

# Dell Pro 24 Monitor

## E2426H

### User's Guide

## Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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# Safety instructions

Use the following safety guidelines to protect your monitor from potential damage and to ensure your personal safety. Unless otherwise noted, each procedure included in this document assumes that you have read the safety information that shipped with your monitor.

 **NOTE:** Before using the monitor, read the safety information that is shipped with your monitor and printed on the product. Keep the documentation at a secure location for future reference.

 **WARNING:** Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards and/or mechanical hazards.

 **CAUTION:** The possible long-term effect of listening to audio at high volume through the headphones (on a monitor that supports it) may damage your hearing ability.

- Place the monitor on a solid surface and handle it carefully.
  - The screen is fragile and can be damaged if dropped or hit with a sharp object.
  - Ensure that your monitor is electrically rated to operate with the AC power available in your location.
  - Keep the monitor in room temperature. Excessive cold or hot conditions can have an adverse effect on the liquid crystal of the display.
  - Connect the power cable from the monitor to a wall outlet that is near and accessible. See [Connecting your monitor](#).
- Do not place and use the monitor on a wet surface or near water.
- Do not subject the monitor to severe vibration or high impact conditions. For example, do not place the monitor inside a car trunk.
- Unplug the monitor when it is going to be left unused for an extended period.
- To avoid electric shock, do not attempt to remove any cover or touch the inside of the monitor.
- Read these instructions carefully. Keep this document for future reference. Follow all warnings and instructions that are marked on the product.
- Certain monitors can be wall mounted using the VESA mount that is sold separately. Ensure to use the correct VESA specifications as mentioned in the wall mounting section of the User's Guide.

For information about safety instructions, see the *Safety, Environmental and Regulatory Information (SERI)* document that is shipped with your monitor.

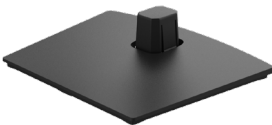
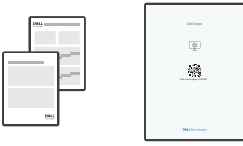
# About your monitor

## Package contents

The following table provides the list of components that are shipped with your monitor. If any component is missing, contact Dell. For more information, see [Contacting Dell](#).

- NOTE:** Some components, features, and included cables are optional and vary by country.
- NOTE:** To set up the stand from any other source, see the documentation which comes with the stand for instructions.

**Table 1. Monitor components and descriptions**

| Component image                                                                     | Component description                                        |
|-------------------------------------------------------------------------------------|--------------------------------------------------------------|
|    | Monitor                                                      |
|    | Stand riser                                                  |
|  | Stand base                                                   |
|  | Power cable (Varies by country or country)                   |
|  | HDMI cable (1.80 m) (Included cables vary by country)        |
|  | DisplayPort cable (1.80 m) (Included cables vary by country) |
|  | QR card<br>Safety, Environmental, and Regulatory Information |

## Information available on the packaging

Before you open the box, ensure that the box is positioned correctly:

1. Lay the box on a flat surface so that the opening flap is at the top.
2. Lift the opening flap and take out the components.

The ports on the monitor are as follows:

- 1 HDMI port (HDCP 1.4) (supports up to FHD 1920 x 1080, 120 Hz as specified in HDMI 1.4)
- 1 DisplayPort port 1.4 (HDCP 1.4) (supports up to FHD 1920 x 1080, 120 Hz)
- 1 VGA port

The following are the accessories that ship within the box:

- Power cable (Varies by country or region)
- HDMI cable or Displayport cable (Included cables vary by country)

For information about recycling, see the [Dell recycling](#) website.

## Product features

The **Dell E2426H** flat panel monitor has an active matrix, Thin-Film Transistor (TFT), Liquid Crystal Display (LCD) panel with LED backlight. The monitor features include:

- 604.7 mm (23.8 in.) viewable area display (measured diagonally).
- 1920 x 1080 resolution, with full-screen support for lower resolutions.
- HDMI/DP Support FHD @ 120 Hz.
- Wide viewing angle of 178 degrees in vertical and horizontal directions.
- Contrast ratio (1000:1).
- This monitor comes with an integrated low blue light screen feature that improves eye comfort by reducing potentially harmful blue light emissions without compromising color. Through the feature, Dell has reduced harmful blue light exposure  $\leq 50\%$ .
- This monitor is certified with TÜV Rheinland Eye Comfort 3.0 with a 3-star rating. It incorporates key technologies that also deliver a flicker-free screen, up to 120 Hz refresh rate\* and a color gamut of minimum 72% NTSC. The low blue light feature is enabled by default on your monitor.
- This monitor uses a low blue light panel. When restored to factory defaults, it complies with TÜV Rheinland's hardware low blue light certification (Category 3).

**Blue light ratio:** The ratio of light in the range from 415 nm-455 nm compared to 400 nm-500 nm must be less than 50%.

**Table 2. Blue light ratio**

| Category | Blue light ratio     |
|----------|----------------------|
| 1        | $\leq 20\%$          |
| 2        | $20\% < R \leq 35\%$ |
| 3        | $35\% < R \leq 50\%$ |

- Decreases the level of hazardous blue light that is emitted from the screen to make viewing more comfortable for your eyes without distorting color accuracy.
- Optimize eye comfort with a flicker-free screen.
- Reduces hazardous blue-light emissions from the screen to provide a more comfortable viewing experience without affecting color accuracy.
- Flicker-Free technology removes visible flicker, delivering a comfortable viewing experience and minimizing eye strain.
- Digital connectivity with 1 DisplayPort and 1 HDMI port.
- Security-lock slot.
- Supports Dell Display and Peripheral Manager.
- Plug-and-play capable if supported by your computer.
- Removable stand and Video Electronics Standards Association (VESA) 100 mm mounting holes for flexible mounting solutions.
- On-Screen Display (OSD) adjustments for easy setup and screen optimization.
- $\leq 0.3$  W in Standby mode.
- Meets the NFPA 99 leakage current requirement.
- Energy Star certified.
- TCO Certified and TCO Certified Edge.
- EPEAT registered where applicable, varies by country. See [www.epeat.net](http://www.epeat.net) for registration status by country.
- RoHS Compliant.
- Arsenic-free glass and Mercury-free panel only.
- BFR/PVC-Reduced (Its circuit boards are made from BFR/PVC-free laminates).

**About TÜV Rheinland Eye Comfort 3.0**

TÜV Rheinland Eye Comfort 3.0 certification program presents a consumer-friendly star rating scheme to the display industry promoting eye wellness from safety to eye care. Compared to existing certifications, the 5-star-rating program adds rigorous testing requirements on overall eye care attributes such as low blue-light, flicker-free, refresh rate, color gamut, color accuracy and ambient light sensor performance. It lays out requirement metrics and rates the product performance on five levels, and the sophisticated technical assessment process provides consumers and buyers with indicators that are easier to judge.

The eye wellness factors being considered remain constant, however, the standards for the various star ratings are different. The higher the star rating, the more stringent the standards. The table below lists the major eye comfort requirements which apply in addition to the basic eye comfort requirements (such as pixel density, uniformity of luminance and color, and freedom of movement).

For more information around **TÜV Eye Comfort certification** please see: [Eye Comfort Certification](#).



**Table 3. Eye Comfort 3.0 requirements**

| Eye Comfort 3.0 requirements and star rating scheme for monitors |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                        |                                                                            |                                                                                                                                                                   |
|------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|----------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Category                                                         | Test item                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Star rating scheme                                                                     |                                                                            |                                                                                                                                                                   |
|                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 3-star                                                                                 | 4-star                                                                     | 5-star                                                                                                                                                            |
| Eye Care                                                         | Low Blue Light                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | TÜV Hardware LBL Category III ( $\leq 50\%$ ) or Software LBL solution <sup>1</sup>    | TÜV Hardware LBL Category II ( $\leq 35\%$ ) or Category I ( $\leq 20\%$ ) | TÜV Hardware LBL Category II ( $\leq 35\%$ ) or Category I ( $\leq 20\%$ )                                                                                        |
|                                                                  | Flicker Free                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | TÜV Flicker Reduced or TÜV Flicker Free                                                | TÜV Flicker Reduced or TÜV Flicker Free                                    | Flicker Free                                                                                                                                                      |
| Ambient Light Management                                         | Ambient Light Sensor performance                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | No sensor                                                                              | No sensor                                                                  | Ambient light sensor                                                                                                                                              |
|                                                                  | Intelligent CCT control                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | No                                                                                     | No                                                                         | Yes                                                                                                                                                               |
|                                                                  | Intelligent Luminance control                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | No                                                                                     | No                                                                         | Yes                                                                                                                                                               |
| Image quality                                                    | Refresh Rate                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | >60 Hz                                                                                 | >75 Hz                                                                     | >120 Hz                                                                                                                                                           |
|                                                                  | Luminance uniformity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Luminance uniformity $\geq 75\%$                                                       |                                                                            |                                                                                                                                                                   |
|                                                                  | Color Uniformity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Color uniformity $\Delta u'v' \leq 0.02$                                               |                                                                            |                                                                                                                                                                   |
|                                                                  | Freedom of movement                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Luminance variation shall not exceed 50%, and the color shift shall remain below 0.01. |                                                                            |                                                                                                                                                                   |
|                                                                  | Gamma difference                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Gamma difference $\leq \pm 0.2$                                                        | Gamma difference $\leq \pm 0.2$                                            | Gamma difference $\leq \pm 0.2$                                                                                                                                   |
|                                                                  | Wide color gamut <sup>2</sup>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | NTSC <sup>3</sup> Min.72% (CIE 1931) or sRGB <sup>4</sup> Min.95% (CIE 1931)           | sRGB <sup>4</sup> Min.95% (CIE 1931)                                       | DCI-P3 <sup>5</sup> Min.95% (CIE 1976) & sRGB <sup>4</sup> Min.95% (CIE 1931) or Adobe RGB <sup>6</sup> Min.95% (CIE 1931) & sRGB <sup>4</sup> Min.95% (CIE 1931) |
| Eye Comfort User Guide                                           | User guide                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Yes                                                                                    | Yes                                                                        | Yes                                                                                                                                                               |
| Remark                                                           | <sup>1</sup> Color gamut describes the availability of colors in the display. Various standards were developed for specific purposes. 100% corresponds to the full color space as defined in the standard.<br><sup>2</sup> NTSC stands for National Television Standards Committee, which developed a color space for the television system that is used in the United States.<br><sup>3</sup> sRGB is a standard red, green, and blue color space that is in use on monitors, printers, and the World Wide Web.<br><sup>4</sup> DCI-P3, short for Digital Cinema Initiatives - Protocol 3, is a color space that is used in digital cinema that encompasses a wider range of colors than the standard RGB color space.<br><sup>5</sup> Adobe RGB is a color space created by Adobe Systems that encompasses a broader range of colors than the standard RGB color model, particularly in the cyans and greens. |                                                                                        |                                                                            |                                                                                                                                                                   |

# Operating system compatibility

- The Windows 10, Windows 11, and later versions are compatible.  
\*The operating system compatibility on Dell and Alienware branded monitors may vary based on factors such as:
  1. Specific release dates when operating system versions, patches, or updates are available.
  2. Specific release dates when Dell and Alienware branded monitor firmware, software application, or driver updates are available on the Dell support website.

