to which the unit makes the call to.
 - turn on the new message alert setting.
- After you answer the new message alert call, you can listen to messages from that call (page 48).

Important:

- A new message alert is stopped 1 minute after the unit starts to call. The unit will not retry the call even if the call is not answered.

Answering System

Storing a phone number to which the unit makes an alert call

■ From the phonebook:

- 1 [MENU]#338
- 2 [↕]: "Notification to" → [OK] → [ADD]
- 3 [↕]: "Phonebook" → [OK]
- 4 [↕]: Select the desired phonebook entry. → [OK] → [📞]

■ By entering a phone number:

- 1 [MENU]#338
- 2 [↕]: "Notification to" → [OK] → [ADD]
- 3 [↕]: "Manual" → [OK]
- 4 Enter the desired name (16 characters max.). → [OK]
- 5 Enter the desired number (24 digits max.). → [OK] 2 times → [📞]

Turning on/off the new message alert setting

- 1 [MENU]#338
- 2 [↕]: "On/Off" → [OK]
- 3 [↕]: Select the desired setting. → [OK] → [📞]

Editing the set phone number

- 1 [MENU]#338
- 2 [↕]: "Notification to" → [OK]
- 3 [MENU] → [↕]: "Edit" → [OK]
- 4 Edit the name if necessary (16 characters max.). → [OK]
- 5 Edit the phone number if necessary (24 digits max.). → [OK] 2 times → [📞]

Erasing the set phone number

- 1 [MENU]#338
- 2 [↕]: "Notification to" → [OK]
- 3 [MENU] → [↕]: "Erase" → [OK]

4 [↕]: "Yes" → [OK] → [📞]

- The new message alert setting is turned off.

Activating/inactivating the remote access code to play messages

If you activate this feature, you must enter the remote access code (page 49) to play the new message from the new message alert call. This is so that unauthorised parties cannot listen to your messages. The default setting is "Inactivate".

- "Inactivate": You can listen to the message by pressing [4] to play new messages (without entering the remote access code).
- "Activate": You must enter your remote access code and then press [4] to play new message.

- 1 [MENU]#338
- 2 [↕]: "Remote Code" → [OK]
- 3 [↕]: Select the desired setting. → [OK] → [📞]

Listening to messages

After you answer the new message alert, you can listen to the messages as follows.

■ When the remote access code is set to "Inactivate":

Press [4] to play the new message during the announcement.

■ When the remote access code is set to "Activate":

- 1 Enter the remote access code (page 49) during the announcement.
- 2 Press [4] to play the new message.

Note:

- Within 10 seconds after listening to new messages, you can press [#9] during the call to turn off the new message alert by a call feature.
- Even if the unit makes a new message alert call, the handset redial list does not show the record.

Remote operation

Using a touch-tone phone, you can call your phone number from outside and access the unit to listen to messages or change answering system settings. The unit's voice guidance prompts you to press certain dial keys to perform different operations.

Remote access code

A 3-digit remote access code must be entered when operating the answering system remotely. This code prevents unauthorised parties from listening to your messages remotely.

Important:

- In order to operate the answering system remotely, you must first set a remote access code.

- 1 **[MENU]** **[#]** **[3]** **[0]** **[6]**
- 2 To turn on remote operation, enter the desired 3-digit remote access code.
- 3 **[OK]** → **[📞]**

Deactivating remote operation

Press **[X]** in step 2 on "Remote access code", page 49.

- The entered remote access code is deleted.

Using the answering system remotely

- 1 Dial your phone number from a touch-tone phone.
- 2 After the greeting message starts, enter your remote access code.
- 3 Follow the voice guidance prompts as necessary or control the unit using remote commands (page 49).
- 4 When finished, hang up.

Voice guidance

During remote operation, the unit's voice guidance starts and prompts you to press **[1]** to perform a specific operation, or press **[2]** to listen to more available operations.

Note:

- If you do not press any dial keys within 10 seconds after a voice guidance prompt, the unit disconnects your call.

Remote commands

You can press dial keys to access certain answering system functions without waiting for the voice guidance to prompt you.

| Key | Operation |
|---------------|---|
| [1] | Repeat message (during playback)*1 |
| [2] | Skip message (during playback) |
| [4] | Play new messages |
| [5] | Play all messages |
| [6] | Play greeting message |
| [7] | Record greeting message |
| [9] | Stop recording Stop playback |
| [0] | Turn answering system off |
| [X][4] | Erase currently playing message |
| [X][5] | Erase all messages |
| [X][6] | Reset to a pre-recorded greeting message (during greeting message playback) |
| [X][#] | End remote operation (or hang up) |

*1 If pressed within the first 5 seconds of a message, the previous message is played.

