

Dell 27 Plus QHD USB-C Monitor S2725DC

Teardown Instructions

Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

Contents

Safety instructions.....	4
Before working inside your monitor	4
After working inside your monitor	4
Disassembly and reassembly	5
Recommended tools	5
Screw list.....	5
Stand	6
Removing the stand.....	6
Installing the stand.....	8
Back cover.....	11
Removing the back cover	11
Installing the back cover	13
Keypad board.....	15
Removing the keypad board	15
Installing the keypad board	17
Speakers	19
Removing the speakers	19
Installing the speakers	21
QAP board	23
Removing the QAP board	23
Installing the QAP board	26
Chassis assembly	29
Removing the chassis assembly.....	29
Installing the chassis assembly	32
Power board	35
Removing the power board	35
Installing the power board.....	38
Interface board	41
Removing the interface board	41
Installing the interface board	42
LED board	43
Removing the LED board.....	43
Installing the LED board	46
Contacting Dell	48
Revision History.....	49

Safety instructions

Use the following safety guidelines to protect your monitor from potential damage and to ensure your personal safety. Unless otherwise noted, each procedure included in this document assumes that you have read the safety information that shipped with your monitor.

NOTE: Before using the monitor, read the safety information that is shipped with your monitor and printed on the product. Keep the documentation at a secure location for future reference.

WARNING: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards and/or mechanical hazards.

CAUTION: The possible long-term effect of listening to audio at high volume through the headphones (on a monitor that supports it) may damage your hearing ability.

- Place the monitor on a solid surface and handle it carefully. The screen is fragile and can be damaged if dropped or hit with a sharp object.
- Ensure that your monitor is electrically rated to operate with the AC power available in your location.
- Keep the monitor in room temperature. Excessive cold or hot conditions can have an adverse effect on the liquid crystal of the display.
- Connect the power cable from the monitor to a wall outlet that is near and accessible.
- Do not place and use the monitor on a wet surface or near water.
- Do not subject the monitor to severe vibration or high impact conditions. For example, do not place the monitor inside a car trunk.
- Unplug the monitor when it is going to be left unused for an extended period.
- To avoid electric shock, do not attempt to remove any cover or touch the inside of the monitor.
- Read these instructions carefully. Keep this document for future reference. Follow all warnings and instructions that are marked on the product.
- Certain monitors can be wall-mounted using the VESA mount that is sold separately. Ensure to use the correct VESA specifications as mentioned in the wall-mounted section of the User's Guide.

For information about safety instructions, see the *Safety, Environmental, and Regulatory Information (SERI)* document that is shipped with your monitor.

Before working inside your monitor

Steps

1. Save and close all open files and exit all open applications.
 2. Turn off your monitor.
 3. Disconnect your monitor and all attached devices from their electrical outlets.
 4. Disconnect all attached network devices and peripherals, such as keyboard, mouse, and dock from your monitor.
- CAUTION:** To disconnect a network cable, first unplug the cable from your monitor and then unplug the cable from the network device.
5. Remove any media card and optical disc from your monitor, if applicable.

After working inside your monitor

CAUTION: Leaving any loose or misplaced screws inside your monitor may severely damage it.

Steps

1. Replace all screws and ensure that no stray screws remain inside your monitor.
2. Connect any external devices, peripherals, or cables you removed before working inside your monitor.
3. Replace any media cards, discs, or any other parts that you removed before working inside your monitor.
4. Connect your monitor and all attached devices to their electrical outlets.
5. Turn on your monitor.

Disassembly and reassembly

⚠ CAUTION: The information in this section is intended for authorized service technicians in the EMEA region. Dell prohibits users from disassembling the monitor, and any damage caused by unauthorized servicing will not be covered under the warranty.

Recommended tools

- Phillips screwdriver #00
- Phillips screwdriver #2
- Plastic scribe

Screw list

- ① NOTE:** When removing screws from a component, it is recommended to note the screw type, the quantity of screws, and then place them in a screw storage box. This is to ensure that the correct number of screws and correct screw type is restored when the component is replaced.
- ① NOTE:** Some computers have magnetic surfaces. Ensure that the screws are not left attached to such surfaces when replacing a component.
- ① NOTE:** Screw color may vary with the configuration ordered.

Table 1. Screw list.

Component	Screw type	Quantity	Screw image
Back cover VESA	M4x10	4	
Interface board	M3x6	4	
Power board	M3x6	3	
Power-board grounding	M4x9	1	
Display middle-frame	M3x4	17	
Chassis	M3x3	2	
Keypad	T3x6	2	
QAP board	T3x6	2	
LED board	T2x3	1	

Stand

Removing the stand

Prerequisites

1. Follow the procedure in [Before working inside your monitor](#).

Steps

1. Press the release button and tilt the stand upwards till the stand is separated from the monitor head.
2. Open the screw handle at the bottom of the stand base, then loosen the screw by turning it anti-clockwise.
3. Remove the stand riser from the stand base.
4. Tilt the VESA cover back so that it sits flush with the thumbscrew to allow easy loosening.
5. Open the screw handle at the front of the VESA cover, then loosen the screw by turning it anti-clockwise.
6. Remove the VESA cover from the stand riser.

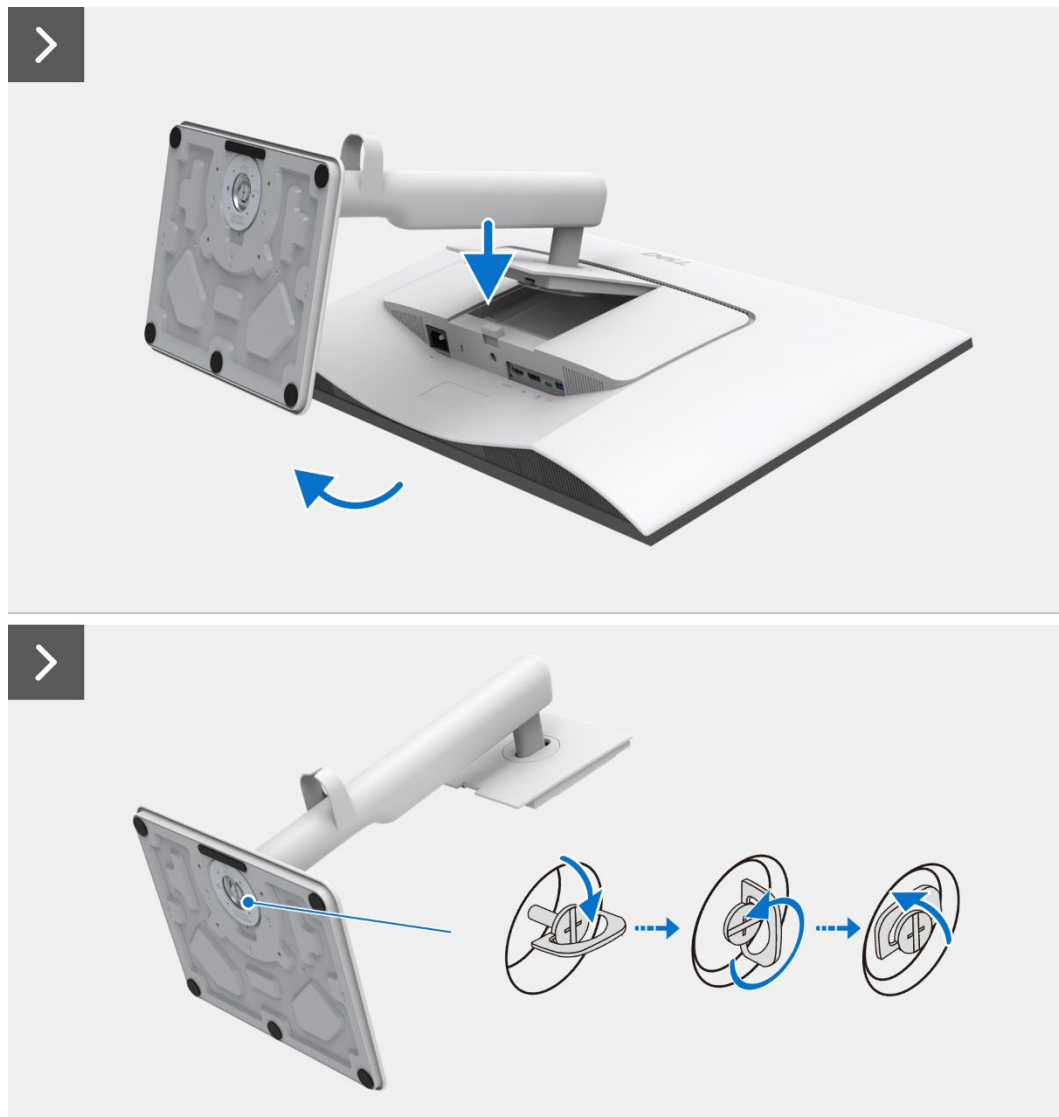


Figure 1. Removing the stand



Figure 2. Removing the stand

Installing the stand

Steps

1. Align and place the VESA cover onto the stand riser. Insert the VESA blocks fully into the stand riser slot.
2. Tilt the VESA cover back so that it sits flush with the thumbscrew for ease of tightening.
3. Open the screw handle at the front of the VESA cover and turn it clockwise to secure the hinge assembly.
4. Close the screw handle at the front of the VESA cover.
5. Align and place the stand riser on the stand base.
6. Open the screw handle at the bottom of the stand, then turn the screw clockwise to secure the stand riser to the stand base.
7. Close the screw handle at the bottom of the stand.
8. Attach the stand to the monitor.

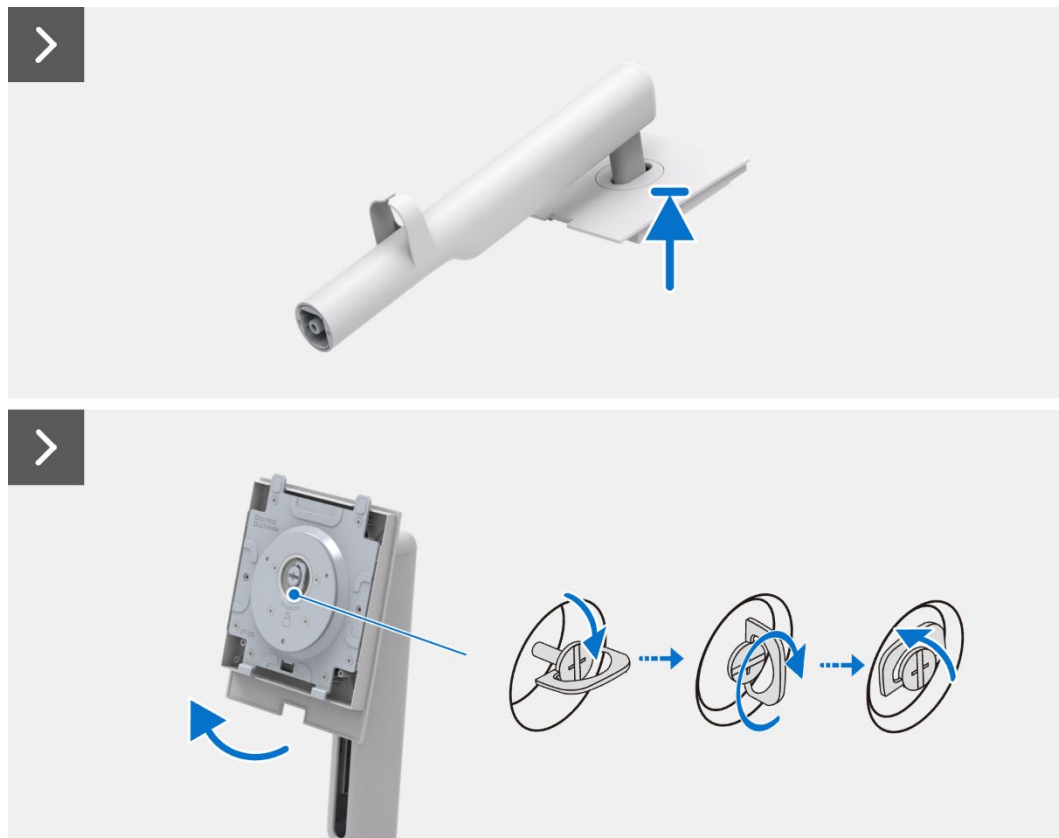


Figure 3. Installing the stand

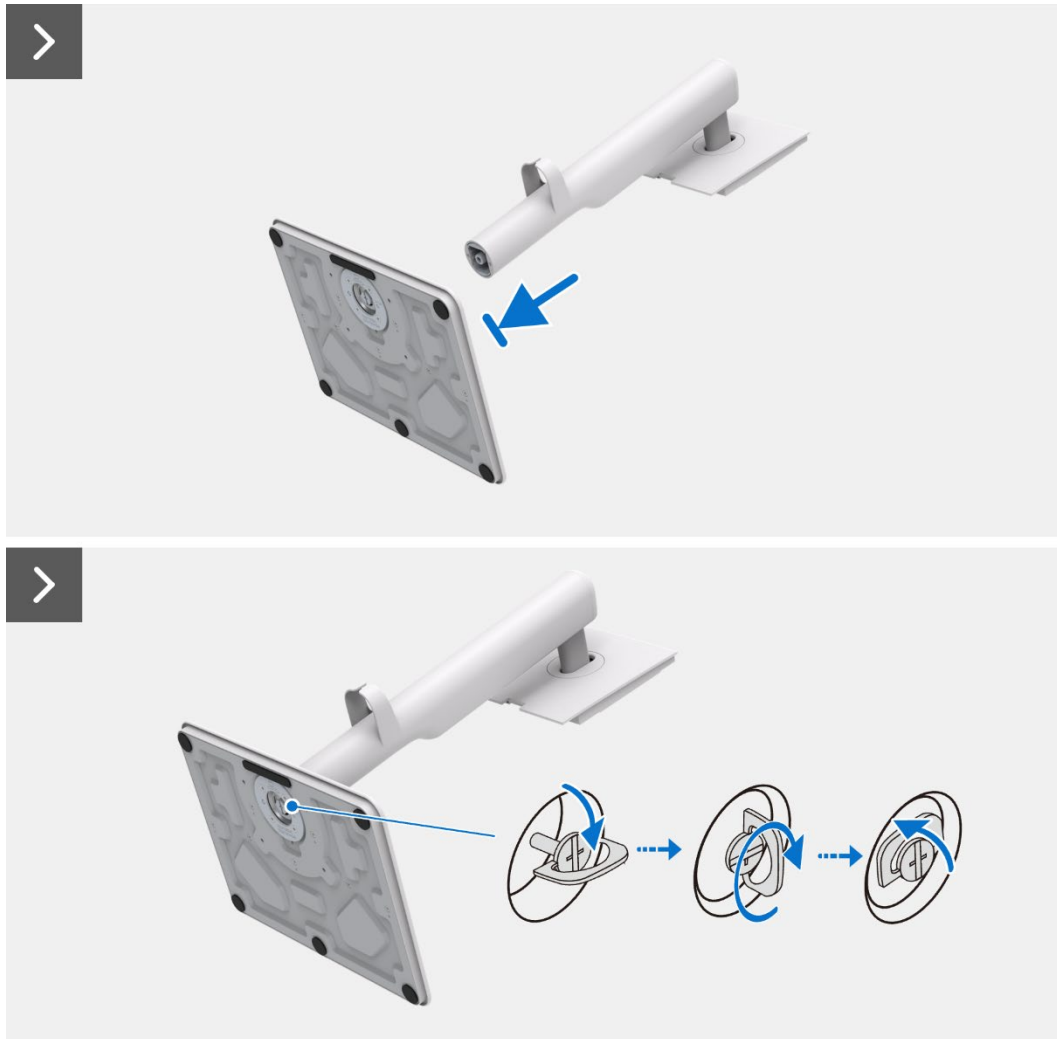


Figure 4. Installing the stand



Figure 5. Installing the stand

Next steps

1. Follow the procedure in [After working inside your monitor.](#)

Back cover

Removing the back cover

Prerequisites

1. Follow the procedure in [Before working inside your monitor](#).
2. Remove the [stand](#).

Steps

1. Remove the four screws (M4x10) that secure the back cover to the chassis assembly.
2. Pry the back cover up, starting from the top edge of the monitor.
3. Lift and hold on the back cover, remove the side mylar from the chassis, disconnect the keypad cable from the connector on the interface board.
4. Remove the back cover away from the monitor.



