



# LSD400HD-ST

# LSD400W/LSD400WE/T400W

Projector

User Guide 

IMPORTANT: Please read this User Guide to obtain important information on installing and using your product in a safe manner, as well as registering your product for future service. Warranty information contained in this User Guide will describe your limited coverage from ViewSonic® Corporation, which is also found on our web site at <http://www.viewsonic.com> in English, or in specific languages using the Regional selection box of our website.

Model Number : VS20642 | VS20643

Product Name : LSD400HD-ST | LSD400W/  
LSD400WE/T400W

## **Thank you for choosing ViewSonic®**

As a world-leading provider of visual solutions, ViewSonic® is dedicated to exceeding the world's expectations for technological evolution, innovation, and simplicity. At ViewSonic®, we believe that our products have the potential to make a positive impact in the world, and we are confident that the ViewSonic® product you have chosen will serve you well.

Once again, thank you for choosing ViewSonic®!

# Safety Precautions

Read these instructions carefully, keep them in a safe place, and follow all warnings and instructions.

## General Safety Precautions

- During normal operation, warm air and a slight odor may come from the ventilation.
- When using the projector, avoid direct exposure to the projector's exhaust vent.
- Keep the remote control or loose batteries away from children or pets.

## Installation

- Follow the manufacturer's recommended installation guidelines to ensure safe and optimal operation.
- Leave at least 50 cm (20 in.) of open space around the projector to ensure proper ventilation.
- Place the projector in a well-ventilated area. Do not place anything on the projector that prevents heat dissipation.
- Do not place any heavy objects on the projector or cables.
- Do not place the projector in an unstable location. The projector may fall, resulting in injury or damage.
- Do not stand the projector upright. The projector may fall, resulting in injury or damage.
- Do not use the projector near open flames, sparks, or hot surfaces.
- Do not use the projector near water or in humid conditions and avoid exposing it to rain or moisture.
- Do not expose the projector to direct sunlight or other sources of sustained heat.
- Always route and manage cables connected to your projector to prevent tripping, pulling, or grabbing.
- The projector is designed to operate at 120/240V AC. Unstable voltages can harm the projector. Use a power stabilizer, surge protector, or UPS in areas with frequent power cuts or surges.

## **Power Cord Safety**

- Do not compress the power cord, particularly at the plug and at the point where it connects to the projector.
- Do not use the projector if the power cord or plug is damaged.
- The power cord is designed with a grounding prong to ensure safe operation. Do not remove or damage the grounding prong.
- Only use the original power cord and do not use damaged or modified cords.
- Unplug the projector when it will be unused for long periods of time.

## **Handling**

- When moving the projector, handle it with care to avoid damage or injury.
- Only use attachments and accessories specifically designed and approved by the manufacturer to ensure compatibility and safety.

## **Troubleshooting**

- If smoke appears, an abnormal noise, or a strange odor is present, immediately turn the projector off and contact your reseller or ViewSonic. It is dangerous to continue using the projector.
- Refer all servicing to qualified service personnel.
- Do not disassemble the projector. It contains electrical components that can cause shock.

## **Lens Safety**

- When using the projector, avoid looking directly at the projector lens.
- Avoid blocking the projection lens when using the projector, as this can cause objects to overheat and potentially ignite.
- When using the projector, make sure the lens shutter is open and the lens cap is removed.



## Ceiling Mounting

- Use a compatible ceiling mount kit and ensure secure installation for safe operation.
- Improper ceiling mount kits can lead to projector falls due to incorrect screw size or length.
- Ceiling mounting is recommended to place the projector above the eyes of children.

## Caution



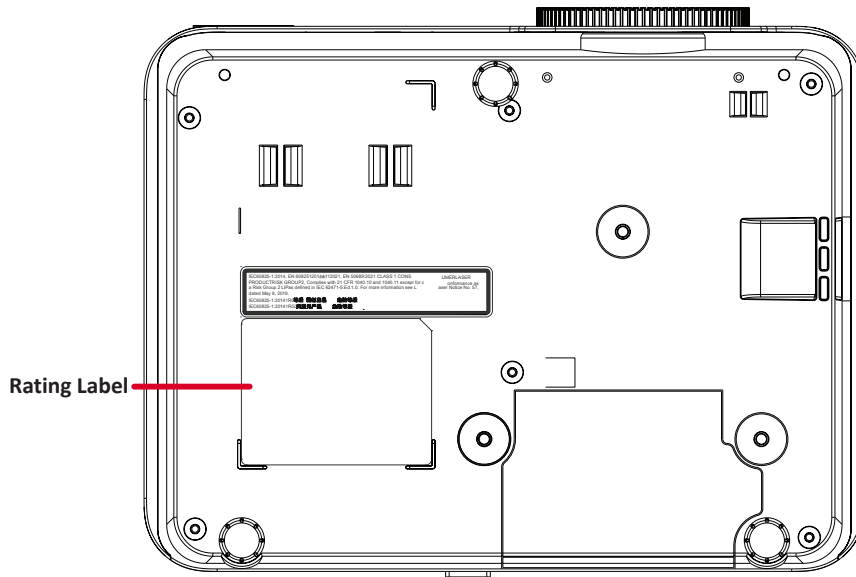
Possibly hazardous optical radiation is emitted from this product. As with any bright light source, do not stare into the beam, RG2 IEC 62471-5:2015. Additional warning against eye exposure for close exposures less than 1 m (3.28 ft).

## Laser Caution

This product belongs to CLASS I laser product and complies with IEC 60825-1:2014, EN 60825-1:2014/A11:2021, EN 50689:2021. CLASS 1 CONSUMER LASER PRODUCT EN50689:2021.

IEC 60825-1:2014, EN 60825-1:2014+A11:2021, EN 50689:2021 CLASS 1 CONSUMER LASER  
PRODUCT RISK GROUP 2, Complies with 21 CFR 1040.10 and 1040.11 except for conformance as  
a Risk Group 2 LIP as defined in IEC 62471-5:Ed.1.0. For more information see Laser Notice No. 57,  
dated May 8, 2019.  
IEC 60825-1:2014 等級1雷射產品RG2危險等級  
IEC 60825-1:2014 1類激光產品RG2危險等級

The above laser cautions are located on the bottom of this projector.



- Notice is given to supervise children and to never allow them to stare into the projector beam at any distance from the projector.
- Notice is given to use caution when using the remote control for starting the projector while in front of the projection lens.
- Notice is given to the user to avoid the use of optical aids such as binoculars or telescopes inside the beam.

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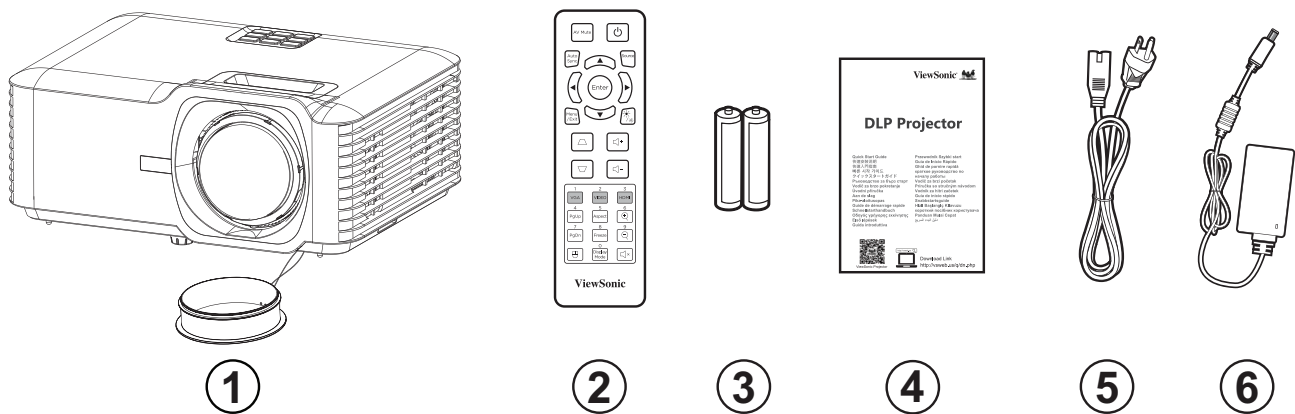
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# Introduction

## Package Contents

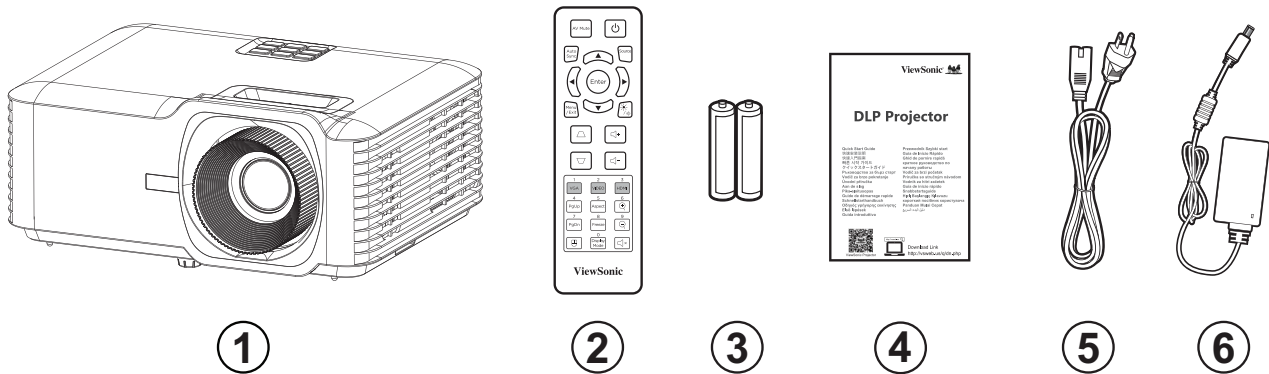
### LSD400HD-ST



| Number | Item              |
|--------|-------------------|
| 1      | Projector         |
| 2      | Remote Control    |
| 3      | Batteries         |
| 4      | Quick Start Guide |
| 5      | Power Cord        |
| 6      | Power Adapter     |

**Note:** The cables and remote control may vary depending on the region or country you purchased the product.

LSD400W/LSD400WE/T400W



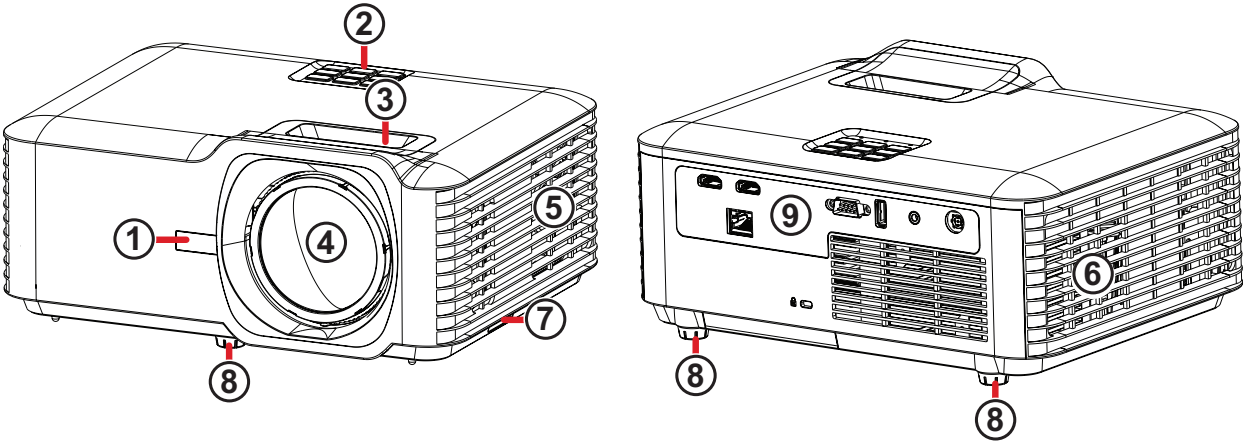
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| 1      | Projector         |
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| 5      | Power Cord        |
| 6      | Power Adapter     |

**Note:** The cables and remote control may vary depending on the region or country you purchased the product.

# Projector

## Overview

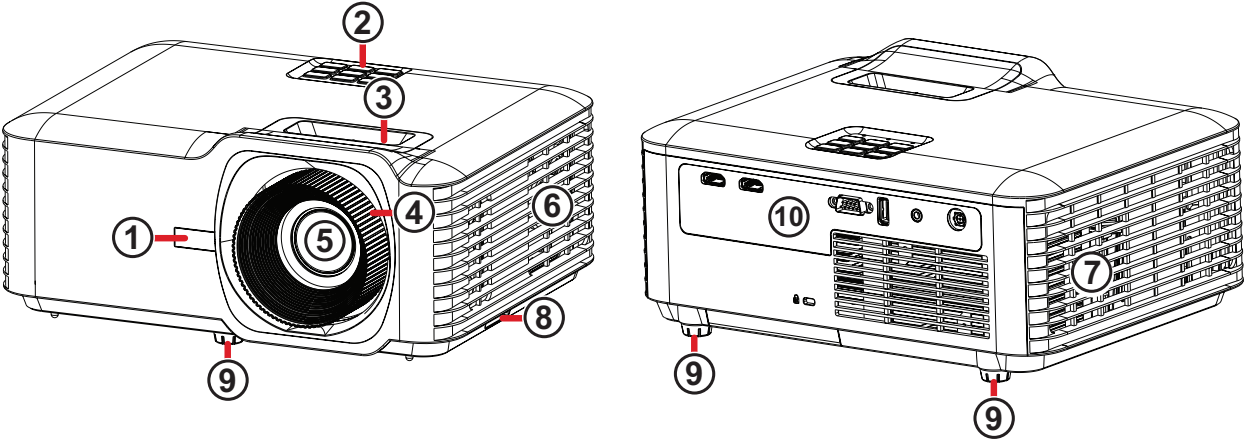
LSD400HD-ST



| Number | Part                        |
|--------|-----------------------------|
| 1      | Remote Control IR Receiver  |
| 2      | Keypad and Indicator Lights |
| 3      | Focus Ring                  |
| 4      | Projection Lens             |
| 5      | Vent                        |
| 6      | Vent                        |
| 7      | Security Bar                |
| 8      | Adjustable Feet             |
| 9      | I/O Ports                   |

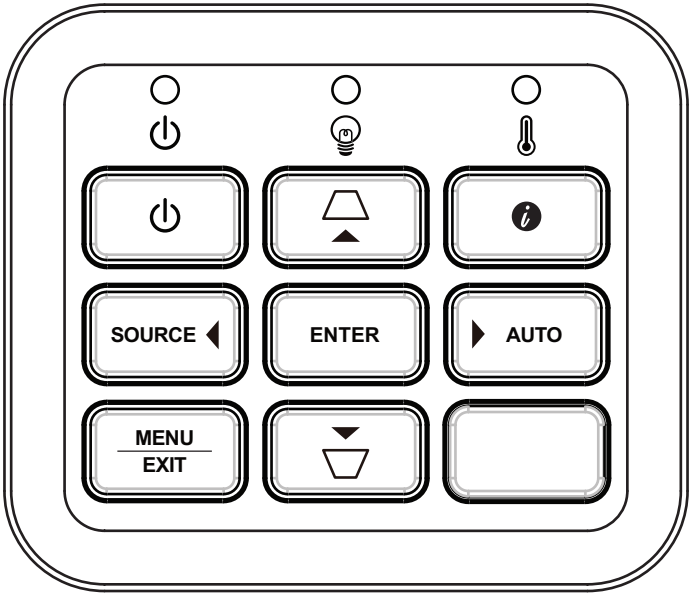


LSD400W/LSD400WE/T400W



| Number | Part                        |
|--------|-----------------------------|
| 1      | Remote Control IR Receiver  |
| 2      | Keypad and Indicator Lights |
| 3      | Zoom Ring                   |
| 4      | Focus Ring                  |
| 5      | Projection Lens             |
| 6      | Vent                        |
| 7      | Vent                        |
| 8      | Security Bar                |
| 9      | Adjustable Feet             |
| 10     | I/O Ports                   |

Keypad



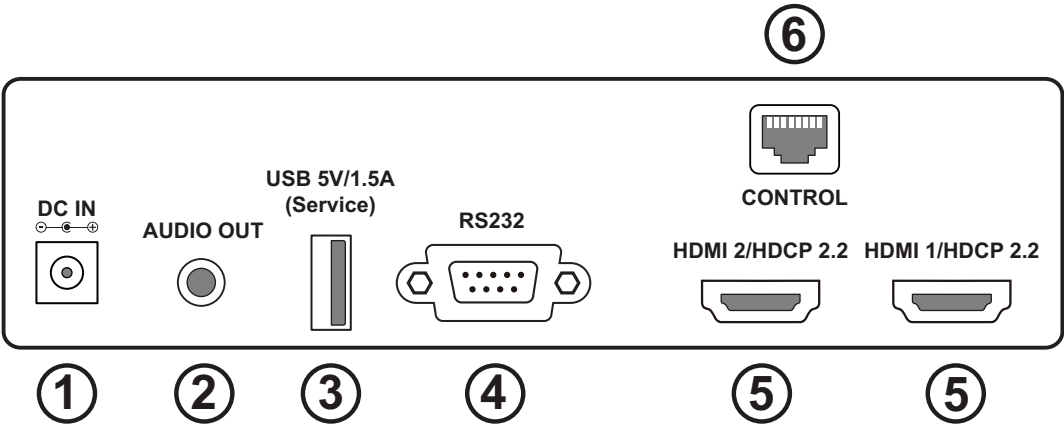
| Button       |             | Description   |
|--------------|-------------|---|
|              | Power       | Turns the projector on and off.                                 |
|              | Keystone    | Corrects distorted images.                                      |
|              | Navigation  | Selects an item or adjusts the value in the menu.               |
| MENU<br>EXIT | Menu        | Opens the On-Screen Display Menu.                               |
|              | Exit        | Closes the On-Screen Display Menu.                              |
| SOURCE       | Source      | Opens the input source menu.                                    |
|              | Information | Opens the <b>Information</b> menu.                              |
| ENTER        | Enter       | Confirms the selected item.                                     |
| AUTO         | Auto        | Selects the best resolution and timing for the projected image. |