Answering System

Turning on the answering system remotely

- 1 Dial your phone number from a touch-tone phone.
- 2 Let the phone ring 20 times.
 - A long beep is heard.
- 3 Enter your remote access code within 10 seconds after the long beep.
 - The greeting message is played back.
 - You can either hang up, or enter your remote access code again and begin remote operation (page 49).

Answering system settings

Call screening

While a caller is leaving a message, you can listen to the call through the handset's speaker. To adjust the speaker volume, press **[+]** or **[-]** repeatedly. You can answer the call by pressing **[📞]** on the handset. Call screening can be set for each handset. The default setting is "On".

- 1 **[MENU][#][3][1][0]**
- 2 **[↕]**: Select the desired setting. → **[OK]**
→ **[📞]**

Number of rings before the unit answers a call

You can change the number of times the phone rings "Number of Rings" before the unit answers a call. You can select 2 to 9 rings, or "Auto".

The default setting is "8 Rings".

"Auto": The unit's answering system answers at the end of the 5th ring when new messages have been recorded, or at the end of the 8th ring when there are no new messages. If you call your phone from outside to listen to new messages (page 49), you know that there are no new messages when the phone rings for the 6th time. You can then hang up without being charged for the call.

- 1 **[MENU][#][2][1][1]**
- 2 **[↕]**: Select the desired setting. → **[OK]**
→ **[📞]**

Caller's recording time

You can change the maximum message recording time allowed for each caller. The default setting is "3 Minutes".

- 1 **[MENU][#][3][0][5]**
- 2 **[↕]**: Select the desired setting. → **[OK]**
→ **[📞]**

Selecting "Greeting Only"

You can select "Greeting Only" which sets the unit to announce a greeting message to callers but not record messages.

Select "Greeting Only" in step 2 on "Caller's recording time", page 50.

Note:

- When you select "Greeting Only":
 - If you do not record your own message, the unit will play the pre-recorded greeting-only message asking callers to call again later.
 - If you use your own message, record the greeting-only message asking callers to call again later (page 45).

Voicemail service


In addition to your unit's answering system you may also have voicemail service from your phone service provider. Voicemail is an answering service that may be offered by your phone service provider. This service can also record calls when you are unavailable to answer the phone or when your line is busy. Messages are recorded on the phone company system and not on the unit's answering system.

- To use the voicemail service rather than the unit's answering system, turn off the answering system (page 45).


If you have unit's answering system set to on and also the voicemail enabled, the system with least amount of rings will record the message first.

Example:

If the unit's answering system is set to 4 rings (page 50) and the voicemail answering system provided by your phone company is set to 6 rings (call your service provider), the unit's answering system will record the incoming call first.

When you have new messages,  is displayed on the handset if message indication service is available. Please contact your phone service provider for details of this service.

Important:

- If  still remains on the display even after you have listened to new messages, turn it off by pressing and holding [MENU] for 3 seconds.

Character entry

The dial keys are used to enter characters and numbers. Each dial key has multiple characters assigned to it. The characters that can be entered depend on the character entry mode (page 51).

- Press [◀] or [▶] to move the cursor left or right.
- Press dial keys to enter characters and numbers.
- Press [CLEAR] to erase the character or number highlighted by the cursor. Press and hold [CLEAR] to erase all characters or numbers.
- Press [X] (A→a) to switch between uppercase and lowercase.
- To enter another character located on the same dial key, press [▶] to move the cursor to the next space, then press the appropriate dial key.
- If you do not press any dial key within 2 seconds after entering a character, the character is fixed and the cursor moves to the next space.

Character entry modes

The available character entry modes are Alphabet (ABC), Numeric (0-9), Greek (ΑΒΓ), Extended 1 (ΑΆΑ), Extended 2 (ŚŠŠ), and Cyrillic (АБВ). When in these entry modes except Numeric, you can select which character is entered by pressing a dial key repeatedly.

When the unit displays the character entry screen:

 → [↕]: Select a character entry mode. → [OK]

Note:

-  in the following tables represents a single space.