# Identifying parts and controls

## Front view

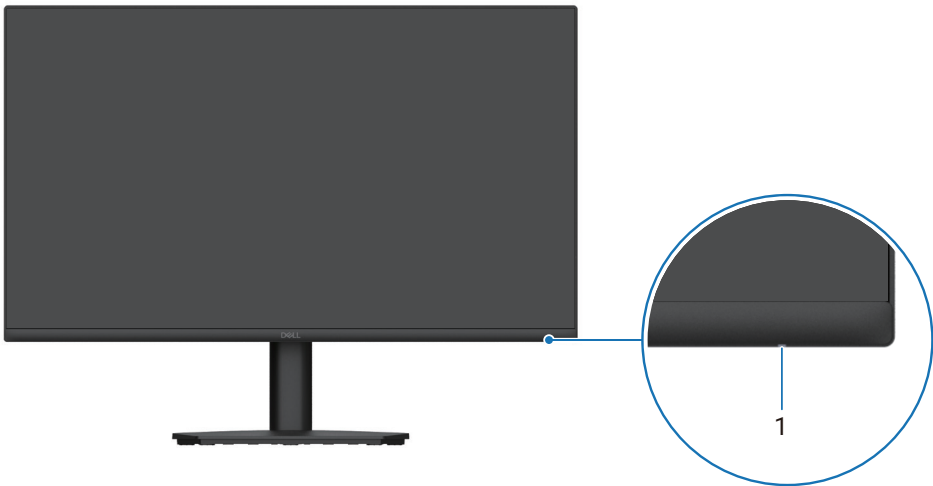


Figure 1. Front view of the monitor

Table 4. Front view of descriptions

| Label | Description         | Use                                                                                                                                                        |
|-------|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1     | Power LED Indicator | A solid white light indicates that the monitor is turned on and is functioning. Blinking white light indicates that the monitor is in <b>Standby</b> Mode. |

Back view



Figure 2. Back view of the monitor

Table 5. Components and descriptions

| Label | Description                                                                       | Use                                                                                                                                                                                                                                   |
|-------|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1     | VESA mounting holes (100 mm x 100 mm)                                             | Enables VESA-compatible wall or arm mounting.                                                                                                                                                                                         |
| 2     | Joystick                                                                          | Use to control the OSD menu.<br>For more information, see <a href="#">Operating your monitor</a> .                                                                                                                                    |
| 3     | Power button                                                                      | To turn the monitor on or off.                                                                                                                                                                                                        |
| 4     | Regulatory label (including MyDell QR code, serial number, and Service Tag label) | See this label if you need to contact Dell for technical support. The Service Tag is a unique alphanumeric identifier that allows Dell service technicians to identify your monitor's specifications and access warranty information. |
| 5     | Regulatory information label                                                      | Lists the regulatory approvals.                                                                                                                                                                                                       |
| 6     | Stand release button                                                              | Releases the stand from the monitor.                                                                                                                                                                                                  |
| 7     | Cable management clip                                                             | Use to organize the cables.                                                                                                                                                                                                           |

Side view



Figure 3. Side view of the monitor

Bottom view, without monitor stand

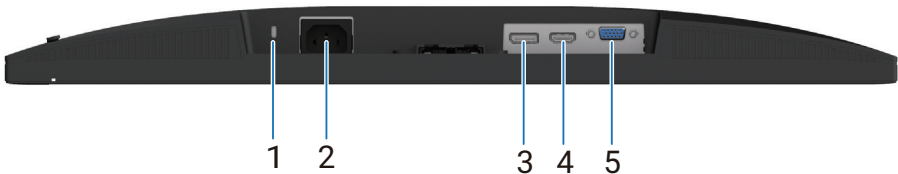


Figure 4. Bottom view of the monitor

Table 6. Components and descriptions

| Label | Description                                               | Use                                                                                                                                                                                                                   |
|-------|-----------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1     | Security-lock slot<br>(based on Kensington Security Slot) | Secure your monitor using a security lock (purchased separately) to prevent unauthorized movement of your monitor. For more information, see <a href="#">Securing your monitor using Kensington lock (optional)</a> . |
| 2     | Power port                                                | To connect the monitor power cable.                                                                                                                                                                                   |
| 3     | DisplayPort port                                          | Connect to your computer with the DisplayPort cable.                                                                                                                                                                  |
| 4     | HDMI port                                                 | Connect to your computer with the HDMI cable.                                                                                                                                                                         |
| 5     | VGA port                                                  | Connect to your computer with the VGA cable.                                                                                                                                                                          |

## Monitor specifications

**Table 7. Monitor specifications**

| Description                                              | Value                                                                                                                                                                                                                                                                                         |
|----------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Screen type                                              | Active matrix-TFT LCD                                                                                                                                                                                                                                                                         |
| Panel technology                                         | In-Plane Switching (IPS) Technology                                                                                                                                                                                                                                                           |
| Aspect ratio                                             | 16:9                                                                                                                                                                                                                                                                                          |
| <b>Viewable image dimensions</b>                         |                                                                                                                                                                                                                                                                                               |
| Diagonal                                                 | 604.7 mm (23.8 in.)                                                                                                                                                                                                                                                                           |
| <b>Active area</b>                                       |                                                                                                                                                                                                                                                                                               |
| Horizontal                                               | 527.04 mm (20.75 in.)                                                                                                                                                                                                                                                                         |
| Vertical                                                 | 296.46 mm (11.67 in.)                                                                                                                                                                                                                                                                         |
| Area                                                     | 156246.28 mm <sup>2</sup> (242.18 in. <sup>2</sup> )                                                                                                                                                                                                                                          |
| <b>Pixel pitch</b>                                       |                                                                                                                                                                                                                                                                                               |
| Horizontal                                               | 0.2745 mm                                                                                                                                                                                                                                                                                     |
| Vertical                                                 | 0.2745 mm                                                                                                                                                                                                                                                                                     |
| Pixel per inch (PPI)                                     | 93                                                                                                                                                                                                                                                                                            |
| <b>Viewing angle</b>                                     |                                                                                                                                                                                                                                                                                               |
| Horizontal                                               | 178° (typical)                                                                                                                                                                                                                                                                                |
| Vertical                                                 | 178° (typical)                                                                                                                                                                                                                                                                                |
| Brightness                                               | 300 cd/m <sup>2</sup> (typical)                                                                                                                                                                                                                                                               |
| Contrast ratio                                           | 1000:1 (typical)                                                                                                                                                                                                                                                                              |
| Faceplate coating                                        | Anti-glare with hard-coating 3H                                                                                                                                                                                                                                                               |
| Backlight                                                | LED Edgelight System                                                                                                                                                                                                                                                                          |
| Response time                                            | Normal mode: 8 ms (gray to gray)<br>Fast mode: 5 ms (gray to gray)                                                                                                                                                                                                                            |
| Color depth                                              | 16.70 million colors                                                                                                                                                                                                                                                                          |
| Color gamut                                              | NTSC 72% (CIE 1931) (minimum)                                                                                                                                                                                                                                                                 |
| Dell Display and Peripheral Manager (DDPM) Compatibility | Easy Arrange and other key features                                                                                                                                                                                                                                                           |
| Connectivity                                             | <ul style="list-style-type: none"> <li>• 1 DisplayPort 1.4 (HDCP 1.4) port (supports up to FHD 1920 x 1080, 120 Hz)</li> <li>• 1 HDMI port (HDCP 1.4) (supports up to FHD 1920 x 1080, 120 Hz as specified in HDMI 1.4)</li> <li>• 1 VGA port (Supports up to FHD 1920x1080, 60Hz)</li> </ul> |
| <b>Bezel width</b> (edge of monitor to active area)      |                                                                                                                                                                                                                                                                                               |
| Top                                                      | 5.80 mm (0.23 in.)                                                                                                                                                                                                                                                                            |
| Left/Right                                               | 5.80 mm (0.23 in.)                                                                                                                                                                                                                                                                            |
| Bottom                                                   | 13.30 mm (0.52 in.)                                                                                                                                                                                                                                                                           |
| Security                                                 | Security-lock slot (cable lock sold separately)                                                                                                                                                                                                                                               |
| Tilt angle                                               | -5° to 21°                                                                                                                                                                                                                                                                                    |

## Dell Display and Peripheral Manager (DDPM) for Windows

DDPM is a software application that helps you set up and configure the Dell monitors and peripherals. Some of its features include:

1. Adjusting the monitor On-Screen Display (OSD) settings such as brightness, contrast, and resolution. Arrange multiple applications on your screen by placing them into a template of your choice using the **Easy Arrange** option. Assign applications or files to the partitions of Easy Arrange, save the layout as a profile, and restore the profile automatically with **Easy Arrange Memory** when needed.
2. Connect the Dell Monitor to multiple input sources and manage these video inputs using the **Input Source** feature.
3. Customize each application with its own distinct color mode using the **Color Preset** feature.
4. Replicate software application settings from one monitor to another identical monitor using the **Import/Export** application settings feature.

 **NOTE:** Some features of the DDPM mentioned above are available only on select monitor models. For more information about DDPM, and the recommended computer configuration to install it, go to [Dell Display and Peripheral Manager](#).

## Resolution specifications

**Table 8.** Resolution specifications

| Description                      | Value                         |
|----------------------------------|-------------------------------|
| <b>Horizontal scan range</b>     |                               |
| HDMI/DisplayPort                 | 30 kHz to 140 kHz (automatic) |
| VGA                              | 30 kHz to 83 kHz (automatic)  |
| <b>Vertical scan range</b>       |                               |
| HDMI/DisplayPort                 | 48 Hz to 120 Hz (automatic)   |
| VGA                              | 48 Hz to 76 Hz (automatic)    |
| <b>Maximum preset resolution</b> |                               |
| HDMI/DisplayPort                 | 1920 x 1080 up to 120 Hz      |
| VGA                              | 1920 x 1080 up to 60 Hz       |

## Supported video modes

**Table 9.** Supported video modes

| Description                                      | Value                                                                                                                   |
|--------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|
| Video display capabilities<br>(DisplayPort/HDMI) | 480p at 60 Hz<br>576p at 50 Hz<br>720p at 60 Hz<br>720p at 50 Hz<br>1080p at 50 Hz<br>1080p at 60 Hz<br>1080p at 120 Hz |

## Preset display modes

**Table 10.** Timing table

| Display mode                   | Horizontal frequency (kHz) | Vertical frequency (Hz) | Pixel clock (MHz) | Sync polarity (Horizontal/Vertical) |
|--------------------------------|----------------------------|-------------------------|-------------------|-------------------------------------|
| VESA, 640 x 480                | 31.47                      | 59.94                   | 25.17             | -/-                                 |
| VESA, 640 x 480                | 37.50                      | 75.00                   | 31.50             | -/-                                 |
| 720 x 400                      | 31.50                      | 70.08                   | 28.32             | -/+                                 |
| VESA, 800 x 600                | 37.88                      | 60.32                   | 40.00             | +/+                                 |
| VESA, 800 x 600                | 46.88                      | 75.00                   | 49.50             | +/+                                 |
| VESA, 1024 x 768               | 48.36                      | 60.00                   | 65.00             | -/-                                 |
| VESA, 1024 x 768               | 60.02                      | 75.03                   | 78.75             | +/+                                 |
| VESA, 1152x864                 | 67.50                      | 75.00                   | 108.00            | +/+                                 |
| 1280 x 720                     | 45.00                      | 59.94                   | 74.25             | -/+                                 |
| 1280 x 720                     | 56.46                      | 74.78                   | 95.75             | -/+                                 |
| VESA, 1280 x 1024              | 63.98                      | 60.02                   | 108.00            | +/+                                 |
| VESA, 1280 x 1024              | 79.98                      | 75.02                   | 135.00            | +/+                                 |
| VESA, 1600 x 900               | 60.00                      | 60.00                   | 108.00            | +/+                                 |
| VESA, 1920 x 1080              | 67.50                      | 60.00                   | 148.50            | +/+                                 |
| 1920 x 1080 (HDMI/DisplayPort) | 113.22                     | 99.93                   | 235.50            | +/-                                 |
| 1920 x 1080 (HDMI/DisplayPort) | 137.26                     | 119.98                  | 285.50            | +/-                                 |
| 1920 x 1080 (HDMI/DisplayPort) | 135.00                     | 120.00                  | 297.00            | +/+                                 |

## Electrical specifications

**Table 11.** Electrical specifications

| Description                        | Value                                                                                                                                                                                                                                                                                                                                                                    |
|------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Video input signals                | <ul style="list-style-type: none"><li>• Analog RGB: 0.7 V <math>\pm</math> 5 %, 75 <math>\Omega</math> input impedance</li><li>• DP 1.4, 600 mV for each differential line, 100 <math>\Omega</math> input impedance per differential pair</li><li>• HDMI 1.4, 600 mV for each differential line, 100 <math>\Omega</math> input impedance per differential pair</li></ul> |
| AC input voltage/frequency/current | 100 VAC to 240 VAC/50 Hz or 60 Hz $\pm$ 3 Hz/0.7 A (typical)                                                                                                                                                                                                                                                                                                             |
| Inrush current                     | <ul style="list-style-type: none"><li>• 120 V: 30 A (maximum) at 0°C (cold start)</li><li>• 240 V: 60 A (maximum) at 0°C (cold start)</li></ul>                                                                                                                                                                                                                          |
| Power Consumption                  | <ul style="list-style-type: none"><li>• 0.3 W (Off mode)<sup>1</sup></li><li>• 0.3 W (Standby mode)<sup>1</sup></li><li>• 11.8 W (On mode)<sup>1</sup></li><li>• 31.0 W (Max)<sup>2</sup></li><li>• 13.6 W (P<sub>on</sub>)<sup>3</sup></li><li>• 41.8 kWh (TEC)<sup>3</sup></li></ul>                                                                                   |

<sup>1</sup> As defined in EU 2019/2021 and EU 2019/2013.

<sup>2</sup> Max brightness and contrast setting.

<sup>3</sup> P<sub>on</sub>: Power consumption of On Mode as defined in Energy Star 8.0 version.

TEC: Total energy consumption in kWh as defined in Energy Star 8.0 version.

This document is informational only and reflects laboratory performance. Your product may perform differently, depending on the software, components, and peripherals you ordered, and shall have no obligation to update such information.

Accordingly, the customer should not rely upon this information in making decisions about electrical tolerances or otherwise. No warranty as to accuracy or completeness is expressed or implied.



**NOTE:** This monitor is ENERGY STAR certified.

This product qualifies for ENERGY STAR in the factory default settings which can be restored by using the **Factory Reset** option in the OSD menu. Changing the factory default settings or enabling other features may increase power consumption that could exceed the ENERGY STAR specified limit.