Figure 6. Removing the back cover

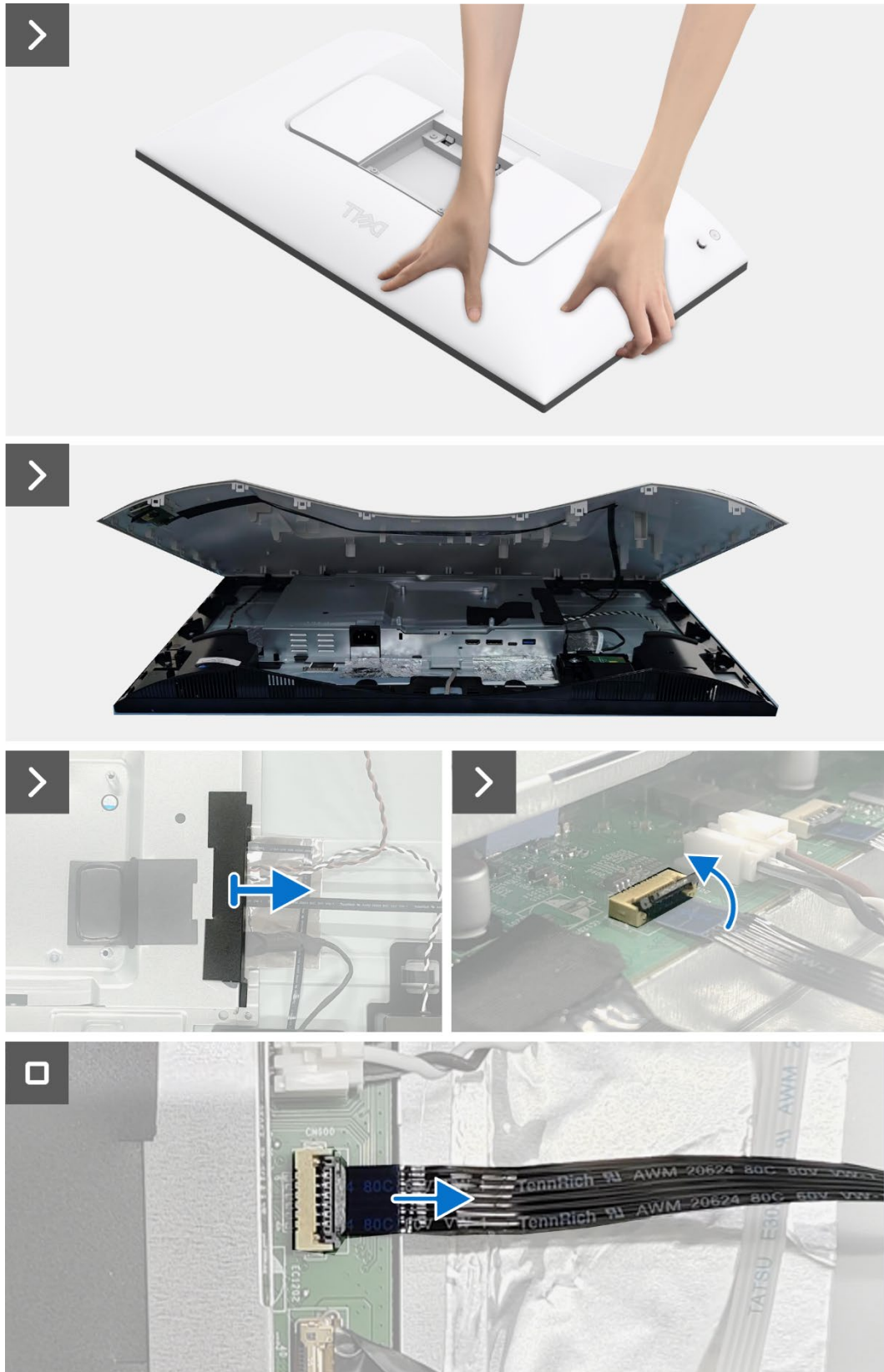


Figure 7. Removing the back cover

Installing the back cover

Steps

1. Lift the back cover up above the chassis, connect the keypad cable to the connector on the interface board, and attach the side mylar to the chassis.
2. Place and snap the back cover into place on the chassis assembly.
NOTE: Align the screw holes on the back cover with the screw holes on the chassis assembly before applying slight pressure to the back cover.
3. Replace the four screws (M4x10) to secure the back cover to the monitor.

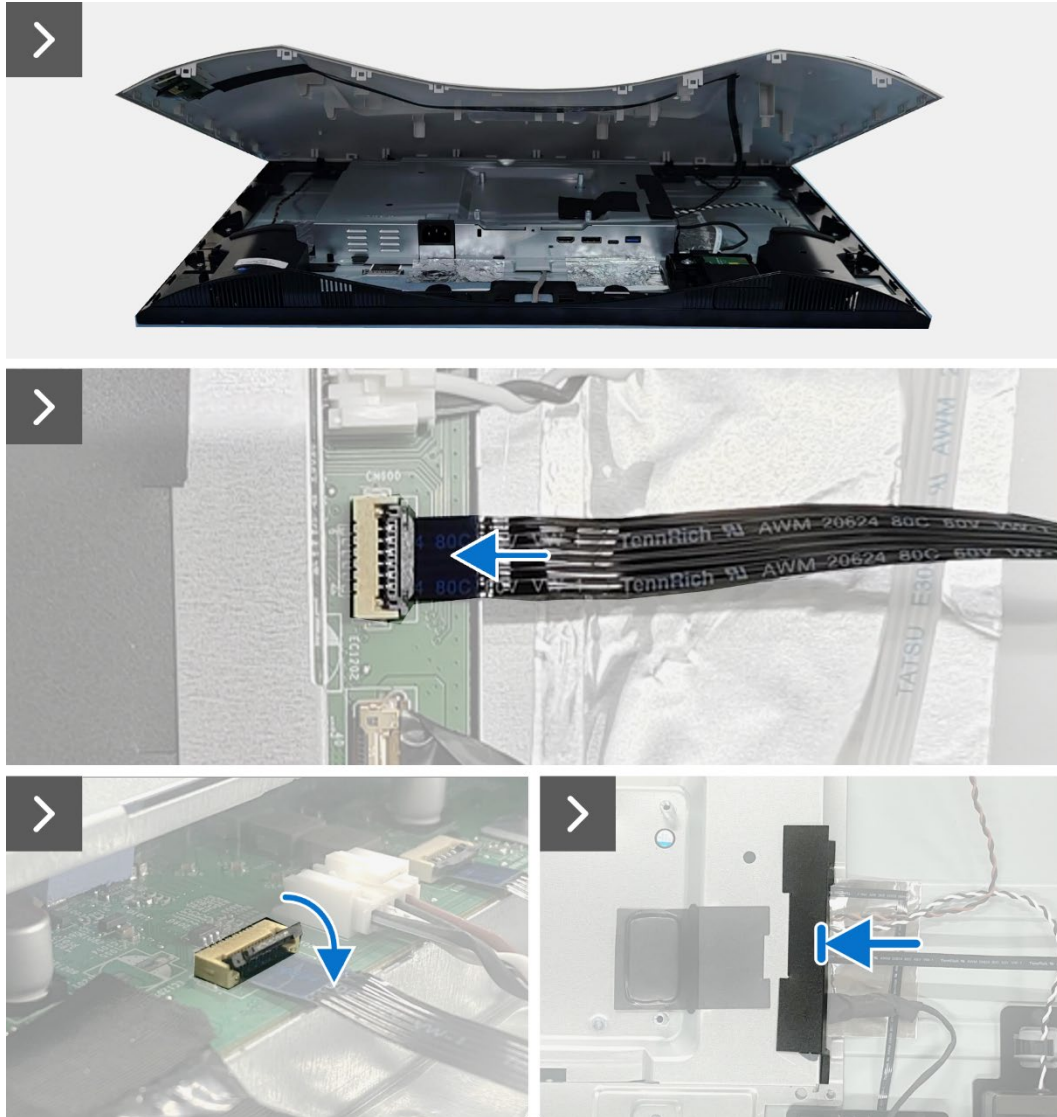


Figure 8. Installing the back cover

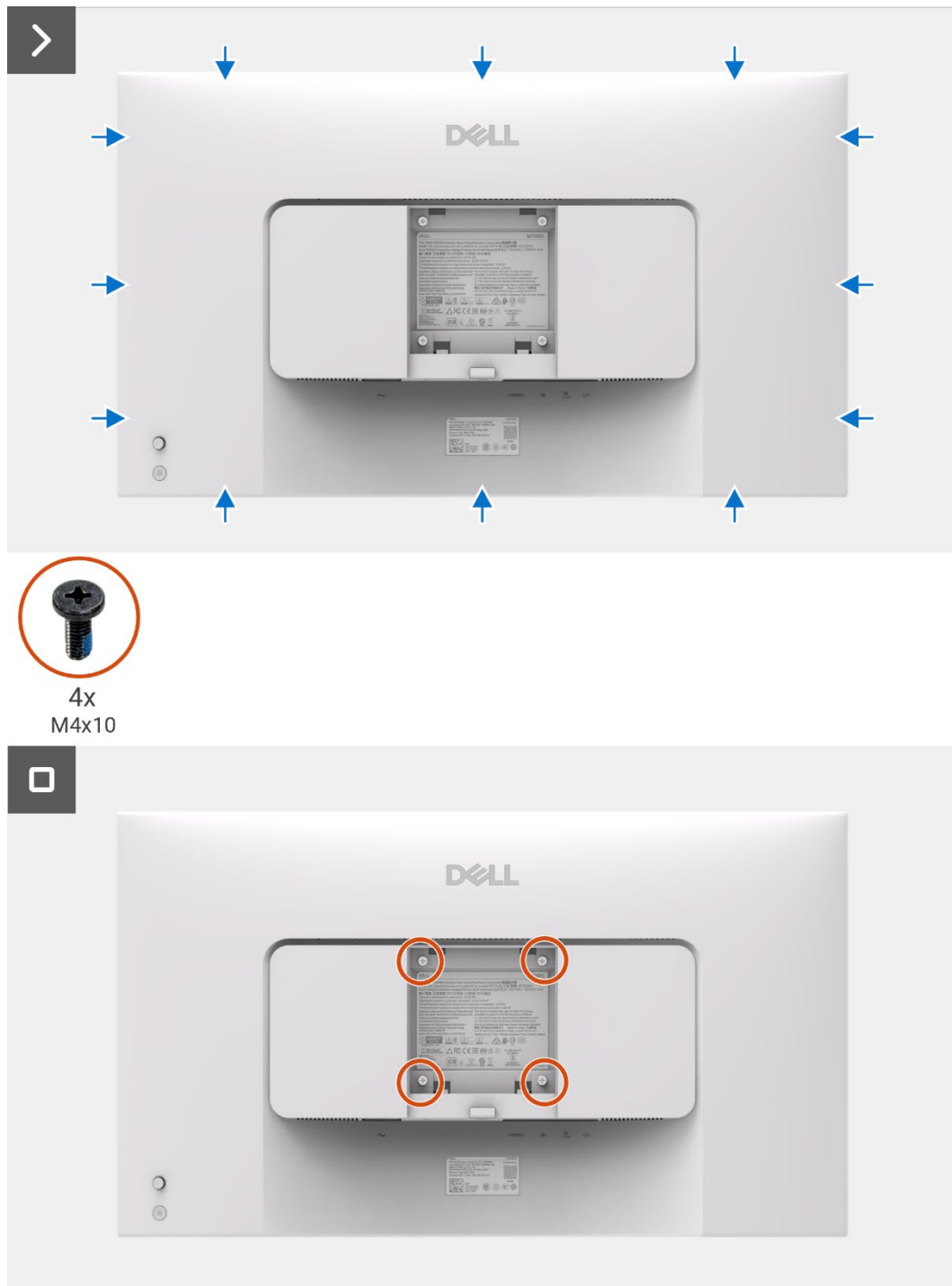


Figure 9. Installing the back cover

Next steps

1. Install the [stand](#).
2. Follow the procedure in [After working inside your monitor](#).

Keypad board

Removing the keypad board

Prerequisites

1. Follow the procedure in [Before working inside your monitor](#).
2. Remove the [stand](#).
3. Remove the [back cover](#).

Steps

1. Peel the tape from the back cover.
2. Remove the two screws (T3x6) that secure the keypad board to the back cover.
3. Peel the keypad cable from the back cover.
4. Remove the keypad board from the back cover.