Indicator Lights

| Indicator Light | Description                  |
|-----------------|------------------------------|
|                 | Power indicator light        |
|                 | Light source indicator light |
|                 | Temperature indicator light  |

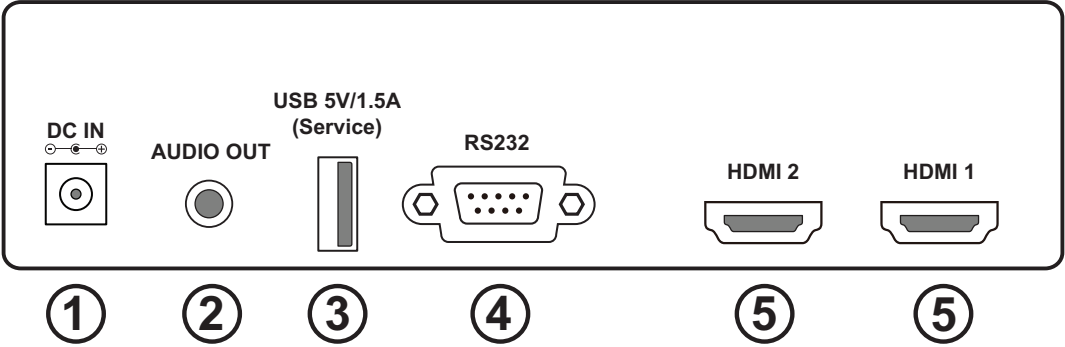
I/O Ports

LSD400HD-ST



| Connection Type |            | Usage  |
|-----------------|------------|--|
| 1               | DC IN      | For powering the projector.  |
| 2               | Audio Out  | For use with external speakers.  |
| 3               | USB Type A | For servicing and powering devices.  |
| 4               | RS-232     | For remote operation of the projector's power, volume, input selection, brightness, and other functions from an external computer. |
| 5               | HDMI       | HDMI v. 2.0 that supports HDCP 2.2 for audio/video projection.   |
| 6               | RJ45       | For network remote operation.  |

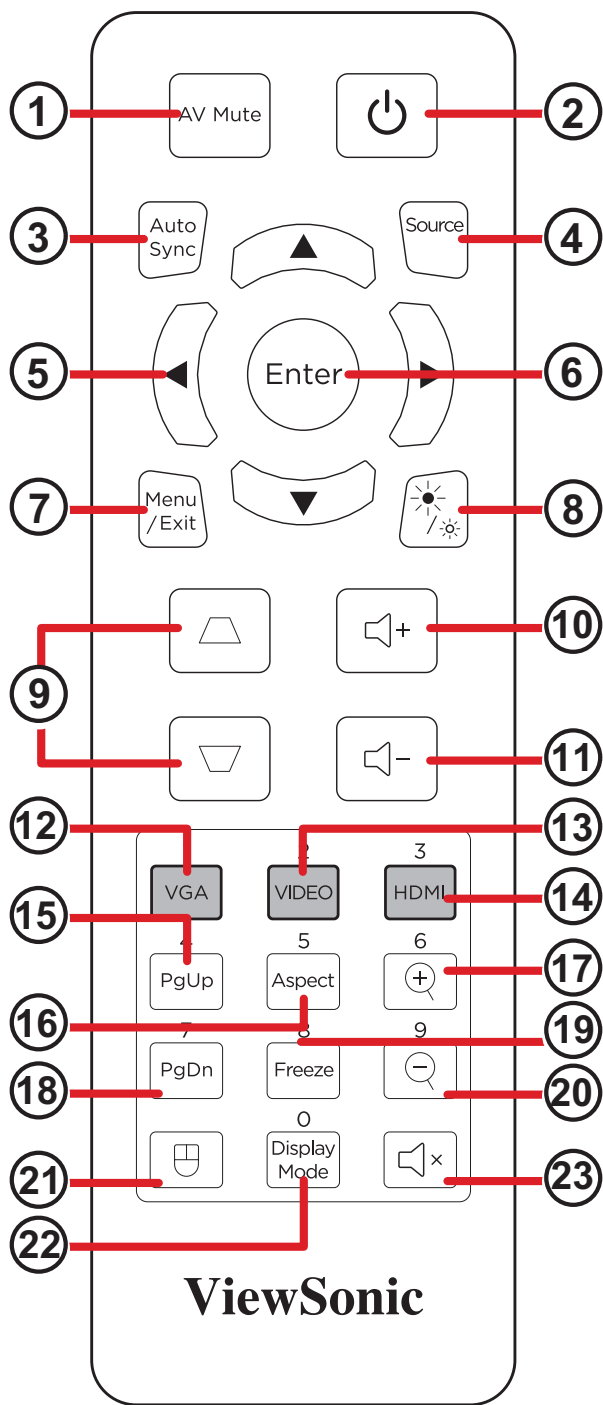
LSD400W/LSD400WE/T400W


























| Connection Type |            | Usage  |
|-----------------|------------|--|
| 1               | DC IN      | For powering the projector.  |
| 2               | Audio Out  | For use with external speakers.  |
| 3               | USB Type A | For servicing and powering devices.  |
| 4               | RS-232     | For remote control of the projector's power, volume, input selection, brightness, and other functions from an external computer. |
| 5               | HDMI       | HDMI v. 1.4 that supports HDCP 1.4 for audio/video projection.   |

# Remote Control

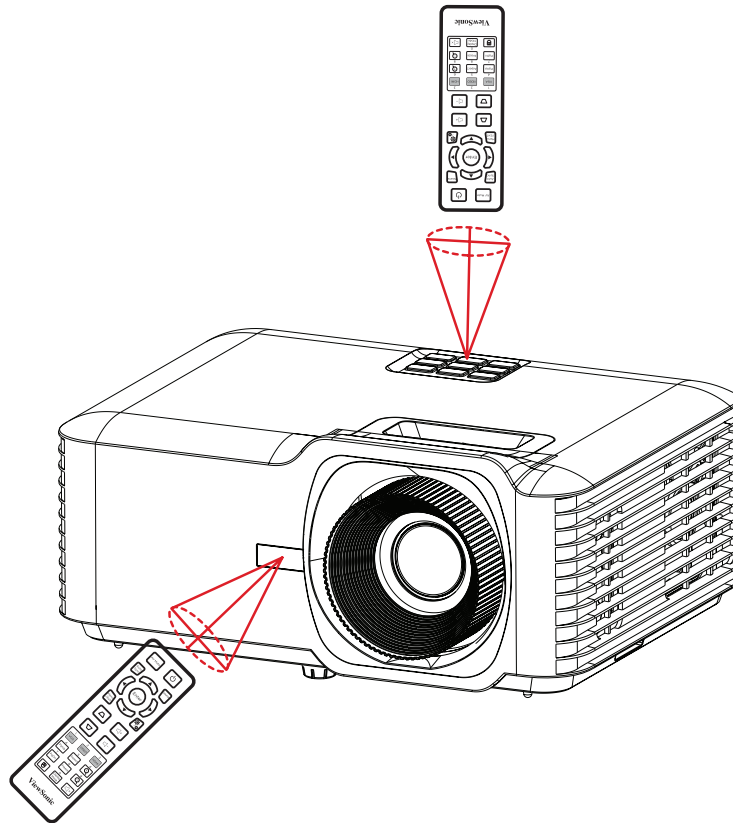
## Overview



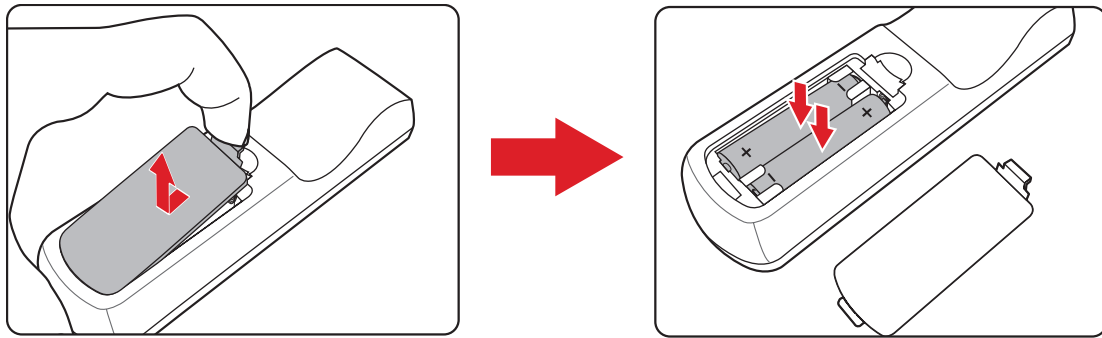
| Button |   |              | Description   |
|--------|---|--------------|---|
| 1      |    | AV Mute      | Hides the projected image and mutes the volume.                 |
| 2      |    | Power        | Turns the projector on and off.                                 |
| 3      |    | Auto Sync    | Selects the best resolution and timing for the projected image. |
| 4      |    | Source       | Opens the input source menu.                                    |
| 5      |    | Navigation   | Selects an item or adjusts the value in the menu.               |
| 6      |    | Enter        | Confirms the selected item.                                     |
| 7      |    | Menu         | Opens the On-Screen Display Menu.                               |
|        |   | Exit         | Closes the On-Screen Display Menu.                              |
| 8      |    | Brightness   | Opens the <b>Light Source Mode</b> menu.                        |
| 9      |    | Keystone     | Corrects distorted images.                                      |
| 10     |   | Volume Up    | Increases the volume level.                                     |
| 11     |  | Volume Down  | Decreases the volume level.                                     |
| 12     |  | VGA          | <i>This button is unsupported.</i>                              |
| 13     |  | Video        | <i>This button is unsupported.</i>                              |
| 14     |  | HDMI         | Sets HDMI as the input source.                                  |
| 15     |  | Page Up      | <i>This button is unsupported.</i>                              |
| 16     |  | Aspect       | Opens the <b>Aspect Ratio</b> menu.                             |
| 17     |  | Zoom In      | Increases the projected image's size.                           |
| 18     |  | Page Down    | <i>This button is unsupported.</i>                              |
| 19     |  | Freeze       | Holds the projected image.                                      |
| 20     |  | Zoom Out     | Decreases the projected image's size.                           |
| 21     |  | Mouse Mode   | <i>This button is unsupported.</i>                              |
| 22     |  | Display Mode | Opens the <b>Color Mode</b> menu.                               |
| 23     |  | Mute         | Stops audio output.   |

## Receiver Range

For optimal performance, aim the remote control directly at the IR receiver. The maximum operation range is 8 m (26 ft) with a horizontal and vertical field of view of  $\pm 30$  degrees.



## Installing the Batteries



1. Open the battery compartment by removing the battery cover.
2. Insert two AAA batteries, ensuring correct polarity.
3. Replace the battery cover and press it down until it clicks into place.

### Note:

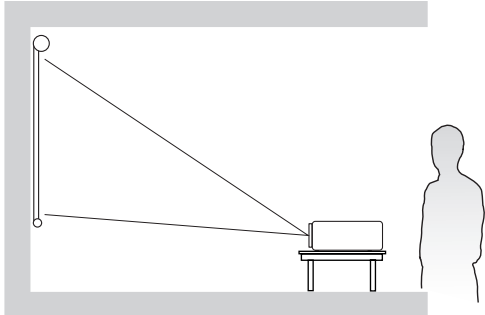
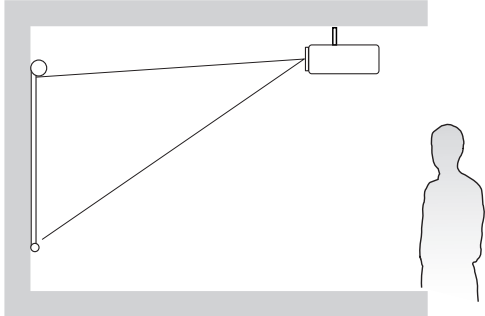
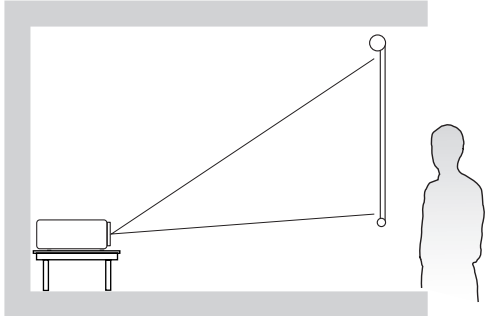
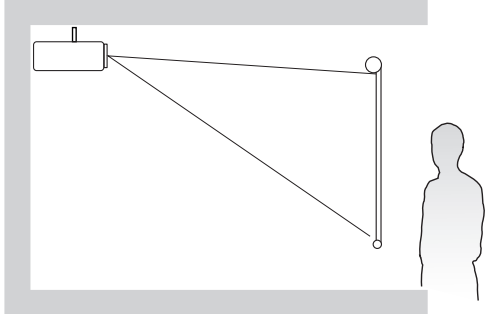
- Store the remote control and batteries away from heat and humidity.
- Use only recommended battery types.
- Remove batteries when not in use for extended periods.
- Dispose of old batteries following the manufacturer's instructions and local regulations.



# Initial Setup

## Positioning the Projector

The projector can be positioned either in front of or behind the screen. Alternatively, it can be mounted on the ceiling.

| Position              | Description  |
|-----------------------|--|
| Front                 |    |
| Ceiling-Top           |   |
| Rear <sup>1</sup>     |  |
| Rear-Top <sup>1</sup> |  |

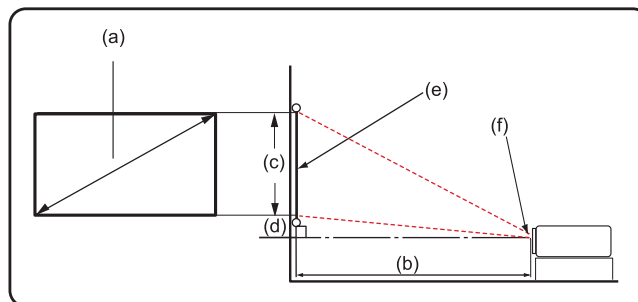
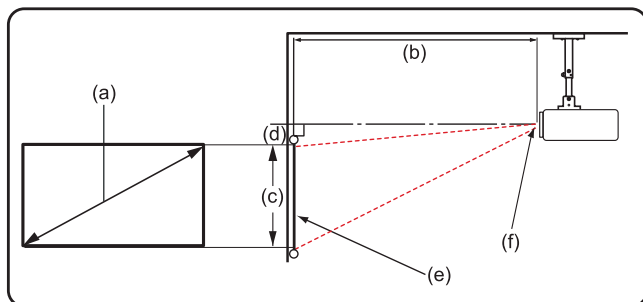
<sup>1</sup> – A rear projection screen is required.

# Projection Dimensions

## LSD400HD-ST

Use the tables below to determine the recommended projector-to-screen distance for your desired image height.

### 16:9 Image on a 16:9 Screen



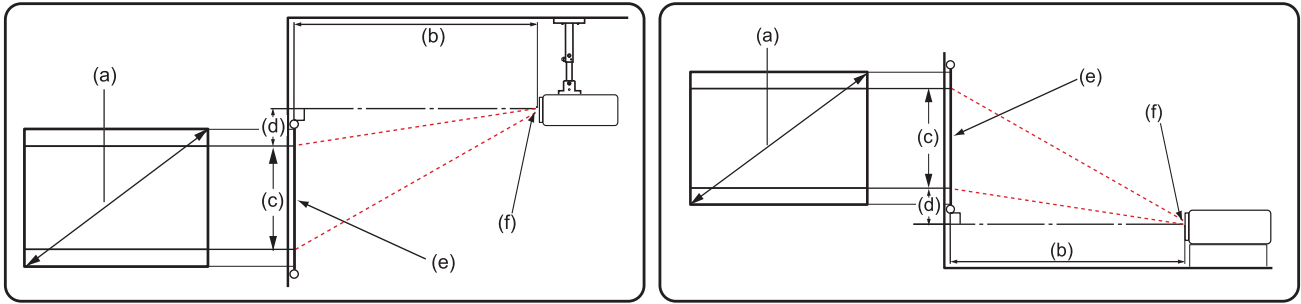
**Note:** (e) = Screen / (f) = Center of Lens

| (a) Screen Size |      | (b) Projection Distance |      | (c) Image Height |      | (d) Vertical Offset |     |
|-----------------|------|-------------------------|------|------------------|------|---------------------|-----|
| in.             | mm   | in.                     | mm   | in.              | mm   | in.                 | mm  |
| 40              | 1016 | 17.29                   | 439  | 19.61            | 498  | 3.14                | 80  |
| 50              | 1270 | 21.62                   | 549  | 24.51            | 623  | 3.92                | 100 |
| 60              | 1524 | 25.94                   | 659  | 29.42            | 747  | 4.71                | 120 |
| 70              | 1778 | 30.26                   | 769  | 34.32            | 872  | 5.49                | 139 |
| 80              | 2032 | 34.58                   | 878  | 39.22            | 996  | 6.28                | 159 |
| 90              | 2286 | 38.91                   | 988  | 44.12            | 1121 | 7.06                | 179 |
| 100             | 2540 | 43.23                   | 1098 | 49.03            | 1245 | 7.84                | 199 |
| 110             | 2794 | 47.55                   | 1208 | 53.93            | 1370 | 8.63                | 219 |
| 120             | 3048 | 51.88                   | 1318 | 58.83            | 1494 | 9.41                | 239 |
| 130             | 3302 | 56.20                   | 1427 | 63.73            | 1619 | 10.20               | 259 |
| 140             | 3556 | 60.52                   | 1537 | 68.64            | 1743 | 10.98               | 279 |
| 150             | 3810 | 64.85                   | 1647 | 73.54            | 1868 | 11.77               | 299 |
| 200             | 5080 | 86.46                   | 2196 | 98.05            | 2491 | 15.69               | 398 |
| 250             | 6350 | 108.08                  | 2745 | 122.57           | 3113 | 19.61               | 498 |
| 300             | 7620 | 129.69                  | 3294 | 147.08           | 3736 | 23.53               | 598 |

**Note:**

- These figures are for reference purposes only when setting up the projector.
- For optimal results, test the projector's image size and distance before permanent installation.