## Physical characteristics

**Table 12.** Physical characteristics

| Description                                                                                                                                                                                                                                                                                 | Value                 |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|
| <b>Signal cable type:</b>                                                                                                                                                                                                                                                                   |                       |
| Analog                                                                                                                                                                                                                                                                                      | D-Sub (VGA), 15 pins  |
| Digital                                                                                                                                                                                                                                                                                     | HDMI, 19 pins         |
|                                                                                                                                                                                                                                                                                             | DisplayPort, 20 pins  |
| <b>i NOTE:</b> Your Dell monitor works best with the video cable that comes in the box. Because Dell cannot verify the quality or manufacturing standards of third-party cables, we cannot guarantee the same video performance if you use a cable that was not included with your monitor. |                       |
| <b>Dimensions (with stand):</b>                                                                                                                                                                                                                                                             |                       |
| Height                                                                                                                                                                                                                                                                                      | 412.26 mm (16.23 in.) |
| Width                                                                                                                                                                                                                                                                                       | 538.64 mm (21.21 in.) |
| Depth                                                                                                                                                                                                                                                                                       | 171.00 mm (6.73 in.)  |
| <b>Dimensions (without stand):</b>                                                                                                                                                                                                                                                          |                       |
| Height                                                                                                                                                                                                                                                                                      | 315.56 mm (12.42 in.) |
| Width                                                                                                                                                                                                                                                                                       | 538.64 mm (21.21 in.) |
| Depth                                                                                                                                                                                                                                                                                       | 47.70 mm (1.88 in.)   |
| <b>Stand dimensions:</b>                                                                                                                                                                                                                                                                    |                       |
| Height                                                                                                                                                                                                                                                                                      | 174.02 mm (6.85 in.)  |
| Width                                                                                                                                                                                                                                                                                       | 222.03 mm (8.74 in.)  |
| Depth                                                                                                                                                                                                                                                                                       | 171.00 mm (6.73 in.)  |
| <b>Weight:</b>                                                                                                                                                                                                                                                                              |                       |
| With packaging                                                                                                                                                                                                                                                                              | 4.52 kg (9.92 lb)     |
| With stand assembly and cables                                                                                                                                                                                                                                                              | 3.20 kg (7.05 lb)     |
| Without stand assembly and cables                                                                                                                                                                                                                                                           | 2.63 kg (5.84 lb)     |
| Stand assembly                                                                                                                                                                                                                                                                              | 0.33 kg (0.73 lb)     |

## Environmental characteristics

**Table 13.** Environmental characteristics

| Description                      | Value                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Temperature</b>               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Operating                        | 0°C to 40°C (32°F to 104°F)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Non-operating (Storage/Shipping) | -20°C to 60°C (-4°F to 140°F)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Humidity</b>                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Operating                        | 10% to 80% (non-condensing)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Non-operating (Storage/Shipping) | 5% to 90% (non-condensing)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Altitude</b>                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Operating (maximum)              | 5,000 m (16,400 ft)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Non-operating (maximum)          | 12,192 m (40,000 ft)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Thermal dissipation              | 102.36 BTU/hour (Maximum)<br>46.75 BTU/hour (On mode)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Compliant standards              | <ul style="list-style-type: none"> <li>• ENERGY STAR certified monitor.</li> <li>• EPEAT registered where applicable. EPEAT registration varies by country. See <a href="http://www.epeat.net">www.epeat.net</a> for registration status by country.</li> <li>• RoHS-compliant.</li> <li>• Meets TCO Certified and TCO Certified Edge sustainability and performance requirements.</li> <li>• The monitor is designed with reduced use of BFR/PVC materials. Circuit boards are made from BFR/PVC-free laminates</li> <li>• The display panel uses arsenic-free glass and is mercury-free.</li> <li>• Meets the NFPA 99 leakage-current requirements for enhanced electrical safety.</li> </ul> |

# Pin assignments

## HDMI port

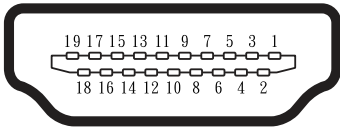


Figure 5. HDMI port

Table 14. Pin assignments (HDMI port)

| Pin Number | Signal Assignment         |
|------------|---------------------------|
| 1          | TMDS DATA 2+              |
| 2          | TMDS DATA 2 SHIELD        |
| 3          | TMDS DATA 2-              |
| 4          | TMDS DATA 1+              |
| 5          | TMDS DATA 1 SHIELD        |
| 6          | TMDS DATA 1-              |
| 7          | TMDS DATA 0+              |
| 8          | TMDS DATA 0 SHIELD        |
| 9          | TMDS DATA 0-              |
| 10         | TMDS CLOCK+               |
| 11         | TMDS CLOCK SHIELD         |
| 12         | TMDS CLOCK-               |
| 13         | CEC                       |
| 14         | Reserved (N.C. on device) |
| 15         | DDC CLOCK (SCL)           |
| 16         | DDC DATA (SDA)            |
| 17         | DDC/CEC Ground            |
| 18         | +5 V POWER                |
| 19         | HOT PLUG DETECT           |

DisplayPort port

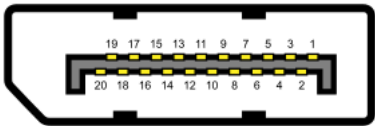


Figure 6. DisplayPort port

Table 15. Pin assignments (DisplayPort port)

| Pin Number | Signal Assignment |
|------------|-------------------|
| 1          | ML_LANE3_N        |
| 2          | GND               |
| 3          | ML_LANE3_P        |
| 4          | ML_LANE2_N        |
| 5          | GND               |
| 6          | ML_LANE2_P        |
| 7          | ML_LANE1_N        |
| 8          | GND               |
| 9          | ML_LANE1_P        |
| 10         | ML_LANE0_N        |
| 11         | GND               |
| 12         | ML_LANE0_P        |
| 13         | GND               |
| 14         | GND               |
| 15         | AUX_CH_P          |
| 16         | GND               |
| 17         | AUX_CH_N          |
| 18         | HPD               |
| 19         | RETURN            |
| 20         | DP_PWR            |

VGA port

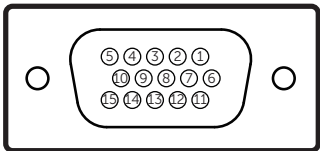


Figure 7. VGA port

Table 16. Pin assignments (VGA port)

| Pin Number | Signal Assignment |
|------------|-------------------|
| 1          | Video-Red         |
| 2          | Video-Green       |
| 3          | Video-Blue        |
| 4          | GND               |
| 5          | Self-test         |
| 6          | GND-R             |
| 7          | GND-G             |
| 8          | GND-B             |
| 9          | DDC +5 V          |
| 10         | GND-sync          |
| 11         | GND               |
| 12         | DDC data          |
| 13         | H-sync            |
| 14         | V-sync            |
| 15         | DDC clock         |

## Plug-and-play capability

You can connect the monitor to any Plug and Play compatible computer. It automatically provides the computer with its Extended Display Identification Data (EDID) using the Display Data Channel (DDC) protocols so the computer can configure itself and optimize the monitor settings. Most monitor installations are automatic, you can select different settings as required. For more information about changing the monitor settings, see [Operating the monitor](#).

## LCD monitor quality and pixel policy

During the LCD monitor manufacturing process, it is normal for one or more pixels to become fixed in an unchanging state, which are hard to see but do not affect the display quality or usability. For more information about Dell Monitor Quality and Pixel Policy, see [Dell Display Pixel Guidelines](#).

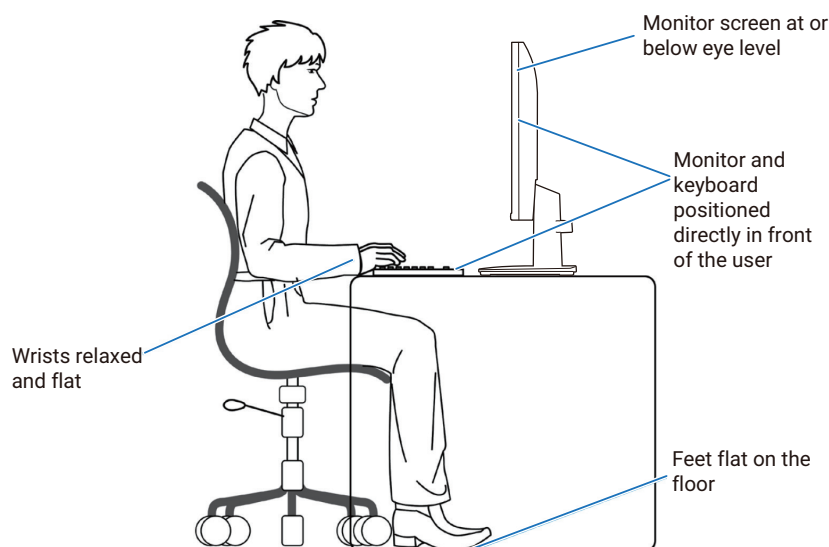
# Ergonomics

△ **CAUTION:** Improper or prolonged usage of a keyboard may result in injury.

△ **CAUTION:** Viewing the monitor screen for extended periods of time may result in eye strain.

For comfort and efficiency, observe the following guidelines when setting up and using your computer workstation:

- Position your computer so that the monitor and keyboard are directly in front of you as you work. Special shelves are commercially available to help you correctly position your keyboard.
- To reduce the risk of eye strain and neck, arm, back, or shoulder pain from using the monitor for long periods of time, we recommend you to:
  - Set the distance of the screen between 20 in. to 28 in. (50 cm - 70 cm) from your eyes.
  - Blink frequently to moisten your eyes or wet your eyes with water after prolonged usage of the monitor.
  - Take regular and frequent breaks for 20 minutes every two hours.
  - Look away from your monitor and gaze at a distant object at 20 ft away for at least 20 seconds during the breaks.
  - Perform stretches to relieve tension in the neck, arms, back, and shoulders during the breaks.
- Ensure that the monitor screen is at eye level or slightly lower when you are sitting in front of the monitor.
- Adjust the tilt of the monitor, its contrast, and brightness settings.
- Adjust the ambient lighting around you (such as overhead lights, desk lamps, and the curtains or blinds on nearby windows) to minimize reflections and glare on the monitor screen.
- Use a chair that provides good lower-back support.
- Keep your forearms horizontal with your wrists in a neutral, comfortable position while using the keyboard or mouse.
- Always leave space to rest your hands while using the keyboard or mouse.
- Let your upper arms rest naturally on both sides of the chair.
- Ensure that your feet are resting flat on the floor.
- When sitting, make sure that the weight of your legs is on your feet and not on the front portion of your seat. Adjust your chair's height or use a footrest if necessary to maintain a proper posture.
- Vary your work activities. Try to organize your work so that you do not have to sit and work for extended periods of time. Try to stand or get up and walk around at regular intervals.
- Keep the area under your desk clear of obstructions and cables or power cords that may interfere with comfortable seating or present as a potential hazard.

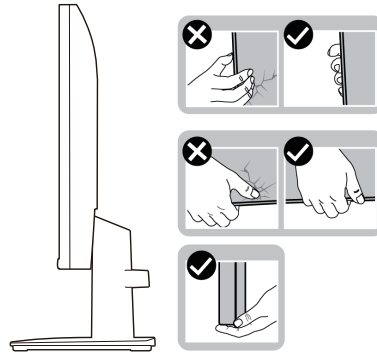


**Figure 8. Ergonomics**

## Handling and moving your display

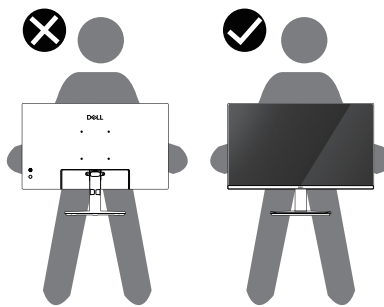
To ensure that the monitor is handled safely when lifting or moving it, follow the guidelines that are mentioned below:

- Before moving or lifting the monitor, turn off your computer and the monitor.
- Disconnect all cables from the monitor.
- Place the monitor in the original box with the original packing materials.
- Hold the bottom edge and the side of the monitor firmly without applying excessive pressure when lifting or moving the monitor.



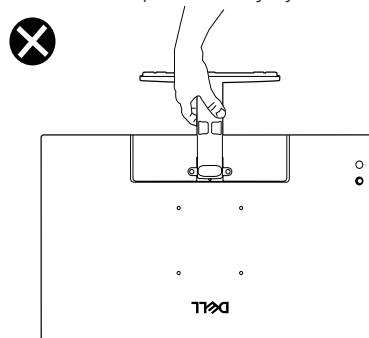
**Figure 9. Moving or lifting the monitor**

- When lifting or moving the monitor, ensure that the screen is facing away from you and do not press on the display area to avoid any scratches or damage.



**Figure 10. Ensure that the screen is facing away from you**

- When transporting the monitor, avoid causing any sudden movements that may damage the monitor..
- When lifting or moving the monitor, do not turn the monitor upside down while holding the stand base or the stand riser. This may result in accidental damage to the monitor or cause personal injury.