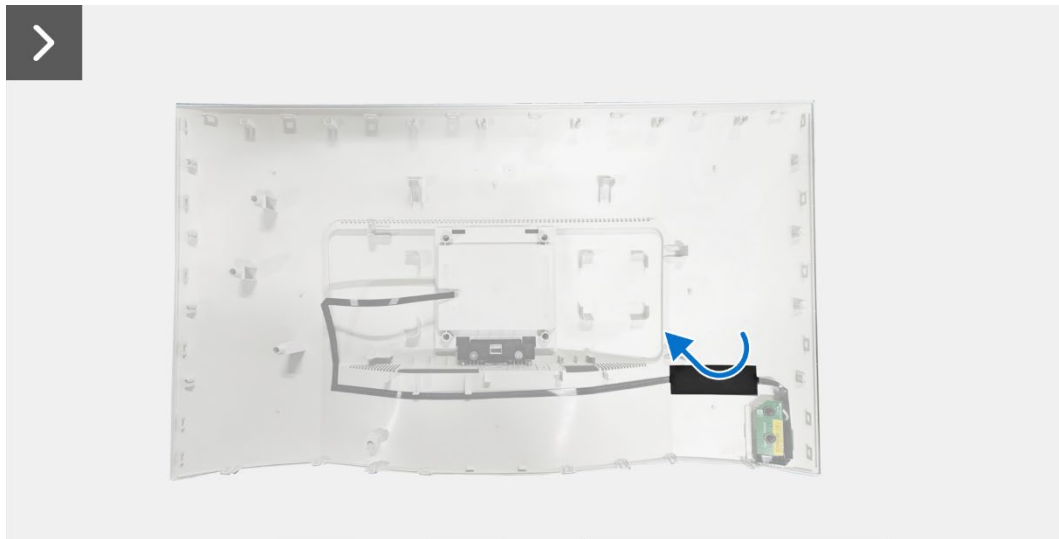


Figure 10. Removing the keypad board



2x
T3x6

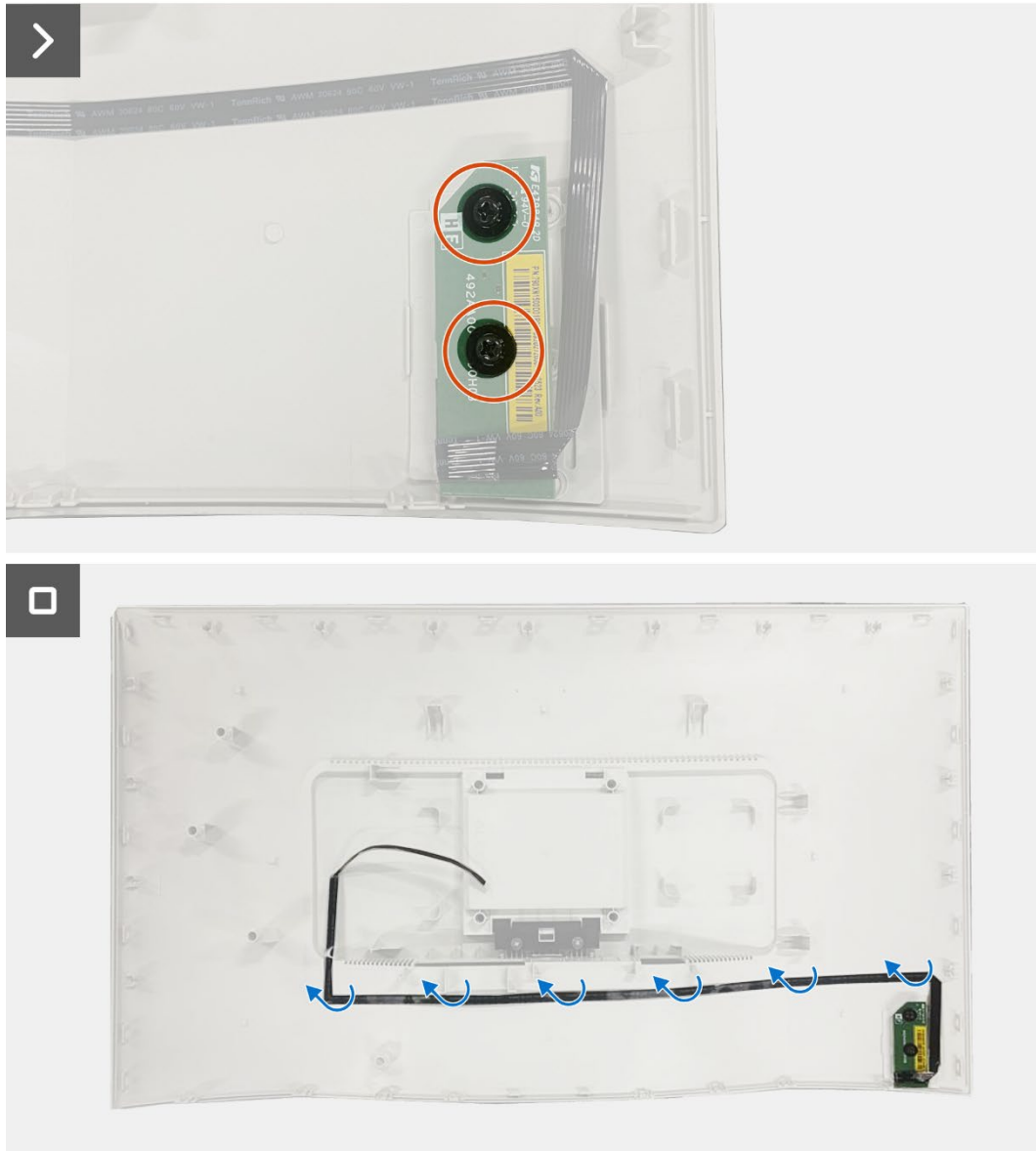


Figure 11. Removing the keypad board

Installing the keypad board

Steps

1. Align and place the keypad board on the back cover.
2. Replace the two screws (T3x6) to secure the keypad board to the back cover.
3. Adhere the keypad cable to the back cover.
4. Adhere the tape on the keypad cable.



2x
T3x6

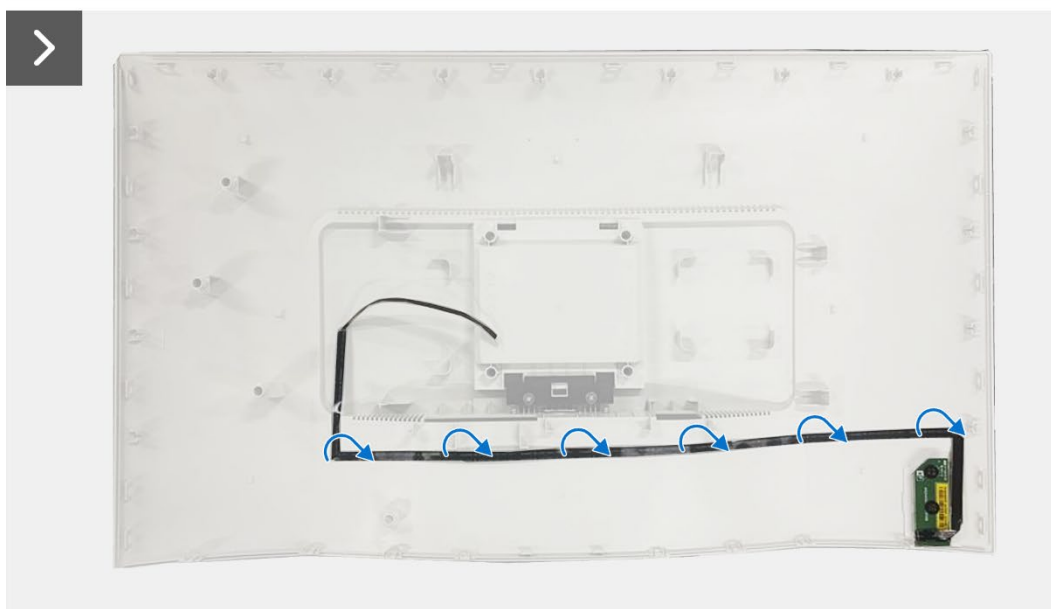
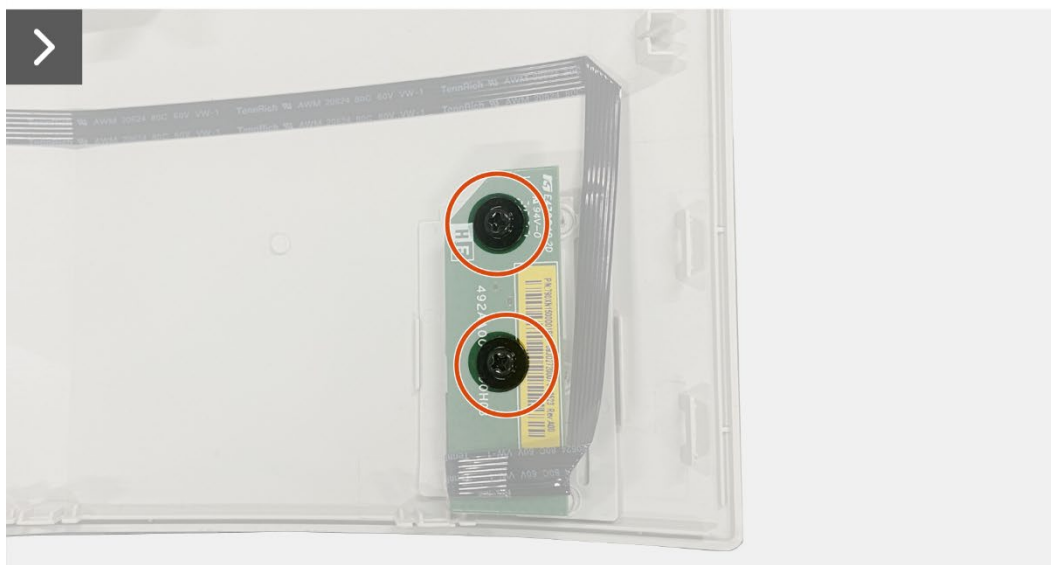


Figure 12. Installing the keypad board



Figure 13. Installing the keypad board

Next steps

1. Install the [back cover](#).
2. Install the [stand](#).
3. Follow the procedure in [After working inside your monitor](#).

Speakers

Removing the speakers

Prerequisites

1. Follow the procedure in [Before working inside your monitor](#).
2. Remove the [stand](#).
3. Remove the [back cover](#).
4. Remove the [keypad board](#).

Steps

1. Disconnect the speaker cable from the connector on the interface board.
2. Remove the speaker cable from the cable clips on the display middle-frame.
3. Remove the speakers from the display middle-frame.

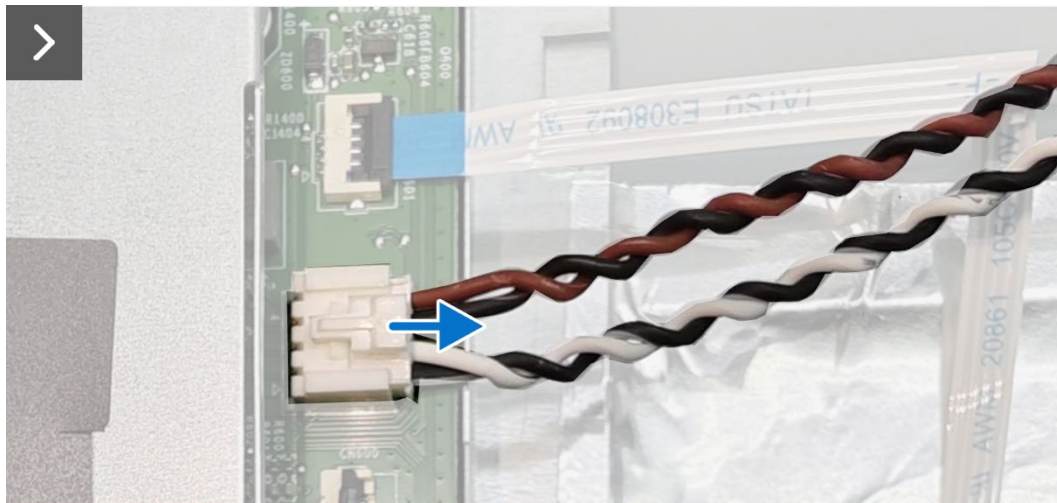


Figure 14. Removing the speakers

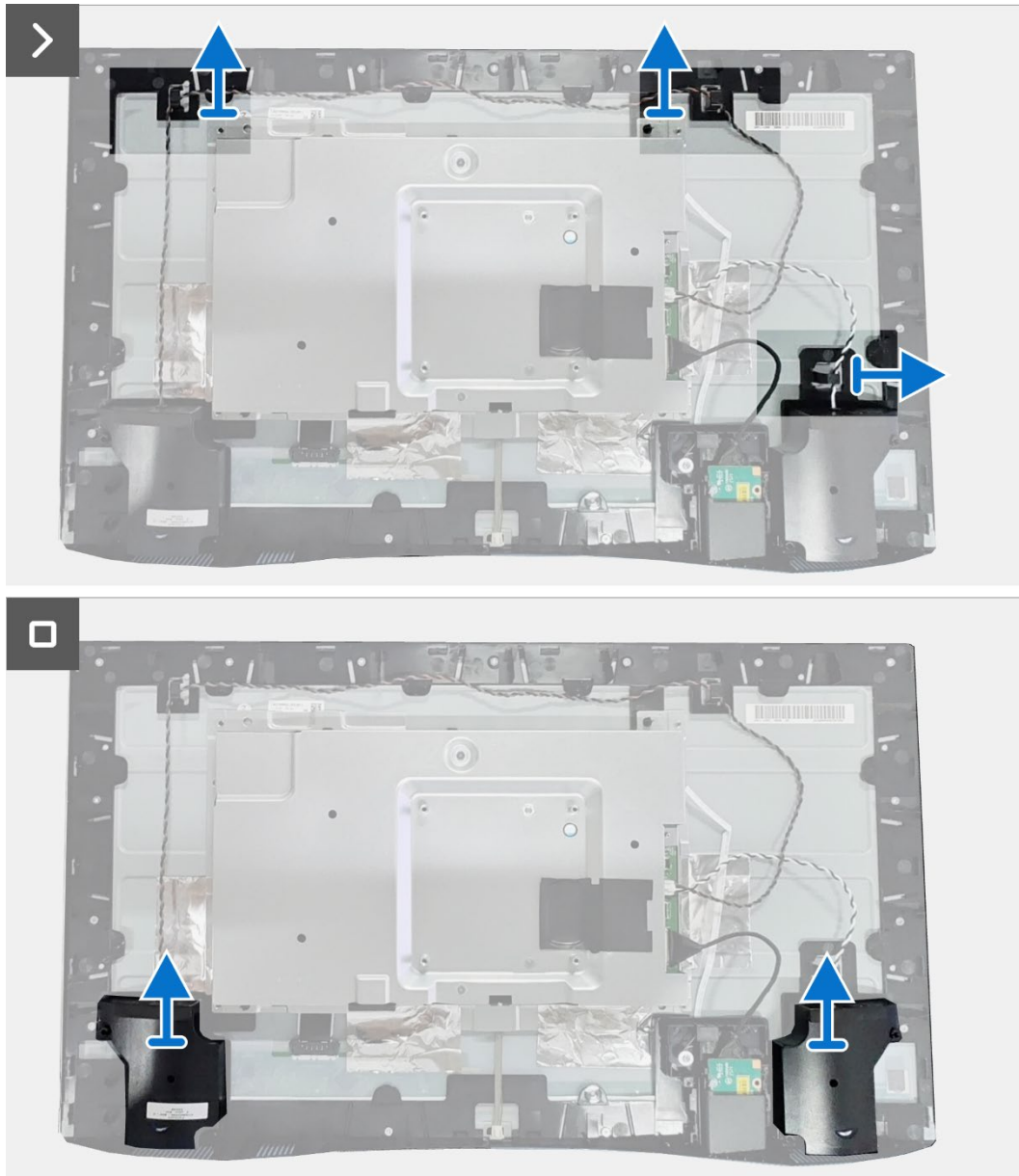


Figure 15. Removing the speakers

Installing the speakers

Steps

1. Align and place the speakers onto the display middle-frame.
2. Route the speaker cable through the cable clips on the display middle-frame.
3. Connect the speaker cable to the connector on the interface board.