## 16:9 Image on a 4:3 Screen



**Note:** (e) = Screen / (f) = Center of Lens

| (a) Screen Size |      | (b) Projection Distance |      | (c) Image Width |      | (c) Image Height |      | (d) Vertical Offset |     |
|-----------------|------|-------------------------|------|-----------------|------|------------------|------|---------------------|-----|
| in.             | mm   | in.                     | mm   | in.             | mm   | in.              | mm   | in.                 | mm  |
| 40              | 1016 | 15.87                   | 403  | 32.00           | 813  | 18.00            | 457  | 2.88                | 73  |
| 50              | 1270 | 19.84                   | 504  | 40.00           | 1016 | 22.50            | 572  | 3.60                | 91  |
| 60              | 1524 | 23.81                   | 605  | 48.00           | 1219 | 27.00            | 686  | 4.32                | 110 |
| 70              | 1778 | 27.78                   | 706  | 56.00           | 1422 | 31.50            | 800  | 5.04                | 128 |
| 80              | 2032 | 31.74                   | 806  | 64.00           | 1626 | 36.00            | 914  | 5.76                | 146 |
| 90              | 2286 | 35.71                   | 907  | 72.00           | 1829 | 40.50            | 1029 | 6.48                | 165 |
| 100             | 2540 | 39.68                   | 1008 | 80.00           | 2032 | 45.00            | 1143 | 7.20                | 183 |
| 110             | 2794 | 43.65                   | 1109 | 88.00           | 2235 | 49.50            | 1257 | 7.92                | 201 |
| 120             | 3048 | 47.62                   | 1209 | 96.00           | 2438 | 54.00            | 1372 | 8.64                | 219 |
| 130             | 3302 | 51.58                   | 1310 | 104.00          | 2642 | 58.50            | 1486 | 9.36                | 238 |
| 140             | 3556 | 55.55                   | 1411 | 112.00          | 2845 | 63.00            | 1600 | 10.08               | 256 |
| 150             | 3810 | 59.52                   | 1512 | 120.00          | 3048 | 67.50            | 1715 | 10.80               | 274 |
| 200             | 5080 | 79.36                   | 2016 | 160.00          | 4064 | 90.00            | 2286 | 14.40               | 366 |
| 250             | 6350 | 99.20                   | 2520 | 200.00          | 5080 | 112.50           | 2858 | 18.00               | 457 |
| 300             | 7620 | 119.04                  | 3024 | 240.00          | 6096 | 135.00           | 3429 | 21.60               | 549 |

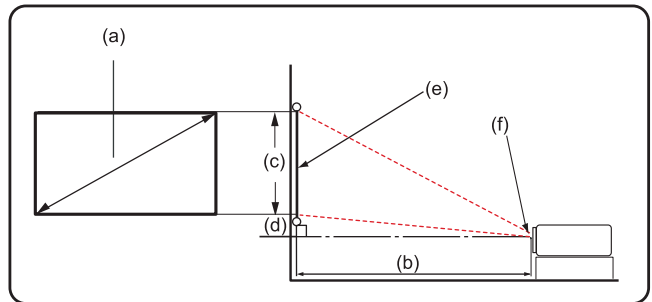
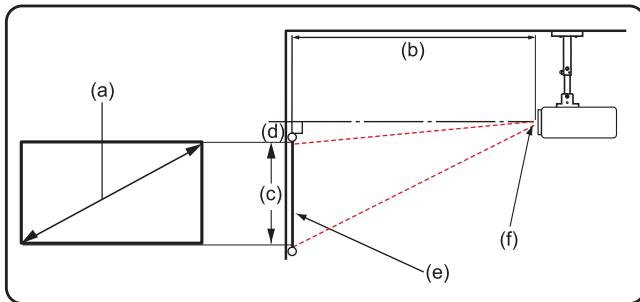
**Note:**

- These figures are for reference purposes only when setting up the projector.
- For optimal results, test the projector's image size and distance before permanent installation.

## LSD400W/LSD400WE/T400W

Use the tables below to determine the recommended projector-to-screen distance for your desired image height.

### 16:10 Image on a 16:10 Screen



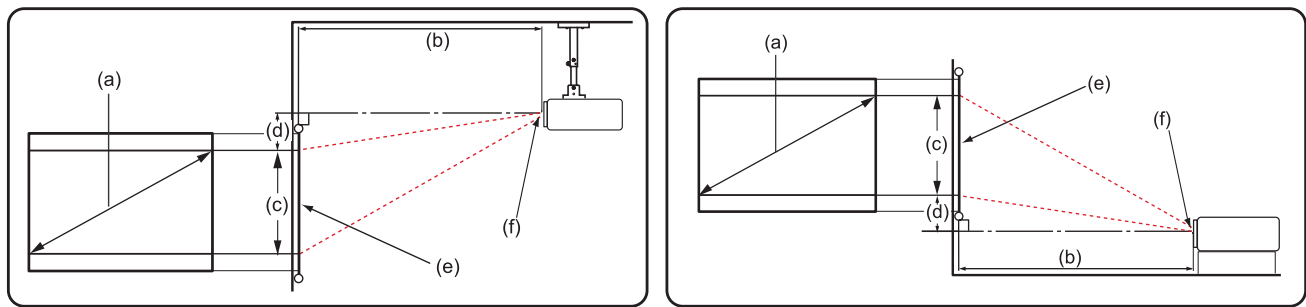
**Note:** (e) = Screen / (f) = Center of Lens

| (a) Screen Size |      | (b) Projection Distance |      |         |       | (c) Image Height |      | (d) Vertical Offset |     |
|-----------------|------|-------------------------|------|---------|-------|------------------|------|---------------------|-----|
|                 |      | Minimum                 |      | Maximum |       |                  |      |                     |     |
| in.             | mm   | in.                     | mm   | in.     | mm    | in.              | mm   | in.                 | mm  |
| 30              | 762  | 39.28                   | 998  | 43.76   | 1111  | 15.90            | 404  | 1.97                | 50  |
| 40              | 1016 | 52.37                   | 1330 | 58.34   | 1482  | 21.20            | 538  | 2.63                | 67  |
| 50              | 1270 | 65.47                   | 1663 | 72.93   | 1852  | 26.50            | 673  | 3.29                | 83  |
| 60              | 1524 | 78.56                   | 1995 | 87.51   | 2223  | 31.80            | 808  | 3.94                | 100 |
| 70              | 1778 | 91.65                   | 2328 | 102.10  | 2593  | 37.10            | 942  | 4.60                | 117 |
| 80              | 2032 | 104.74                  | 2661 | 116.68  | 2964  | 42.40            | 1077 | 5.26                | 134 |
| 90              | 2286 | 117.84                  | 2993 | 131.27  | 3334  | 47.70            | 1212 | 5.91                | 150 |
| 100             | 2540 | 130.93                  | 3326 | 145.86  | 3705  | 53.00            | 1346 | 6.57                | 167 |
| 110             | 2794 | 144.02                  | 3658 | 160.44  | 4075  | 58.30            | 1481 | 7.23                | 184 |
| 120             | 3048 | 157.12                  | 3991 | 175.03  | 4446  | 63.60            | 1615 | 7.89                | 200 |
| 130             | 3302 | 170.21                  | 4323 | 189.61  | 4816  | 68.90            | 1750 | 8.54                | 217 |
| 140             | 3556 | 183.30                  | 4656 | 204.20  | 5187  | 74.20            | 1885 | 9.20                | 234 |
| 150             | 3810 | 196.40                  | 4988 | 218.78  | 5557  | 79.50            | 2019 | 9.86                | 250 |
| 200             | 5080 | 261.86                  | 6651 | 291.71  | 7409  | 106.00           | 2692 | 13.14               | 334 |
| 250             | 6350 | 327.33                  | 8314 | 364.64  | 9262  | 132.50           | 3365 | 16.43               | 417 |
| 300             | 7620 | 392.79                  | 9977 | 437.57  | 11114 | 159.00           | 4039 | 19.72               | 501 |

**Note:**

- These figures are for reference purposes only when setting up the projector.
- For optimal results, test the projector's image size and distance before permanent installation.

## 16:10 Image on a 4:3 Screen



**Note:** (e) = Screen / (f) = Center of Lens

| (a) Screen Size |      | (b) Projection Distance |      |         |       | (c) Image Height |      | (d) Vertical Offset |     |
|-----------------|------|-------------------------|------|---------|-------|------------------|------|---------------------|-----|
|                 |      | Minimum                 |      | Maximum |       |                  |      |                     |     |
| in.             | mm   | in.                     | mm   | in.     | mm    | in.              | mm   | in.                 | mm  |
| 30              | 762  | 37.06                   | 941  | 41.28   | 1049  | 15.00            | 381  | 1.86                | 47  |
| 40              | 1016 | 49.41                   | 1255 | 55.04   | 1398  | 20.00            | 508  | 2.48                | 63  |
| 50              | 1270 | 61.76                   | 1569 | 68.80   | 1748  | 25.00            | 635  | 3.10                | 79  |
| 60              | 1524 | 74.11                   | 1882 | 82.56   | 2097  | 30.00            | 762  | 3.72                | 94  |
| 70              | 1778 | 86.46                   | 2196 | 96.32   | 2447  | 35.00            | 889  | 4.34                | 110 |
| 80              | 2032 | 98.82                   | 2510 | 110.08  | 2796  | 40.00            | 1016 | 4.96                | 126 |
| 90              | 2286 | 111.17                  | 2824 | 123.84  | 3146  | 45.00            | 1143 | 5.58                | 142 |
| 100             | 2540 | 123.52                  | 3137 | 137.60  | 3495  | 50.00            | 1270 | 6.20                | 157 |
| 110             | 2794 | 135.87                  | 3451 | 151.36  | 3845  | 55.00            | 1397 | 6.82                | 173 |
| 120             | 3048 | 148.22                  | 3765 | 165.12  | 4194  | 60.00            | 1524 | 7.44                | 189 |
| 130             | 3302 | 160.58                  | 4079 | 178.88  | 4544  | 65.00            | 1651 | 8.06                | 205 |
| 140             | 3556 | 172.93                  | 4392 | 192.64  | 4893  | 70.00            | 1778 | 8.68                | 220 |
| 150             | 3810 | 185.28                  | 4706 | 206.40  | 5243  | 75.00            | 1905 | 9.30                | 236 |
| 200             | 5080 | 247.04                  | 6275 | 275.20  | 6990  | 100.00           | 2540 | 12.40               | 315 |
| 250             | 6350 | 308.80                  | 7844 | 344.00  | 8738  | 125.00           | 3175 | 15.50               | 394 |
| 300             | 7620 | 370.56                  | 9412 | 412.80  | 10485 | 150.00           | 3810 | 18.60               | 472 |

**Note:**

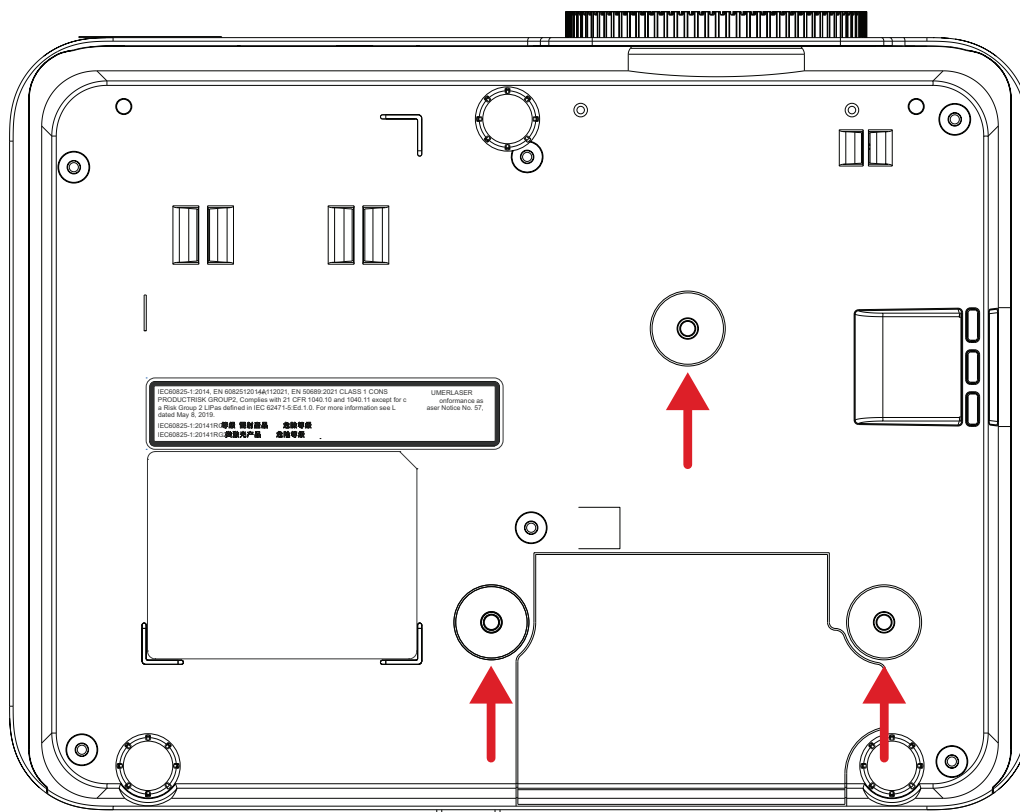
- These figures are for reference purposes only when setting up the projector.
- For optimal results, test the projector's image size and distance before permanent installation.

## Mounting the Projector

When mounting the projector:

- For optimal compatibility, please use a ViewSonic mount.
- When using a third-party mount, please note that screw sizes may vary depending on the mounting plate thickness.
- Use screws that meet the below specifications to ensure a secure attachment.

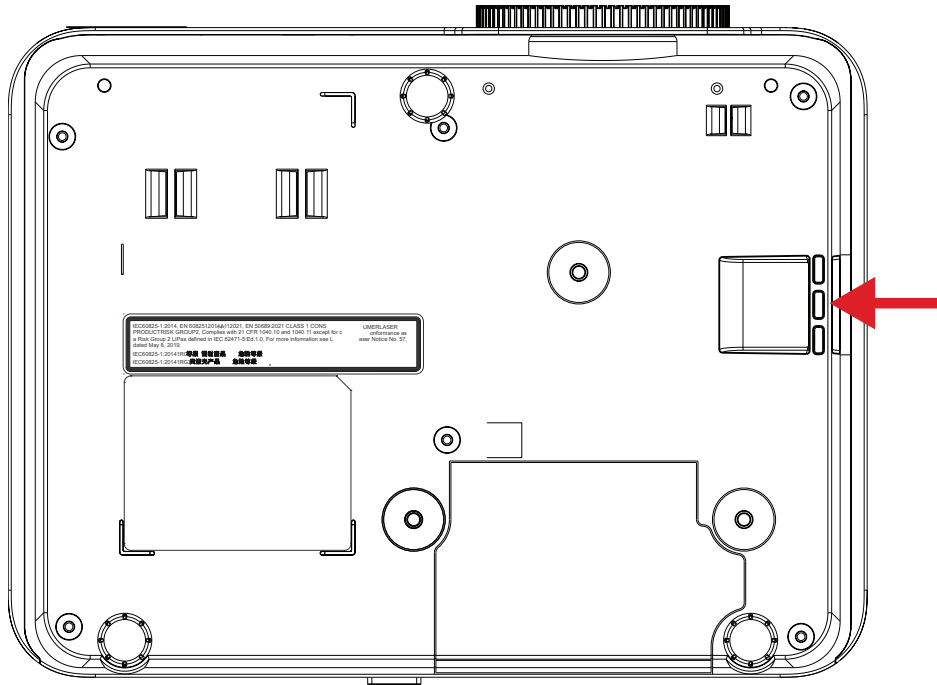
| Screw Type | Maximum Screw Length |
|------------|----------------------|
| M4 x 8     | 8 mm                 |



**Important:** Do not install the projector near a heat source or air conditioner.

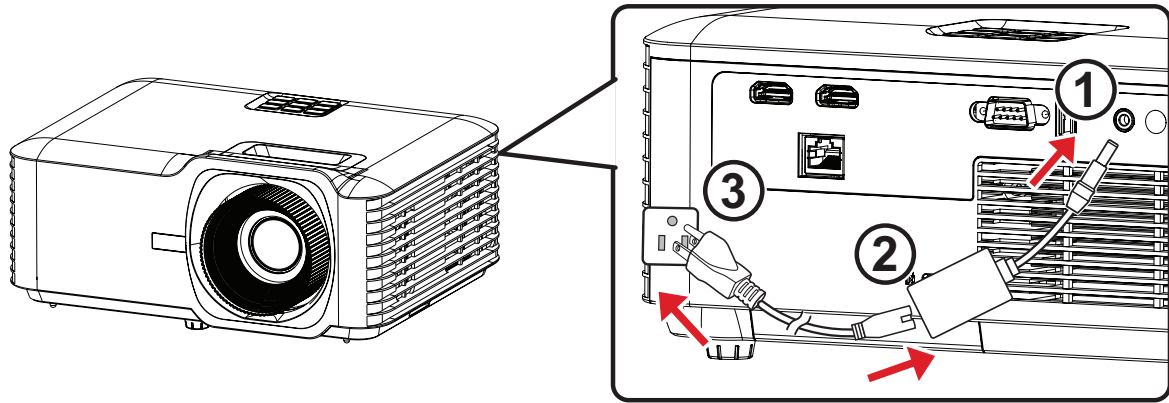
## Using the Security Bar

To help prevent the projector from falling or being stolen, use a locking device to secure the projector to a fixed object.



# Making Connections

## Connecting to Power



1. Connect the power adapter to the **DC IN** jack at the rear of the projector.
2. Connect the power adapter to the power cord.
3. Plug the power cord into a power outlet.