**Figure 11. Do not turn the monitor upside down**

# Maintenance guidelines

## Cleaning your monitor

△ **CAUTION:** Read and follow the [Safety instructions](#) before cleaning the monitor.

△ **WARNING:** Before cleaning the monitor, unplug the monitor power cable from the electrical outlet.

For best practices, follow the instructions in the list below when unpacking, cleaning, or handling your monitor:

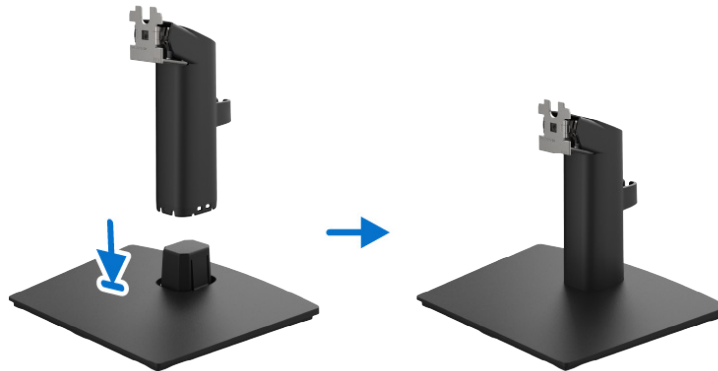
- Use a clean cloth that is slightly dampened with water to clean the stand assembly, the screen, and the chassis of your Dell monitor. If available, use a screen-cleaning tissue or solution suitable for cleaning Dell monitors.
- After cleaning the surface of the table, ensure that it is thoroughly dry and free from any moisture or cleaning agent before placing your Dell monitor on it.
  - △ **CAUTION:** Do not use detergents or other chemicals such as benzene, thinner, ammonia, abrasive cleaners, alcohol, or compressed air.
  - △ **CAUTION:** Using chemicals to clean the monitor may affect its appearance and cause issues such as color fading, a milky film, deformation, uneven dark areas, or peeling of the screen surface.
  - △ **WARNING:** Do not spray cleaning solution or water directly on the surface of the monitor. Doing so allows liquids to accumulate at the bottom of the display panel and corrodes the electronics resulting in permanent damage. Instead, apply the cleaning solution or water to a soft cloth and then clean the monitor.
  - ① **NOTE:** Monitor damage due to improper cleaning methods and the use of benzene, thinner, ammonia, abrasive cleaners, alcohol, compressed air, detergent of any kind will lead to a Customer Induced Damage (CID). CID is not covered under the standard Dell warranty.
- If you notice white residual powder when you unpack your monitor, wipe it off with a cloth.
- Handle your monitor with care as a darker-colored monitor may get scratched and show white scuff marks more than a lighter-colored monitor.
- To help maintain the best image quality on your monitor, use a dynamically changing screen saver and turn off your monitor when not in use.

# Setting up the monitor

## Connecting the stand

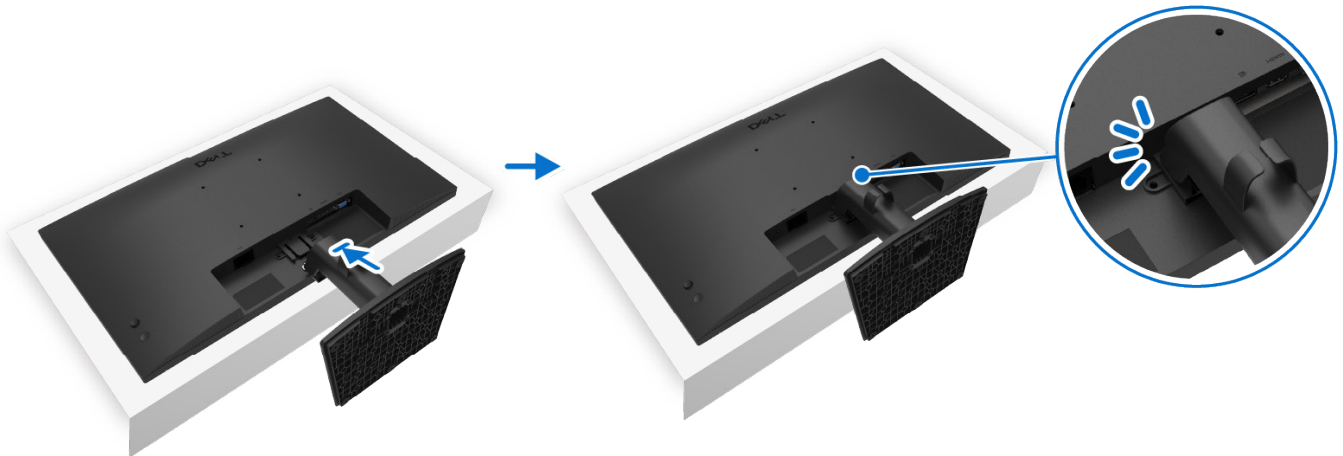
- ① **NOTE:** The stand is not attached when the monitor is shipped from the factory.
- ① **NOTE:** The following instructions are applicable only for the stand that was shipped with your monitor. If you are attaching a stand that you purchased from any other source, follow the setup instructions that were included with the stand.

1. Assemble the stand riser to stand base.
  - a. Place the monitor stand base on a stable table top.
  - b. Slide the monitor stand body in the correct direction down onto the stand base until it clicks into place.



**Figure 12. Assemble the stand**

2. Attach the stand assembly to the monitor.
  - a. Place the monitor on a soft cloth or cushion near the edge of the desk.
  - b. Align the stand assembly bracket with the monitor groove.
  - c. Insert the bracket towards the monitor until it locks in place.



**Figure 13. Attach the stand**

## Connecting your monitor

- ⚠ WARNING:** Before you begin any of the procedures in this section, follow the [Safety instructions](#).
- ⚠ WARNING:** For your safety, be sure that the grounded power outlet you plug the power cable into is accessible to the operator and located as close to the equipment as possible. To disconnect power from the equipment, unplug the power cable from the power outlet by grasping the plug firmly. Never pull on the cord.
- ⚠ WARNING:** A certified power supply cord has to be used with this equipment. The relevant national installation and/or equipment regulations shall be considered. A certified power supply cord not lighter than ordinary polyvinyl chloride flexible cord according to IEC 60227 (designation H05VV-F 3G 0.75 mm<sup>2</sup> or H05VVH2-F2 3G 0.75 mm<sup>2</sup>) shall be used. An alternative flexible cord is synthetic rubber.
- ℹ NOTE:** Do not connect all cables to the computer at the same time.
- ℹ NOTE:** Dell monitors are designed to work optimally with Dell supplied inbox cables. Dell does not guarantee the video quality and performance when using non-Dell cables.

To connect your monitor to the computer:

1. Turn off your computer and disconnect the power cable.
2. Connect the DP or HDMI or VGA cable from your monitor to the computer.
3. Connect the power cables of the computer and the monitor to the wall outlets, then turn them on.

### Connecting HDMI cable

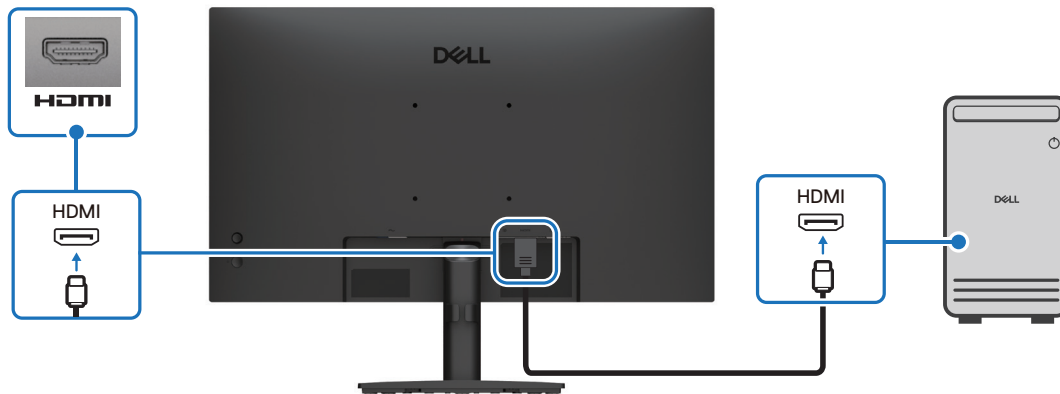


Figure 14. Connecting HDMI cable

### Connecting DP cable

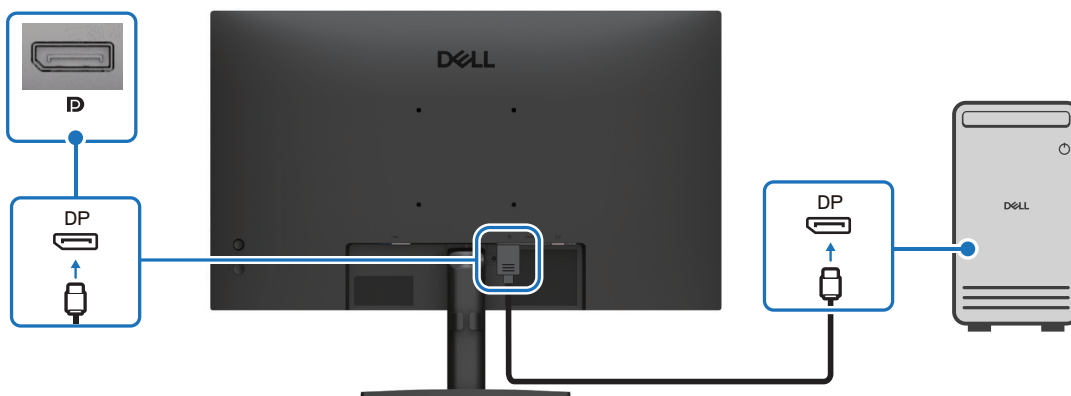


Figure 15. Connecting DP cable

## Connecting VGA cable

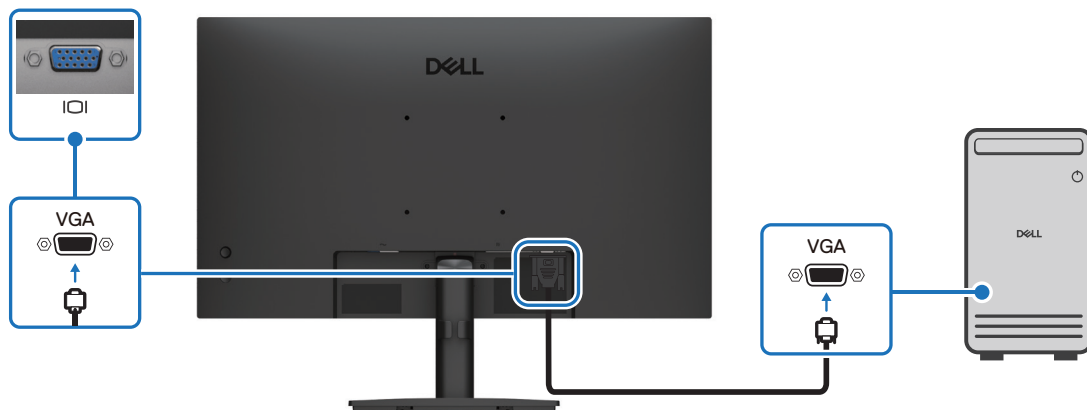


Figure 16. Connecting VGA cable

## Connecting power cable

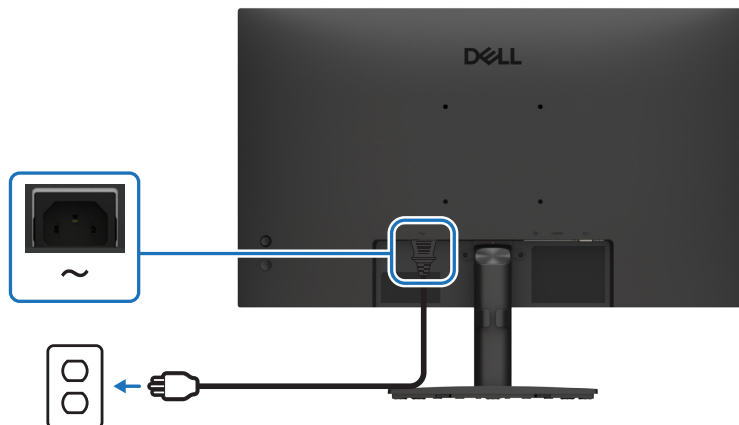


Figure 17. Connecting power cable

## Organizing cables

Use the cable-management clip to route the cables that are connected to your monitor.

