


Dell Pro Active Pen

PN526

User's Guide

Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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About your Active Pen

Package contents

The following table provides the list of components that are shipped with your Active Pen. If any component is missing, contact Dell. For more information, see [Contacting Dell](#).

Table 1. Features and functionality of your PN526

Component image	Component description
	Dell Pro Active Pen
	AAAA battery
	Nib remover
	Pen nib (2)
	Document NOTE: Scan the QR code on the document to access the information about setting up, features, specifications, and troubleshooting.

NOTE: For warranty purposes, note down the PPID number that is located behind the box or retain the box.

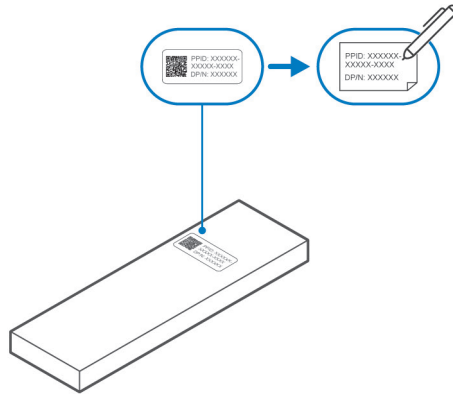


Figure 1. PPID number on the box

NOTE: The PPID number can also be located on the pen.

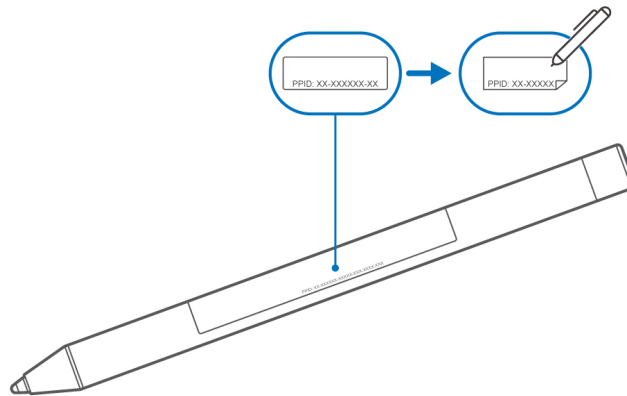


Figure 2. PPID number on the pen

Features



Figure 3. Features of PN526

Table 2. Features and functionality of your PN526

Callout	Description	Functionality
1	Tip	Move the tip over a touchscreen to move the pointer. Enables you to write, draw, and select objects.
2	Bottom barrel button	Press and hold the bottom barrel button and move the tip over the area you want to erase. To change the functionality of this button, see Dell Display and Peripheral Manager .
3	Top barrel button	Press the top barrel button to open the context menu or perform a right-click. To change the functionality of this button, see Dell Display and Peripheral Manager .
4	Pen battery cap	For more information about installing or replacing the battery, see Setting up your PN526 .

Setting up your PN526

Installing the battery in your PN526

Your PN526 uses one AAAA battery.

The AAAA battery provides power to your PN526.

To install the AAAA battery, perform the following steps in order (A->B->C) as indicated in the following image.

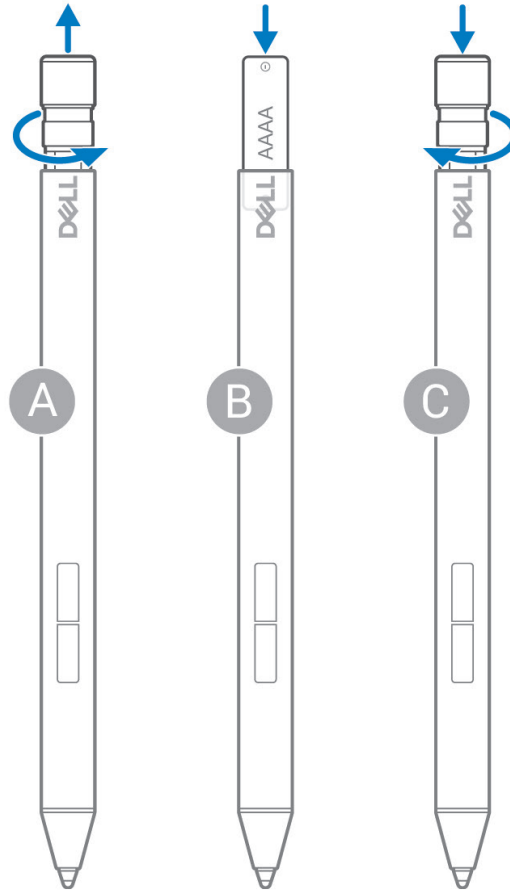


Figure 4. Battery installation in PN526

Steps

1. Step A: Rotate the top cap counter-clockwise and pull it away from the pen body.
2. Step B: Insert one AAAA battery into the pen, ensuring that the positive end (+) of the battery is facing towards the pen tip.
3. Step C: Place the top cap back onto the pen and rotate it clockwise to secure it.