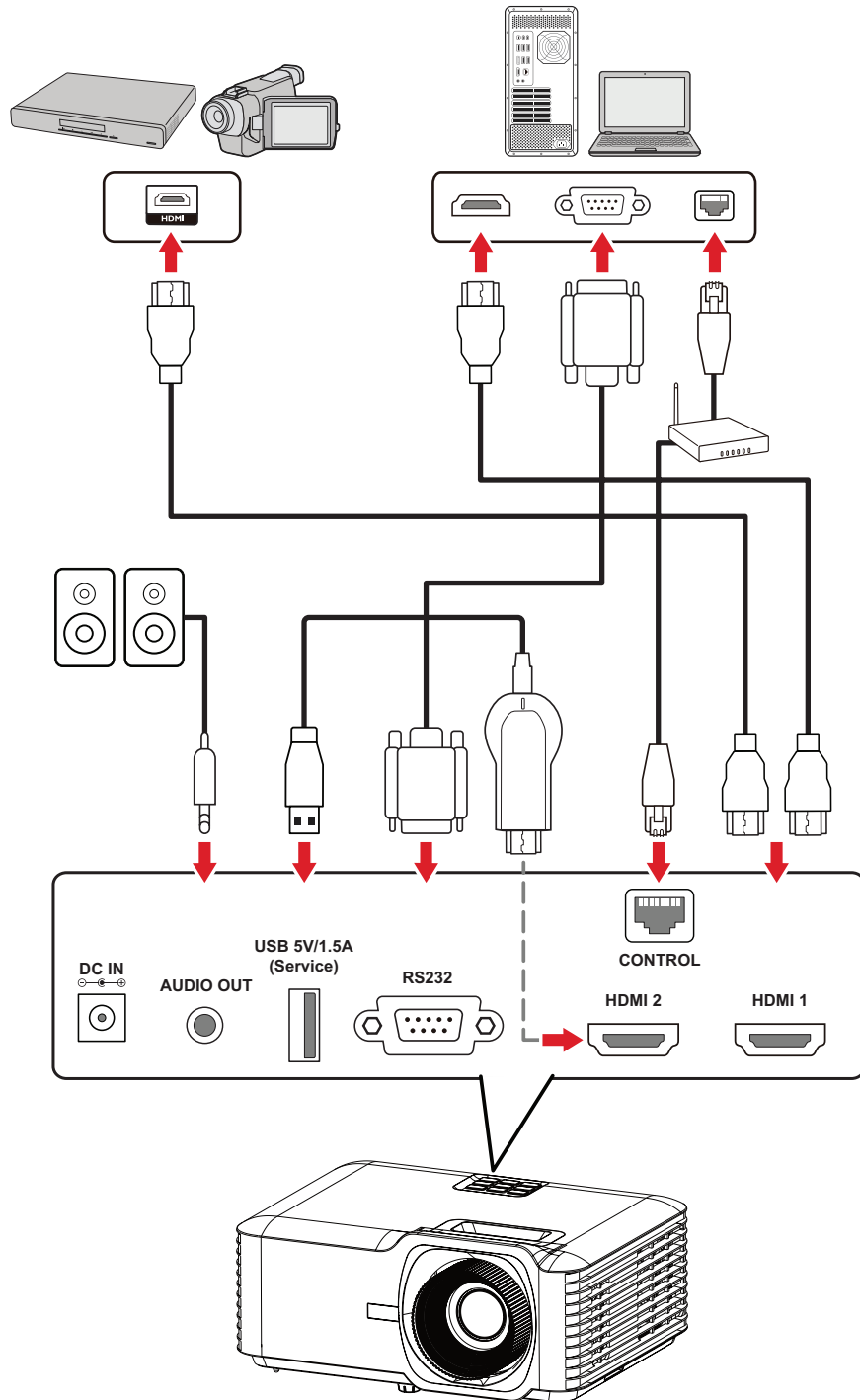
**Note:** When installing the projector, place a convenient disconnect device in the wiring or connect the power cord to an easily accessible outlet. In case of any issues, use this device or unplug the power cord to shut off the power supply immediately.



# Connecting to External Devices

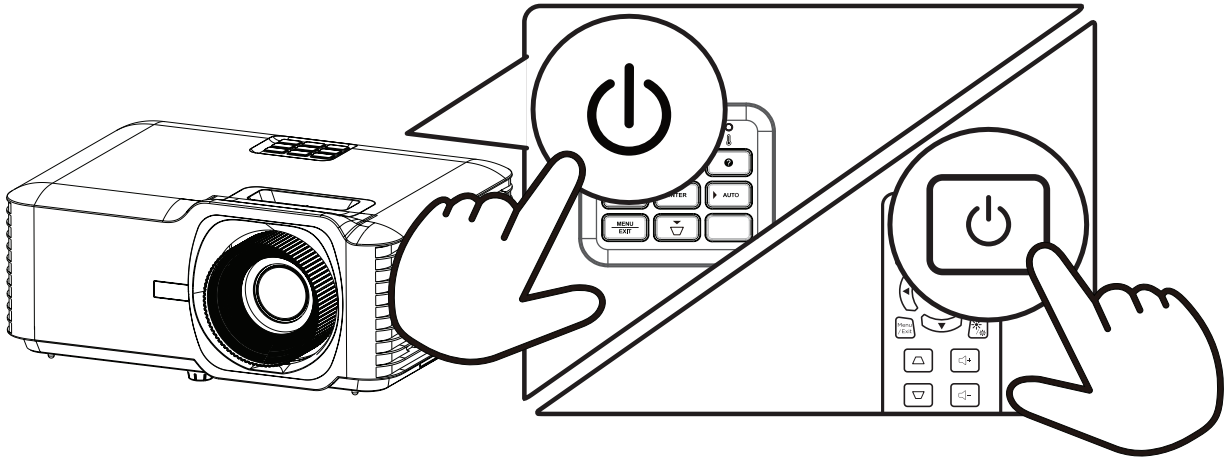
## Note:

- For more information about the connection ports, please refer to “I/O Ports”.
- Compatibility and connectivity may differ between models.
- The **Control** port is only available on the LSD400HD-ST projector.
- The **HDMI 1** and **HDMI 2** ports on the LSD400HD-ST support HDMI 2.0/HDCP 2.2, while the HDMI 1.4/HDCP 1.4 standards are supported on the LSD400W/LSD400WE/T400W.



# Using the Projector

## Turning the Projector On



1. Make sure the projector's power cord is connected to a power outlet.
2. Press the **Power** button to turn on the projector. The Power Indicator Light will be flashing blue.

**Note:** If the projector is turned on for the first time or reset to factory defaults, the On-Screen Display Menu's language and projector projection position will need to be set before using the projector.

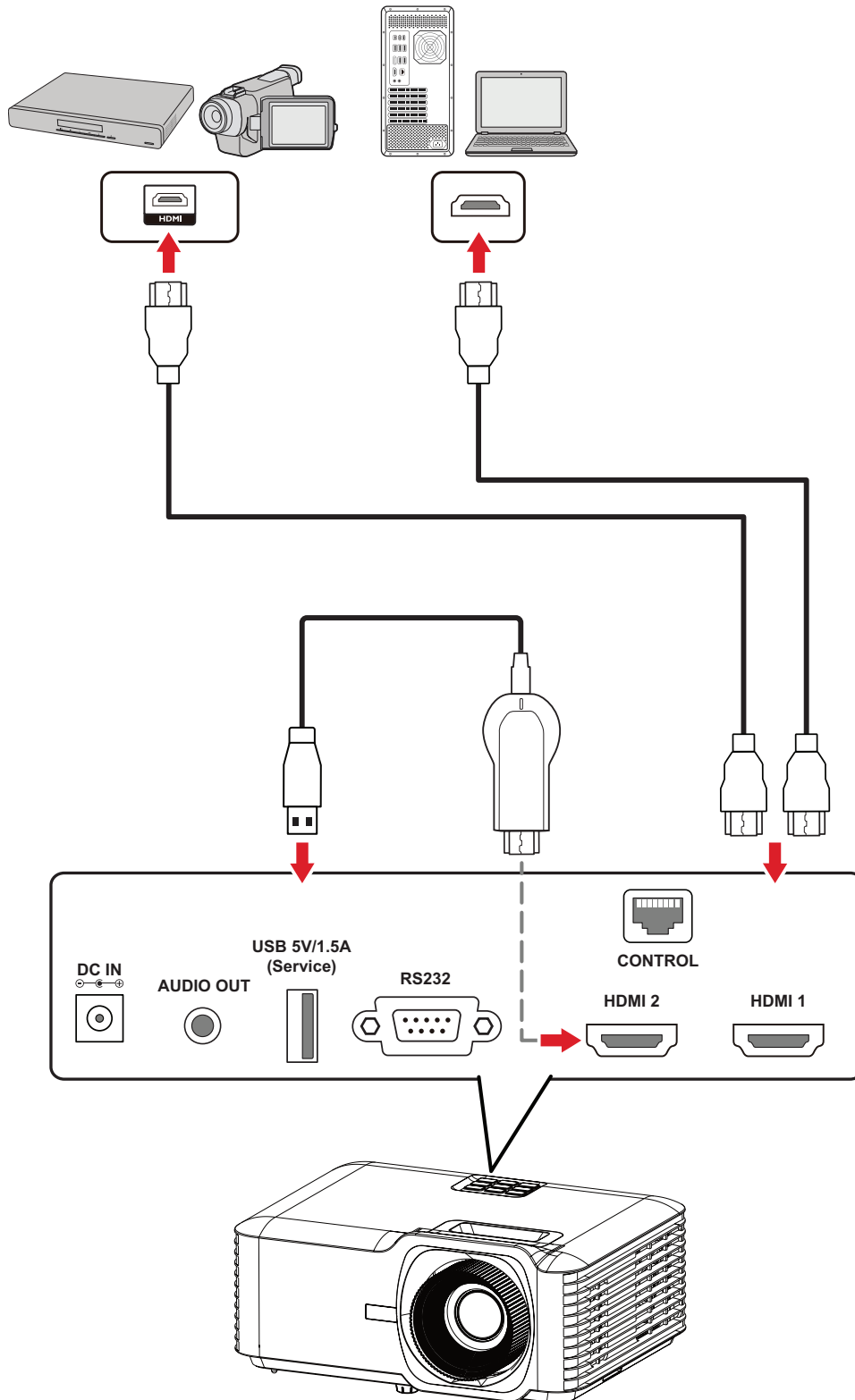
## Turning the Projector Off

1. Press the **Power** button and a dialog will appear.
2. Press the **Power** button again to confirm and turn off the projector. The Power Indicator Light will be solid red and enter standby mode.

## Selecting an Input Source

The projector supports multiple connections, but can only display one full-screen image at a time. When **Auto Source** is turned on, it automatically detects available inputs. To manually switch between sources, press the **Source** button.

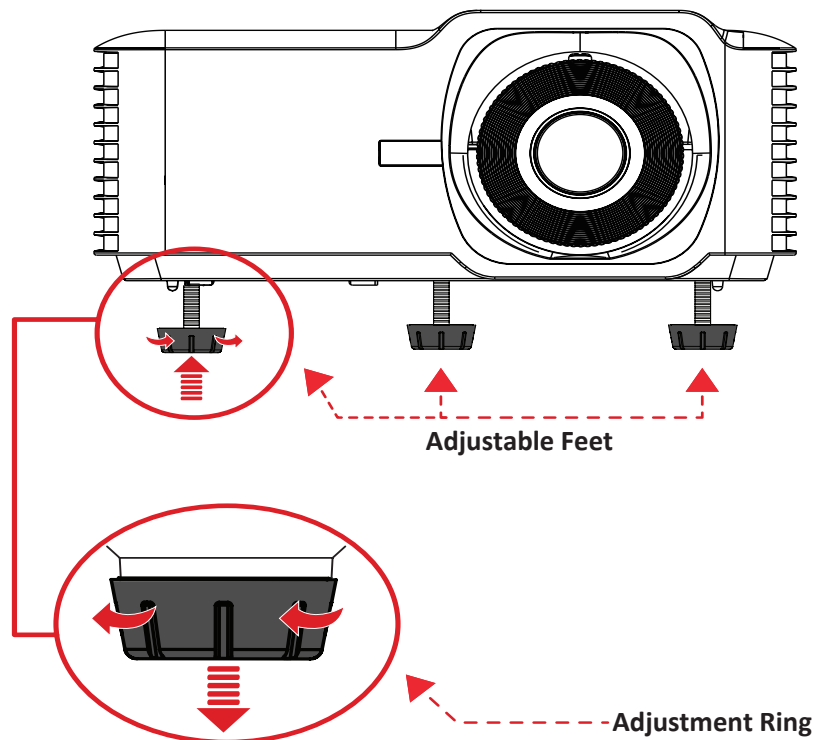
**Note:** Make sure the connected sources are also turned on.



# Adjusting the Projected Image

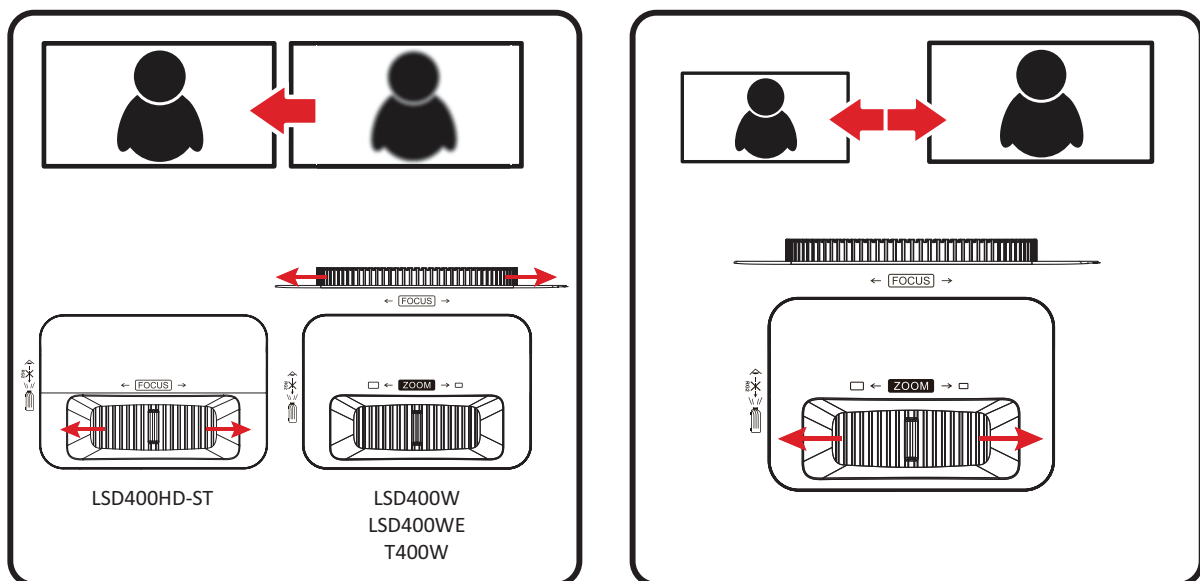
## Projection Angle

The projector has three adjustable feet. Adjusting the feet will change the projector's projection angle.



## Image Size and Clarity

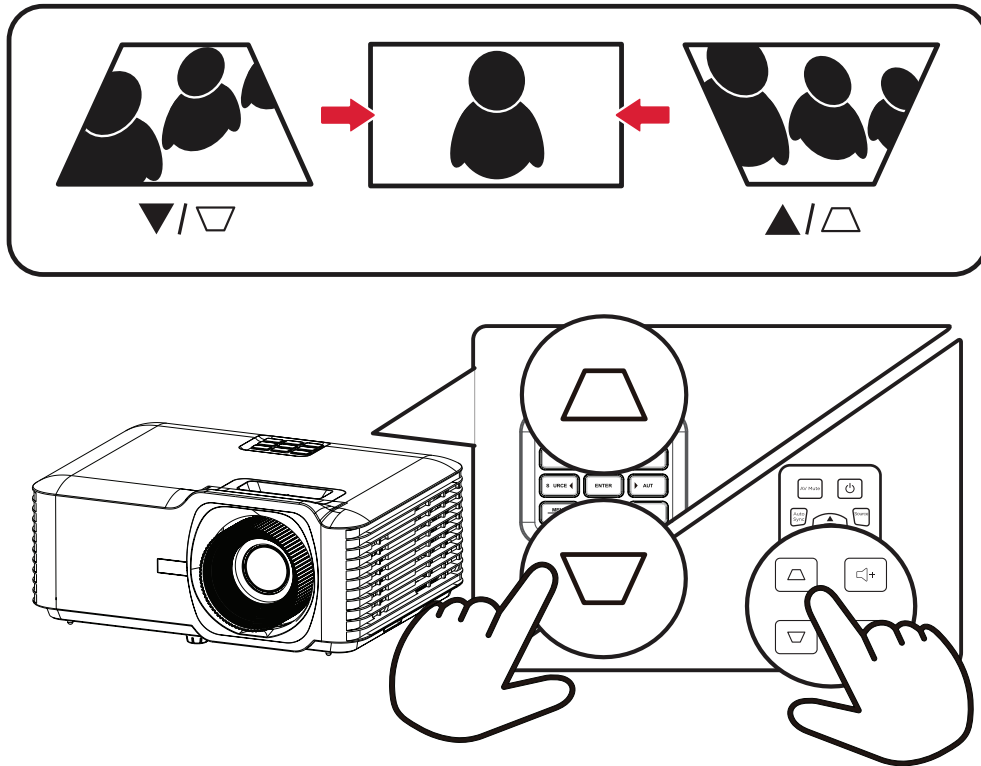
To adjust the projected image's size, turn the **Zoom Ring**<sup>1</sup>. Image clarity can be improved by fine-tuning the **Focus Ring**.



<sup>1</sup> – For LSD400W/LSD400WE/T400W only.



## Correcting Keystone

The keystone effect causes distorted images on curved surfaces. This can be corrected by aligning images to appear as straight and rectangular.



