OSDOCK USBC - USB C 4K docking station

User's Manual



Table of Contents

| SAFETY INSTRUCTIONS | 1 |
|-----------------------------|----|
| COPYRIGHT | 1 |
| Trademarks | 1 |
| REGULATORY COMPLIANCE | 2 |
| FCC CONDITIONS | 2 |
| CE | 2 |
| WEEE INFORMATION | 2 |
| INTRODUCTION | 3 |
| Features | 4 |
| Package Contents | 5 |
| System Requirements | 5 |
| PRODUCT OVERVIEW | 6 |
| CONNECTION | 8 |
| | |
| DISPLAY CONFIGURATION | 9 |
| MULTI-MONITOR CONFIGURATION | 9 |
| Extend mode | |
| MIRROR MODE | 11 |
| SET THE PRIMARY MONITOR | |

| SST MODE | 12 |
|---------------------|----|
| MST MODE | 12 |
| AUDIO CONFIGURATION | 13 |
| SPECIFICATION | 14 |

Before attempting to connect, operate or adjust this product, please save and read the User's Manual completely. The style of the product shown in this User's Manual may be different from the actual unit due to various models.

Safety Instructions

Always read the safety instructions carefully:

- Keep this User's Manual for future reference
- Keep this equipment away from humidity
- If any of the following situation arises, get the equipment checked by a service technician:
 - The equipment has been exposed to moisture.
 - The equipment has been dropped and damaged.
 - The equipment has obvious sign of breakage.
 - The equipment has not been working well or cannot get it to work according to the User's Manual.

Copyright

This document contains proprietary information protected by copyright. All right are reserved. No part of this manual may be reproduced by any mechanical, electronic or other means, in any form, without prior written permission of the manufacturer.

Trademarks

All trademarks and registered trademarks are the property of their respective owners or companies.

Regulatory Compliance FCC Conditions

This equipment has been tested and found to comply with Part 15 Class B of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference. (2) This device must accept any interference received and include interference that may cause undesired operation.

CE

This equipment is in compliance with the requirements of the following regulations: EN 55 022: CLASS B

WEEE Information

For EU (European Union) member users: According to the WEEE (Waste electrical and electronic equipment) Directive, do not dispose of this product as household waste or commercial waste. Waste electrical and electronic equipment should be appropriately collected and recycled as required by practices established for your country. For information on recycling of this product, please contact your local authorities, your household waste disposal service or the shop where you purchased the product.

FCCCE 🗵

Introduction

The New OSDOCK USBC - USB C 4K DOCKING STATION is designed for extra connectivity demands and supports DP 1.4 output. With the Docking station, you can extend the connection of a computer to more USB peripherals, Ethernet network, the speaker and the microphone via USB-C interface. Feel free to plug in upside down for USB-C plug is reversible. Adopting PD Charging technology, upstream charging function through USB-C interface, you can charge the host up to 85W with higher than 100Watts power adapter or automatically adjust to lower charging power with smaller power adapter. With the built-in USB 3.1 ports, the docking station enables you to enjoy the super speed data transmission between USB peripherals.

Incorporates Hami® technology.

Features



USB-C Input

- USB-C 3.1 Gen 2 port
- Upstream PD powered, supports up to 85W
- Supports VESA USB Type-C DisplayPort Alt mode
- Downstream Output
 - 2 x USB-A 3.1 Gen 1 ports (5V/0.9A)
 - 1 x USB-A 3.1 Gen 2 port with BC 1.2 CDP _ (5V/1.5A) and DCP and Apple Charge 2.4A

Video output

- DP1.4++ x 2 and HDMI2.0 x1
- DP1.2 HBR2 : 1x 4K30, 2x FHD60, 3x FHD30
- DP1.4 HBR3 : 1x 4K60, 2x QHD60, 3x FHD60
- DP1.4 HBR3 DSC : 1x 5K60, 2x 4K60, 3x 4K30
- Supports audio 2.1 channel
- Supports Gigabit Ethernet

Package Contents



OSDOCK USBC - USB C 4K DOCKING STATION

- USB-C Cable
- Power Adapter
- User's Manual

System Requirements

- Windows 10
- Mac OS (Mirror mode only)

Product Overview

Front



| Item | Description |
|---------------------|---|
| 1. Power Button | Switch to power on/off |
| 2. Combo Audio Jack | Connect to a headset |
| 3. USB-C Port | Connect to USB-C devices |
| 4. USB-A Port | Connect to USB-A devices with BC 1.2 charging |
| 5. K-Lock | Secure your device safety |

Rear



| lte | m | Description | |
|-----|-------------------|--|--|
| 5. | Power jack | Connect to the power adapter | |
| 6. | USB-C Port | Connect to the USB-C port of a computer | |
| 7. | DP connector(x2) | Connect to a DP monitor | |
| 8. | HDMI connector | Connect to an Hans monitor | |
| 9. | RJ45 port | Connect to an Ethernet | |
| 10. | USB 3.1 Port (x2) | Connect to USB devices | |

Connection

To connect the USB peripherals, Ethernet, speaker and microphone, follow the illustrations below to connect the corresponding connectors.