Dell Display and Peripheral Manager

Dell Display and Peripheral Manager is an app that helps you set up and configure your Dell monitors and peripherals. With this app you can:

- Assign shortcuts to the programmable buttons of your active pen through the **Button Customization** tab.
- Change the pressure sensitivity and view the device battery status.

Installing Dell Display and Peripheral Manager

When you connect the device to your computer for the first time, you may be prompted to download and install the app.

① **NOTE:** If the download prompt does not appear within a few minutes, you can manually install the software from the [Dell.com/support/DDPM](https://dell.com/support/DDPM). For more information, expand **Support Resources**, and click **Manuals & Documents** to access the *Dell Display and Peripheral Manager User's Guide*.

① **NOTE:** Active Pen is not supported by DDPM on laptops using the USI or MPP pen protocols. To check supported models, refer to the [Compatible Products](#) under the PN526 **Articles** tab on the [Dell Support Site](#).

Holding your PN526

Hold your PN526 as you hold a pencil or pen. Adjust the grip so that you can use the barrel button easily. Ensure that you do not accidentally press the barrel buttons while drawing or positioning the pen.

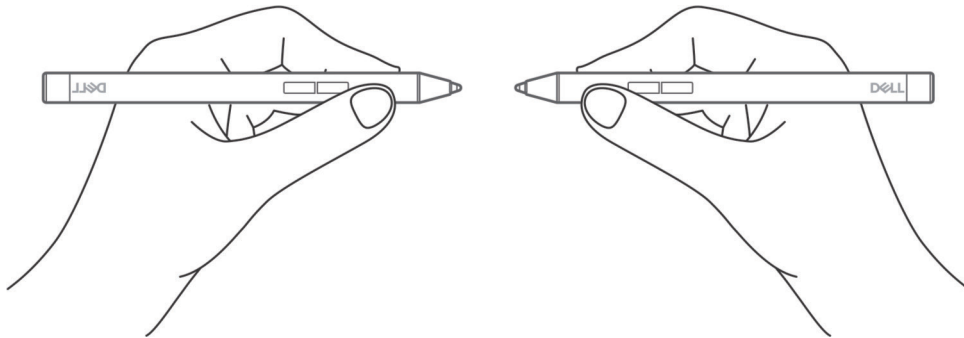



Figure 5. Holding the pen

Specifications

Table 3. Specifications of your PN526

Description	Specification
Length	140 mm (5.51 in.)
Diameter	9.50 mm (0.37 in.)
Weight	10.40 g (0.023 lb.), excluding the battery
Pen Protocols	AES 1.0/2.0
	WGP
	USI 2.0
	MPP 2.0
Pen tip detectable height	5 mm to 10 mm (0.20 in. to 0.39 in.) (AES protocol)
Battery type	AAAA battery
Supported operating systems	<ul style="list-style-type: none"> • Windows 10 • Windows 11 • Chrome OS
Stock temperature	-10°C to 55°C (14°F to 131°F)
Operating temperature	5°C to 40°C (41°F to 104°F)
Humidity	30% to 80%
Others	<p> NOTE: It is recommended that you do not expose the pen to alcohol or solvent solution (including sanitizer).</p>

Replacing the pen nib

Installing the new nib in your PN526

When the pen nib on your PN526 is worn out or damaged, replace the pen nib using the nib kit as shown in the following image.

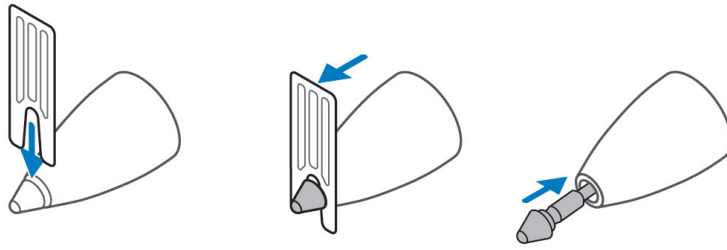


Figure 6. Pen nib replacement

Steps

1. Use the nib remover to clasp the worn or damaged nib.
2. Pull the nib straight out of the pen.
3. Insert the new nib into the pen.