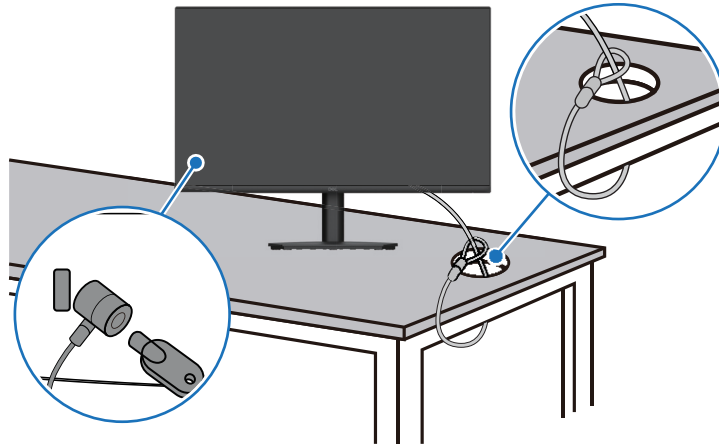


Figure 18. Organizing cables

## Securing your monitor using a Kensington lock (optional)

The security-lock slot is located at the bottom of the monitor (see [Security-lock slot](#)). Secure your monitor to a table using the Kensington security lock.

For more information about using the Kensington lock (sold separately), see the documentation that is shipped with the lock.



**Figure 19. Using Kensington lock**

**NOTE:** The image is for illustration purposes only. The appearance of the lock may vary.

## Removing the monitor stand

- ① **NOTE:** To prevent scratches on the LCD screen when removing the stand, ensure that the monitor is placed on a soft surface and handle it carefully.
- ① **NOTE:** The following instructions are applicable only for the stand that was shipped with your monitor. If you are removing a stand that you purchased from any other source, follow the setup instructions that are included with the stand.
- ① **NOTE:** Before removing the stand, ensure that you disconnect all the cables from the monitor.

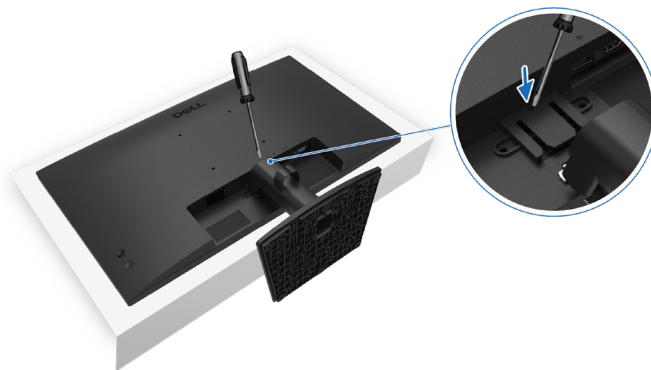
To remove the stand:

1. Place the monitor on a soft cloth along the desk.



**Figure 20.** Place the monitor on the desk

2. Use a long and thin screwdriver to push the release button.



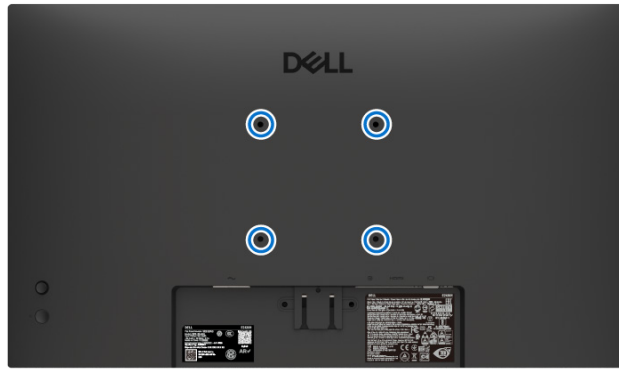
**Figure 21.** Push the release button

3. While holding down the release button pressed, pull the stand out from the monitor. Then press the quick release tab on the bottom of the base, to separate the stand base from the stand riser.



**Figure 22.** Remove the stand

## VESA wall Mounting (optional)



**Figure 23. VESA wall Mounting**

See the instructions that come with the VESA-compatible base mounting kit.

1. Set the monitor panel on a soft cloth or cushion on a stable, flat surface.
2. Remove the stand. For more information, see [Removing the monitor stand](#).
3. Secure the mounting bracket from the wall mounting kit to the monitor.
4. Mount the monitor on the wall.

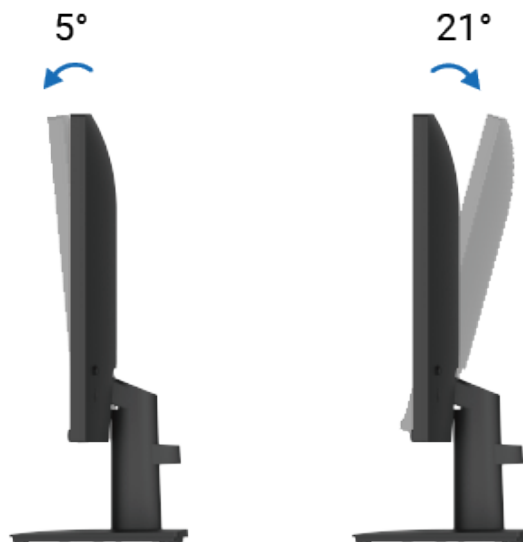
**NOTE:**

1. For more information, see the documentation that is shipped with the wall mounting kit.
2. Use M4x10 (mm) screws to connect the monitor to the wall-mounting kit. VESA screws are not included with the monitor. Use only with UL, CSA, or GS-listed wall-mount brackets that have a minimum weight/load capacity of 10.52 kg (23.19 lb).

## Using tilt

You can tilt the monitor for the most comfortable viewing angle.

**NOTE:** The stand is not attached when the monitor is shipped from the factory.



**Figure 24. Tilt adjustment**

# Operating your monitor

## Turning on the monitor

Press the power button to turn on the monitor.

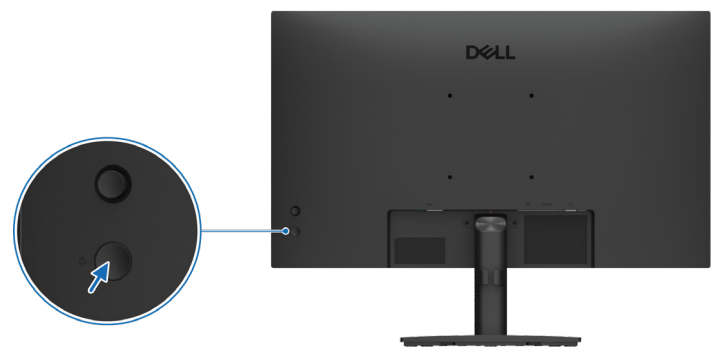


Figure 25. Power on the monitor

## Using the joystick control

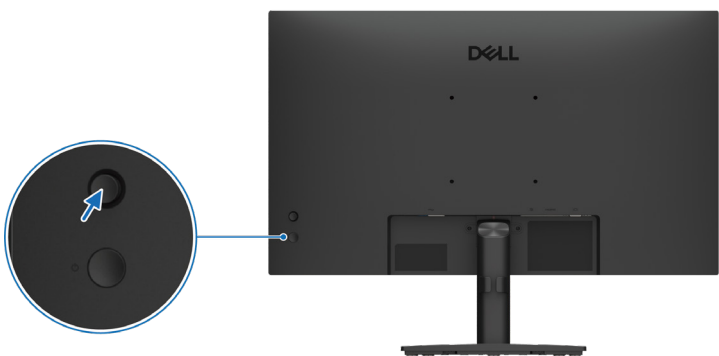


Figure 26. Using the joystick control

Use the joystick control on the back of the monitor to make On-Screen Display (OSD) adjustments.

- 1. Press the joystick to open the OSD Menu Launcher.
- 2. Move the joystick **Up**, **Down**, **Left**, or **Right** to toggle between the OSD menu options.

Table 17. Joystick functions

| Function                                                                            | Description                                   |
|-------------------------------------------------------------------------------------|-----------------------------------------------|
|  | Press joystick to open the OSD Menu Launcher. |
|  | For right and left navigation.                |
|  | For up and down navigation.                   |

# Using the Menu Launcher

Press the joystick to open the OSD Menu Launcher.

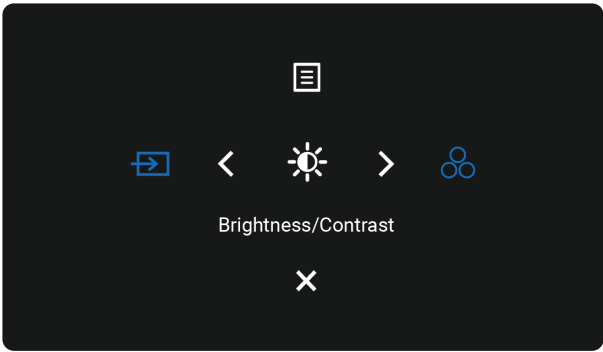


Figure 27. Menu Launcher

- Toggle the joystick **Up** to open the **Main Menu**.
- Toggle the joystick **Left** or **Right** to select the desired **Shortcut Keys**.
- Toggle the joystick **Down** to **Exit**.

## Menu Launcher details

The following table describes the **Menu Launcher** icons:

Table 18. Menu Launcher description

| Menu Launcher icon                                                                                                             | Description                                                                                                                        |
|--------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|
| <br>Main Menu                                | To launch the On-Screen Display (OSD) main menu. For more information see <a href="#">Using the On-Screen Display (OSD) menu</a> . |
| <br>Input Source<br>(Shortcut key 1)        | <b>Input Source:</b> Use this option to choose an <b>Input Source</b> option from the listed video signals.                        |
| <br>Brightness/Contrast<br>(Shortcut key 2) | <b>Brightness/Contrast:</b> Use this option to access the adjustment sliders of the brightness and contrast.                       |
| <br>Preset Modes<br>(Shortcut key 3)        | <b>Preset Modes:</b> To choose a preferred color mode from the list of preset modes.                                               |
| <br>Exit                                    | To exit the <b>Menu Launcher</b> .                                                                                                 |

Using the navigation keys

When the OSD main menu is active, move the joystick to configure the settings, following the navigation keys displayed below the OSD.

**NOTE:** To exit the current menu item and return to the previous menu, move the joystick to the left until you exit.



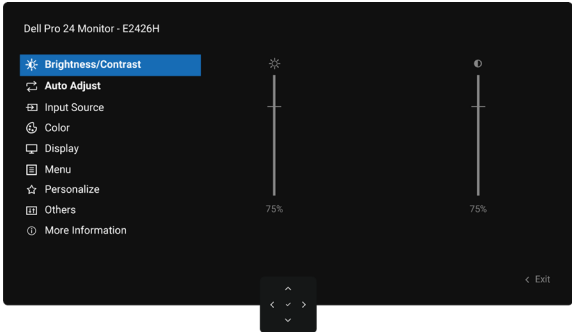
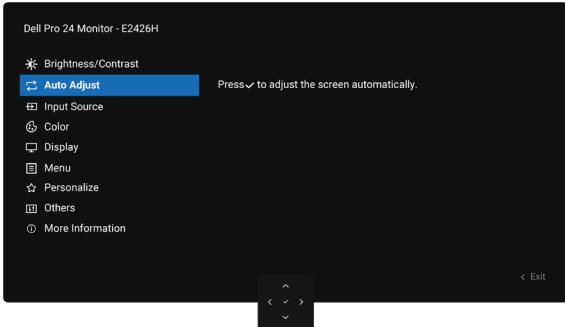
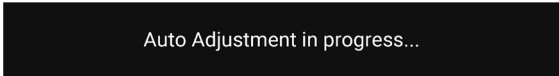
Figure 28. Navigation keys

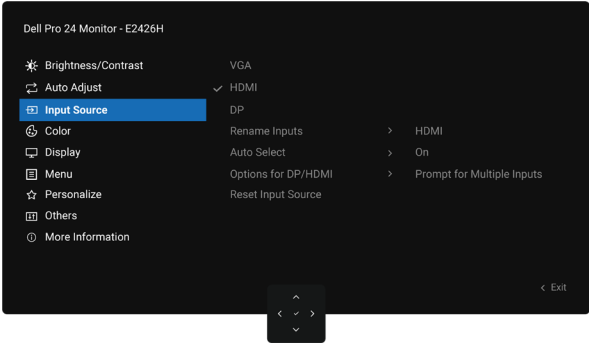
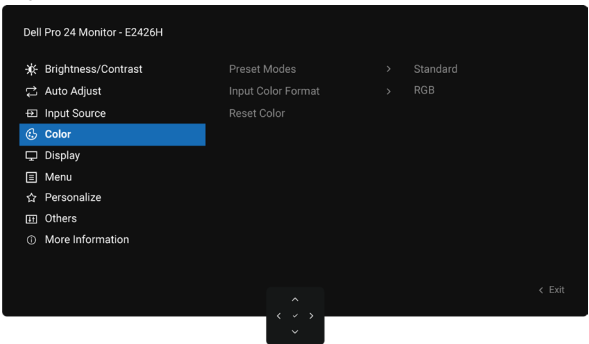
Table 19. Navigation keys description