### To correct keystone

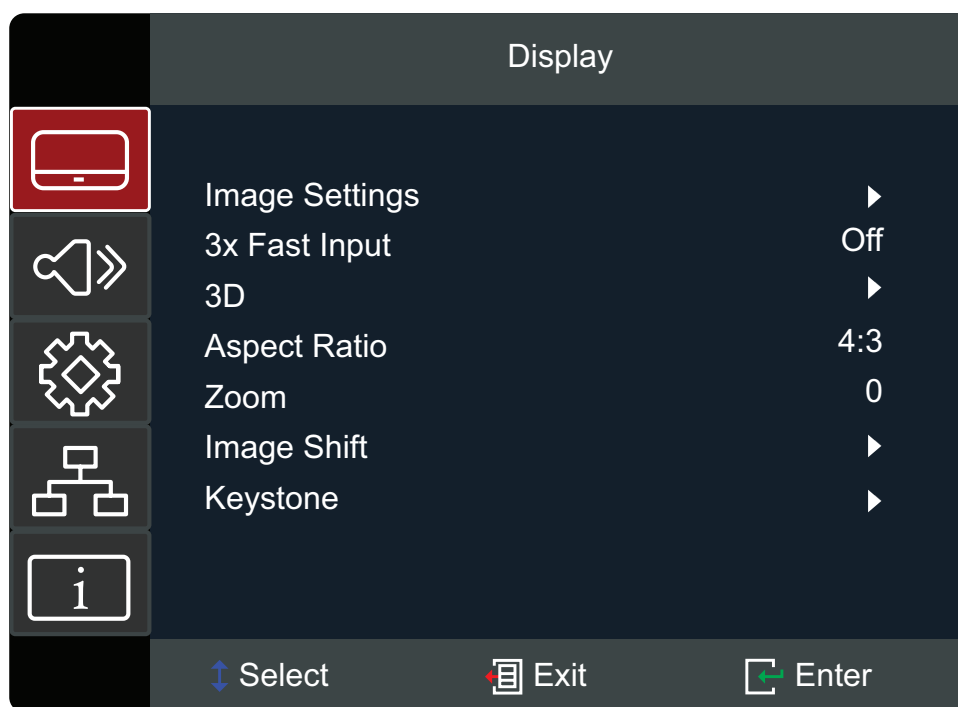
1. Press one of the **Keystone** buttons to display the correction screen.
2. Press the appropriate **Keystone** button for adjustment.




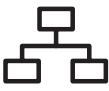
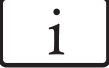
| Button  | Usage   |
|---|---|
|  | Corrects keystone at the bottom of the image. |
|  | Corrects keystone at the top of the image.    |

# Menu Operation

## On-Screen Display Menu

The projector has on-screen display menus for making image adjustments and changing settings.



| Menu                 |   | Description  |
|----------------------|---|--|
| Display              |  | Adjusts Image, 3D, Aspect Ratio, Zoom, Image Shift, and Keystone settings. |
| Audio                |  | Adjusts the volume level or mute.  |
| Setup                |  | Adjusts Projection, Power, Security, Language, etc. settings.              |
| Network <sup>1</sup> |  | Adjusts LAN control settings.  |
| Information          |  | Shows the projector's current status.                                      |

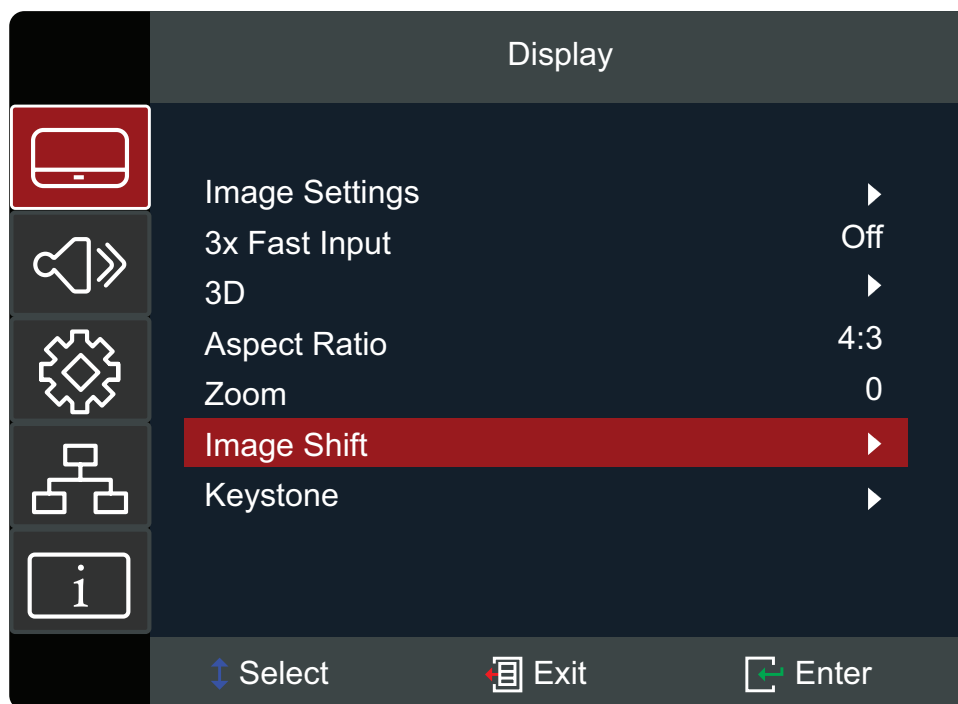
<sup>1</sup> – For LSD400HD-ST only.

## Menu Navigation

1. To open the On-Screen Display Menu, press the **Menu/Exit** button on the projector or the remote control.
2. Press the **Navigation** (↑/↓) buttons to select a main menu, then press the **Enter** button to confirm the selection and enter the sub-menu.
3. Press the **Navigation** (↑/↓/←/→) buttons to select an item in the sub-menu, then press the **Enter** button to view further settings or press the **Navigation** (←/→) buttons to make adjustments.
4. To exit the menu, press the **Menu/Exit** button.

# Menu Options

## Display



| Menu           |            | Description           |  |
|----------------|------------|-----------------------|--|
| Image Settings | Color Mode | Presentation          | Meets the presenting demands of professional and academic settings.  |
|                |            | Brightest             | Adjusts the projected image's brightness to maximum for well-lit settings.   |
|                |            | HDR SIM. <sup>2</sup> | The projector supports HDR imaging sources. It can automatically detect the dynamic range of the source, and optimize image gamma and color settings to reproduce contents under wide range of light conditions. |
|                |            | Movie                 | Provides a balance of detail and colors for watching movies.   |
|                |            | Gaming                | Optimizes the projector for maximum contrast and vivid colors.   |
|                |            | 3D                    | Supports 3D content.   |
|                |            | Golf                  | Meets golf simulator demands.  |

<sup>2</sup> – For LSD400HD-ST only.



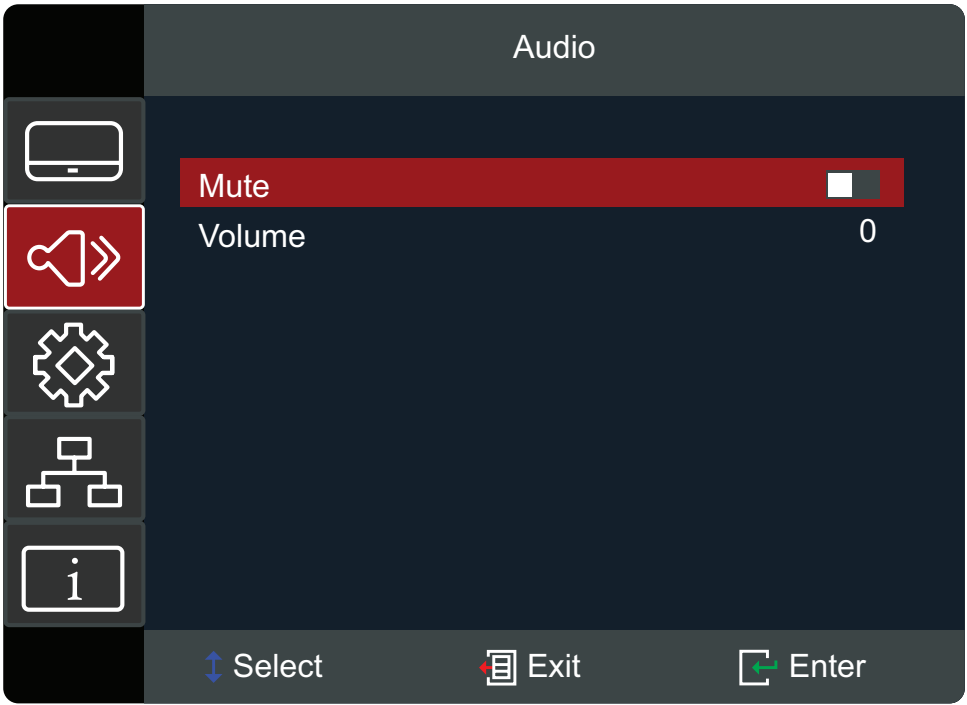
| Menu                       | Description   |  |  |  |
|----------------------------|---|--|--|--|
| Image Settings             | Brightness  | Adjusts how bright or how dark the projected image will be.                            |  |  |
|                            | Contrast  | Adjusts the difference between the brightest and darkest parts of the projected image. |  |  |
|                            | Sharpness   | Adjusts the projected image's details.   |  |  |
|                            | Color   | Adjusts the amount of the selected color present in the projected image.               |  |  |
|                            | Tint  | Adjusts the amount of the red or green tone in the projected image.                    |  |  |
|                            | Gamma   | Adjusts the brightness level of the projector's grayscale levels.                      |  |  |
|                            | Color Settings  | Brilliant Color™   | A color-processing algorithm that allows for higher brightness levels while providing true, more vibrant colors.                             |  |
|                            |   | Color Temperature  | Selects a color temperature: Warm, Standard, or Cold.  |  |
|                            |   | Color Management   | Fine-tunes the colors ( <b>Hue</b> ), purity ( <b>Saturation</b> ), and brightness/white-temperature ( <b>Gain</b> ) in the projected image. |  |
|                            |   | Color Space  | Selects a color space: Auto, RGB (0–255), RGB (16–235), or YUV.  |  |
|                            | Light Source Mode   | Dynamic Black  | Adjusts the picture brightness automatically to give optimum contrast performance.   |  |
|                            |   | Eco  | Reduces light source power consumption by 30% and lowers the brightness level.   |  |
|                            |   | Light Source Power   | Sets the light source power consumption manually, 50%–100%.  |  |
|                            | Reset   | Returns the <b>Image Settings</b> settings to their default values.                    |  |  |
| 3X Fast Input <sup>3</sup> | Reduces the input delay/lag to the projector.<br><b>Note:</b> When turned on, <b>Keystone</b> , <b>Four Corners</b> , <b>Aspect Ratio</b> , and <b>Zoom In/Out</b> will be reset to their default values. |  |  |  |

<sup>3</sup> – For LSD400HD-ST only.

| Menu            | Description   |  |   |
|-----------------|---|--|---|
| 3D <sup>4</sup> | 3D Mode   | Turns on or off the 3D function.   |   |
|                 | 3D Format   | Auto   | Selects the appropriate 3D format automatically when a 3D signal is detected.     |
|                 |   | SBS  | Displays two images side-by-side, one for the left eye and one for the right eye. |
|                 |   | Top and Bottom   | Displays the left eye image at the top and the right eye image at the bottom.     |
|                 |   | Frame Sequential   | Alternates between the left and right eye rapidly.                                |
|                 | 3D Sync Invert  | Inverts the synchronization signal sent by 3D devices.   |   |
| Aspect Ratio    | 4:3   | Centers a scaled image on the screen with a fixed 4:3 aspect ratio.  |   |
|                 | 16:9  | Centers a scaled image on the screen with a fixed 16:9 aspect ratio.   |   |
|                 | Full  | Preserves the original resolution of the input signal while resizing it to fit the display area, maintaining its full native dimensions.   |   |
|                 | L.Box   | Centers a scaled image on the screen with a fixed 2.35:1 aspect ratio.   |   |
|                 | Auto  | Sets the aspect ratio according to the projector's resolution setting and connected input signal.  |   |
| Zoom            | Adjusts the projected image's size.                     |  |   |
| Image Shift     | Adjusts the projected image horizontally or vertically. |  |   |
| Keystone        | Four Corners  | Adjusts each corner to make a square image when the projection surface is not level.<br><br><b>Note:</b> When adjusting, the <b>Aspect Ratio</b> , <b>Image Shift</b> , and <b>Zoom</b> menus will be turned off. To turn them on, reset the <b>Keystone</b> settings to their default values. |   |
|                 | H. Keystone   | Adjusts image distortion horizontally.   |   |
|                 | V. Keystone   | Adjusts image distortion vertically.   |   |
|                 | Reset   | Returns the <b>Keystone</b> settings to their default values.  |   |

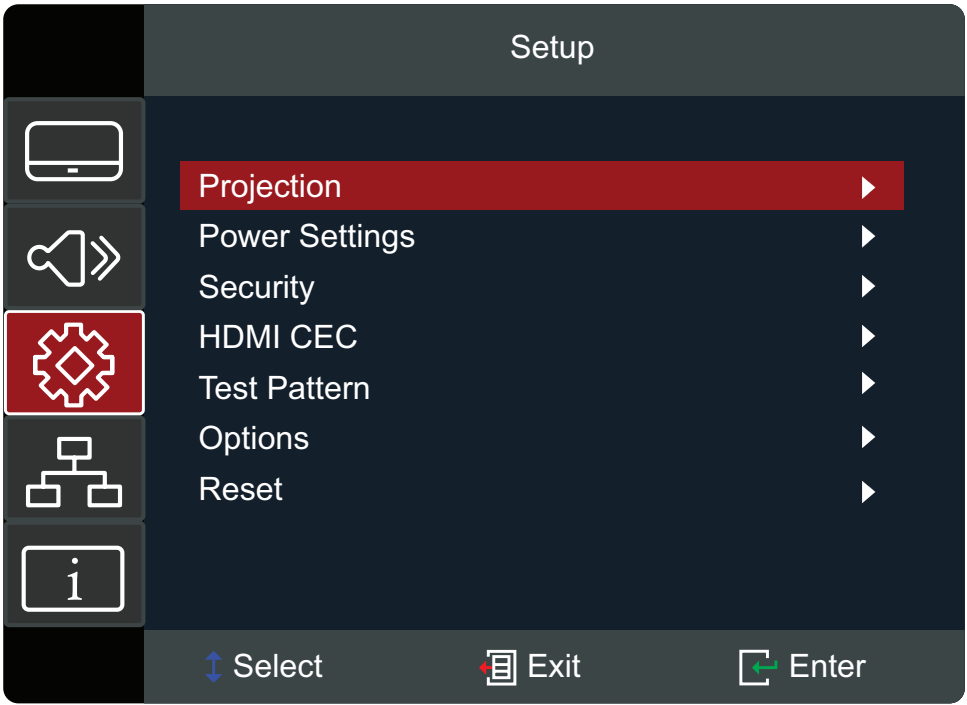
4 – This projector is a 3D ready projector with DLP-Link 3D. Please make sure your 3D glasses are for DLP-Link 3D. This projector supports Blue-ray 3D and frame sequential (page-flip) 3D via the HDMI 1/HDMI 2 ports. For the best performance, 1920 x 1080 resolution is recommended. Please note that 4K (3840 x 2160) resolution is not supported in 3D mode.

