

HP 23.8 inch All-in-One 24-cr0062na PC

Consciously designed thinking about the planet

This slim, HP 23.8" All-in-One Desktop PC empowers you to do more while using less. Responsibly manufactured using post-consumer recycled and ocean-bound plastics¹ and is EPEAT[®] Gold Registered and ENERGY STAR[®] Certified². With a powerful processor, upgraded memory and enhanced multitasking features, there's no compromise for heightened performance.



*Product image may differ from actual product



Designed to reduce environmental impact
World's first PC with recycled coffee grounds³, and contains post-consumer recycled and ocean-bound plastics¹.



Built to keep you connected to your crew
Made for true collaboration with a tiltable, pop-up privacy camera⁴, dual mics, and advanced noise-reduction.



Ready to take on the day, every day
Face the day with a dependable Intel[®] Processor⁵, ample storage, fast connections, and plenty of memory.

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Featuring

Get a fresh perspective

From a rejuvenated Start menu, to new ways to connect to your favorite people, news, games, and content—Windows 11 is the place to think, express, and create in a natural way.⁶

Intel® Core™ processor

Get the performance and graphics you need with an Intel® processor at the affordability you want to connect, learn, and play anywhere.⁷

Intel® UHD Graphics

Smoothly stream 4K content and play your favorite games in 720p, without the need for a dedicated graphics card. With excellent Intel® UHD graphics performance, you'll see the difference in everything you do.⁸

FHD IPS display

Enjoy crystal-clear images from any angle. With 178° wide-viewing angles and a vibrant 1920 x 1080 resolution, you'll always have a great view of your favorite content.⁹

Anti-glare panel

Enjoy the sun and your favorite content with this anti-glare panel. Non-reflective and low gloss means you'll get less glare while you're outside.

Flicker-free

Using DC Dimming technology that controls brightness by adjusting direct current rather than cycling the backlight, we can eliminate screen flickering for more comfortable viewing.¹⁰

Design contains recycled metals and post-consumer recycled plastics

Built for a better tomorrow. Designed using recycled metals and post-consumer recycled plastics to reduce environmental impact and promote super energy efficiency.¹¹

Unlock the value of your HP purchase

myHP provides a simple setup and registration and helps you to customize, optimize, and secure your device with tips and tricks and easy-to-access settings.

Try PC Game Pass for free with your new HP device

Play hundreds of high-quality PC games with your new HP device and 3 free months of PC Game Pass – including EA play. With new games added all the time, there's always something new to play.¹²

ENERGY STAR® certified

Save energy and money with ENERGY STAR®, certified by the EPA so you will use less energy and save money where it counts most.¹³

PCIe NVMe™ M.2 SSD storage

Boot up in seconds with lightning fast speed with up to 512 GB PCIe NVMe™ M.2 SSD storage.

DDR4 RAM

Designed to run more efficiently and more reliably at faster speeds, DDR4 is the future of RAM. With its higher bandwidth, everything from multi-tasking to playing games gets a performance boost.

HP True Vision FHD IR camera

Log in safely through Windows Hello with the infrared sensor. With an 88-degree, wide-angle field of view, you can video chat with your entire family or group of friends in stunning detail.⁴

Effortlessly connected

Enjoy faster speeds, improved performance and greater capacity with Wi-Fi 6 and Bluetooth® 5.3 wireless card.¹⁴

Dual speakers

Pump up the volume to your favorite music, movie or game with dual-stereo speakers.

USB Type-A 5Gbps signaling data rate

Plug in your external storage with this USB Type-A port, featuring 5Gbps signaling data rate.¹⁵

Full-sized keyboard

The full-sized keyboard allows you to work anywhere, with 1.5mm key travel for typing comfort and total productivity.

Recommended accessories and services (not included)



HP Travel USB-C Multi Port Hub
1C1Y5AA



HP 430 Multi-Device Wireless Mouse
3B4Q2AA



HP 650 Wireless Keyboard and Mouse Combo
4R013AA



3-year pickup and return
U4812E



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Specifications



Performance

Operating system
Windows 11 Home

Processor
Intel® Core™ i3-N300 (up to 3.8 GHz with Intel® Turbo Boost Technology, 6 MB L3 cache, 8 cores, 8 threads)^{6,7}
Processor family: Intel® Core™ N-series processor

Memory
8 GB DDR4-3200 MT/s (1 x 8 GB)
Transfer rates up to 3200 MT/s.
Memory slots: 1 SODIMM

Storage
512 GB PCIe® NVMe™ M.2 SSD
25 GB Dropbox storage for 12 months¹

Graphics
Integrated: Intel® UHD Graphics;

Audio
Dual 2 W speakers

Display
60.5 cm (23.8") diagonal, FHD (1920 x 1080), IPS, three-sided micro-edge, anti-glare, 250 nits, 99% sRGB^{15,21}

Screen-to-body ratio
98.16%⁴
89.39%⁵

Power
65 W Smart AC power adapter;