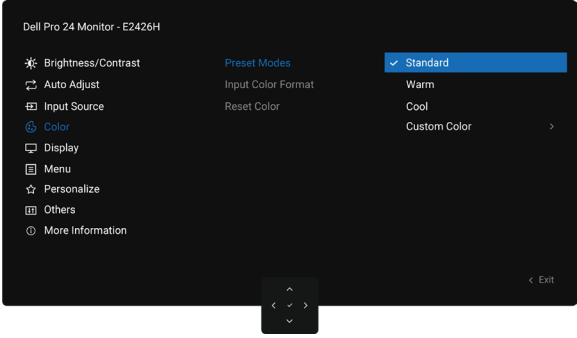
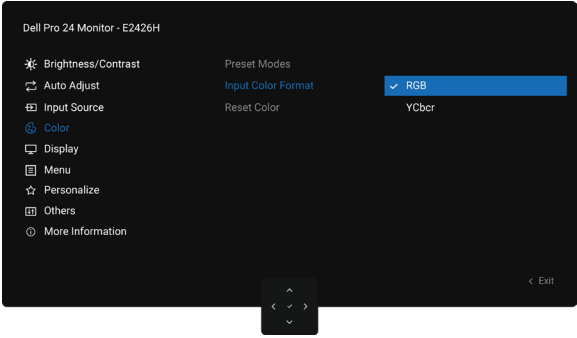
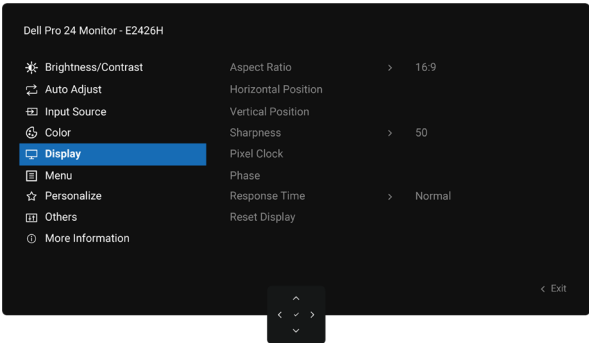
| Navigation keys icons | Description                                                                                              |
|-----------------------|----------------------------------------------------------------------------------------------------------|
| <div>UpDown</div>     | Use the <b>Up</b> (increase) and <b>Down</b> (decrease) navigation keys to adjust items in the OSD menu. |
| <div>Left</div>       | Use the <b>Left</b> navigation key to go back to the previous menu.                                      |
| <div>Right</div>      | Use the <b>Right</b> navigation key to confirm your selection.                                           |
| <div>OK</div>         | Press the joystick to confirm your selection.                                                            |

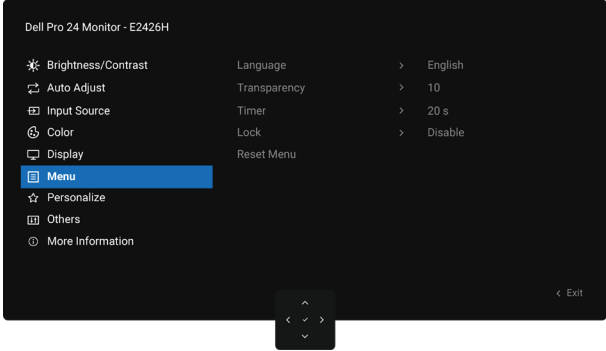
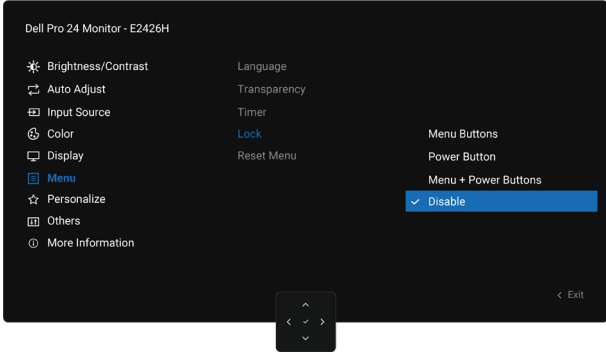
## Using the On-Screen Display (OSD) menu

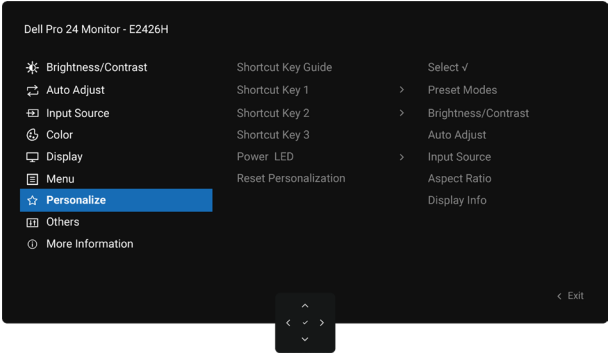
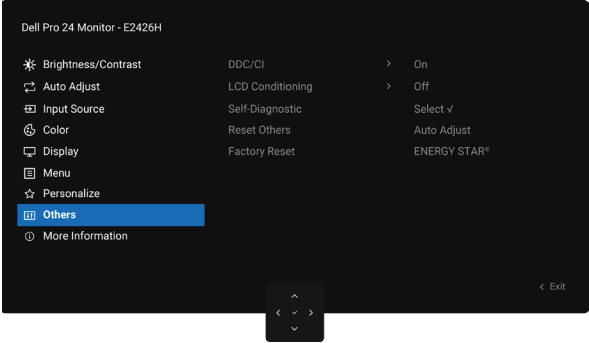
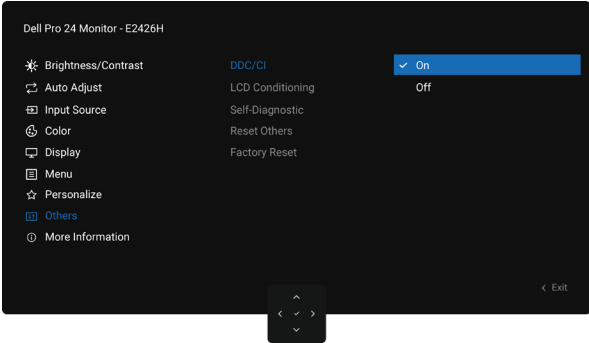
**Table 20.** On-Screen-Display (OSD) menu description

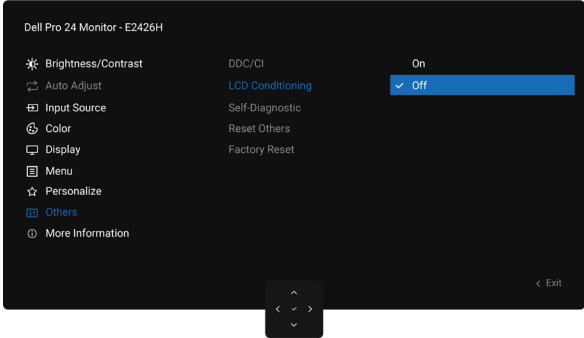
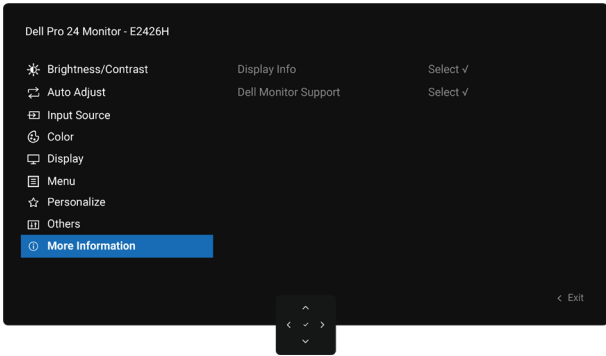
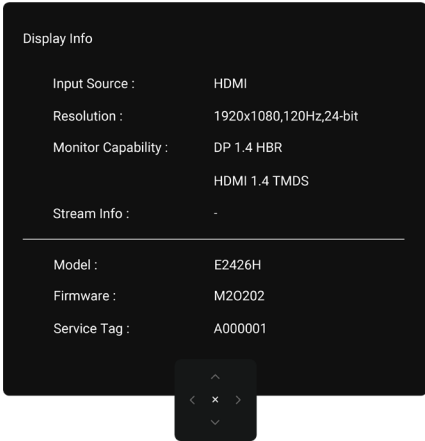
| Icon                                                                                | Menu and submenus          | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|-------------------------------------------------------------------------------------|----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | <b>Brightness/Contrast</b> | <p>Adjusts the brightness and contrast of the display.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|                                                                                     | <b>Brightness</b>          | <p>Adjusts the brightness of the backlight (Range: 0–100).<br/>Use the <b>Up</b> navigation key to increase brightness.<br/>Use the <b>Down</b> navigation key to decrease brightness.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|                                                                                     | <b>Contrast</b>            | <p>Adjust brightness first, and adjust contrast only if you need further adjustment.<br/>Use the <b>Up</b> navigation key to increase contrast and Use the <b>Down</b> navigation key to decrease contrast (Range: 0–100).<br/>The <b>Contrast</b> function adjusts the degree of difference between the darkness and lightness on the monitor screen.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|  | <b>Auto Adjust</b>         | <p>Use this option to activate automatic setup and adjust the menu.</p>  <p>The following dialog appears on a black screen as the monitor self-adjusts to the current input:</p>  <p><b>Auto Adjust</b> allows the monitor to self-adjust to the incoming video signal. After using the auto adjustment option, you can further tune your monitor by using the <b>Pixel Clock</b> (Coarse) and <b>Phase</b> (Fine) controls under the <b>Display</b> menu.</p> <p><b>NOTE:</b> <b>Auto Adjust</b> does not work if you press the button while there are no active video input signals or attached cables.</p> <p>This option is available only when you are using the analog (VGA) connector.</p> |

| Icon                                                                                | Menu and submenus          | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|-------------------------------------------------------------------------------------|----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | <b>Input Source</b>        | <p>Select between the different video inputs that are connected to your monitor.</p>                                                                                                                                                                                                                                                                                                            |
|                                                                                     | <b>VGA</b>                 | Select the <b>VGA</b> input option when you are using the <b>VGA</b> connector. Press the joystick to confirm the selection.                                                                                                                                                                                                                                                                                                                                                      |
|                                                                                     | <b>HDMI</b>                | Select the <b>HDMI</b> input option when you are using the <b>HDMI</b> port. Press the joystick to confirm the selection.                                                                                                                                                                                                                                                                                                                                                         |
|                                                                                     | <b>DP</b>                  | Select the <b>DP</b> input option when you are using the <b>DP</b> (DisplayPort) connector. Press the joystick to confirm the selection.                                                                                                                                                                                                                                                                                                                                          |
|                                                                                     | <b>Rename Inputs</b>       | Allows you to rename inputs.                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|                                                                                     | <b>Auto Select</b>         | Allows you to scan for available input sources. Press the joystick to confirm the selection.                                                                                                                                                                                                                                                                                                                                                                                      |
|                                                                                     | <b>Options for DP/HDMI</b> | <p>Allows you to set this feature to the following options:</p> <ul style="list-style-type: none"> <li>• <b>Prompt for Multiple Inputs:</b> Always show Switch to DP/HDMI Video Input message for user to choose whether to switch or not.</li> <li>• <b>Always Switch:</b> The monitor always switches to DP/HDMI video by default while DP/HDMI is connected.</li> <li>• <b>Off:</b> The monitor does not auto-switch to DP/HDMI video from another available input.</li> </ul> |
|                                                                                     | <b>Reset Input Source</b>  | Resets the <b>Input Source</b> option to the default settings.                                                                                                                                                                                                                                                                                                                                                                                                                    |
|  | <b>Color</b>               | <p>Adjusts the <b>Color</b> setting mode.</p>                                                                                                                                                                                                                                                                                                                                                 |

| Icon                                                                                | Menu and submenus                           | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|-------------------------------------------------------------------------------------|---------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | <b>Preset Modes</b>                         | <p>Allows you to choose from the list of preset color modes.</p>  <ul style="list-style-type: none"> <li>• <b>Standard:</b> This is the default color setting, this monitor uses a low blue light panel, and is certified by TUV to reduce blue light output and create a more relaxing and less stimulating image while reading on the screen.</li> <li>• <b>Warm:</b> Presents colors at lower color temperatures. The screen appears warmer with a red/yellow tint.</li> <li>• <b>Cool:</b> Presents colors at higher color temperatures. The screen appears cooler with a blue tint.</li> <li>• <b>Custom Color:</b> Allows you to manually adjust the color settings (R/G/B) and create your own preset color mode.</li> </ul> |
|                                                                                     | <b>Input Color Format</b>                   | <p>Allows you to set the video input mode to:</p> <ul style="list-style-type: none"> <li>• <b>RGB:</b> Select this option if your monitor is connected to a computer or a media player that supports <b>RGB</b> output.</li> <li>• <b>YCbCr:</b> Select this option if your media player supports only <b>YCbCr</b> output.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                             |
|                                                                                     | <b>Reset Color</b>                          | Resets <b>Color</b> to the default settings.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|  | <b>Display</b>                              | <p>Use the <b>Display</b> menu to adjust the image.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|                                                                                     | <b>Aspect Ratio</b>                         | Adjust the image ratio to <b>16:9, 4:3, 5:4</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|                                                                                     | <b>Horizontal Position (VGA input only)</b> | Use the <b>Up</b> or <b>Down</b> navigation key to move image left and right. Minimum is '0' (-). Maximum is '100' (+).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|                                                                                     | <b>Vertical Position (VGA input only)</b>   | Use the <b>Up</b> or <b>Down</b> navigation key to move image left and right. Minimum is '0' (-). Maximum is '100' (+).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|                                                                                     | <b>Sharpness</b>                            | Adjust the image's sharpness to make it look sharper or softer.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |