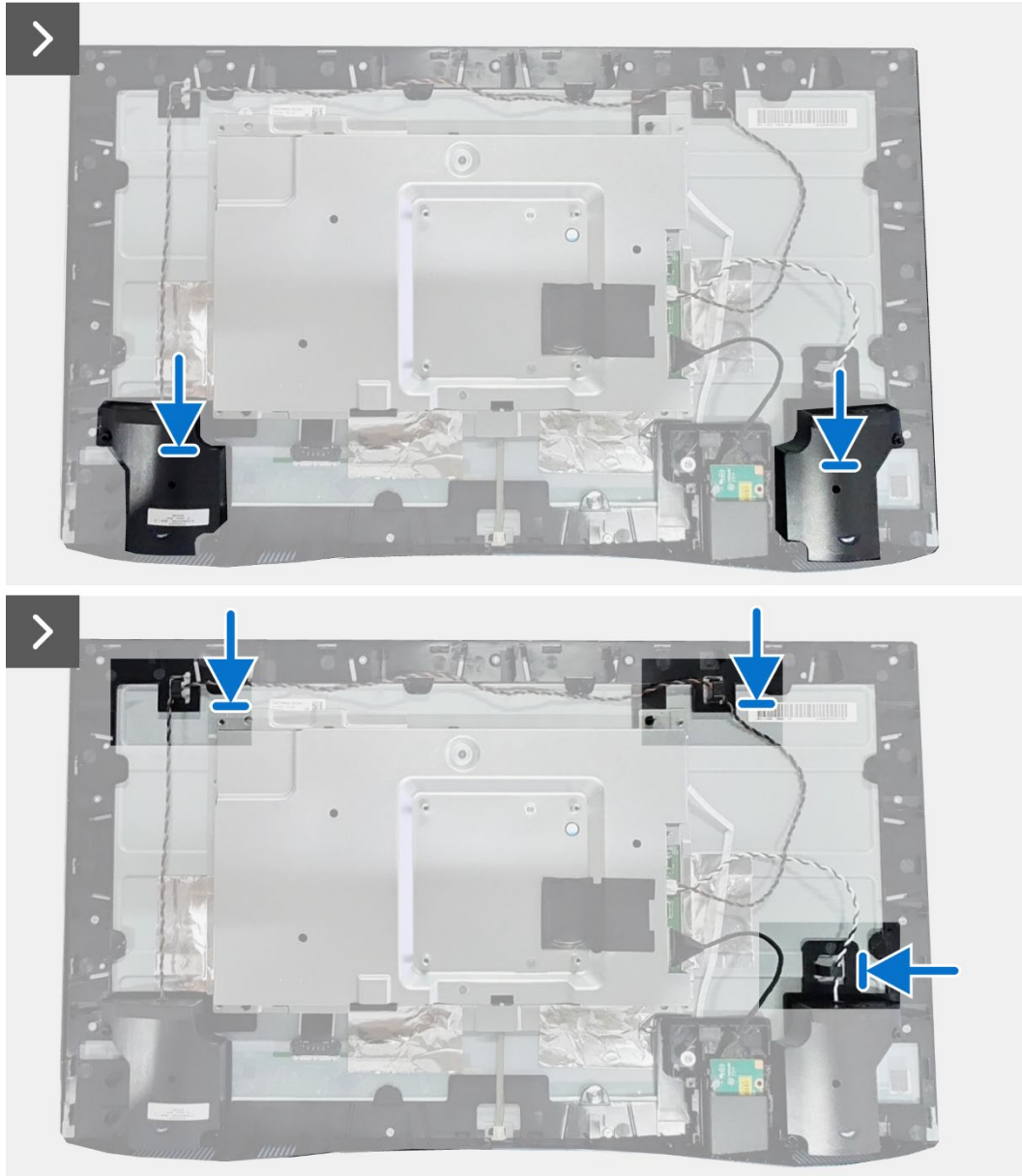


Figure 16. Installing the speakers

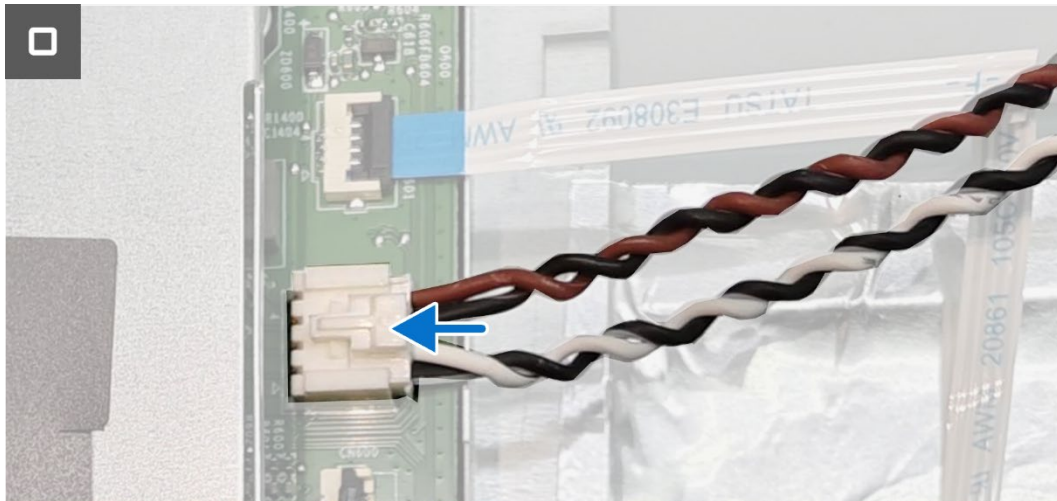


Figure 17. Installing the speakers

Next steps

1. Install the [keypad board](#).
2. Install the [back cover](#).
3. Install the [stand](#).
4. Follow the procedure in [After working inside your monitor](#).

QAP board

Removing the QAP board

Prerequisites

1. Follow the procedure in [Before working inside your monitor](#).
2. Remove the [stand](#).
3. Remove the [back cover](#).
4. Remove the [keypad board](#).
5. Remove the [speakers](#).

Steps

1. Peel the tape off from the connector on the interface board.
2. Disconnect the QAP cable from the connector on the interface board.
3. Remove the QAP module from the display middle-frame.
4. Remove the QAP back cover from the QAP module.
5. Remove the two screws (T3x6) that secure the QAP board to the QAP module.
6. Lift the QAP board out from the QAP module.
7. Disconnect the QAP cable from the connector on the QAP board.



Figure 18. Removing the QAP board

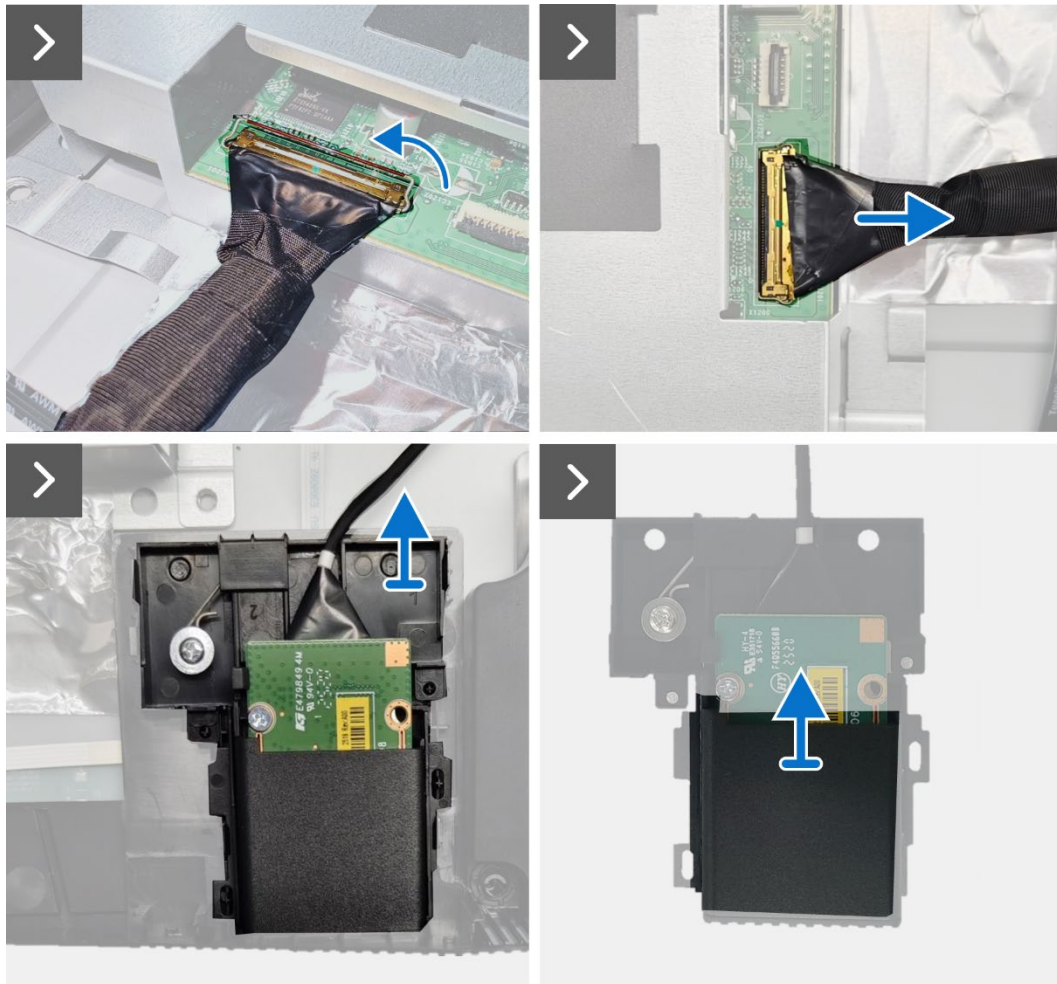


Figure 19. Removing the QAP board



2x
T3x6

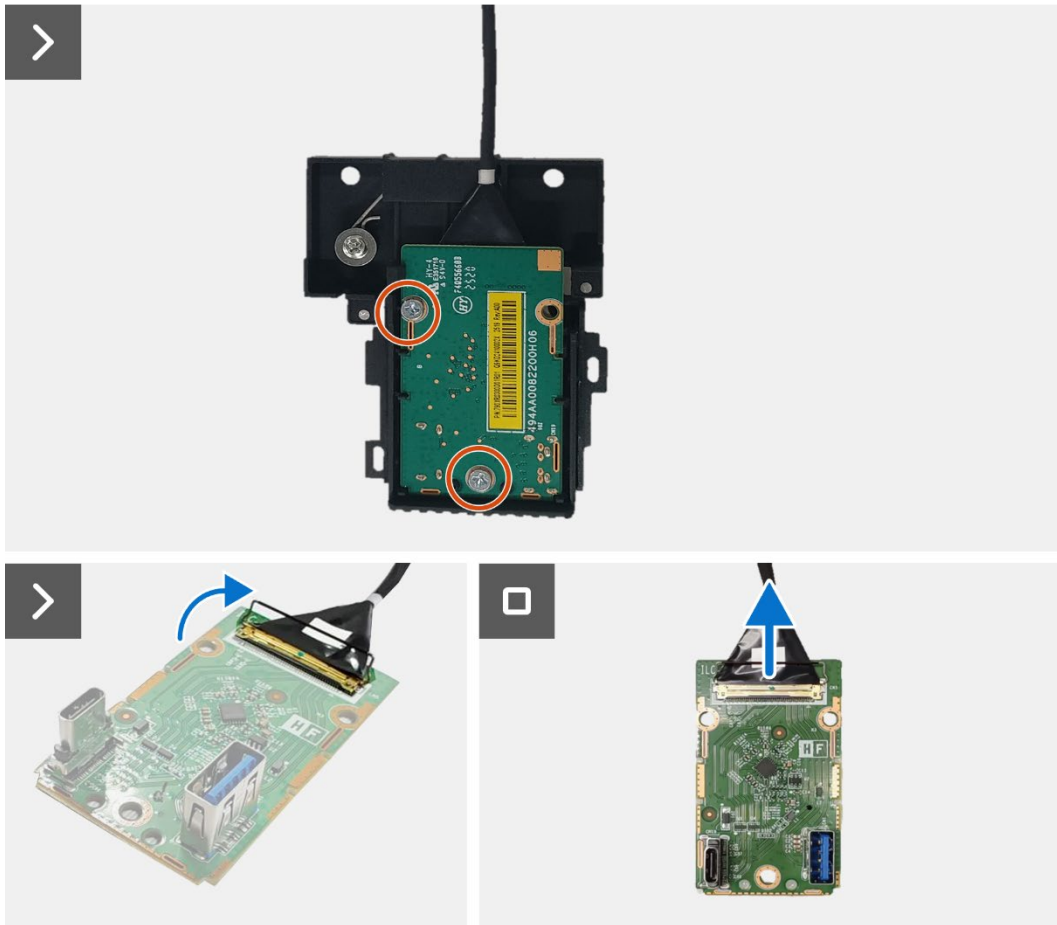


Figure 20. Removing the QAP board

Installing the QAP board

Steps

1. Connect the QAP cable to the connector on the QAP board.
2. Align and place the QAP board onto the QAP module.
3. Replace the two screws (T3x6) to secure the QAP board to the QAP module.
4. Attach the QAP back cover to the QAP module.
5. Attach the QAP module to the display middle-frame.
6. Connect the QAP cable to the connector on the interface board.
7. Adhere the tape on to the connector on the interface board.