Useful Information

Alphabet character table (ABC)

| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
|---|----------------------|---------|---------|---------|---------|---------|-----------|---------|-----------|
| 0 | # & ' () *, - . / 1 | A B C 2 | D E F 3 | G H I 4 | J K L 5 | M N O 6 | P Q R S 7 | T U V 8 | W X Y Z 9 |
| | | a b c 2 | d e f 3 | g h i 4 | j k l 5 | m n o 6 | p q r s 7 | t u v 8 | w x y z 9 |

Numeric entry table (0-9)

| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
|---|---|---|---|---|---|---|---|---|---|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

Greek character table (ABΓ)

| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
|---|----------------------|---------|---------|---------|---------|---------|---------|---------|---------|
| 0 | # & ' () *, - . / 1 | A B Γ 2 | Δ E Z 3 | H Θ I 4 | K Λ M 5 | N Ξ O 6 | Π Ρ Σ 7 | T Υ Φ 8 | X Ψ Ω 9 |

Extended 1 character table (AĂÄ)

| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
|---|----------------------|---------------|---------|---------|---------|---------|-----------|---------|-----------|
| 0 | # & ' () *, - . / 1 | A Ä Á 2 | D E È 3 | G Ğ H 4 | J K L 5 | M N Ñ 6 | P Q R 7 | T U Û 8 | W X Y Z 9 |
| | | Ä Å Æ B C Ç 2 | É Ê Ë 3 | Ì Í Î 4 | | Ö Ø Ó 6 | Ş Ñ 7 | Ú Û Ü 8 | Ý Þ 9 |
| | | a ä á 2 | d e è 3 | g ğ h 4 | j k l 5 | m n ñ 6 | p q r s 7 | t u ù 8 | w x y z 9 |
| | | â ã ä 2 | é ê ë 3 | î ï ï 4 | | ô õ ö 6 | ş ß 7 | ú û ü 8 | ÿ ŷ 9 |
| | | ä æ b c ç 2 | ë f 3 | ï ï ï 4 | | ø 6 | | ü v 8 | |

- The following are used for both uppercase and lowercase: ø Ŵ Ŷ

Extended 2 character table (ŠŠš)

| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
|---|----------------------|-----------|---------|---------|---------|---------|---------|---------|-----------|
| 0 | # & ' () *, - . / 1 | A Ä Å 2 | D Ď E 3 | G Ħ I 4 | J K L 5 | M N Ń 6 | P Q R 7 | T Ť U 8 | W X Y Z 9 |
| | | Ä Å C Č 2 | É Ě Ě 3 | Í 4 | Ł Ł Ł 5 | Ń Ō Ő 6 | Ř Ŕ Ŗ 7 | Ť Ů Ů 8 | Ÿ Ź Ž 9 |
| | | a á ä 2 | d ě e 3 | g ħ i 4 | j k l 5 | m n Ń 6 | p q r 7 | t ť u 8 | w x y z 9 |
| | | Ä å c č 2 | é ě ě 3 | h i í 4 | ł ł ł 5 | ň o ő 6 | ř ŕ ŗ 7 | ú ů ů 8 | ÿ ŷ ž 9 |
| | | | f 3 | | | ö 6 | š š 7 | ű v 8 | |

Useful Information

- The following are used for both uppercase and lowercase:

À Ć Ĉ Ē Ĕ Ė Ħ Ĩ Ĳ Ĵ Ĳ Ĵ Ĵ Ĵ Ĵ Ĵ Ĵ Ĵ Ĵ Ĵ Ĵ

Cyrillic character table (A5B)

| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
|---|---|---|---|---|---|---|---|---|---|
| А Б В Г Д Е Ж З И Й К Л М Н О П Р С Т Ф Х Ц Ч Ш Щ Ъ Ы Ь Э Ю | А Б В Г Д Е Ж З И Й К Л М Н О П Р С Т Ф Х Ц Ч Ш Щ Ъ Ы Ь Э Ю | А Б В Г Д Е Ж З И Й К Л М Н О П Р С Т Ф Х Ц Ч Ш Щ Ъ Ы Ь Э Ю | А Б В Г Д Е Ж З И Й К Л М Н О П Р С Т Ф Х Ц Ч Ш Щ Ъ Ы Ь Э Ю | А Б В Г Д Е Ж З И Й К Л М Н О П Р С Т Ф Х Ц Ч Ш Щ Ъ Ы Ь Э Ю | А Б В Г Д Е Ж З И Й К Л М Н О П Р С Т Ф Х Ц Ч Ш Щ Ъ Ы Ь Э Ю | А Б В Г Д Е Ж З И Й К Л М Н О П Р С Т Ф Х Ц Ч Ш Щ Ъ Ы Ь Э Ю | А Б В Г Д Е Ж З И Й К Л М Н О П Р С Т Ф Х Ц Ч Ш Щ Ъ Ы Ь Э Ю | А Б В Г Д Е Ж З И Й К Л М Н О П Р С Т Ф Х Ц Ч Ш Щ Ъ Ы Ь Э Ю | А Б В Г Д Е Ж З И Й К Л М Н О П Р С Т Ф Х Ц Ч Ш Щ Ъ Ы Ь Э Ю |