| Icon                                                                              | Menu and submenus                   | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|-----------------------------------------------------------------------------------|-------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <b>Pixel Clock (VGA input only)</b> | The <b>Pixel Clock</b> feature enables you to adjust image quality on your monitor according to your preference.<br>Use the <b>Up</b> or <b>Down</b> navigation key to adjust for best image quality.                                                                                                                                                                                                                                                                                                    |
|                                                                                   | <b>Phase (VGA input only)</b>       | If satisfactory results are not obtained using the <b>Phase</b> adjustment, use the <b>Pixel Clock</b> (coarse) adjustment and then use <b>Phase</b> (fine), again.                                                                                                                                                                                                                                                                                                                                      |
|                                                                                   | <b>Response Time</b>                | Allows you to set the response time to <b>Normal, Fast</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|                                                                                   | <b>Reset Display</b>                | Resets display to the default settings.                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|  | <b>Menu</b>                         | Adjust the settings of the OSD such as the languages of the OSD, the duration the menu stays on screen, and so on.<br>                                                                                                                                                                                                                                                                                                 |
|                                                                                   | <b>Language</b>                     | Select one of eight languages for the OSD display: <b>English, Spanish, French, German, Brazilian Portuguese, Russian, Simplified Chinese, or Japanese</b> .                                                                                                                                                                                                                                                                                                                                             |
|                                                                                   | <b>Transparency</b>                 | Select this option to change the menu transparency by moving the joystick Up or Down ( <b>Range: 0–100</b> ).                                                                                                                                                                                                                                                                                                                                                                                            |
|                                                                                   | <b>Timer</b>                        | Sets the length of time for the OSD to remain active after your last operation with the joystick. Move the joystick to adjust the slider in one second increments, from 5 to 60 seconds.                                                                                                                                                                                                                                                                                                                 |
|                                                                                   | <b>Lock</b>                         | Locking the control buttons prevents unauthorized access and accidental activation.<br> <ul style="list-style-type: none"> <li>• <b>Menu Buttons:</b> Lock the Menu buttons.</li> <li>• <b>Power Button:</b> Lock the Power button.</li> <li>• <b>Menu + Power Buttons:</b> Lock the Menu and Power buttons.</li> <li>• <b>Disable:</b> Move the joystick Left, Right, Up or Down and hold for 4 seconds.</li> </ul> |
|                                                                                   | <b>Reset Menu</b>                   | Resets the <b>Menu</b> to the default settings.                                                                                                                                                                                                                                                                                                                                                                                                                                                          |

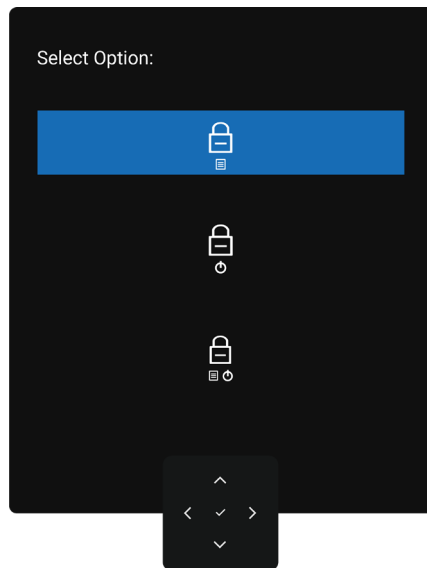
| Icon | Menu and submenus            | Description                                                                                                                                                                                                                                                                                                                                                      |
|------|------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ☆    | <b>Personalize</b>           | Select this option to adjust the OSD settings such as the <b>Shortcut Key</b> settings and so on.<br>                                                                                                                                                                          |
|      | <b>Shortcut Key Guide</b>    | For entering Shortcut Keys Guide.                                                                                                                                                                                                                                                                                                                                |
|      | <b>Shortcut Key 1</b>        | Select from <b>Preset Modes, Brightness/Contrast, Auto Adjust, Input Source, Aspect Ratio, Rotation, Volume, Display Info</b> set as shortcut key.                                                                                                                                                                                                               |
|      | <b>Shortcut Key 2</b>        |                                                                                                                                                                                                                                                                                                                                                                  |
|      | <b>Shortcut Key 3</b>        |                                                                                                                                                                                                                                                                                                                                                                  |
|      | <b>Power LED</b>             | Allows you to set the state of the power light to save energy.                                                                                                                                                                                                                                                                                                   |
|      | <b>Reset Personalization</b> | Resets the <b>Personalize</b> option to the default settings.                                                                                                                                                                                                                                                                                                    |
| ⬆⬇⬆  | <b>Others</b>                | Adjusts the OSD settings, such as <b>DDC/CI, LCD Conditioning, Self-Diagnostic, Reset Others,</b> and <b>Factory Reset.</b><br>                                                                                                                                              |
|      | <b>DDC/CI</b>                | <b>DDC/CI (Display Data Channel/Command Interface)</b> allows you to adjust the monitor settings using your computer. Enable this function for the best user experience and optimum performance of your monitor. You can disable this function by selecting <b>Off</b> .<br> |

| Icon                                                                              | Menu and submenus           | Description                                                                                                                                                                                                                                                                                                                     |
|-----------------------------------------------------------------------------------|-----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <b>LCD Conditioning</b>     | <p>Helps reduce minor cases of image retention. Depending on the degree of image retention, the program may take some time to run. You can enable this feature by selecting <b>On</b>.</p>                                                     |
|                                                                                   | <b>Self-Diagnostic</b>      | Run the built-in diagnostics, see <a href="#">Built-in diagnostics</a> .                                                                                                                                                                                                                                                        |
|                                                                                   | <b>Reset Others</b>         | Resets all settings under the <b>Others</b> menu to the factory preset values.                                                                                                                                                                                                                                                  |
|                                                                                   | <b>Factory Reset</b>        | Restores all preset values to the factory default settings. These are also the settings for <b>ENERGY STAR</b> tests.                                                                                                                                                                                                           |
|  | <b>More Information</b>     | <p>Allows you to view monitor information or access additional support resources.</p>                                                                                                                                                        |
|                                                                                   | <b>Display Info</b>         | <p>Displays the current settings, firmware version, and service tag of your monitor.</p>  <p><b>NOTE:</b> The image shown is for the purpose of illustration only. The information may vary depending on the model and current settings.</p> |
|                                                                                   | <b>Dell Monitor Support</b> | Access the general monitor support materials, use your smartphone to scan the QR code.                                                                                                                                                                                                                                          |

## Locking the control buttons and switch speaker On/Off using the joystick

You can lock the monitor control buttons to prevent access to the OSD menu and/or power button.

1. Move and hold the joystick up, down, left for about four seconds until a pop-up menu appears.



**Figure 29.** The message of locking the control buttons

2. Move the joystick to select one of the following options:



: The OSD menu settings are locked and not accessible.



: The power button is locked.



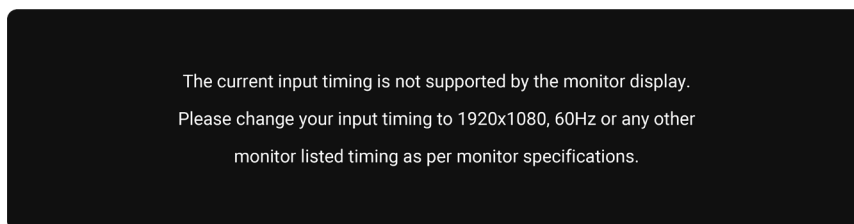
: The OSD menu settings are not accessible and the power button is locked.

3. Press the joystick to confirm the configuration.

To unlock, move and hold the joystick up or down or left or right for about four seconds until a menu appears, and then select  to unlock and close the pop-up menu.

## OSD warning messages

When the monitor does not support a particular resolution mode, you can see the following message is displayed:

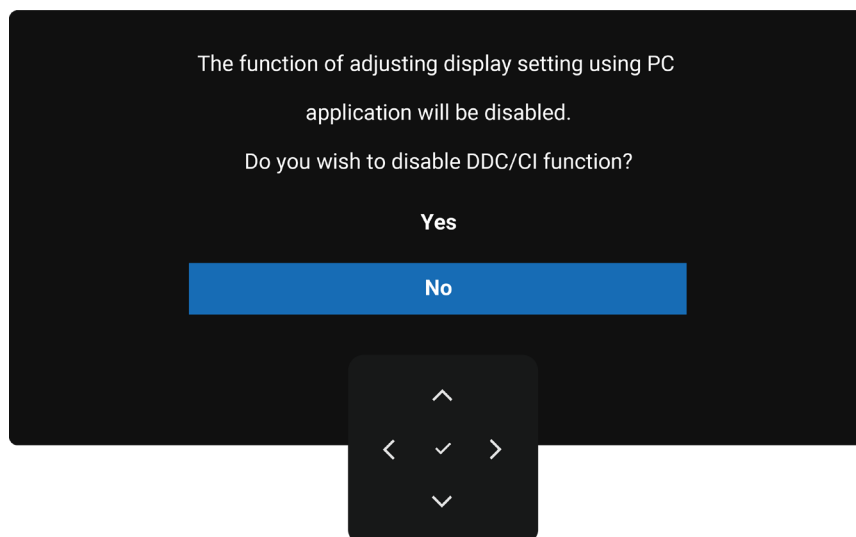


**Figure 30.** Does not support a particular resolution mode

This means that the monitor cannot synchronize with the signal that it is receiving from the computer. See [Monitor specifications](#) for the horizontal and vertical frequency ranges applicable to this monitor by this monitor.

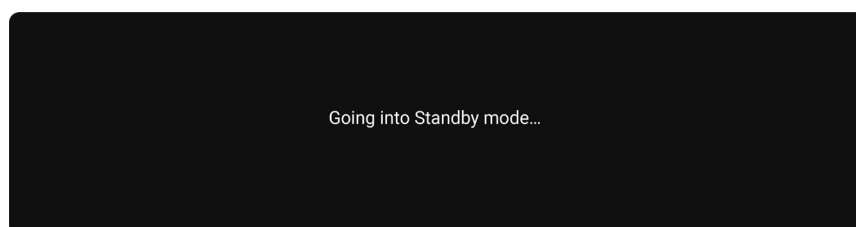
 **NOTE:** Recommended mode is 1920 x 1080.

You can see the following message before the DDC/CI function is disabled:



**Figure 31. DDC/CI warning message**

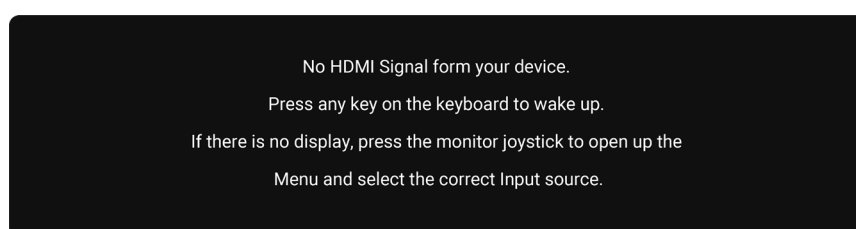
When the monitor enters the **Standby Mode**, the following message appears:



**Figure 32. Standby mode warning message**

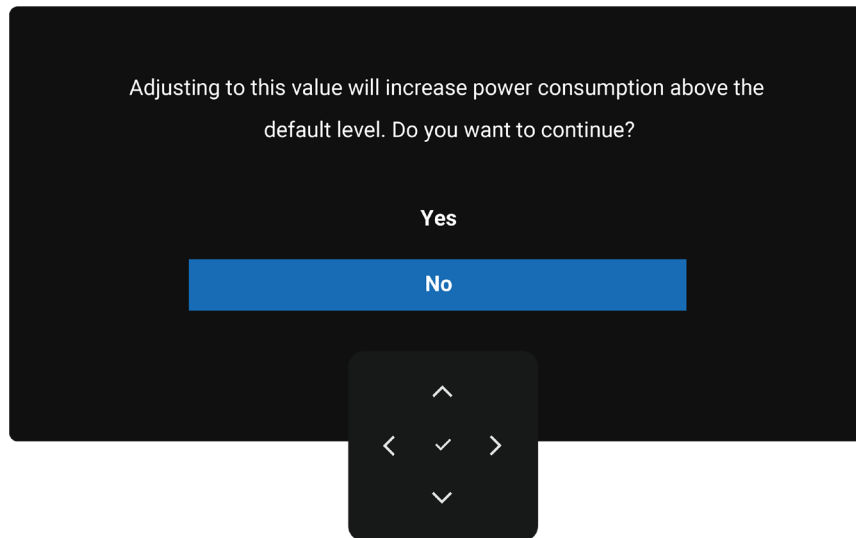
Activate the computer and wake up the monitor to gain access to the Using the On-Screen Display (OSD) menu.