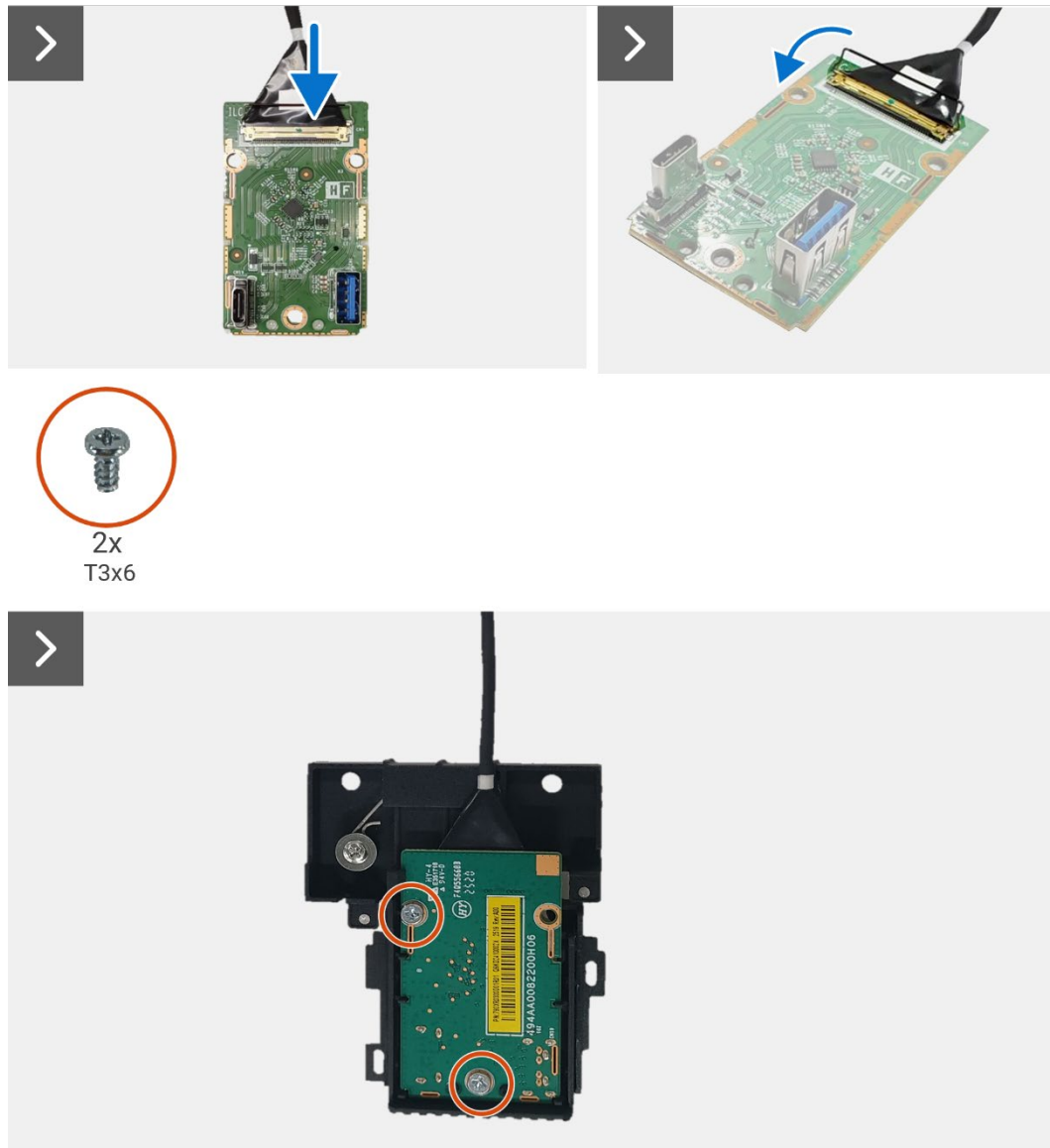


Figure 21. Installing the QAP board

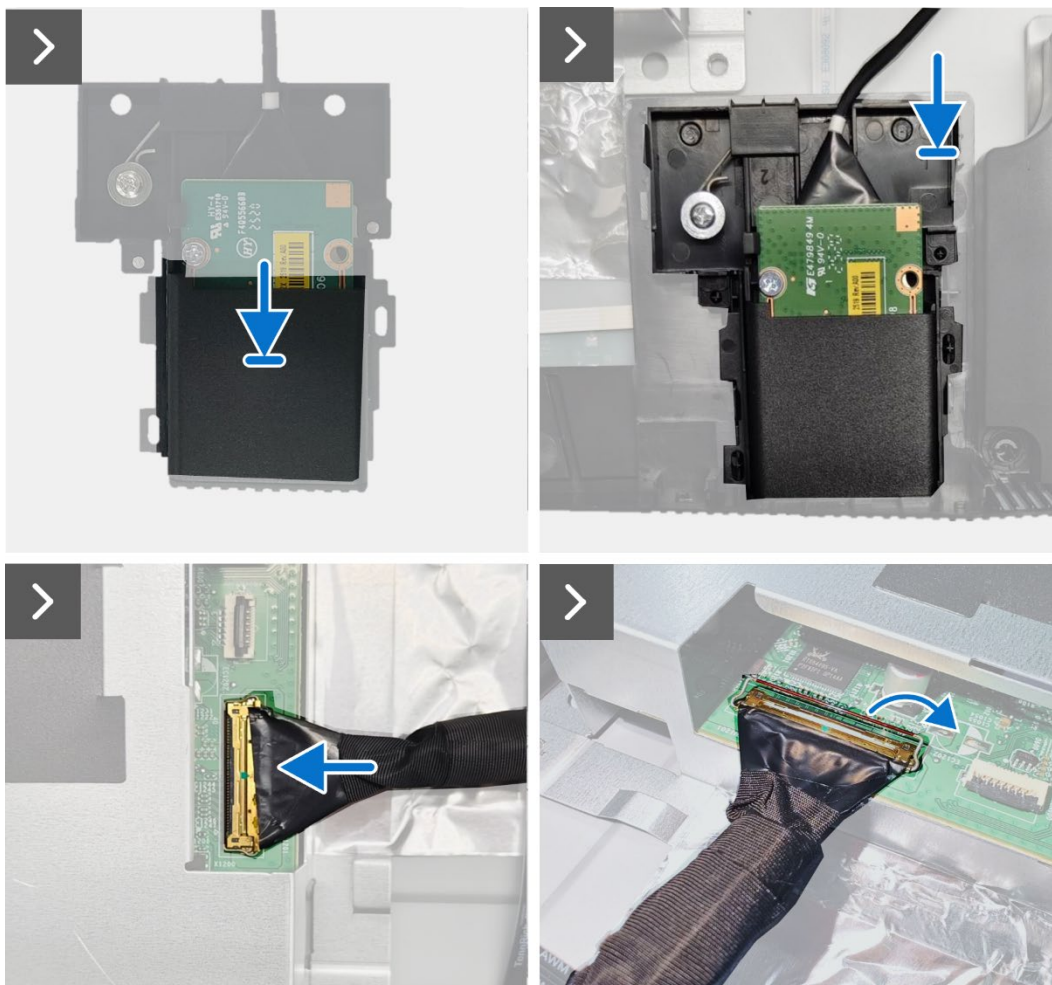


Figure 22. Installing the QAP board



Figure 23. Installing the QAP board

Next steps

1. Install the [speakers](#).
2. Install the [keypad board](#).
3. Install the [back cover](#).
4. Install the [stand](#).
5. Follow the procedure in [After working inside your monitor](#).

Chassis assembly

Removing the chassis assembly

Prerequisites

1. Follow the procedure in [Before working inside your monitor](#).
2. Remove the [stand](#).
3. Remove the [back cover](#).
4. Remove the [keypad board](#).
5. Remove the [speakers](#).
6. Remove the [QAP board](#).

Steps

1. Disconnect the LED cable from the connector on the interface board.
2. Disconnect the lightbar cable from the connector on the display panel.
3. Peel off the four aluminum foils from the display panel and chassis assembly.
4. Remove the two screws (M3x3) that secure the chassis assembly to the display panel.
5. Disconnect the LVDS cables from the connector on the display panel.
6. Remove the chassis assembly from the display panel.

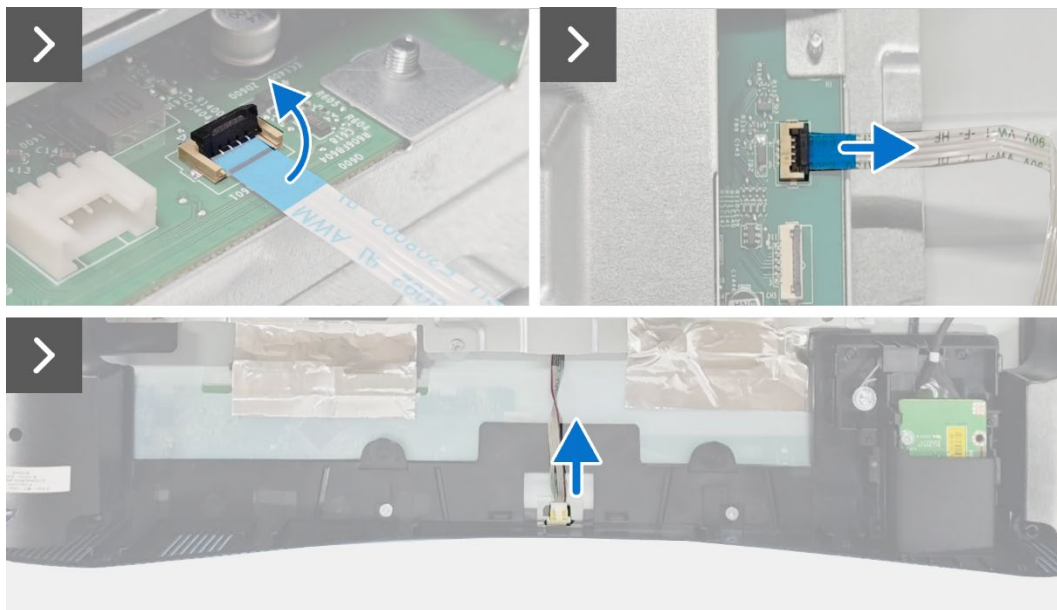
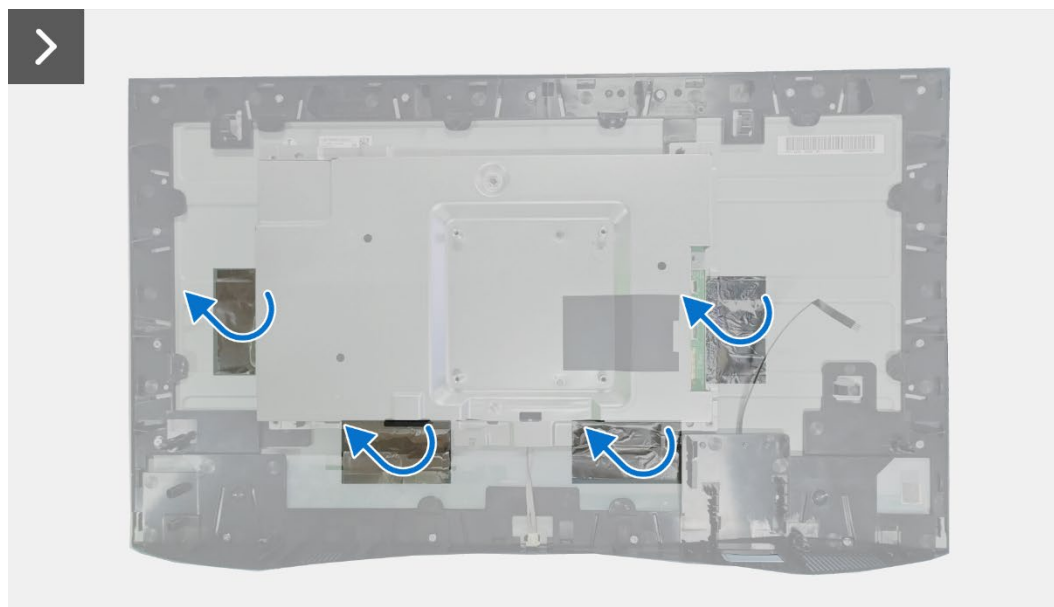


Figure 24. Removing the chassis assembly



2x
M3x3

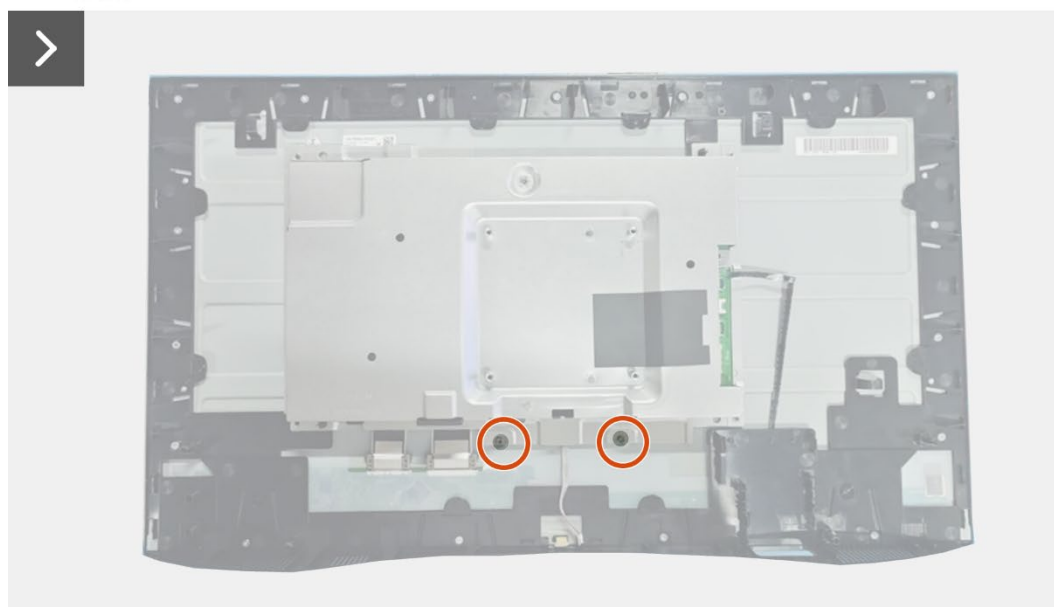


Figure 25. Removing the chassis assembly

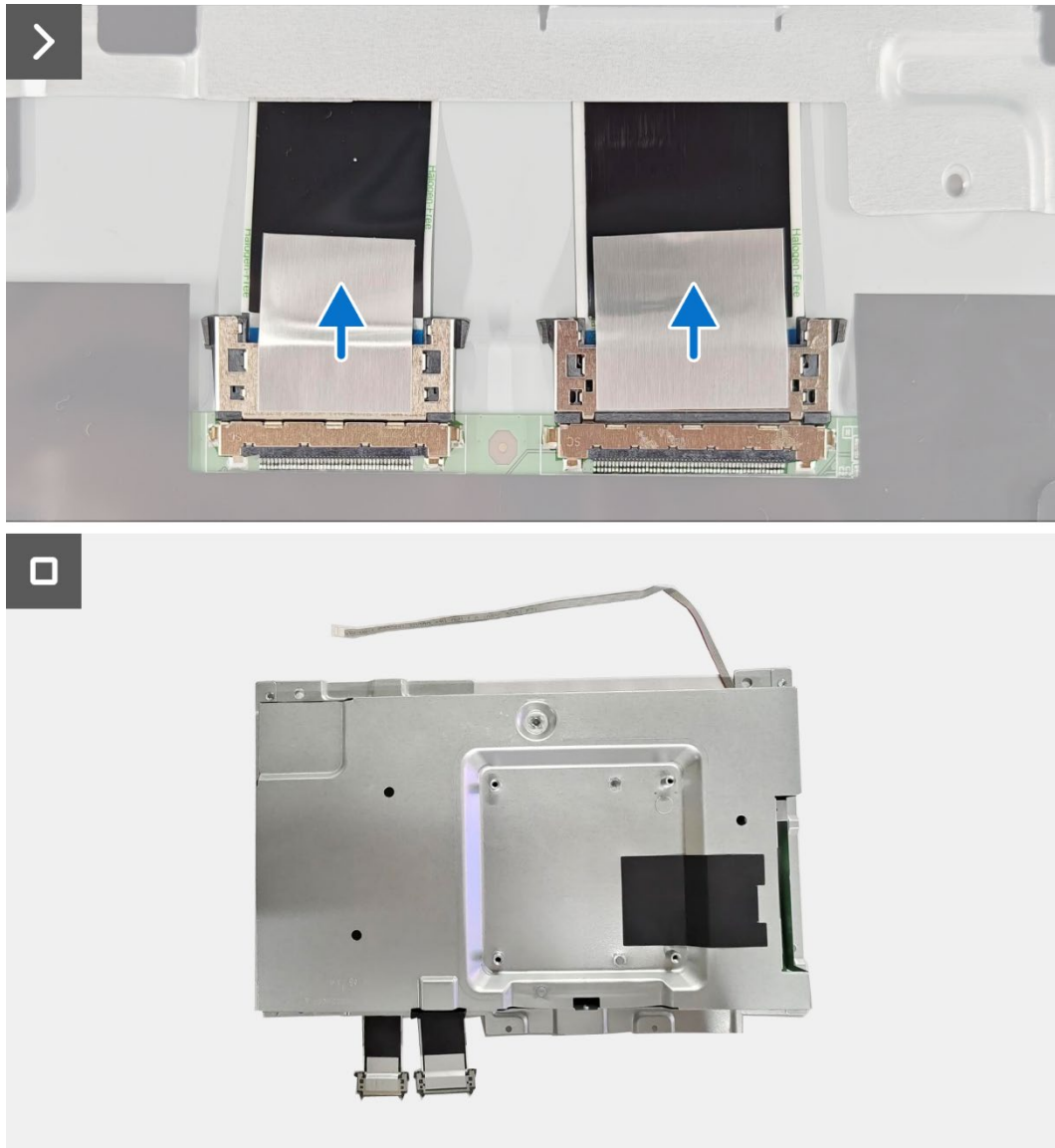


Figure 26. Removing the chassis assembly

Installing the chassis assembly

Steps

1. Place the chassis assembly on the display panel.
NOTE: Align the cross rib on the display middle-frame to the holes on the chassis assembly.
2. Connect the LVDS cables to the connector on the display panel.
3. Replace the two screws (M3x3) to secure the chassis assembly to the display panel.
4. Adhere four aluminum foils to the chassis assembly and display panel.
5. Connect the lightbar cable to the connector on the display panel.
6. Connect the LED cable to the connector on the interface board.