Error messages

| Display message | Cause/solution |
|---|--|
| Base no power or No link. Reconnect AC adaptor. | <ul style="list-style-type: none"> • Confirm the base unit's AC adaptor is connected to the unit and the power outlet correctly. • The handset has lost communication with the base unit. Move closer to the base unit and try again. • Unplug the base unit's AC adaptor to reset the unit. Reconnect the adaptor and try again. • The handset's registration may have been cancelled. Re-register the handset (page 41). |
| Check Phone Line | <ul style="list-style-type: none"> • The supplied telephone line cord has not been connected yet or not connected properly. Check the connections (page 11). |
| Checking | <ul style="list-style-type: none"> • The automated call block function is in operation. Try again later. |
| Error | <ul style="list-style-type: none"> • Recording was too short. Try again. |
| Memory Full | <ul style="list-style-type: none"> • The phonebook memory is full. Erase unwanted entries (page 29). • The call block list memory is full. Erase unwanted entries (page 24). • The maximum number of base units (4) is already registered to the handset. Cancel unused base unit registrations from the handset (page 41). |
| Use rechargeable battery. | <ul style="list-style-type: none"> • A wrong type of battery such as alkaline or manganese was inserted. Use only the rechargeable Ni-MH batteries noted on page 4, 8. |
| You must first subscribe to Caller ID. | <ul style="list-style-type: none"> • You must subscribe to a Caller ID service. Once you receive caller information after subscribing to a Caller ID service, this message will not be displayed. |

Useful Information

Troubleshooting

If you still have difficulties after following the instructions in this section, disconnect the base unit's AC adaptor and turn off the handset, then reconnect the base unit's AC adaptor and turn on the handset.

General use



| Problem | Cause/solution |
|---|---|
| The handset does not turn on even after installing charged batteries. | <ul style="list-style-type: none">● Place the handset on the base unit or charger to turn on the handset. |
| The unit does not work. | <ul style="list-style-type: none">● Make sure the batteries are installed correctly (page 11).● Fully charge the batteries (page 12).● Check the connections (page 11).● Unplug the base unit's AC adaptor to reset the unit and turn off the handset. Reconnect the adaptor, turn on the handset and try again.● The handset has not been registered to the base unit. Register the handset (page 41). |
| The handset display is blank. | <ul style="list-style-type: none">● The handset is not turned on. Turn the power on (page 15). |
| I cannot hear a dial tone. | <ul style="list-style-type: none">● Make sure that you are using the supplied telephone line cord. Your old telephone line cord may have a different wiring configuration.● The base unit's AC adaptor or telephone line cord is not connected. Check the connections.● Disconnect the base unit from the telephone line and connect the line to a known working telephone. If the working telephone operates properly, contact our service personnel to have the unit repaired. If the working telephone does not operate properly, contact your phone service provider. |
| The base unit beeps. | <ul style="list-style-type: none">● New messages have been recorded. Listen to the new messages (page 46). |
| Error sound is heard when I press some keys on base unit. | <ul style="list-style-type: none">● Automated call block is being screened. Try again later. |
| I cannot use the intercom feature. | <ul style="list-style-type: none">● This feature is available between the handsets. Although the handset displays "Intercom", or "Auto Intercom", these features are not available for single handset models. |
| The unit does not emit the specified number of rings. | <ul style="list-style-type: none">● If the first ring is turned off, the number of rings decreases by 1 from the specified number of rings (page 33). |