The OSD functions only in the **normal operation** mode. If you press the joystick during the **Standby** mode, the following message will appear depending on the selected input:



**Figure 33. Monitor wake-up warning message**

If you adjust the **Brightness** level above the default level over **75%**, the following message appears:



**Figure 34. Power warning message**

- When you select **Yes**, the power message is displayed only once.
- When you select **No**, the power warning message will pop-up again.
- The power warning message appears again only when you perform a **Factory Reset** from the OSD menu.

If either VGA/HDMI/DP input is selected and the corresponding cable is not connected, a dialog box is displayed.

**NOTE:** The message may slightly vary according to the selected input signal.



**Figure 35. Standby mode warning message**

See [Troubleshooting](#) for more information.

## Setting the maximum resolution

 **NOTE:** The steps may vary slightly depending on the version of Windows you have.

To set the maximum resolution for the monitor:

In Windows 10 and Windows 11:

1. Right-click the desktop and click **Display settings**.
2. If you have more than one monitor connected, ensure that you select **E2426H**.
3. Click the **Display settings** drop-down list and select **1920 x 1080**.
4. Click **Keep changes**.

If you do not see **1920 x 1080** as an option, you must update your graphics driver to the latest version. Depending on your computer, complete one of the following procedures:

If you have a Dell desktop or laptop:

- Go to [Dell Support Site](#), enter your service tag, and download the latest driver for your graphics card.

If you are using a non-Dell computer (laptop or desktop):

- Go to [Dell Support Site](#) for your non-Dell computer and download the latest graphic card drivers.
- Go to the graphics cards website and download the latest graphic card drivers.

# Troubleshooting

**⚠ WARNING:** Before you begin any of the procedures in this section, follow the [Safety instructions](#).

## Self-test

Your monitor provides a self-test feature that allows you to check if your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:

1. Turn off both your computer and the monitor.
2. Disconnect all video cables from the monitor so the process can be completed independently.
3. Turn on the monitor.

If the monitor cannot sense a video signal and is working correctly, a dialog box appears on the screen (against a black background). While in self-test mode, the power LED remains white. Also, depending upon the selected input, one of the dialogs shown will continuously scroll through the screen.



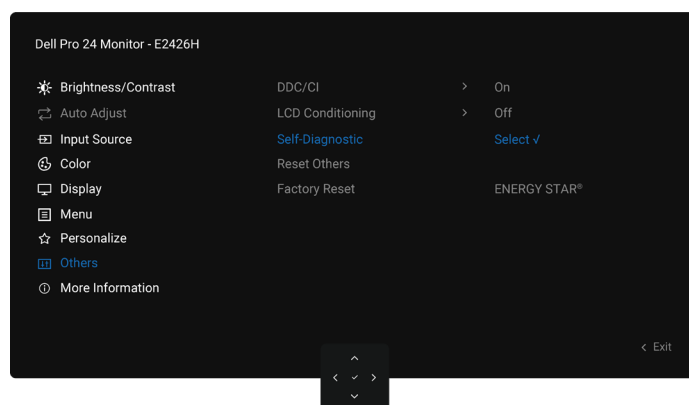
**Figure 36.** HDMI cable disconnected warning message

4. This dialog box also appears during normal operation if the video cable is disconnected or damaged.
5. Turn off your monitor and reconnect the video cable; then turn on both your computer and the monitor.

If the monitor screen remains blank after completing the above steps, the monitor is operating correctly. Check the video controller and the computer for potential issues.

## Built-in diagnostics

Your monitor includes a built-in diagnostic tool that helps identify whether a screen abnormality is caused by the monitor, computer or video card.



**Figure 37. Built-in diagnostics**

To run the built-in diagnostics:

1. Ensure that the screen is clean (no dust particles on the surface of the screen).
  2. Using the joystick, navigate on the OSD menu and select **Others > Self-Diagnostic**.
  3. Press the joystick button to start the diagnostics.
  4. A gray screen is displayed.
  5. Observe if the screen has any defects or abnormalities.
  6. Toggle the joystick until a red screen is shown.
  7. Observe if the screen has any defects or abnormalities.
  8. Repeat steps 5 and 6 until the screen displays green, blue, black, and white colors. Note any abnormalities or defects.
- The test is complete when a text screen is displayed. To exit, toggle the joystick control again.

If you do not detect any screen abnormalities upon using the built-in diagnostic tool, the monitor is functioning properly. Check the graphics card and computer.

## Common problems

The following table provides general information about common monitor problems that you might encounter and the possible solutions:

**Table 21. Common problems and solutions**

| Common symptoms           | Possible solutions                                                                                                                                                                                                                                                                                                                                                                                                            |
|---------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| No video/Power LED off    | <ul style="list-style-type: none"> <li>Ensure that the video cable connecting the monitor and the computer is properly connected and secure.</li> <li>Verify that the power outlet is functioning properly using any other electrical equipment.</li> <li>Make sure the power button has been turned on.</li> <li>Make sure that the correct input source is selected using the <a href="#">Input Source</a> menu.</li> </ul> |
| No video/Power LED on     | <ul style="list-style-type: none"> <li>Increase brightness and contrast controls using the OSD.</li> <li>Perform a monitor self-test feature check.</li> <li>Check for bent or broken pins in the video cable connector.</li> <li>Run the <a href="#">Built-in diagnostics</a>.</li> <li>Ensure that the correct input source is selected using the <a href="#">Input Source</a> menu.</li> </ul>                             |
| Poor focus                | <ul style="list-style-type: none"> <li>Eliminate video extension cables.</li> <li>Reset the monitor to Factory Settings (<a href="#">Factory Reset</a>).</li> <li>Change the video resolution to the correct aspect ratio.</li> </ul>                                                                                                                                                                                         |
| Shaky/Jittery video       | <ul style="list-style-type: none"> <li>Reset the monitor to Factory Settings (<a href="#">Factory Reset</a>).</li> <li>Check environmental factors.</li> <li>Move the monitor to a different location and test it in another room.</li> </ul>                                                                                                                                                                                 |
| Missing pixels            | <ul style="list-style-type: none"> <li>Power cycle the monitor by switching it off and then on again.</li> <li>A pixel that is permanently off is a natural defect that can occur in LCD technology.</li> <li>For more information about Dell Monitor Quality and Pixel Policy, see Dell Support site at: <a href="#">Dell Display Pixel Guidelines</a>.</li> </ul>                                                           |
| Stuck-on pixels           | <ul style="list-style-type: none"> <li>Power cycle the monitor by switching it off and then on again.</li> <li>A pixel that is permanently off is a natural defect that can occur in LCD technology.</li> <li>For more information about Dell Monitor Quality and Pixel Policy, see Dell Support site at: <a href="#">Dell Display Pixel Guidelines</a>.</li> </ul>                                                           |
| Brightness problems       | <ul style="list-style-type: none"> <li>Reset the monitor to Factory Settings (<a href="#">Factory Reset</a>).</li> <li>Adjust brightness and contrast controls using OSD.</li> </ul>                                                                                                                                                                                                                                          |
| Geometric distortion      | <ul style="list-style-type: none"> <li>Reset the monitor to Factory Settings (<a href="#">Factory Reset</a>).</li> <li>Adjust horizontal and vertical using OSD. (<a href="#">Horizontal Position</a>/<a href="#">Vertical Position</a>) (VGA input only)</li> </ul>                                                                                                                                                          |
| Horizontal/Vertical lines | <ul style="list-style-type: none"> <li>Reset the monitor to Factory Settings (<a href="#">Factory Reset</a>).</li> <li>Perform the monitor's self-test feature check to determine if the lines are visible in self-test mode.</li> <li>Check for bent or broken pins in the video cable connector.</li> <li>Run the <a href="#">Built-in diagnostics</a>.</li> </ul>                                                          |
| Synchronization problems  | <ul style="list-style-type: none"> <li>Reset the monitor to Factory Settings (<a href="#">Factory Reset</a>).</li> <li>Perform a monitor self-test feature check to determine if the scrambled screen appears in self-test mode.</li> <li>Check for bent or broken pins in the video cable connector.</li> <li>Restart the computer in safe mode.</li> </ul>                                                                  |
| Safety-related issues     | <ul style="list-style-type: none"> <li>Refrain from attempting any troubleshooting.</li> <li>Reach out to Dell Support without delay.</li> </ul>                                                                                                                                                                                                                                                                              |

| Common symptoms                                                                                | Possible solutions                                                                                                                                                                                                                                                                                                                                                               |
|------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Intermittent problems                                                                          | <ul style="list-style-type: none"> <li>Check that the video cable is securely connected at both ends.</li> <li>Reset the monitor to Factory Settings (<a href="#">Factory Reset</a>).</li> <li>Perform a monitor self-test feature check to determine if the intermittent problem occurs in self-test mode.</li> </ul>                                                           |
| Missing color                                                                                  | <ul style="list-style-type: none"> <li>Perform a monitor <a href="#">Built-in diagnostics</a>.</li> <li>Ensure that the video cable connecting the monitor to the computer is connected properly and is secure.</li> <li>Check for bent or broken pins in the video cable connector.</li> </ul>                                                                                  |
| Wrong color                                                                                    | <ul style="list-style-type: none"> <li>Try different <b>Preset Modes</b> in <b>Color</b> settings OSD</li> <li>Adjust R/G/B value under the <b>Custom Color</b> option in the <b>Color</b> menu OSD.</li> <li>Change the <b>Input Color Format</b> to <b>RGB</b> or <b>YCbCr</b> in the <b>Color</b> menu OSD.</li> <li>Run the <a href="#">Built-in diagnostics</a>.</li> </ul> |
| Image retention that occurs when a static image remains on the screen for a prolonged duration | <ul style="list-style-type: none"> <li>Set the display to turn off after a few minutes of inactivity. You can configure this under Windows Power Options or macOS Energy Saver.</li> <li>Alternatively, use a dynamically changing screensaver.</li> </ul>                                                                                                                       |
| Video ghosting or overshooting                                                                 | <ul style="list-style-type: none"> <li>Change the <b>Response Time</b> in the <b>Display</b> OSD to <b>Fast</b> or <b>Normal</b> depending on your application and usage.</li> </ul>                                                                                                                                                                                             |

## Product-specific problems

**Table 22. Product-specific problems and solutions**

| Specific symptoms                                                     | Possible solutions                                                                                                                                                                                                                                                                                                                                                       |
|-----------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Screen image is too small                                             | <ul style="list-style-type: none"> <li>Check the <b>Aspect Ratio</b> settings in the <b>Display</b> menu OSD</li> <li>Reset the monitor to Factory Settings (<a href="#">Factory Reset</a>).</li> </ul>                                                                                                                                                                  |
| Cannot adjust the monitor with the buttons on the bottom of the panel | <ul style="list-style-type: none"> <li>Turn off the monitor, unplug and replug the power cable, and then turn on the monitor.</li> <li>Check whether the OSD menu is locked. If yes, move and hold the joystick <b>Up</b>, <b>Down</b>, <b>Left</b>, or <b>Right</b> navigation keys for 4 seconds to unlock.</li> </ul>                                                 |
| No input signal when user controls are pressed                        | <ul style="list-style-type: none"> <li>Check the signal source. Ensure that the computer is not in <b>standby</b> or <b>sleep</b> mode by moving the mouse or pressing any key on the keyboard.</li> <li>Check if the video cable is plugged in properly. Disconnect and reconnect the video cable if necessary.</li> <li>Reset the computer or video player.</li> </ul> |
| The picture does not fill the entire screen                           | <ul style="list-style-type: none"> <li>Due to different video formats (aspect ratio) of DVDs, the monitor may display in full screen.</li> <li>Run the <a href="#">Built-in diagnostics</a>.</li> </ul>                                                                                                                                                                  |

# Regulatory information

## TCO Certified

Any Dell product bearing a TCO label has been certified to a TCO voluntary environmental certification. TCO certification requirements focus on features that contribute to a healthy work environment such as recyclable design, energy efficiency, ergonomics, emissions, avoidance of hazardous substances, and product take back.

For more information on your Dell product and the TCO certification, please visit: [Dell.com/environment/TCO\\_Certified](https://dell.com/environment/TCO_Certified).

For more information on TCO's environmental certifications, please visit: [tcocertified.com](https://tcocertified.com).

## FCC notices (U.S. only) and other regulatory information

For FCC notices and other regulatory information, see the regulatory compliance website at [Dell Regulatory Compliance Home Page](#).

## EU product database for energy label and product information sheet

For more information about the energy labeling regulations, see the following resources:

[European Product Registry for Energy Labeling](#).

# Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see [Contact Support at Dell Support Site](#).

- ① **NOTE:** Availability varies by country or region and product, and some services may not be available in your country or region.
- ① **NOTE:** If you do not have an active internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.

# Revision History

The following table provides the revision history of this document:

**Table 23.** Revision history

| Revision | Date      | Description            |
|----------|-----------|------------------------|
| A00      | July 2026 | Original publish date. |