Display configuration

NOTE: The screenshots might vary slightly with the operating system.

Multi-monitor configuration

Once the extra monitors are connected, they can be configured to either **Mirror mode**, **Extend mode** or set the primary display.

Position the mouse anywhere on the **Windows Desktop**, Right-click and select **Screen Resolution**.

| Change the ap | pearance of your displays | | |
|----------------------------|---|--------|--------------------|
| 1 | 2 | 3 | Detest Identify |
| Digplay: | 1.2351 ¥ | | |
| Resolution: | 1920 × 1080 (Recommended) V | | |
| Orientation: | Landscape v | | |
| <u>M</u> ultiple displays: | Extend desktop to this display $~\vee~$ | | |
| This is currently yo | ur main display. | | Advanced settings |
| Make text and oth | er items larger or smaller | | |
| What display setting | igs should I choose? | | |
| | | OK Can | cel Apply |

Extend mode

- 1. Refer to the **Multi-monitor configuration** section to bring up the configuration window.
- In the **Display** drop-down menu, select the preferred monitor.
- 3. Select Multiple Displays > Extend these displays.
- 4. Click **OK** to confirm and exit.

| Resolution: | 1024 × 768 (recommended) | |
|---|---|------------------|
| Orientation: | Landscape • | |
| Multiple displays: | Extend there direlaur | |
| manipic aspiays. | Extend these displays | |
| Make this my m | ain display | Advanced setting |
| Make text and othe What display settin | ain display r items larger or smaller gs should I choose? | Advanced setting |

 Once the setting is completed, simply drag and drop the application icons or the opened windows to the add-on monitor. However, some applications may not support to display on the extended desktop.

NOTE: If the system only supports SST mode, the external monitors connected will be considered to be the same output.

6. Troubleshooting

a. Cursor disappeared

If the status remains in the extended mode but the docking station is disconnected, the desktop will still be panned to the add-on monitor. The cursor may not be found on the primary monitor in such a case. If it happens, connect the add-on monitor through the docking station again or keep moving the mouse.

b. Video playback in extended mode

If the video or DVD playback quality is poor or low performance in extended mode, please playback it on the primary monitor instead of the add-on monitor.

Mirror mode

- Refer to the Multi-monitor configuration section to bring up the configuration window.
- 2. In the **Display** drop-down menu, select the preferred monitor.
- 3. Select Multiple Displays > Duplicate these displays.
- 4. Click **OK** to confirm and exit.

Set the primary monitor

- Refer to the Multi-monitor configuration section to bring up the configuration window.
- In the **Display** drop-down menu, select the preferred monitor.
- 3. Check the box of Make this my main display.

NOTE: For some computers, you may need to disable the main display by unchecking the box of Extend the desktop onto this monitor or Extend my Windows desktop onto this monitor.

4. Click **OK** to confirm and exit.

SST mode

If the system only supports SST mode, the external monitors connected will be considered to be the same output.

MST mode

When using MST mode to connect external monitors, you can use **Mirror mode**, **Extend mode** or set the primary display.

Audio configuration

By default, when the docking station is connected to a computer, the audio configuration may be changed to **USB (Multimedia) Audio Device** automatically (this setting depends on models). If it does not work, follow the steps below to setup.

- Open Control Panel and then select the hardware and sound icon.
- Click Sound > Manage audio devices and then select USB Audio Device.



Specification

| User | Upstream | USB-C female connector | |
|-------------|-----------------------------------|------------------------------|--|
| Interface | Downstream DP female connector x2 | | |
| | | Hami* female connector x1 | |
| | | USB 3.1 female connector x4 | |
| | | (3A1C), one port supports BC | |
| | | 1.2/CDP | |
| | | RJ45 connector x1 | |
| | | Combo Audio Jack (IN/OUT) x1 | |
| Video | Resolution | Single display, either one | |
| | | - DP: 3840x2160@30Hz | |
| | | - HDIII : 3840x2160@30Hz | |
| | | Inple display | |
| A 11 | Channel | - 1920X1200@60H2 | |
| Audio | Channel | 2.1 CH | |
| Ethernet | Туре | 10/100/1000 BASE-T | |
| Power | Power Mode | Self-powered | |
| | Power | Input: AC 100-240V | |
| | Adapter | Output: DC 20V/5A | |
| Working | Operation | 0~40 degree | |
| Environment | Temperature | | |
| | Storage | -20~70 degree | |
| | Temperature | | |
| Compliance | | CE, FCC | |







V1.0