Audio



| Menu   | Description               |
|--------|---------------------------|
| Mute   | Stops audio output.       |
| Volume | Adjusts the volume level. |

Setup



| Menu       | Description                  |
|------------|------------------------------|
| Projection | Sets the projector position. |

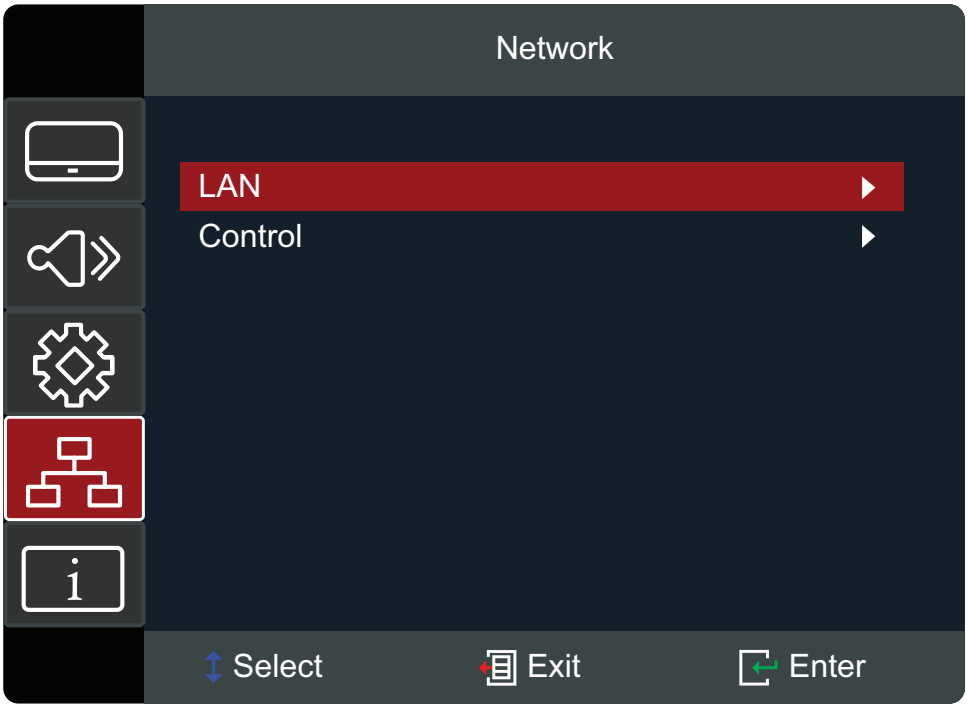
| Menu           | Description                       |   |
|----------------|-----------------------------------|---|
| Power Settings | Direct Power On                   | Turns on the projector automatically when power is supplied.  |
|                | Signal Power On                   | Turns on the projector automatically when an input signal is detected.  |
|                | Auto Power Off (min.)             | Turns the projector off automatically after a set period of time once no input signal is detected.<br><b>Note:</b> A notification will appear when turned off.<br><div>COMMISSION REGULATION (EU) 2023/826<br/>Disabling this function will increase energy consumption.</div>  |
|                | Power Mode <sup>5</sup> (Standby) | Eco<br>Reduces power consumption to < 0.5W. Network control is not supported.   |
|                |                                   | Active<br>Sets power consumption to > 0.5W, allowing the LAN module to enter sleep mode (< 0.5W) within 20 minutes. Wake on LAN (WoL) is not supported.   |
|                |                                   | ErP Off<br>Powers network ports continuously, allowing network functionality in standby mode.   |
|                |                                   | <b>Note:</b> <ul style="list-style-type: none"> <li>No power is supplied to the USB port when in standby mode.</li> <li>To allow network functionality in standby mode, select <b>ErP Off</b>.</li> <li>A notification will appear when turned off.</li> </ul> <div>COMMISSION REGULATION (EU) 2023/826<br/>Disabling this function will increase energy consumption.</div> |
| Security       | Power On Lock                     | Sets a password requirement after turning on the projector.   |
|                | Security Timer                    | Specifies how long the projector can be used. Once this time has expired, the security password will need to be entered again.  |
|                | Change Password                   | Sets or updates the password.   |

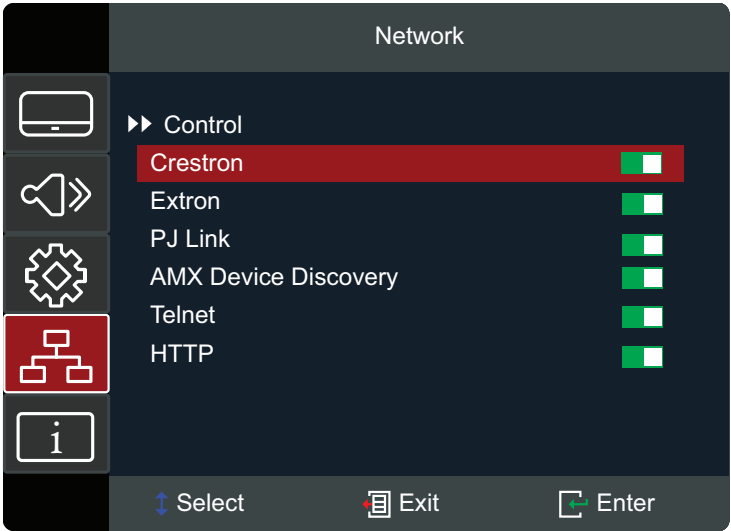
<sup>5</sup>— For LSD400HD-ST only.

| Menu         | Description   |   |  |
|--------------|---|---|--|
| HDMI CEC     | Turns on or off HDMI CEC-compatible devices connected to the projector with a single button press.<br><b>Note:</b> <ul style="list-style-type: none"><li>• For the CEC function to work, make sure that the device is properly connected to the HDMI input of the projector, and its CEC function is turned on.</li><li>• Depending on the connected device, the CEC function may not work.</li></ul> |   |  |
| Test Pattern | Sets a color pattern to calibrate the projector.  |   |  |
| Options      | Language  | Sets the language for the On-Screen Display Menu.   |  |
|              | Auto Source   | Searches automatically for an available input signal.   |  |
|              | High Altitude   | When turned on, the fan speed will increase for better cooling and performance. It is recommended for environments 1,500-3,000 m (4,921-9843 ft) above sea level. |  |
|              | Keypad Lock   | Locks the projector’s keypad buttons.   |  |
|              | Splash Screen   | Default   | Sets the startup logo image as ViewSonic.                |
|              |   | User  | Uses the “splash tool” to change the startup logo image. |
|              | Baud Rate   | Sets the baud rate to match the connected computer for RS-232 control of the projector.   |  |
| Reset        | Returns the <b>Setup</b> settings to their default values.  |   |  |

Network

**Note:** Only available for the LSD400HD-ST projector.

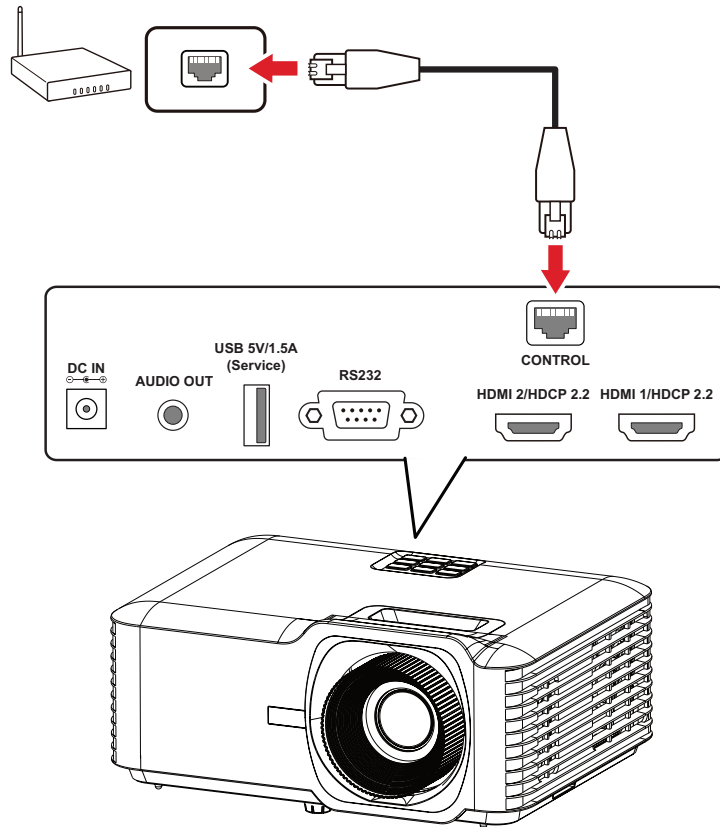


| Menu    | Description   |
|---------|---|
| LAN     | Sets the projector’s network information and shows its status.  |
| Control | Selects which network control solutions to turn on or off. <div>A screenshot of the projector's OSD menu showing the "Control" option selected. The title bar is "Network". The sidebar has the same five icons, with the network diagram icon highlighted in red. The main area shows "Control" with a right-pointing arrow icon, followed by a list of control protocols: "Crestron", "Extron", "PJ Link", "AMX Device Discovery", "Telnet", and "HTTP". Each protocol has a green and white toggle switch to its right. "Crestron" is highlighted with a red bar. The bottom bar is identical to the previous screenshot, with "Select", "Exit", and "Enter" controls.</div> |

## Controlling the Projector through a Network

**Note:** Only available for the LSD400HD-ST projector.

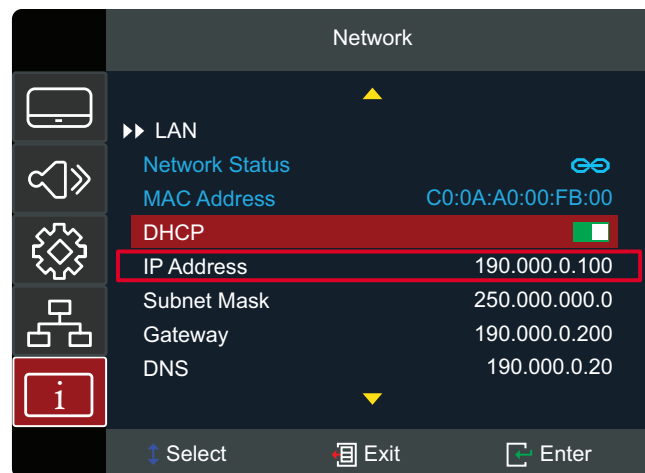
The projector is compatible with network control software and can be controlled remotely by web browser once connected to the same local area network as a computer.





## To control the projector through a network

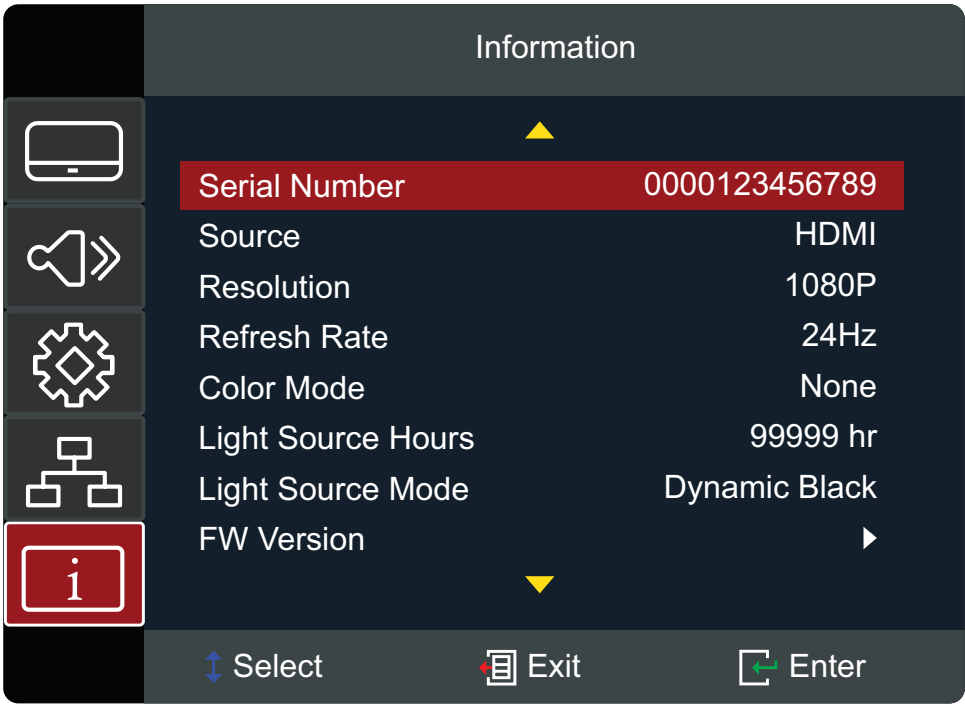
1. Make sure the projector is connected to the local network via the RJ45 port.
2. Press **Menu/Exit** button to open the On-Screen Display Menu, then navigate to **Network > LAN**.
3. Select **DHCP** and turn it on for automatic IP address assignment, or turn it off to manually enter the network information.
4. Press the **Menu/Exit** button to exit the **LAN** menu.
5. Wait for approximately 20 seconds, then select **LAN** and press the **Enter** button. Make a note of the IP address listed (**IP Address**).



6. Open a web browser on a computer connected to the same network and enter the projector's IP address. Enter the user name and password, then select **Log in**.

**Note:** During your first log in, follow the on-screen instructions to set a password. This will enable subsequent log ins.

Information



| Menu               | Description   |
|--------------------|---|
| Serial Number      | Shows the projector’s serial number.                |
| Source             | Shows the current input signal.                     |
| Resolution         | Shows the current resolution.                       |
| Refresh Rate       | Shows the current refresh rate.                     |
| Color Mode         | Shows the selected mode in the <b>Display</b> menu. |
| Light Source Hours | Shows the total usage hours of the light source.    |
| Light Source Mode  | Shows the selected mode in the <b>Display</b> menu. |
| FW Version         | Shows the current firmware version.                 |

# Appendix

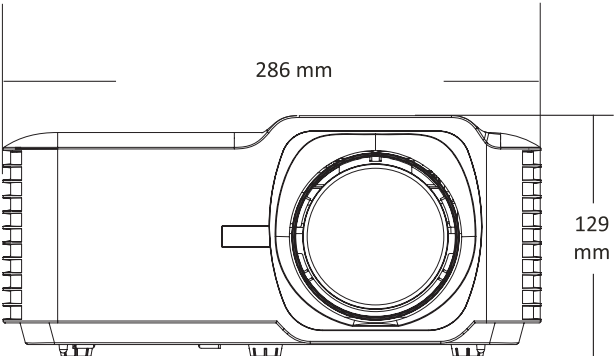
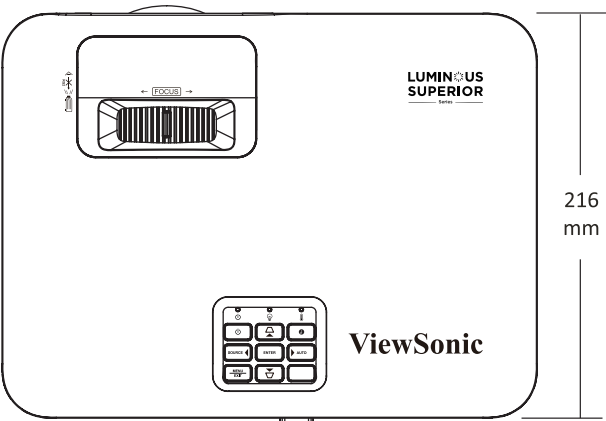
## Specifications

| Item                 | Category                | Specification  |  |
|----------------------|-------------------------|--|--|
|                      |                         | <b>LSD400HD-ST</b>   | <b>LSD400W<br/>LSD400WE<br/>T400W</b>  |
| Projector            | Type                    | Laser  |  |
|                      | Display Size            | 40 in.–300 in.   | 30 in.–300 in.   |
|                      | Throw Ratio             | 0.5±3%<br>(100 in. @ 1.10 m)   | 1.544–1.72±3%<br>(100 in. @ 3.33 m)  |
|                      | Optical Zoom            | Fixed  | 1.1x   |
|                      | Light Source Type       | Laser Phosphor   |  |
|                      | Display System          | 1-CHIP DMD   |  |
| Input Signal         | HDMI                    | f <sub>h</sub> : 15–135 kHz,<br>f <sub>v</sub> : 23–120 Hz,<br>Pixel rate: 600 MHz | f <sub>h</sub> : 15–102 kHz,<br>f <sub>v</sub> : 23–120 Hz,<br>Pixel rate: 170 MHz |
| Resolution           | Native                  | 1920 x 1080  | 1280 x 800   |
| Power                | Input Voltage           | DC 100-240V, 50/60 Hz (Auto Switch)  |  |
| Operating Conditions | Altitude                | 0 m–762 m at 0°C–40°C  |  |
|                      |                         | 0 ft–2,500 ft at 32°F–104°F  |  |
|                      |                         | 762 m –1,524 m at 0°C–35°C   |  |
|                      |                         | 2,500 ft–5,000 ft at 32°F–95°F   |  |
|                      |                         | 1,524 m–3,657.6 m at 0°C–30°C  |  |
|                      |                         | 5,000 ft–12,000 ft at 32°F–86°F  |  |
|                      | Relative Humidity       | 10%–80% (non-condensing)   |  |
|                      | Temperature             | 0°C–40°C   |  |
|                      |                         | 32°F–104°F   |  |
| Storage Conditions   | Altitude                | 0 km–12.1 km   |  |
|                      |                         | 0 ft–40,000 ft   |  |
|                      | Relative Humidity       | 5%–90% (non-condensing)  |  |
|                      | Temperature             | -10°C–60°C   |  |
|                      |                         | 14°F–140°F   |  |
| Dimensions           | Physical<br>(W x H x D) | 286 mm x 129 mm x 216 mm   |  |
|                      |                         | 11.26 in. x 5.08 in. x 8.50 in.  |  |
| Weight               | Physical                | 3.1 kg   |  |
|                      |                         | 6.83 lb  |  |
| Power Consumption    | On <sup>1</sup>         | 143W (Typical)   | 114W (Typical)   |
|                      | Off                     | < 0.5W (Standby)   |  |

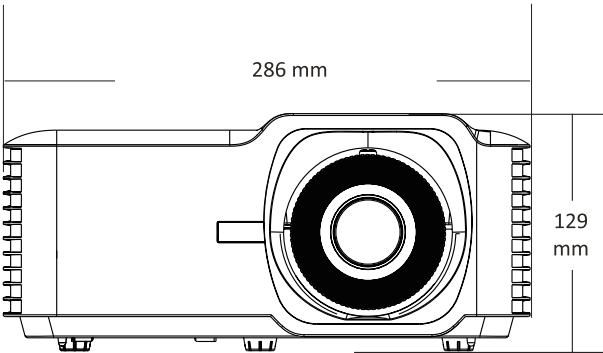
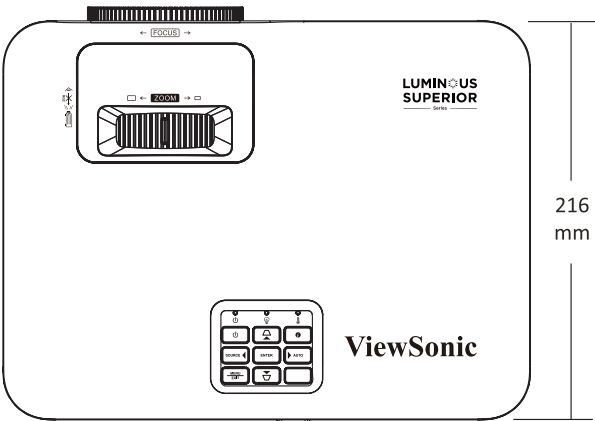
1 – The test conditions follow EEI standards.