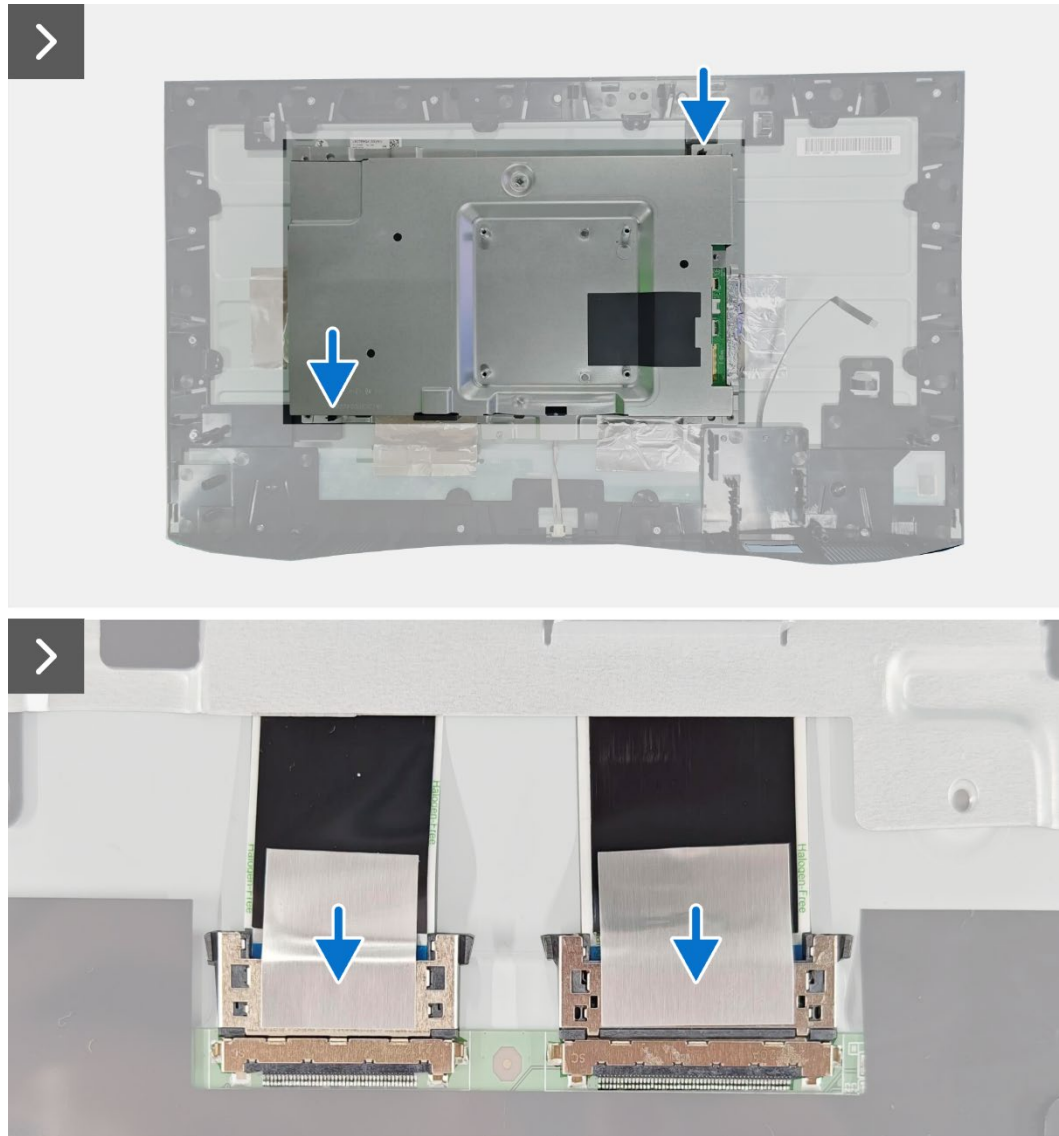


Figure 27. Installing the chassis assembly



2x
M3x3

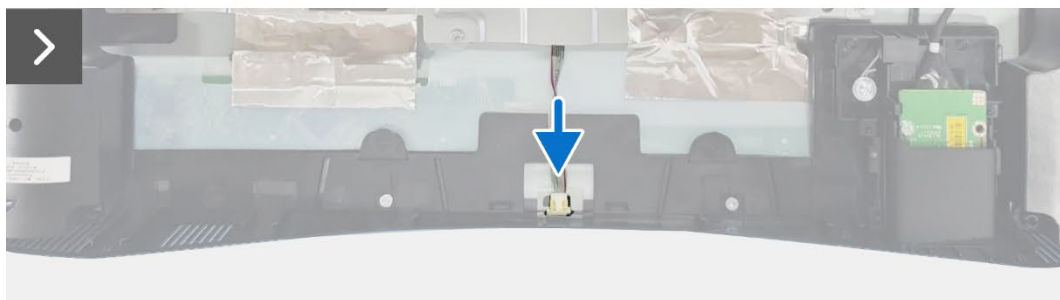
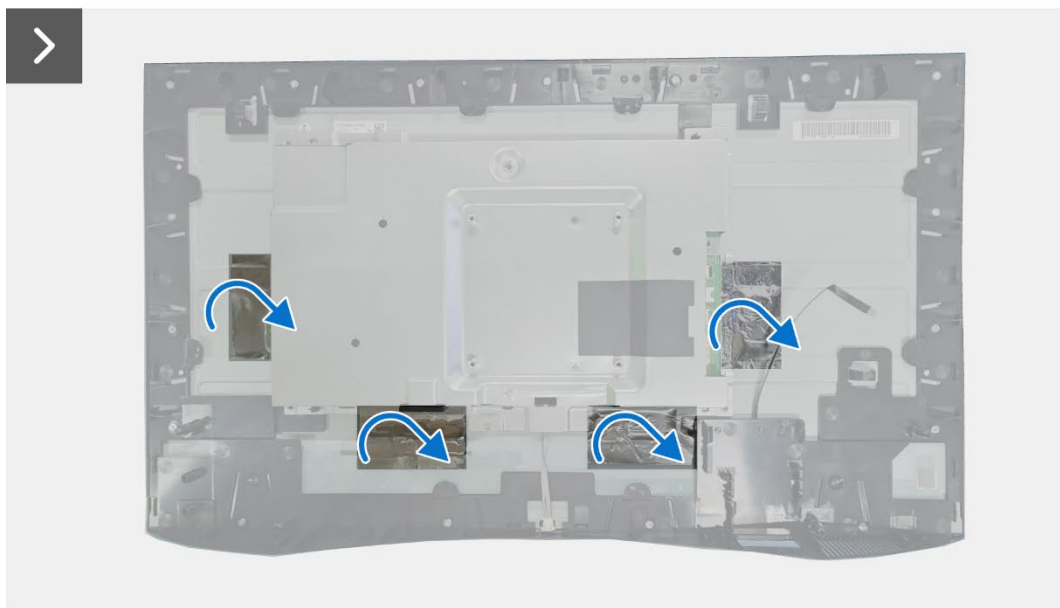
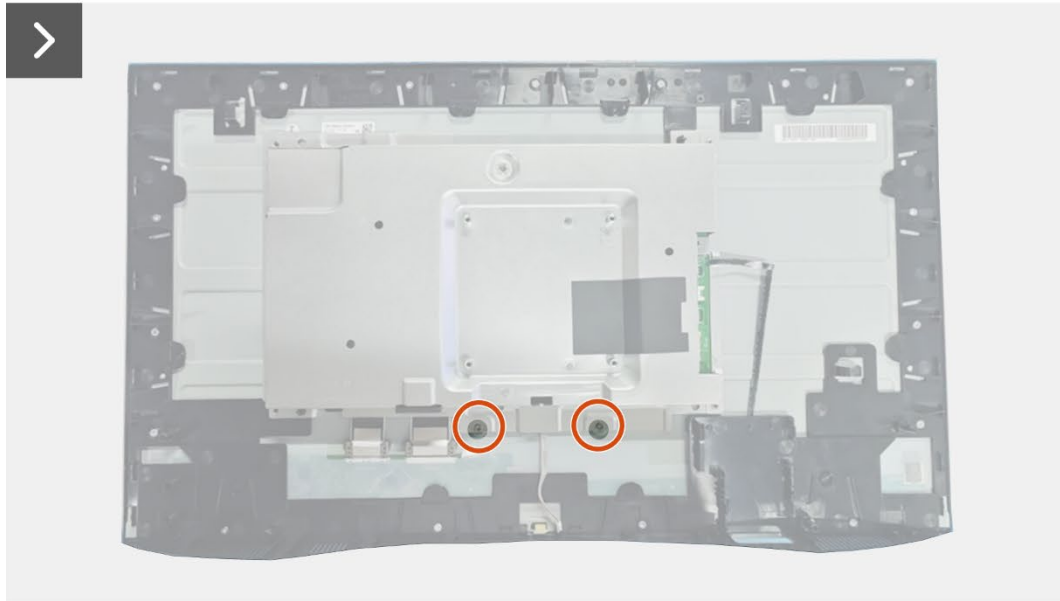


Figure 28. Installing the chassis assembly



Figure 29. Installing the chassis assembly

Next steps

1. Install the [QAP board](#).
2. Install the [speakers](#).
3. Install the [keypad board](#).
4. Install the [back cover](#).
5. Install the [stand](#).
6. Follow the procedure in [After working inside your monitor](#).

Power board

Removing the power board

Prerequisites

1. Follow the procedure in [Before working inside your monitor](#).
2. Remove the [stand](#).
3. Remove the [back cover](#).
4. Remove the [keypad board](#).
5. Remove the [speakers](#).
6. Remove the [QAP board](#).
7. Remove the [chassis assembly](#).

Steps

1. Remove the mylar that covers the power board.
2. Remove the seven screws (M3x6) that secure the interface board and power board to the chassis assembly.
3. Remove the screw (M4x9) that secures the power board to the chassis assembly.
4. Lift the interface board and power board out from the chassis assembly.
5. Disconnect the power cable from the connector on the interface board.

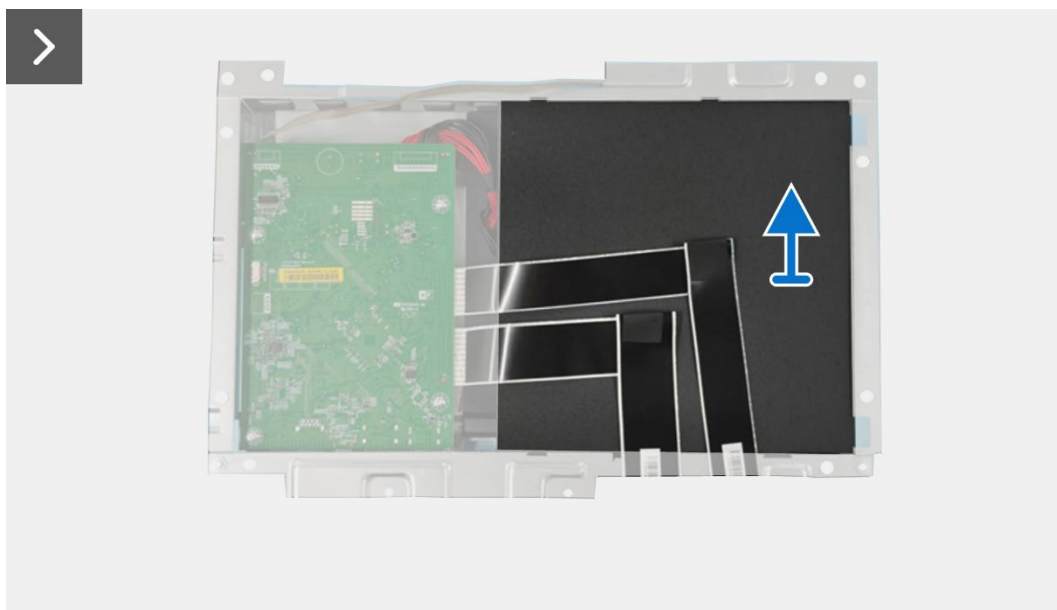


Figure 30. Removing the power board



7x
M3x6



1x
M4x9

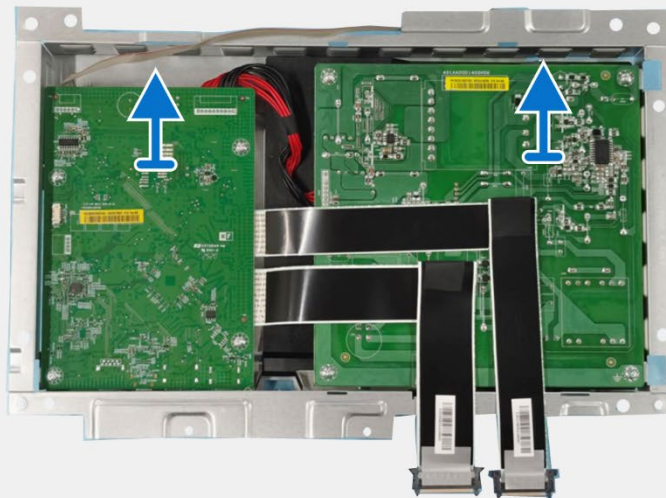
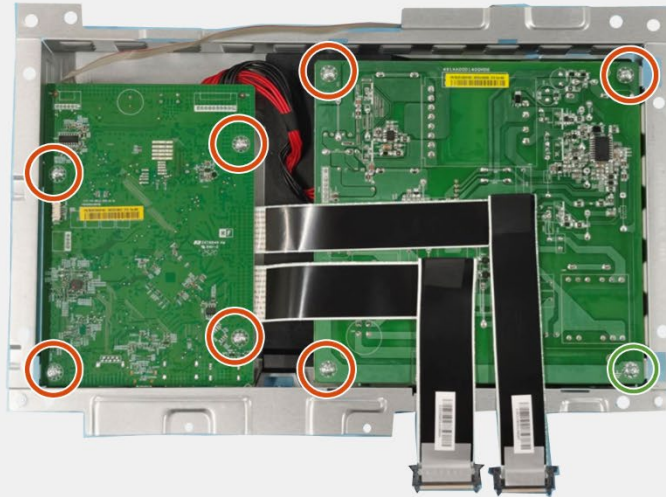