Troubleshooting

① **NOTE:** You can use your PN526 with the recommended Dell laptop models. For a list of supported laptops, see [Compatible Products](#) under the PN526 **Articles** tab on the [Dell Support Site](#).

Table 4. Dell Active Pen troubleshooting

Problems	Possible causes	Possible solutions
Pen cannot write or draw.	Unsupported laptop.	The pen works only with supported Dell laptops.
	The battery is fully drained.	Replace the AAAA battery.
Pen cannot connect with Dell Display and Peripheral Manager (DDPM).	DDPM pairing was not successful.	Launch DDPM , click the '+' mark on the top right corner, click on Pen mark . Tap the screen with the pen tip of your pen to connect the pen with DDPM.
	Active Pen is not supported by DDPM on laptops using the USI or MPP pen protocols.	To check supported models, refer to the Compatible Products under the PN526 Articles tab on the Dell Support Site .
Default functions for the barrel buttons do not work.	The default function is changed or overwritten.	Launch DDPM to check the function assignment of the barrel buttons.
Pen skin peels off.	Alcohol-based liquid may damage the pen skin.	Avoid using alcohol-based cleaner or sanitizer on the pen directly.
	Unsuitable stock and operating temperature and humidity may damage the pen body.	For more information about the stock and operating temperature of the pen, see Specifications .
Features on Dell Display and Peripheral Manager software may not be supported.	Dell Display and Peripheral Manager features are dependent on the operating system and the processor of your computer.	For more information, see the documentation for Dell Display and Peripheral Manager at Dell Support Site .
Pen strokes are inconsistent or feel rough while writing.	The pen nib is worn out or damaged due to the impact, such as dropping the pen.	Replace the pen nib.

Statutory information

Warranty

Limited Warranty and return policies

Dell Pro Active Pen PN526 carry a three-year limited hardware warranty. If purchased together with a Dell system, it follows the system warranty.

For U.S. customers:

This purchase and your use of this product are subject to Dell's end user agreement, which you can find at [Terms of Sale](#). This document contains a binding arbitration clause.

For European, Middle Eastern and African customers:

Dell Pro Active Pen PN526 that is sold and used is subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which applies between you and the retailer) and Dell's end user contract terms.

Dell may also provide an additional hardware warranty—full details of the Dell end user contract and warranty terms can be found by going to [Terms of Sale](#), selecting your country from the list at the bottom of the "home" page and then clicking the "terms and conditions" link for the end user terms or the "support" link for the warranty terms.

For non-U.S. customers:

Dell Pro Active Pen PN526 that is sold and used is subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which applies between you and the retailer) and Dell's warranty terms. Dell may also provide an additional hardware warranty—full details of Dell's warranty terms can be found by going to [Dell Site](#), selecting your country from the list at the bottom of the "home" page and then clicking the "terms and conditions" link or the "support" link for the warranty terms.

Regulatory statement

FCC notices (U.S. only) and other regulatory information

For FCC notices and other regulatory information, see the regulatory compliance website that is at [Dell Regulatory Compliance Home Page](#).

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
 2. This device must accept any interference received including interference that may cause undesired operation.
- △ CAUTION: Changes or modifications on this unit that are not expressly approved by the party responsible for compliance, which could void the user's authority to operate the equipment.**

This equipment is tested and found to comply with the limits for a class B digital device, under part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference does not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

i NOTE: Use shielded cables with this unit to ensure compliance with the Class B FCC Limits.

Getting help and contacting Dell

To contact Dell for sales, technical support, or customer service issues, see [Dell Support Site](#).

- ① **NOTE:** Availability of the services may vary depending on the country or region, and product.
- ① **NOTE:** If you do not have an active internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.

Self-help resources

You can get information and help on Dell products and services using these online self-help resources:

Table 5. Getting help and contacting Dell

Self-help resources	Resource location
Information about Dell products and services	Dell Site
Online help for operating system	Windows Support Site
Troubleshooting information, user manuals, setup instructions, product specifications, technical help blogs, drivers, software updates, and so on.	Dell Support Site

Revision history

The following table provides the revision history of this document:

Table 6. Revision history

Revision	Date	Description
A00	May 2026	Original publish date.