# Projector Dimensions

## LSD400HD-ST



## LSD400W/LSD400WE/T400W



# On-Screen Display Menu Tree

| Main Menu | Sub-menu       | Menu Option    |                       |               |                 |
|-----------|----------------|----------------|-----------------------|---------------|-----------------|
| Display   | Image Settings | Color Mode     | Presentation          |               |                 |
|           |                |                | Brightest             |               |                 |
|           |                |                | HDR SIM. <sup>2</sup> |               |                 |
|           |                |                | Movie                 |               |                 |
|           |                |                | Gaming                |               |                 |
|           |                |                | 3D                    |               |                 |
|           |                |                | Golf                  |               |                 |
|           |                | Brightness     | (-/+, -50–50)/1       |               |                 |
|           |                | Contrast       | (-/+, -50–50)/1       |               |                 |
|           |                | Sharpness      | (-/+, 1–15)/1         |               |                 |
|           |                | Color          | (-/+, -50–50)/1       |               |                 |
|           |                | Tint           | (-/+, -50–50)/1       |               |                 |
|           |                | Gamma          | Film                  |               |                 |
|           |                |                | Video                 |               |                 |
|           |                |                | Graphics              |               |                 |
|           |                |                | Standard (2.2)        |               |                 |
|           |                | Color Settings | Brilliant Color™      | (-/+, 1–10)/1 |                 |
|           |                |                | Color Temperature     | Warm          |                 |
|           |                |                |                       | Standard      |                 |
|           |                |                |                       | Cold          |                 |
|           |                |                | Color Management      | Color         | Red             |
|           |                |                |                       |               | Green           |
|           |                |                |                       |               | Blue            |
|           |                |                |                       |               | Cyan            |
|           |                |                |                       |               | Yellow          |
|           |                |                |                       |               | Magenta         |
|           |                |                |                       |               | White           |
|           |                |                |                       | Hue/R         | (-/+, -50–50)/1 |
|           |                |                |                       | Saturation/G  | (-/+, -50–50)/1 |
|           |                |                |                       | Gain/B        | (-/+, -50–50)/1 |
|           |                |                |                       | Reset         |                 |
|           |                |                |                       | Exit          |                 |

<sup>2</sup> – For LSD400HD-ST only.

| Main Menu | Sub-menu       | Menu Option                |                             |                          |  |
|-----------|----------------|----------------------------|-----------------------------|--------------------------|--|
| Display   | Image Settings | Color Settings             | Color Space                 | Auto                     |  |
|           |                |                            |                             | RGB (0–255)              |  |
|           |                |                            |                             | RGB (16–235)             |  |
|           |                |                            |                             | YUV                      |  |
|           |                | Light Source Mode          | Dynamic Black               |                          |  |
|           |                |                            | Eco                         |                          |  |
|           |                |                            | Light Source Power 100%–50% |                          |  |
|           |                | Reset                      |                             |                          |  |
|           |                | 3X Fast Input <sup>3</sup> | Active                      |                          |  |
|           |                |                            | Inactive                    |                          |  |
|           | 3D             | 3D Mode                    | Off                         |                          |  |
|           |                |                            | On                          |                          |  |
|           |                | 3D Format                  | Auto                        |                          |  |
|           |                |                            | SBS                         |                          |  |
|           |                |                            | Top and Bottom              |                          |  |
|           |                |                            | Frame Sequential            |                          |  |
|           |                | 3D Sync Invert             | Off                         |                          |  |
|           |                |                            | On                          |                          |  |
|           | Aspect Ratio   | 4:3                        |                             |                          |  |
|           |                | 16:9                       |                             |                          |  |
|           |                | Full                       |                             |                          |  |
|           |                | L.Box                      |                             |                          |  |
|           |                | Auto                       |                             |                          |  |
|           | Zoom           | (-/+, -5–25)/1             |                             |                          |  |
|           | Keystone       | Four Corners               | Top-Left                    |                          |  |
|           |                |                            | Top-Right                   |                          |  |
|           |                |                            | Bottom-Left                 |                          |  |
|           |                |                            | Bottom-Right                |                          |  |
|           |                | H. Keystone                | (-/+, -15–15)/1             | (LSD400HD-ST)            |  |
|           |                |                            | (-/+, -30–30)/1             | (LSD400W/LSD400WE/T400W) |  |
|           |                | V. Keystone                | (-/+, -15–15)/1             | (LSD400HD-ST)            |  |
|           |                |                            | (-/+, -30–30)/1             | (LSD400W/LSD400WE/T400W) |  |
|           |                | Reset                      |                             |                          |  |

<sup>3</sup> – For LSD400HD-ST only.

| Main Menu | Sub-menu       | Menu Option                       |                         |  |
|-----------|----------------|-----------------------------------|-------------------------|--|
| Audio     | Mute           | Off                               |                         |  |
|           |                | On                                |                         |  |
|           | Volume         | (-/+ , 0–10)/1                    |                         |  |
| Setup     | Projection     | Front                             |                         |  |
|           |                | Rear                              |                         |  |
|           |                | Ceiling-Top                       |                         |  |
|           |                | Rear-Top                          |                         |  |
|           | Power Settings | Direct Power On                   | Off                     |  |
|           |                |                                   | On                      |  |
|           |                | Signal Power On                   | Off                     |  |
|           |                |                                   | On                      |  |
|           |                | Auto Power Off (min.)             | (-/+ , 0–180)/5 minutes |  |
|           |                | Power Mode (Standby) <sup>4</sup> | Eco                     |  |
|           |                |                                   | Active                  |  |
|           |                |                                   | ErP Off                 |  |
|           | Security       | Power On Lock                     | Off                     |  |
|           |                |                                   | On                      |  |
|           |                | Security Timer                    | Month                   |  |
|           |                |                                   | Day                     |  |
|           |                |                                   | Hour                    |  |
|           |                | Change Password                   |                         |  |

<sup>4</sup> – For LSD400HD-ST only.

| Main Menu | Sub-menu     | Menu Option  |                  |  |
|-----------|--------------|--------------|------------------|--|
| Setup     | HDMI CEC     | HDMI CEC     | Off              |  |
|           |              |              | On               |  |
|           | Test Pattern | Test Pattern | Off              |  |
|           |              |              | Green Grid       |  |
|           |              |              | Magenta Grid     |  |
|           |              |              | White Grid       |  |
|           |              |              | White            |  |
|           |              |              | Test Card        |  |
|           | Options      | Language     | English          |  |
|           |              |              | Deutsch          |  |
|           |              |              | Français         |  |
|           |              |              | Italiano         |  |
|           |              |              | Español          |  |
|           |              |              | Português        |  |
|           |              |              | Polski           |  |
|           |              |              | Nederlands       |  |
|           |              |              | Svenska          |  |
|           |              |              | Norsk            |  |
|           |              |              | Suomi            |  |
|           |              |              | ελληνικά         |  |
|           |              |              | 繁體中文             |  |
|           |              |              | 簡體中文             |  |
|           |              |              | 日本語              |  |
|           |              |              | 한국어              |  |
|           |              |              | Русский          |  |
|           |              |              | Čeština          |  |
|           |              |              | اىربى            |  |
|           |              |              | ไทย              |  |
|           |              |              | Türkçe           |  |
|           |              |              | Tiếng Việt       |  |
|           |              |              | Bahasa Indonesia |  |



| Main Menu            | Sub-menu         | Menu Option          |             |  |
|----------------------|------------------|----------------------|-------------|--|
| Setup                | Options          | Auto Source          | Off         |  |
|                      |                  |                      | On          |  |
|                      |                  | High Altitude        | Off         |  |
|                      |                  |                      | On          |  |
|                      |                  | Keypad Lock          | Off         |  |
|                      |                  |                      | On          |  |
|                      |                  | Splash Screen        | Default     |  |
|                      |                  |                      | User        |  |
|                      |                  | Baud Rate            | 115200      |  |
|                      | 9600             |                      |             |  |
| Reset                | Reset to Default |                      |             |  |
| Network <sup>5</sup> | LAN              | Network Status       |             |  |
|                      |                  | MAC Address          |             |  |
|                      |                  | DHCP                 | Off         |  |
|                      |                  |                      | On          |  |
|                      |                  | IP Address           | xxx.xxx.xxx |  |
|                      |                  | Subnet Mask          | xxx.xxx.xxx |  |
|                      |                  | Gateway              | xxx.xxx.xxx |  |
|                      |                  | DNS                  | xxx.xxx.xxx |  |
|                      |                  | Reset                |             |  |
|                      | Control          | Crestron             | Off         |  |
|                      |                  |                      | On          |  |
|                      |                  | Extron               | Off         |  |
|                      |                  |                      | On          |  |
|                      |                  | PJ Link              | Off         |  |
|                      |                  |                      | On          |  |
|                      |                  | AMX Device Discovery | Off         |  |
|                      |                  |                      | On          |  |
|                      |                  | Telnet               | Off         |  |
|                      |                  |                      | On          |  |
|                      |                  | HTTP                 | Off         |  |
| On                   |                  |                      |             |  |

<sup>5</sup> – For LSD400HD-ST only.

| Main Menu   | Sub-menu           | Menu Option      |  |
|-------------|--------------------|------------------|--|
| Information | Serial Number      |                  |  |
|             | Source             |                  |  |
|             | Resolution         |                  |  |
|             | Refresh Rate       |                  |  |
|             | Color Mode         |                  |  |
|             | Light Source Hours |                  |  |
|             | Light Source Mode  |                  |  |
|             | FW Version         | System           |  |
|             |                    | LAN <sup>6</sup> |  |
|             |                    | MCU              |  |

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6 – For LSD400HD-ST only.

# Supported Resolutions and Timings

## HDMI 1 | HDMI 2

### PC Signal

| Signal       | Resolution  | Refresh Rate       |                              |
|--------------|-------------|--------------------|------------------------------|
|              |             | LSD400HD-ST        | LSD400W<br>LSD400WE<br>T400W |
| VGA          | 640 x 480   | 60, 67, 72, 75 Hz  | 60, 72, 75 Hz                |
|              | 720 x 400   | 70 Hz              | 70 Hz                        |
| SVGA         | 800 x 600   | 56, 60, 72, 75 Hz  | 56, 60, 72, 75 Hz            |
|              | 832 x 624   | 75 Hz              | 75 Hz                        |
| XGA          | 1024 x 768  | 60, 70, 75, 120 Hz | 60, 70, 75 Hz                |
|              | 1152 x 864  | 75 Hz              | N/A                          |
| PowerBook G4 | 1152 x 870  | 75 Hz              | 75 Hz                        |
| WXGA         | 1280 x 720  | 60,120 Hz          | 60, 120 Hz                   |
|              | 1280 x 800  | 60 Hz              | 60 Hz                        |
|              | 1440 x 900  | 60 Hz              | 60 Hz                        |
| QuadVGA      | 1280 x 960  | 60 Hz              | 60 Hz                        |
| SXGA         | 1280 x 1024 | 60,75 Hz           | 60, 75 Hz                    |
|              | 1400 x 1050 | 60 Hz              | N/A                          |
| UXGA         | 1600 x 1200 | 60 Hz              | N/A                          |
| WSXGA+       | 1680 x 1050 | 60 Hz              | 60 Hz                        |
|              | 1920 x 1080 | 60 Hz              | 60 Hz                        |

## Video Signal

| Signal       | Resolution  | Refresh Rate                  |                              |
|--------------|-------------|-------------------------------|------------------------------|
|              |             | LSD400HD-ST                   | LSD400W<br>LSD400WE<br>T400W |
| SDTV (480i)  | 720 x 480   | 60 Hz                         | 60 Hz                        |
| SDTV (480p)  | 720 x 480   | 60 Hz                         | 60 Hz                        |
| SDTV (576i)  | 720 x 576   | 50 Hz                         | 50 Hz                        |
| SDTV (576i)  | 720 x 576   | 50 Hz                         | 50 Hz                        |
| HDTV (720p)  | 1280 x 720  | 50, 60 Hz                     | 50, 60 Hz                    |
| HDTV (1080i) | 1920 x 1080 | 50, 60 Hz                     | 50, 60 Hz                    |
| HDTV (1080p) | 1920 x 1080 | 24, 25, 30, 50 ,60,<br>120 Hz | 24, 50, 60 Hz                |
| UHD (2160p)  | 3840 x 2160 | 24, 25, 30, 50 ,60 Hz         | N/A                          |
|              | 4096 x 2160 | 24, 25, 30, 50 ,60 Hz         | N/A                          |

## 3D

| Signal                | Resolution  | Refresh Rate |
|-----------------------|-------------|--------------|
| <b>Frame Packing</b>  |             |              |
| 720p                  | 1280 X 720  | 50, 60 Hz    |
| 1080p                 | 1920 X 1080 | 24 Hz        |
| <b>Side-by-Side</b>   |             |              |
| 1080i                 | 1920 x 1080 | 50, 60 Hz    |
| <b>Top-and-Bottom</b> |             |              |
| 720p                  | 1280 x 720  | 50, 60 Hz    |
| 1080p                 | 1920 x 1080 | 24 Hz        |

### Note:

- 1080i @ 25 Hz and 720p @ 50 Hz will run in 100 Hz; other 3D timing will run in 120 Hz.
- 1080p @24 Hz will run in 144 Hz (XGA, WXGA, 1080p)/96 Hz (WUXGA).
- If the input frame rate is 48 Hz or greater, the output frame rate is set to twice the input frame rate (FRC = 2X mode).
- If the 3D input frame rate is 25 Hz or greater, the output frame rate is set to four times the input frame rate (FRC = 4X mode).
- If the 3D input frame rate is 24 Hz (includes 23.9 Hz), the output frame rate is set to six times the input frame rate (FRC = 6X mode).

# Troubleshooting

## Projector does not turn on

| Troubleshooting Checks                         | Yes/No | Possible Solutions   |
|--|--------|--|
| Is the Power Indicator lit?                    | Yes    | Turn the projector off, then turn it back on.  |
|  | No     | Check the power connection between the projector and the power outlet.   |
| Is the power cord plugged into a power outlet? | Yes    | Try another Power outlet or use some other electrical device to confirm the same power outlet is working.              |
|  | No     | Plug the power cord into a power outlet and press the <b>Power</b> button on the projector's keypad or remote control. |

## No image appears

| Troubleshooting Checks                              | Yes/No | Possible Solutions   |
|---|--------|--|
| Is your PC/video device turned on or in sleep mode? | Yes    | Check the cable connection between your PC/video device and the projector.   |
|   | No     | Turn your PC/video device on or wake it up from sleep mode. If in any doubts, consult your PC/video device's documentation.  |
| Is the image input selected correctly?              | Yes    | Turn the projector off, then turn it back on.  |
|   | No     | Select the correct input source.<br>If multiple devices are connected, manually adjust the input source by pressing the Source Input button on the projector's keypad or remote control. |

## Image is flipped upside down or mirrored left to right

| Troubleshooting Checks                   | Yes/No | Possible Solutions                            |
|--|--------|---|
| Is the projector hung from the ceiling?  | Yes    | Check the <b>Ceiling-Top/Rear-Top</b> option. |
|  | No     | Turn the projector off, then turn it back on. |
| Is the projector placed on a desk/floor? | Yes    | Check the <b>Front/Rear</b> option.           |
|  | No     | Turn the projector off, then turn it back on. |

## Image is blurred

| Troubleshooting Checks | Yes/No | Possible Solutions   |
|------------------------|--------|--|
| Is the lens dirty?     | Yes    | Follow the procedure in the Maintenance section to clean the lens. |
|                        | No     | Adjust the <b>Focus Ring</b> until the image is clear.             |

## Image is not displayed correctly

| Troubleshooting Checks                              | Yes/No | Possible Solutions   |
|---|--------|--|
| Is the image cut off, or not fitting on the screen? | Yes    | Press the <b>Zoom In/Zoom Out</b> button on the remote control to return to the original image size.<br><br>If the image is still not displayed correctly, reset the <b>Image Settings</b> . |
|   | No     | Reset the <b>Image Settings</b> .  |

## Remote control does not work

| Troubleshooting Checks  | Yes/No | Possible Solutions  |
|---|--------|---|
| Are there any obstacles between the remote control and projector? | Yes    | Remove the obstacle(s).   |
|   | No     | Aim the remote control at the projector's IR receiver within the effective distance and angles when performing an operation.<br><br>Related sections:<br><ul style="list-style-type: none"> <li>"Receiver Range"</li> </ul> |
| Are the batteries installed correctly?                            | Yes    | If the remote control still does not work, try another set of new batteries to confirm the current batteries have power.  |
|   | No     | Install the batteries again.<br><br>Related sections:<br><ul style="list-style-type: none"> <li>"Installing the Batteries"</li> </ul>   |




## Important

If a problem is still not solved or not listed here, follow the steps below to restart your projector.

1. Press the **Power** button on the projector's keypad or remote control to turn it off.
2. Unplug the power cord from the power outlet and wait for at least five minutes.
3. Plug the power cord back in.
4. Press the **Power** button to turn on the projector.

If normal operation does not resume after the projector restarts, contact your reseller or service center for assistance.

## LED Indicators

| Status and Description              |                            |  |  |  |
|-------------------------------------|---|--|---|---|
|                                     | Red   | Blue   | Red   | Red   |
| Standby State<br>(Power Cord Input) | Steady  |  |   |   |
| Power On<br>(Warming)               |   | Flashing<br>(0.5 sec.<br>off/0.5 sec.<br>on) |   |   |
| Power On and Lamp<br>Lighting       |   | Steady                                       |   |   |
| Power Off<br>(Cooling)              | Flashing<br>(0.5 sec.<br>off/0.5 sec.<br>on)<br><br>Back to<br>Steady after<br>the cooling<br>fan turns off |  |   |   |
| Error<br>(Lamp Failure)             | Flashing  |  |   | Steady  |
| Error<br>(Fan Failure)              | Flashing  |  | Flashing  |   |
| Error<br>(Overheat)                 | Flashing  |  | Steady  |   |

**Note:** If normal operation does not resume, contact your reseller or service center for assistance.



# Maintenance

## General Precautions

- Before performing any maintenance, turn off the projector and unplug the power cord from the outlet.
- Do not spray or pour liquid directly onto the projector.
- Handle the projector with care, as scratches may be more visible on dark-colored models.

## Cleaning the Lens

- Use an air blower to remove dust.
- Use lens-cleaning paper or a soft, moist cloth with lens cleaner to gently wipe away smudges from the lenses.

**Important:** Do not use abrasive materials or glass cleaner to clean the lens.

## Cleaning the Case

- Clean with a soft, dry cloth.
- If the case is still not clean, apply a small amount of non-ammonia, non-alcohol based, mild non-abrasive detergent onto a clean, soft, lint-free cloth; then wipe the surface.