Figure 31. Removing the power board

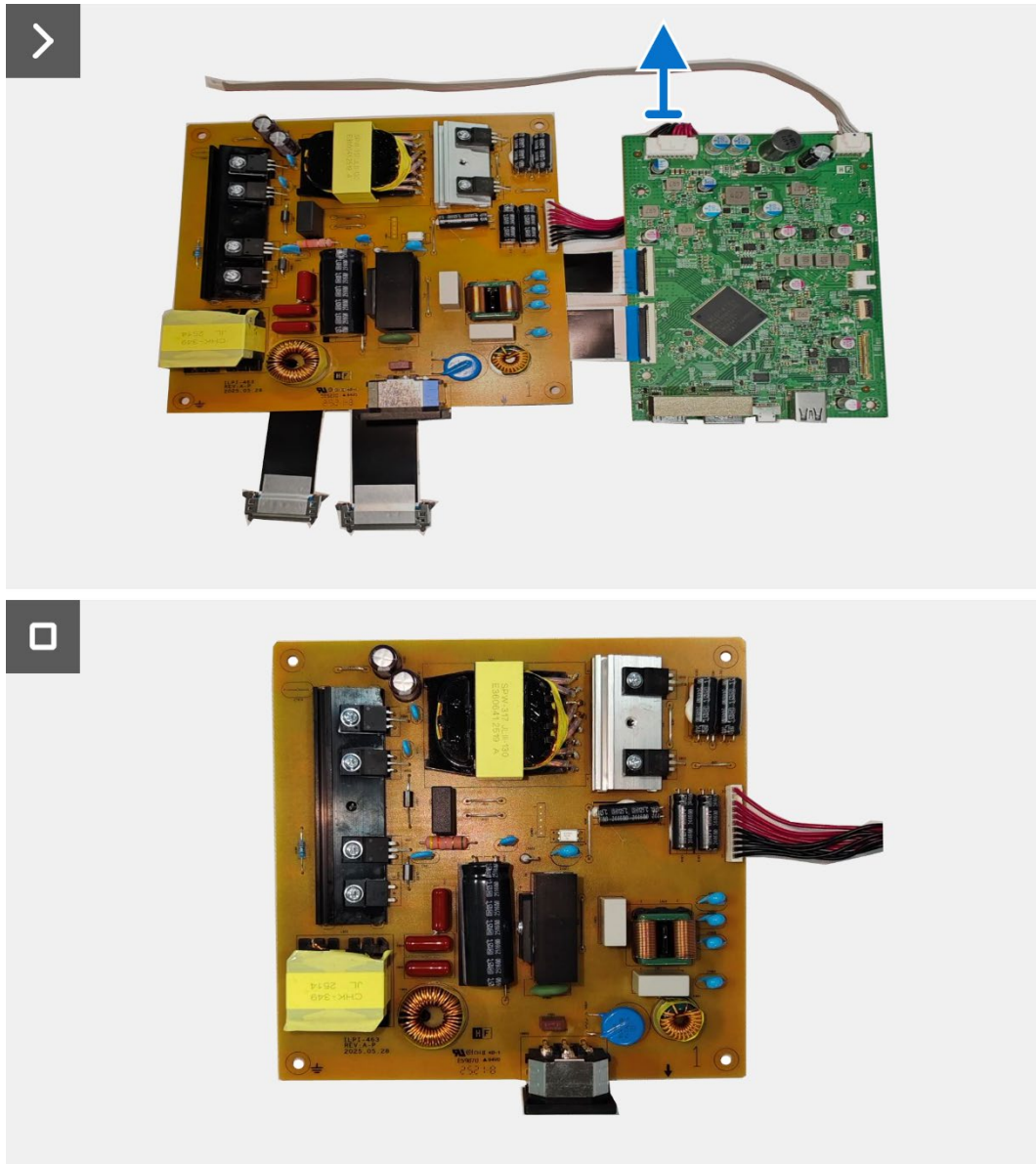


Figure 32. Removing the power board

Installing the power board

Steps

1. Connect the power cable to the connector on the interface board.
2. Align and place the interface board and power board on the chassis assembly.
3. Replace the seven screws (M3x6) to secure the interface board and power board with the chassis assembly.
4. Replace the screw (M4x9) to secure the power board with the chassis assembly.
5. Attach the mylar to the chassis assembly to cover the power board.

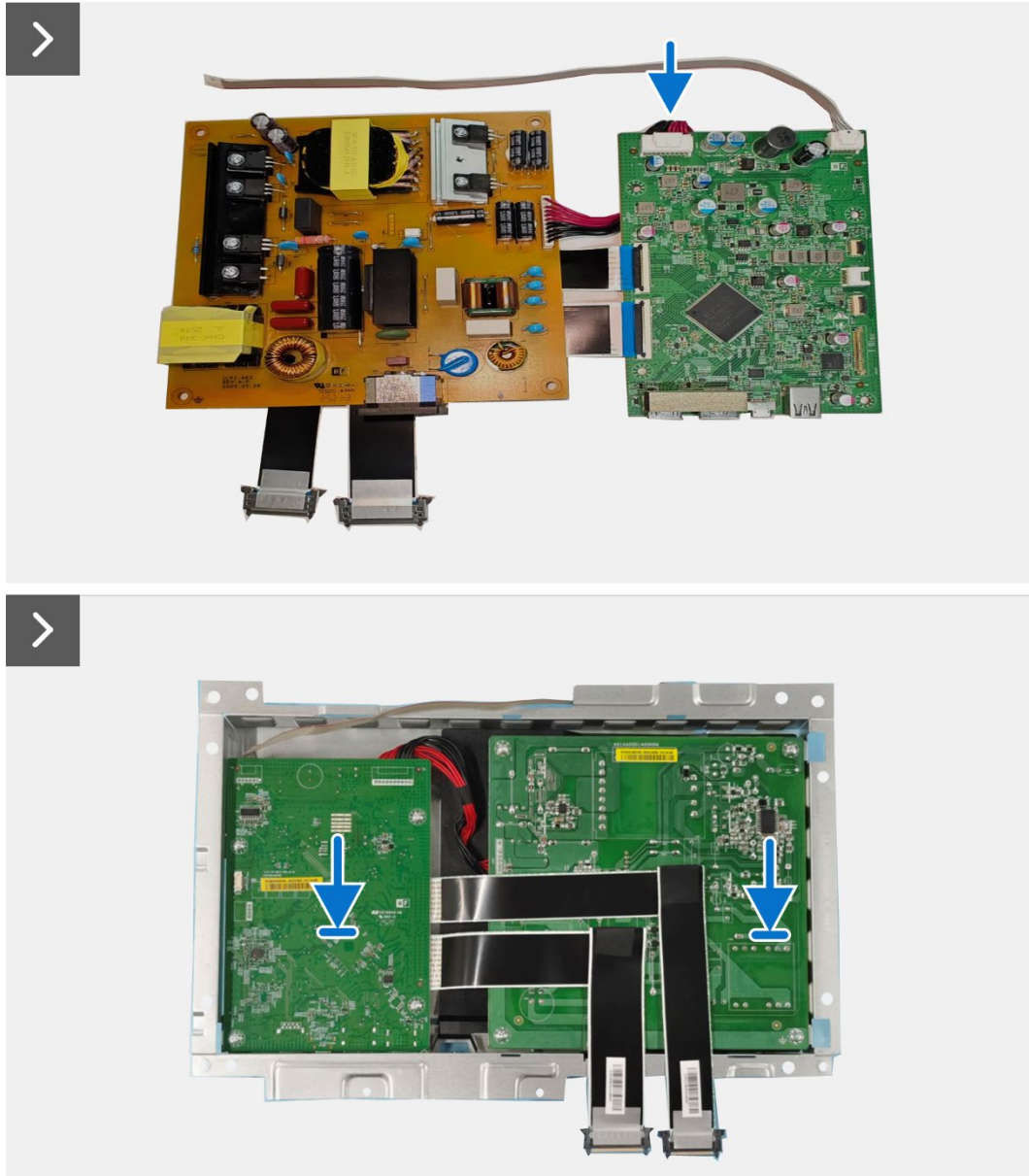


Figure 33. Installing the power board



7x
M3x6



1x
M4x9

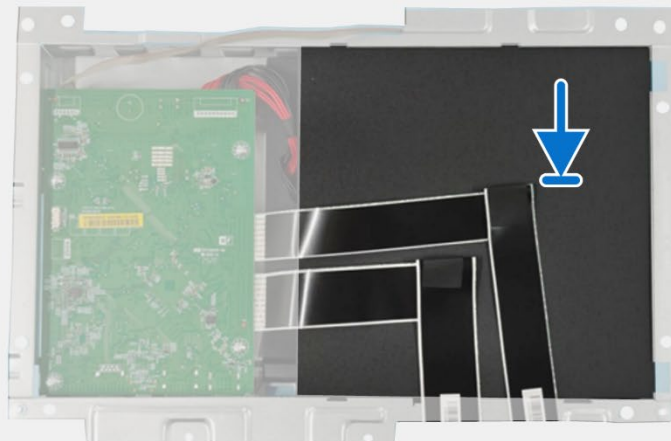
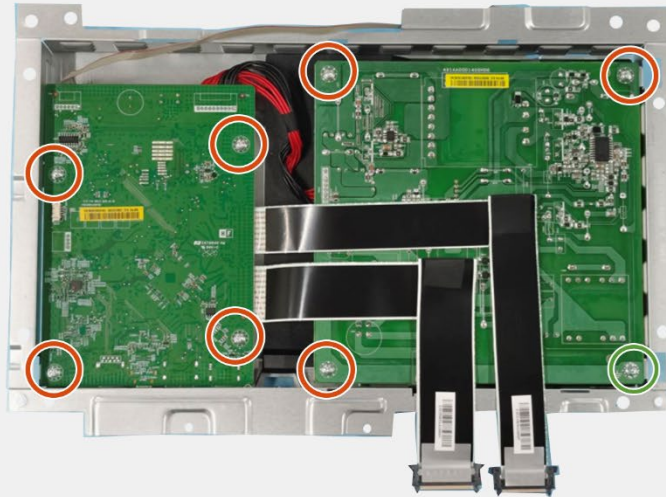


Figure 34. Installing the power board

Next steps

1. Install the [chassis assembly](#).
2. Install the [QAP board](#).
3. Install the [speakers](#).
4. Install the [keypad board](#).
5. Install the [back cover](#).
6. Install the [stand](#).
7. Follow the procedure in [After working inside your monitor](#).

Interface board

Removing the interface board

Prerequisites

1. Follow the procedure in [Before working inside your monitor](#).
2. Remove the [stand](#).
3. Remove the [back cover](#).
4. Remove the [keypad board](#).
5. Remove the [speakers](#).
6. Remove the [QAP board](#).
7. Remove the [chassis assembly](#).
8. Remove the [power board](#).

Steps

1. Disconnect the LVDS cables from the connector on the interface board.
2. Disconnect the lightbar cable from the connector on the interface board.

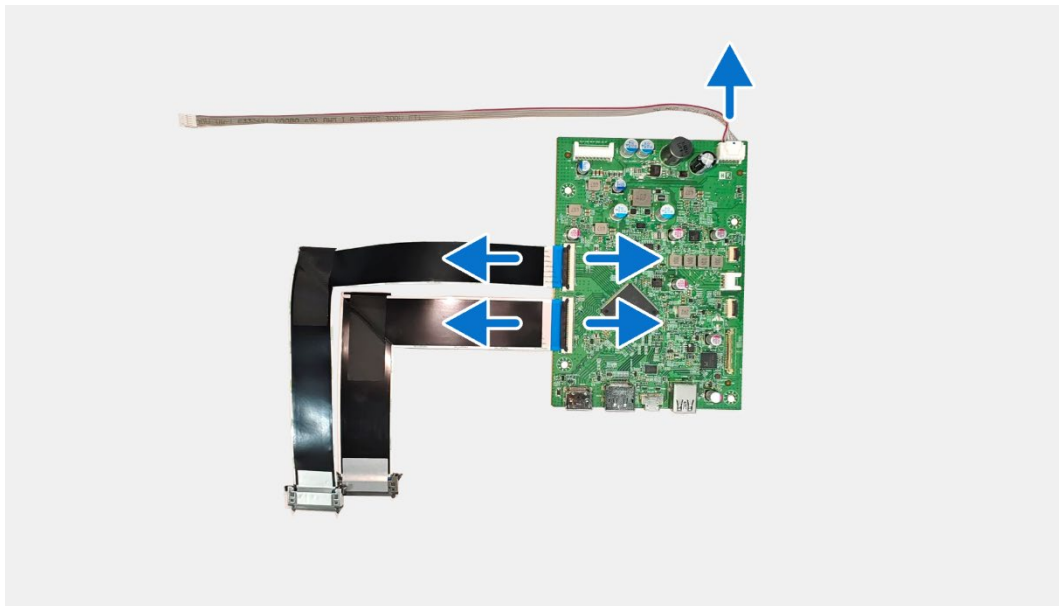


Figure 35. Removing the interface board

Installing the interface board

Steps

1. Connect the lightbar cable to the connector on the interface board.
2. Connect the LVDS cables to the connector on the interface board.

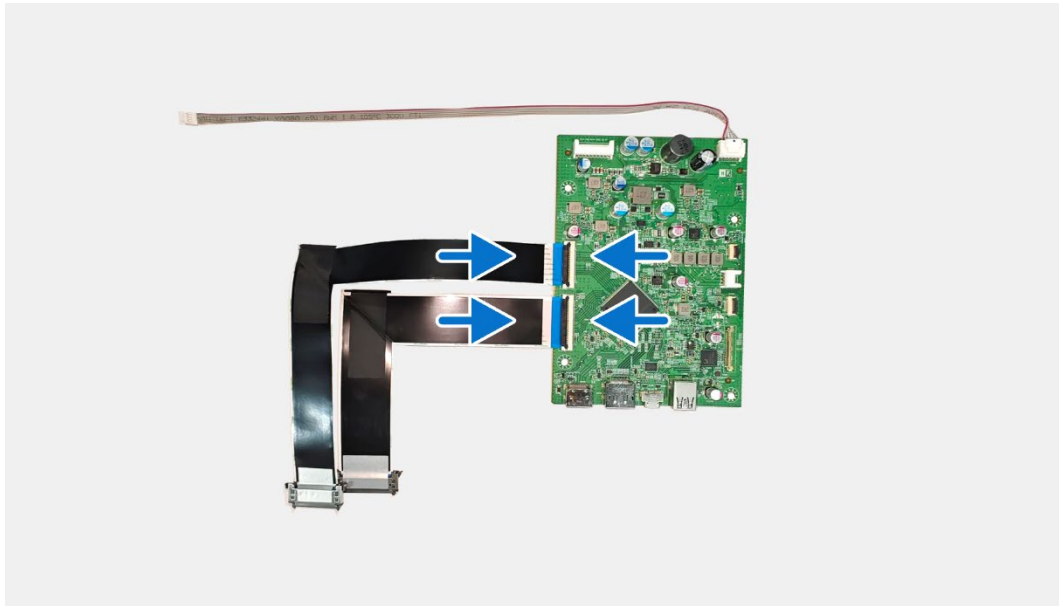


Figure 36. Installing the interface board

Next steps

1. Install the [power board](#).
2. Install the [chassis assembly](#).
3. Install the [QAP board](#).
4. Install the [speakers](#).
5. Install the [keypad board](#).
6. Install the [back cover](#).
7. Install the [stand](#).
8. Follow the procedure in [After working inside your monitor](#).

LED board

Removing the LED board

Prerequisites

1. Follow the procedure in [Before working inside your monitor](#).
2. Remove the [stand](#).
3. Remove the [back cover](#).
4. Remove the [keypad board](#).
5. Remove the [speakers](#).
6. Remove the [QAP board](#).
7. Remove the [chassis assembly](#).
8. Remove the [power board](#).
9. Remove the [interface board](#).

