

Solution:
HPE compute

Industry:
Hospitality

Country:
United States

Future-proofing business through simplified server management

“I can talk infrastructure all day, but the endgame is an outstanding guest experience at our 6,000 hotels. After all, if you can’t delight a traveler, you have to go back to the drawing board. HPE GreenLake for Compute Ops Management has given us streamlined operations behind the scenes and a best-in-class front desk experience. Let’s face it, the faster guests check-in, the sooner they can start enjoying their stay and the many amenities our hotels offer.”

– **Roger Hilton**, Technical Advisor of Global Deployment, Infrastructure, & Integration, InterContinental Hotels Group

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HOTELS & RESORTS

IHG Hotels & Resorts operates 17 hotel groups at 6,000 locations, with each group and location having a unique IT setup. Constant firmware and software updates crippled the company’s backbone, and the team turned to a solution that helped them unify, simplify, and secure compute lifecycle management. This dramatically reduced the time to perform updates and network bandwidth, resulting in a faster, smoother guest experience.

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Objectives

- Stay up to date on updates
- Better predict hardware failures
- Reduce network lag

Requirements

- Predictive network analytics
- Simplified workflow
- Centralized management

Solution

- HPE GreenLake for Compute Ops Management

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Outcomes

- Ability to update equipment without crippling network
- Prevent hardware and software issues before they arise
- Enhanced monitoring capabilities and real-time troubleshooting

Additional resources

- [Blogs](#)