**Important:** Do not use wax, alcohol, benzene, thinner, or other chemical detergents for cleaning.

## Storing the Projector

If the projector will not be used for an extended period of time, observe the following:

- Retract the adjustable foot completely.
- Remove the batteries from the remote control.
- Pack the projector in its original packaging.
- Store the projector in a location that falls within the projector's storage conditions.

## Disclaimer

- ViewSonic® does not recommend the use of any ammonia or alcohol-based cleaners on the lens or case. Some chemical cleaners have been reported to damage the lens and/or case of the projector.
- ViewSonic® will not be liable for damage resulting from use of any ammonia or alcohol-based cleaners.

# Regulatory and Service Information

## Compliance Information

This section addresses all connected requirements and statements regarding regulations. Confirmed corresponding applications shall refer to nameplate labels and relevant markings on the unit.

### FCC Compliance Statement

This device complies with part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**Warning:** You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

### Industry Canada Statement

This Class B digital apparatus complies with Canadian ICES-003.

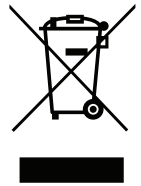
Cet appareil numérique de classe B est conforme à la norme NMB-003 du Canada.  
CAN ICES (B)/NMB (B)

## CE Conformity for European Countries

**C** **€** The device complies with the EMC Directive 2014/30/EU and Low Voltage Directive 2014/35/EU. Ecodesign Directive 2009/125/EC.

### **The following information is only for EU-member states:**

The mark shown to the right is in compliance with the Waste Electrical and Electronic Equipment Directive 2012/19/EU (WEEE). The mark indicates the requirement NOT to dispose of the equipment as unsorted municipal waste, but use the return and collection systems according to local law.



## Declaration of RoHS2 Compliance

This product has been designed and manufactured in compliance with Directive 2011/65/EU of the European Parliament and the Council on restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS2 Directive) and is deemed to comply with the maximum concentration values issued by the European Technical Adaptation Committee (TAC) as shown below:

| Substance                               | Proposed Maximum Concentration | Actual Concentration |
|---|--------------------------------|----------------------|
| Lead (Pb)                               | 0.1%                           | < 0.1%               |
| Mercury (Hg)                            | 0.1%                           | < 0.1%               |
| Cadmium (Cd)                            | 0.01%                          | < 0.01%              |
| Hexavalent Chromium (Cr6 <sup>+</sup> ) | 0.1%                           | < 0.1%               |
| Polybrominated biphenyls (PBB)          | 0.1%                           | < 0.1%               |
| Polybrominated diphenyl ethers (PBDE)   | 0.1%                           | < 0.1%               |
| Bis (2-ethylhexyl) phthalate (DEHP)     | 0.1%                           | < 0.1%               |
| Butyl benzyl phthalate (BBP)            | 0.1%                           | < 0.1%               |
| Dibutyl phthalate (DBP)                 | 0.1%                           | < 0.1%               |
| Diisobutyl phthalate (DIBP)             | 0.1%                           | < 0.1%               |

**Certain components of products as stated above are exempted under the Annex III of the RoHS2 Directives as noted below. Examples of exempted components are:**

- Mercury in cold cathode fluorescent lamps and external electrode fluorescent lamps (CCFL and EEFL) for special purposes not exceeding (per lamp):
  - » Short length (500 mm): maximum 3.5 mg per lamp.
  - » Medium length (> 500 mm and 1,500 mm): maximum 5 mg per lamp.
  - » Long length (> 1,500 mm): maximum 13 mg per lamp.
- Lead in glass of cathode ray tubes.
- Lead in glass of fluorescent tubes not exceeding 0.2% by weight.
- Lead as an alloying element in aluminum containing up to 0.4% lead by weight.
- Copper alloy containing up to 4% lead by weight.
- Lead in high melting temperature type solders (i.e. lead-based alloys containing 85% by weight or more lead).
- Electrical and electronic components containing lead in a glass or ceramic other than dielectric ceramic in capacitors, e.g. piezoelectronic devices, or in a glass or ceramic matrix compound.

## Indian Restriction of Hazardous Substances

Restriction on Hazardous Substances statement (India). This product complies with the “India E-waste Rule 2011” and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for the exemptions set in Schedule 2 of the Rule.

## Product Disposal at End of Product Life

ViewSonic® respects the environment and is committed to working and living green. Thank you for being part of Smarter, Greener Computing. Please visit the ViewSonic® website to learn more.

### USA & Canada:

<https://www.viewsonic.com/us/go-green-with-viewsonic>

### Europe:

<https://www.viewsonic.com/eu/environmental-social-governance/recycle>

### Taiwan:

<https://recycle.moenv.gov.tw/>

**For EU users, please contact us for any safety/accident issue experienced with this product:**

ViewSonic Europe Limited



Haaksbergweg 75  
1101 BR Amsterdam  
Netherlands



+31 (0) 650608655



[EPREL@viewsoniceurope.com](mailto:EPREL@viewsoniceurope.com)



<https://www.viewsonic.com/eu/>

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As an ENERGY STAR® partner, ViewSonic® Corporation has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

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## Customer Service

For technical support or product service, see the table below or contact your reseller.

**Note:** You will need the product's serial number.

| Country/ Region                  | Website  | Country/ Region          | Website  |
|----------------------------------|--|--------------------------|--|
| <b>Asia Pacific &amp; Africa</b> |  |                          |  |
| Australia                        | <a href="http://www.viewsonic.com/au/">www.viewsonic.com/au/</a>       | Bangladesh               | <a href="http://www.viewsonic.com/bd/">www.viewsonic.com/bd/</a> |
| 中国 (China)                       | <a href="http://www.viewsonic.com.cn">www.viewsonic.com.cn</a>         | 香港 (繁體中文)                | <a href="http://www.viewsonic.com/hk/">www.viewsonic.com/hk/</a> |
| Hong Kong (English)              | <a href="http://www.viewsonic.com/hk-en/">www.viewsonic.com/hk-en/</a> | India                    | <a href="http://www.viewsonic.com/in/">www.viewsonic.com/in/</a> |
| Indonesia                        | <a href="http://www.viewsonic.com/id/">www.viewsonic.com/id/</a>       | Israel                   | <a href="http://www.viewsonic.com/il/">www.viewsonic.com/il/</a> |
| 日本 (Japan)                       | <a href="http://www.viewsonic.com/jp/">www.viewsonic.com/jp/</a>       | Korea                    | <a href="http://www.viewsonic.com/kr/">www.viewsonic.com/kr/</a> |
| Malaysia                         | <a href="http://www.viewsonic.com/my/">www.viewsonic.com/my/</a>       | Middle East              | <a href="http://www.viewsonic.com/me/">www.viewsonic.com/me/</a> |
| Myanmar                          | <a href="http://www.viewsonic.com/mm/">www.viewsonic.com/mm/</a>       | Nepal                    | <a href="http://www.viewsonic.com/np/">www.viewsonic.com/np/</a> |
| New Zealand                      | <a href="http://www.viewsonic.com/nz/">www.viewsonic.com/nz/</a>       | Pakistan                 | <a href="http://www.viewsonic.com/pk/">www.viewsonic.com/pk/</a> |
| Philippines                      | <a href="http://www.viewsonic.com/ph/">www.viewsonic.com/ph/</a>       | Singapore                | <a href="http://www.viewsonic.com/sg/">www.viewsonic.com/sg/</a> |
| 臺灣 (Taiwan)                      | <a href="http://www.viewsonic.com/tw/">www.viewsonic.com/tw/</a>       | ประเทศไทย                | <a href="http://www.viewsonic.com/th/">www.viewsonic.com/th/</a> |
| Việt Nam                         | <a href="http://www.viewsonic.com/vn/">www.viewsonic.com/vn/</a>       | South Africa & Mauritius | <a href="http://www.viewsonic.com/za/">www.viewsonic.com/za/</a> |
| <b>Americas</b>                  |  |                          |  |
| United States                    | <a href="http://www.viewsonic.com/us">www.viewsonic.com/us</a>         | Canada                   | <a href="http://www.viewsonic.com/us">www.viewsonic.com/us</a>   |
| Latin America                    | <a href="http://www.viewsonic.com/la">www.viewsonic.com/la</a>         |                          |  |
| <b>Europe</b>                    |  |                          |  |
| Europe                           | <a href="http://www.viewsonic.com/eu/">www.viewsonic.com/eu/</a>       | France                   | <a href="http://www.viewsonic.com/fr/">www.viewsonic.com/fr/</a> |
| Deutschland                      | <a href="http://www.viewsonic.com/de/">www.viewsonic.com/de/</a>       | Қазақстан                | <a href="http://www.viewsonic.com/kz/">www.viewsonic.com/kz/</a> |
| Россия                           | <a href="http://www.viewsonic.com/ru/">www.viewsonic.com/ru/</a>       | España                   | <a href="http://www.viewsonic.com/es/">www.viewsonic.com/es/</a> |
| Türkiye                          | <a href="http://www.viewsonic.com/tr/">www.viewsonic.com/tr/</a>       | Україна                  | <a href="http://www.viewsonic.com/ua/">www.viewsonic.com/ua/</a> |
| United Kingdom                   | <a href="http://www.viewsonic.com/uk/">www.viewsonic.com/uk/</a>       |                          |  |

## **Limited Warranty**

### **ViewSonic® Projector**

#### **What the warranty covers:**

ViewSonic® warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic® will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

#### **Limited Three (3) year General Warranty:**

Subject to the more limited one (1) year warranty set out below, North and South America: Three (3) years warranty for all parts excluding the lamp, three (3) years for labor, and one (1) year for the original lamp from the date of the first consumer purchase.

Other regions or countries: Please check with your local dealer or local ViewSonic® office for the warranty information.

#### **Limited One (1) year Heavy Usage Warranty:**

Under heavy usage settings, where a projector's use includes more than fourteen (14) hours average daily usage, North and South America: One (1) year warranty for all parts excluding the lamp, one (1) year for labor, and ninety (90) days for the original lamp from the date of the first consumer purchase; Europe: One (1) year warranty for all parts excluding the lamp, one (1) year for labor, and ninety (90) days for the original lamp from the date of the first consumer purchase. Other regions or countries: Please check with your local dealer or local ViewSonic® office for the warranty information. Lamp warranty subject to terms and conditions, verification and approval. Applies to manufacturer's installed lamp only. All accessory lamps purchased separately are warranted for 90 days.

#### **Who the warranty protects:**

This warranty is valid only for the first consumer purchaser.



## **What the warranty does not cover:**

- 1.** Any product on which the serial number has been defaced, modified, or removed.
- 2.** Damage, deterioration, or malfunction resulting from:
  - » Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
  - » Operation outside of product specifications.
  - » Operation of the product for other than the normal intended use or not under normal conditions.
  - » Repair or attempted repair by anyone not authorized by ViewSonic®.
  - » Any damage of the product due to shipment.
  - » Removal or installation of the product.
  - » Causes external to the product, such as electric power fluctuations or failure.
  - » Use of supplies or parts not meeting Viewsonic's specifications.
  - » Normal wear and tear.
  - » Any other cause which does not relate to a product defect.
- 3.** Removal, installation, and set-up service charges.

## **How to get service:**

- 1.** For information about receiving service under warranty, contact ViewSonic® Customer Support (Please refer to the "Customer Support" page). You will need to provide your product's serial number.
- 2.** To obtain warranted service, you will be required to provide: (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
- 3.** Take or ship the product, freight prepaid, in the original container to an authorized ViewSonic® service center or ViewSonic®.
- 4.** For additional information or the name of the nearest ViewSonic® service center, contact ViewSonic®.

## **Limitation of implied warranties:**

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

**Exclusion of damages:**

ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic® shall not be liable for:

1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
2. Any other damages, whether incidental, consequential or otherwise.
3. Any claim against the customer by any other party.

**Effect of state law:**

This warranty gives you specific legal rights, and you may also have other rights which vary from local authority. Some local governments do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

**Sales outside the U.S.A. and Canada:**

For warranty information and service on ViewSonic® products sold outside of the U.S.A. and Canada, contact ViewSonic® or your local ViewSonic® dealer.

The warranty period for this product in mainland China (Hong Kong, Macao, and Taiwan Excluded) is subject to the terms and conditions of the Maintenance Guarantee Card.

For users in Europe and Russia, full details of warranty provided can be found at: <http://www.viewsonic.com/eu/> under "Support/Warranty Information".

## **Mexico Limited Warranty**

### **ViewSonic® Projector**

#### **What the warranty covers:**

ViewSonic® warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic® will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components & accessories.

#### **How long the warranty is effective:**

3 years for all parts excluding the lamp, 3 years for labor, 1 year for the original lamp from the date of the first consumer purchase.

Lamp warranty subject to terms and conditions, verification and approval. Applies to manufacturer's installed lamp only.

All accessory lamps purchased separately are warranted for 90 days.

#### **Who the warranty protects:**

This warranty is valid only for the first consumer purchaser.

#### **What the warranty excludes and does not cover:**

1. Any product on which the serial number has been defaced, modified or removed.
2. Damage, deterioration, or malfunction resulting from:
  - » Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, unauthorized attempted repair, or failure to follow instructions supplied with the product.
  - » Any damage of the product due to shipment.
  - » Causes external to the product, such as electrical power fluctuations or failure.
  - » Use of supplies or parts not meeting ViewSonic®'s specifications.
  - » Normal wear and tear.
  - » Any other cause which does not relate to a product defect.
3. Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.
4. Removal, installation, insurance, and set-up service charges.

## How to get service:

For information about receiving service under warranty, contact ViewSonic® Customer Support (Please refer to the attached “Customer Service” page). You will need to provide your product’s serial number, so please record the product information in the space provided below on your purchase for your future use. Please retain your receipt of proof of purchase to support your warranty claim.

### For Your Records

Product Name: \_\_\_\_\_ Model Number: \_\_\_\_\_  
Document Number: \_\_\_\_\_ Serial Number: \_\_\_\_\_  
Purchase Date: \_\_\_\_\_ Extended Warranty Purchase? \_\_\_\_\_ (Y/N)  
If so, what date does warranty expire? \_\_\_\_\_

1. To obtain warranty service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
2. Take or ship the product, in the original container packaging, to an authorized ViewSonic® service center.
3. Round trip transportation costs for in-warranty products will be paid by ViewSonic®.

### Limitation of implied warranties:

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

### Exclusion of damages:

ViewSonic®’s liability is limited to the cost of repair or replacement of the product. ViewSonic® shall not be liable for:

1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
2. Any other damages, whether incidental, consequential or otherwise.
3. Any claim against the customer by any other party.
4. Repair or attempted repair by anyone not authorized by ViewSonic®.

|   |   |
|---|---|
| Contact Information for Sales & Authorized Service (Centro Autorizado de Servicio) within Mexico:   |   |
| <b>Name, address, of manufacturer and importers:</b><br>México, Av. de la Palma #8 Piso 2 Despacho 203, Corporativo Interpalmas,<br>Col. San Fernando Huixquilucan, Estado de México<br>Tel: (55) 3605-1099 <a href="http://www.viewsonic.com/la/soporte/index.htm">http://www.viewsonic.com/la/soporte/index.htm</a> |   |
| NÚMERO GRATIS DE ASISTENCIA TÉCNICA PARA TODO MÉXICO: 001.866.823.2004  |   |
| <b>Hermosillo:</b><br>Distribuciones y Servicios Computacionales SA de CV.<br>Calle Juárez 284 local 2<br>Col. Bugambillas C.P: 83140<br>Tel: 01-66-22-14-9005<br>E-Mail: <a href="mailto:disc2@hmo.megared.net.mx">disc2@hmo.megared.net.mx</a>  | <b>Villahermosa:</b><br>Compumantenimientos Garantizados, S.A. de C.V.<br>AV. GREGORIO MENDEZ #1504<br>COL, FLORIDA C.P. 86040<br>Tel: 01 (993) 3 52 00 47 / 3522074 / 3 52 20 09<br>E-Mail: <a href="mailto:compumantenimientos@prodigy.net.mx">compumantenimientos@prodigy.net.mx</a> |
| <b>Puebla, Pue. (Matriz):</b><br>RENTA Y DATOS, S.A. DE C.V. Domicilio:<br>29 SUR 721 COL. LA PAZ<br>72160 PUEBLA, PUE.<br>Tel: 01(52).222.891.55.77 CON 10 LINEAS<br>E-Mail: <a href="mailto:datos@puebla.megared.net.mx">datos@puebla.megared.net.mx</a>  | <b>Veracruz, Ver.:</b><br>CONEXION Y DESARROLLO, S.A DE C.V. Av.<br>Americas # 419<br>ENTRE PINZÓN Y ALVARADO<br>Fracc. Reforma C.P. 91919<br>Tel: 01-22-91-00-31-67<br>E-Mail: <a href="mailto:gacosta@qplus.com.mx">gacosta@qplus.com.mx</a>  |
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| <b>Distrito Federal:</b><br>QPLUS, S.A. de C.V.<br>Av. Coyoacán 931<br>Col. Del Valle 03100, México, D.F.<br>Tel: 01(52)55-50-00-27-35<br>E-Mail : <a href="mailto:gacosta@qplus.com.mx">gacosta@qplus.com.mx</a>   | <b>Guadalajara, Jal.:</b><br>SERVICRECE, S.A. de C.V.<br>Av. Niños Héroes # 2281<br>Col. Arcos Sur, Sector Juárez<br>44170, Guadalajara, Jalisco<br>Tel: 01(52)33-36-15-15-43<br>E-Mail: <a href="mailto:mmiranda@servicrece.com">mmiranda@servicrece.com</a>                           |
| <b>Guerrero Acapulco:</b><br>GS Computación (Grupo Sesicomp)<br>Progreso #6-A, Colo Centro<br>39300 Acapulco, Guerrero<br>Tel: 744-48-32627   | <b>Monterrey:</b><br>Global Product Services<br>Mar Caribe # 1987, Esquina con Golfo Pérsico<br>Fracc. Bernardo Reyes, CP 64280<br>Monterrey N.L. México<br>Tel: 8129-5103<br>E-Mail: <a href="mailto:aydeem@gps1.com.mx">aydeem@gps1.com.mx</a>  |
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**ViewSonic®**