Steps

1. Remove the 17 screws (M3x4) that secure the display middle-frame to the display panel.
2. Remove the display middle-frame from the display panel.
3. Peel the mylar from the display middle-frame that covers the LED board.
4. Remove the screw (T2x3) that secures the LED board to the display middle-frame.
5. Peeling off the LED cable from the display middle-frame.
6. Remove the LED board from the display middle-frame.

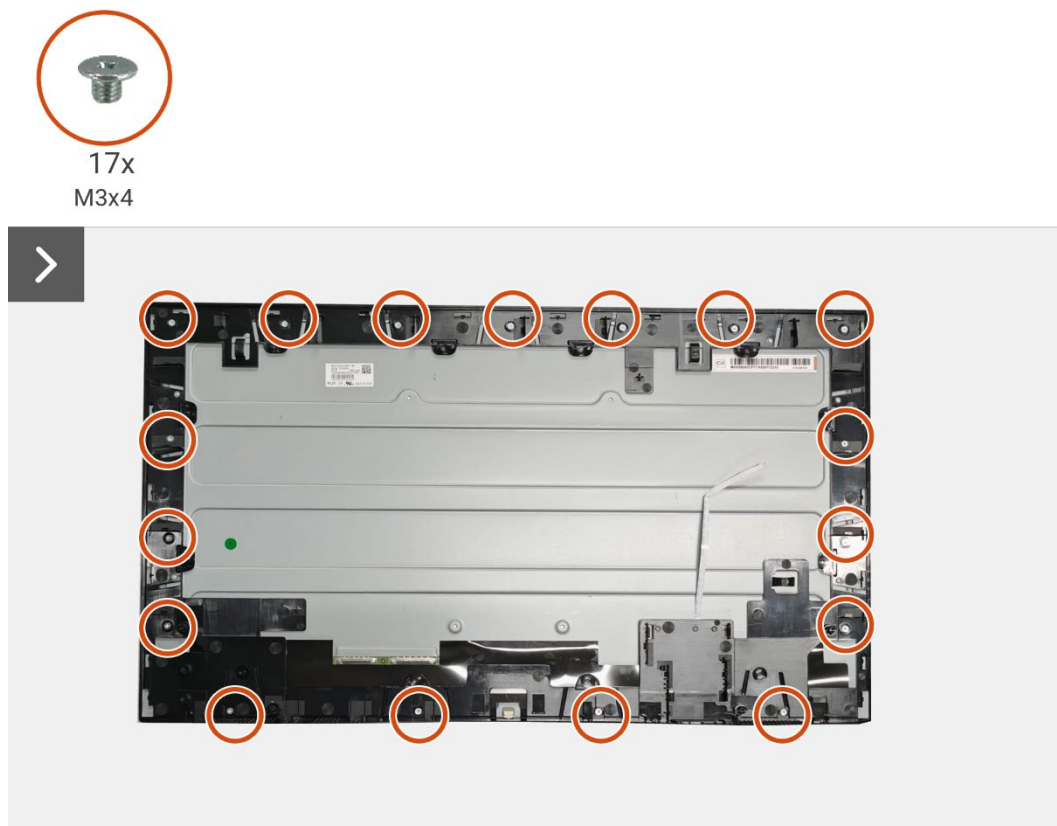


Figure 37. Removing the LED board

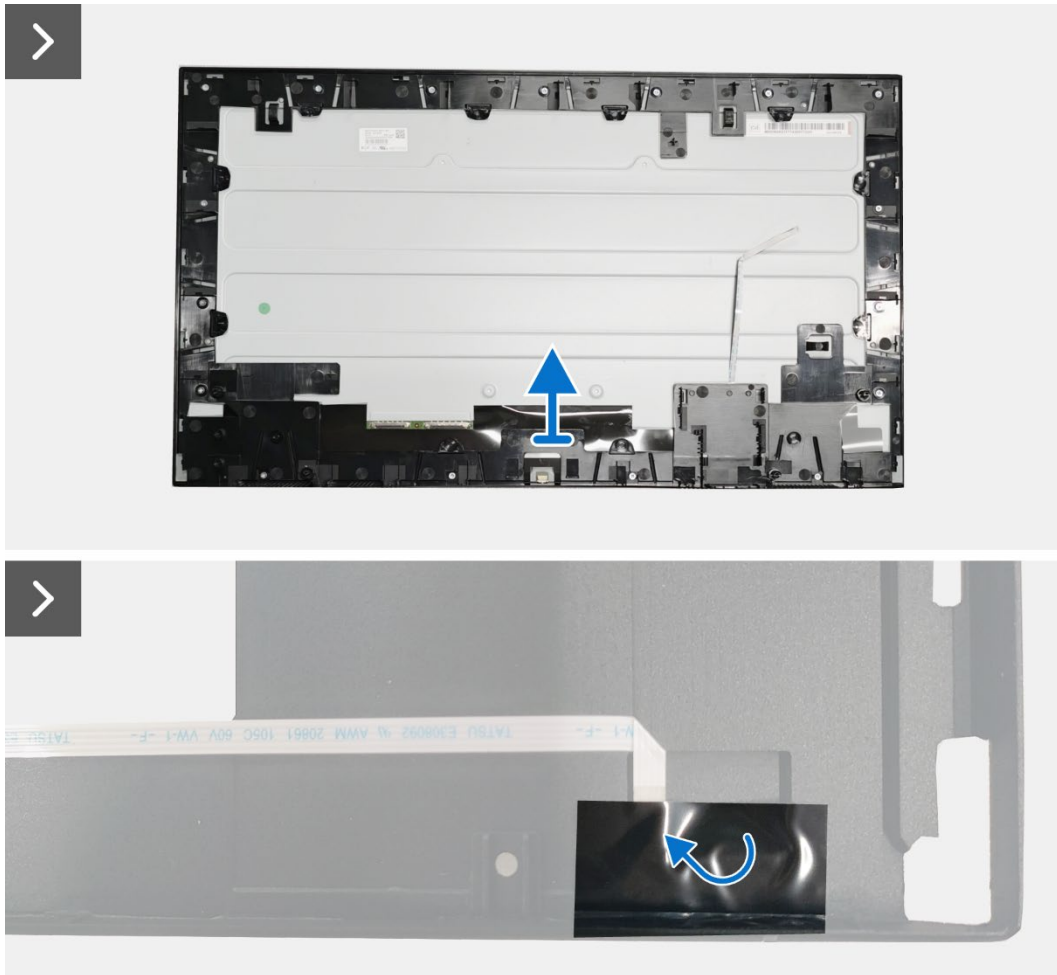


Figure 38. Removing the LED board



Figure 39. Removing the LED board

Installing the LED board

Steps

1. Align and place the LED board on the display middle-frame.
2. Replace the screw (T2x3) to secure the LED board to the display middle-frame.
3. Adhere the LED cable to the display middle-frame.
4. Adhere the mylar to cover the LED board.
5. Align and place the display middle-frame on the display panel.
6. Replace the 17 screws (M3x4) to secure the display middle-frame to the display panel.

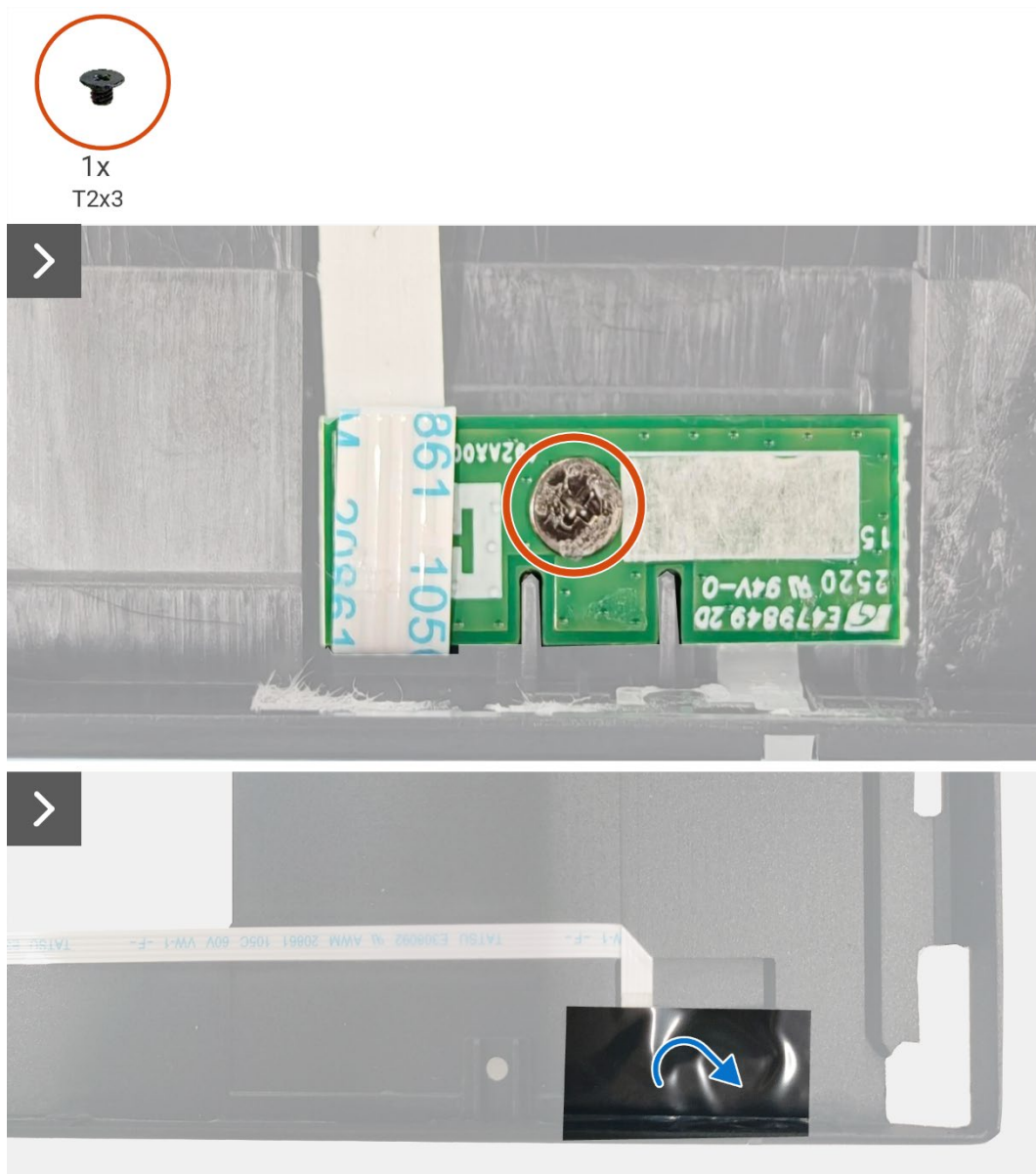


Figure 40. Installing the LED board

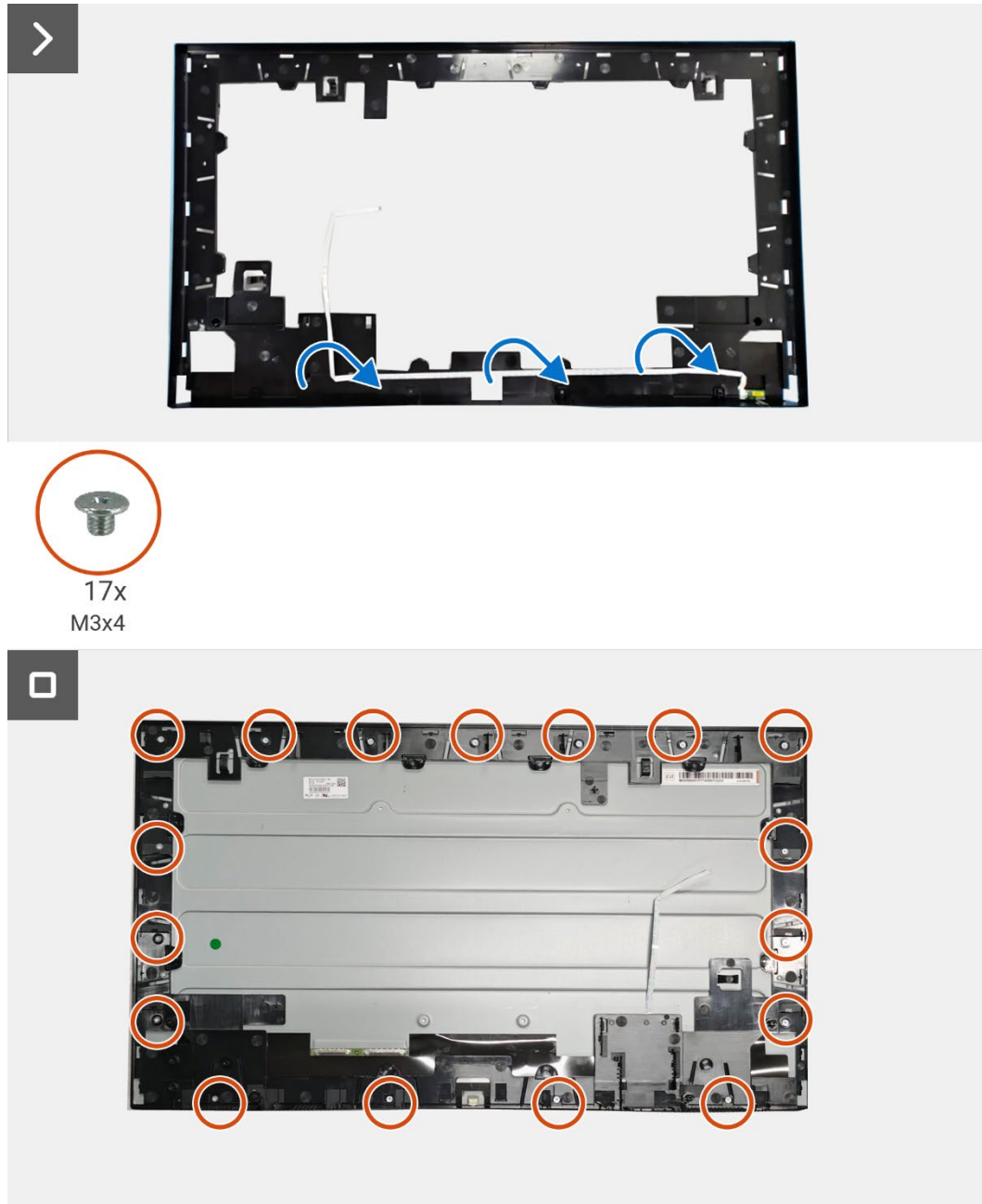


Figure 41. Installing the LED board

Next steps

1. Installing the [interface board](#).
2. Install the [power board](#).
3. Install the [chassis assembly](#).
4. Install the [QAP board](#).
5. Install the [speakers](#).
6. Install the [keypad board](#).
7. Install the [back cover](#).
8. Install the [stand](#).
9. Follow the procedure in [After working inside your monitor](#).

Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see [Contact Support at Dell Support Site](#).

- ① **NOTE:** Availability varies by country and product, and some services may not be available in your country.
- ① **NOTE:** If you do not have an active internet connection, you can find contact information in your purchase invoice, packing slip, bill, or Dell product catalog.

Revision History

The following table provides the revision history of this document:

Table 2. Revision history.

Revision	Date	Description
A00	August 2025	Original publish date.
A01	September 2025	Revised the fonts, and updated all illustration artifacts and hyperlinks to meet Accessibility Compliance guidelines.