Useful Information


Menu list

| Problem | Cause/solution |
|---|---|
| The display is in a language I cannot read. | <ul style="list-style-type: none"> Change the display language (page 15). |
| I cannot activate the eco mode. | <ul style="list-style-type: none"> You cannot set eco mode when you set the repeater mode "on". If required, set the repeater mode to "off" (page 41). |
| I cannot register a handset to a base unit. | <ul style="list-style-type: none"> The maximum number of base units (4) is already registered to the handset. Cancel unused base unit registrations from the handset (page 41). You entered the wrong PIN. If you forget your PIN, see "I cannot remember the PIN." (page 55). |
| I cannot remember the PIN. | <ul style="list-style-type: none"> Change the PIN using the following method. <ol style="list-style-type: none"> [MENU] [#] [1] [3] [2] [*] [7] [0] [0] [0] Enter the new 4-digit base unit PIN. → [OK] [↓]: "Yes" → [OK] → [🔒] |
| I cannot remember the key lock mode password. | <ul style="list-style-type: none"> If you forget your password, enter [*] [7] [0] [0] [0] instead of your key lock password. |

Battery recharge

| Problem | Cause/solution |
|--|---|
| The handset beeps and/or  flashes. | <ul style="list-style-type: none"> Battery charge is low. Fully charge the batteries (page 12). |
| I fully charged the batteries, but <ul style="list-style-type: none">  still flashes or the operating time seems to be shorter. | <ul style="list-style-type: none"> Clean the battery ends (\oplus, \ominus) and the charge contacts with a dry cloth and charge again. It is time to replace the batteries (page 11). |

Making/answering calls, intercom

| Problem | Cause/solution |
|---|--|
|  is displayed. | <ul style="list-style-type: none"> The handset is too far from the base unit. Move closer. The base unit's AC adaptor is not properly connected. Reconnect AC adaptor to the base unit. The handset is not registered to the base unit. Register it (page 41). Activating eco mode reduces the range of the base unit in standby mode. If required, turn eco mode off (page 16). |

Useful Information

| Problem | Cause/solution |
|--|--|
| Noise is heard, sound cuts in and out. | <ul style="list-style-type: none">• You are using the handset or base unit in an area with high electrical interference. Re-position the base unit and use the handset away from sources of interference.• Move closer to the base unit.• If you use a DSL/ADSL service, we recommend connecting a DSL/ADSL filter between the base unit and the telephone line jack. Contact your DSL/ADSL provider for details. |
| Sound quality seems to be getting worse. | <ul style="list-style-type: none">• You have registered a handset that is not recommended. The clearest sound quality is only possible by registering the provided handset. |
| The handset does not ring. | <ul style="list-style-type: none">• The ringer volume is turned off. Adjust ringer volume (page 18, 33).• Do not disturb mode is turned on. Turn it off (page 37).• If the handset is registered to multiple base units, the handset may not be able to make or receive calls or communicate with the base unit when the following conditions are met.<ul style="list-style-type: none">– Eco mode is set to “Eco Plus” (page 16).– Base unit selection is set to “Auto” (page 35).In this case, place the handset near the base unit, and change the setting to “Eco” or “Off”. Repeat for each base unit. |
| The base unit does not ring. | <ul style="list-style-type: none">• The ringer volume is turned off. Adjust ringer volume (page 18, 33). |
| I cannot make a call. | <ul style="list-style-type: none">• You dialled a call restricted number (page 40).• The key lock feature is turned on. Turn it off (page 22). |
| I cannot make or answer a call. | <ul style="list-style-type: none">• An outside line is being used after a mobile locator feature is used. To end the call, press [MOBILE LOCATOR] on the base unit. |
| I cannot use voice paging. | <ul style="list-style-type: none">• You cannot use voice paging if other units are in use. |

Caller ID/Talking Caller ID

| Problem | Cause/solution |
|--|---|
| Caller information is not displayed. | <ul style="list-style-type: none">• You must subscribe to a Caller ID service. Contact your phone service provider for details.• If your unit is connected to any additional telephone equipment, remove and plug the unit directly into the wall jack.• If you use a DSL/ADSL service, we recommend connecting a DSL/ADSL filter between the base unit and the telephone line jack. Contact your DSL/ADSL provider for details.• Other telephone equipment may be interfering with this unit. Disconnect the other equipment and try again. |
| Caller information is displayed or announced late. | <ul style="list-style-type: none">• Depending on your phone service provider, the unit may display or announce the caller's information at the 2nd ring or later. Set the first ring to “Off” (page 33).• Move closer to the base unit. |

Useful Information

| Problem | Cause/solution |
|--|---|
| Caller information is not announced. | <ul style="list-style-type: none">● To use the Talking Caller ID feature, store the name and phone number in the phonebook (page 28).● The handset or base unit's ringer volume is turned off. Adjust it (page 18, 33).● The Talking Caller ID feature is turned off. Turn it on (page 34).● Depending on the number of rings setting, the answering system may answer calls before announcing the caller information. Select a different setting (page 50). |
| Time on the unit has shifted. | <ul style="list-style-type: none">● Incorrect time information from incoming Caller ID changes the time. Set the time adjustment to "Manual" (off) (page 33). |
| The name stored in the phonebook is not fully displayed while an outside call is being received. | <ul style="list-style-type: none">● Edit the phonebook entry name to fit in 1 line of text (page 28). |

Answering system

| Problem | Cause/solution |
|---|---|
| The unit does not record new messages. | <ul style="list-style-type: none">● The answering system is turned off. Turn it on (page 45).● The message memory is full. Erase unwanted messages (page 46).● The recording time is set to "Greeting Only". Change the setting (page 50).● Your phone service provider's voicemail service may be answering your calls before the unit's answering system can answer your calls. Change the unit's number of rings setting (page 50) to a lower value, or contact your phone service provider. |
| I cannot operate the answering system remotely. | <ul style="list-style-type: none">● The remote access code is not set. Set the remote access code (page 49).● You are entering the wrong remote access code. If you have forgotten your remote access code, enter the remote access code setting to check your current code (page 49).● The answering system is turned off. Turn it on (page 50). |

Liquid damage

| Problem | Cause/solution |
|---|---|
| Liquid or other form of moisture has entered the handset/base unit. | <ul style="list-style-type: none">● Disconnect the AC adaptor and telephone line cord from the base unit. Remove the batteries from the handset and leave to dry for at least 3 days. After the handset/base unit are completely dry, reconnect the AC adaptor and telephone line cord. Insert the batteries and charge fully before use. If the unit does not work properly, contact an authorised service centre. |

Caution:

- To avoid permanent damage, do not use a microwave oven to speed up the drying process.

Useful Information

Conditions of guarantee

This guarantee is in addition to and does not in any way affect any statutory or other rights of consumer purchasers. If within the applicable guarantee period, the product proves to be defective by reason of faulty design, workmanship or materials, we undertake subject to the following conditions to have the defective product (or any part or parts there of) repaired or replaced free of charge.

1. The product shall have been purchased and used solely within either the U.K. or Ireland and in accordance with standard operating instructions and the technical and/or Safety Standards required in the U.K.
2. On being found defective, please consult with the retailer from where it was purchased for assistance.
3. This guarantee shall not apply to damage caused through fire, accident, lightning, misuse, wear and tear, neglect, incorrect adjustment or repair, to damage caused through installation, adaption, modification or use in an improper manner or inconsistent with the technical and/or safety standards required in the country where this product is used, or to damage occurred during transit to or from the purchaser.
4. If at any time during the guarantee period any part or parts of the product are replaced with a part or parts not supplied or approved by us or of an objective quality safe and suitable for the product, or the product has been dismantled or repaired by any person not authorised by us, we shall have the right to terminate this guarantee in whole or in part immediately without further notice.
5. The purchaser's sole and exclusive remedy under this guarantee against us is for the repair or replacement of the product or any defective part or parts and no other remedy, including, but not limited to, incidental or consequential damage or loss of whatsoever nature shall be available to the purchaser.
6. This guarantee shall not apply to batteries and any other items of limited natural life.
7. Our decision on all matters relating to complaints shall be final. Any product or defective part which has been replaced shall become our property.
8. The guarantee period applicable to this product shall be 12 months.

Please keep these operating instructions with your receipt.

Panasonic U.K. a branch of Panasonic Marketing Europe GmbH

| | |
|-------------------|------------------------|
| Receipt No. _____ | Date of purchase _____ |
| Model No. _____ | Serial No. _____ |

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IMPORTANT!

If your product is not working properly. . .

- ① **Reconnect AC adaptor to the base unit.**
- ② **Check if telephone line cord is connected.**
- ③ **Use rechargeable Ni-MH batteries.**
(Alkaline/Manganese/Ni-Cd batteries CANNOT be used.)
- ④ Read **troubleshooting** page in the **Operating Instructions**.



If you still have any problems, please call the **Panasonic DECT Helpline**

0344 844 3899 (U.K.)

01289 8333 (Ireland)

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