Connectivity

Network interface
Integrated 10/100/1000 GbE LAN

Wireless connectivity
Realtek Wi-Fi 6 (1x1) and Bluetooth® 5.3 wireless card ^{13,16}

Ports
Rear:
1 USB Type-C® 5Gbps signaling rate; 2 USB Type-A 5Gbps signaling rate; 2 USB 2.0 Type-A; 1 headphone/microphone combo; 1 RJ-45

Video connectors
1 HDMI-out 1.4

Expansion slots
2 M.2 (1 for SSD, 1 for WLAN)

Webcam
HP True Vision 1080p FHD IR tilt privacy camera with temporal noise reduction and integrated dual array digital microphones

Sustainability

Energy star certified
ENERGY STAR® certified

Sustainable impact specifications
40% post-consumer recycled plastic; Ocean-bound plastic; 10% recycled metal^{39,40,41}

Design

Product color
Shell white
Textured finish, entry stand

Software

HP apps
HP Connection Optimizer; HP Support Assistant; OMEN Gaming Hub; HP Enhanced Lighting; myHP

Software
ExpressVPN (30 day free trial); LastPass Premium (30 day free trial)¹⁷; 1 month trial for new Microsoft 365 customers²⁴

Service & support
McAfee Online Protection 30-day trial; 1-month Adobe free trial offer; PC Game Pass 3-month trial ^{2,25}

Additional information

Part Number
P/N: BM5L6EA #ABU
UPC/EAN code: 199251269707

Weight
5.27 kg;
Packed: 5.27 kg

Dimensions
54.05 x 18.62 x 40.9 cm;
Packed: 64 x 17.5 x 46 cm

Manufacturer Warranty
1 year (1/1/0) limited warranty includes 1 year of parts and labor. No on-site repair. Terms and conditions vary by country. Certain restrictions and exclusions apply.

Keyboard
HP 125 USB White Wired Keyboard
HP 125 USB White Wired Mouse



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Footnotes

Messaging Footnotes

¹ With 40% post-consumer recycled plastic. Percentage of post-consumer recycled plastic, and ocean-bound plastic varies by product.

² Based on U.S. EPEAT® registration according to IEEE 1680.1-2018 EPEAT®. EPEAT® status varies by country. Visit www.epeat.net for more information.

³ HP internal analysis based on all PCs in the market as of November 2022. Recycled coffee grounds are used as speckles in the finish of the PC.

⁴ Features may require software or other 3rd party applications to provide the described functionality.

⁵ Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering is not a measurement of higher performance.

⁶ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.

⁷ Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering is not a measurement of higher performance. Intel and Core are trademarks of Intel Corporation in the U.S. and other countries.

⁸ High-definition (HD) content required to view HD images. Graphics output may be limited based on the maximum resolution of the display. 4K content required to view full 4K images.

⁹ Full high-definition (FHD) content is required to view FHD images.

¹⁰ The flicker-free capability eliminates screen flickering through integrating DC-dimming LED backlights.

¹¹ Laptops manufactured with recycled ocean-bound plastic material in product speaker enclosures, recycled aluminum material in product cover and post-consumer recycled plastic in keycaps. Percentage of material contained in each component varies by product.

¹² PC Game Pass: Subscription continues automatically at regular monthly price unless cancelled. Subject to xbox.com/subscriptionterms. Terms and exclusions apply. Game catalog varies over time, by region, and by device. All rights reserved. Xbox.com/pcgamepass, ea.com/ea-play/terms. Three month trial for devices purchased after October 2024. Microsoft account required. Offers available in select regions only. Credit card required. After promotional period, subscription automatically continues at the then-current regular price (subject to change), unless cancelled, plus applicable taxes. For cancellation details, see xbox.com/cancel. For complete details see terms and conditions <https://www.xbox.com/en-US/xbox-game-pass?msocid=3f8c879b624a6bb10ac4924e63d86a01>

¹³ ENERGY STAR and the ENERGY STAR logo are registered trademarks of the U.S. Environmental Protection Agency.

¹⁴ Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 is backwards compatible with prior 802.11 specs. Wi-Fi 6 is designed to support gigabit data rate when transferring files between two devices connected to the same router. Requires a wireless router, sold separately, that supports 80MHz and higher channels. Wi-Fi 6 (802.11ax) is not supported in Belarus where Wi-Fi settings will be optimized to local regulatory requirements (802.11ac). Bluetooth® 5.3 operation requires Microsoft OS/Chrome OS support. Until Microsoft OS/Chrome OS support is available, Bluetooth® 5.3 will function as Bluetooth® 5.2 or lower.

¹⁵ Actual throughput may vary.

Technical Specifications Footnotes

¹ 25 GB of free Dropbox storage for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox website at <https://www.dropbox.com/help/space/hp-promotion>. Internet service required and not included.

² Internet access required and not included. McAfee is pre-installed on your PC and an account is required for activation. Subscription renewal required after trial period. VPN feature is not available in India, China, Syria or North Korea. McAfee is not compatible with Windows 11 in S mode. You'll need to permanently switch out of S mode. There's no charge to switch out of S mode, but you won't be able to turn it back on.

⁴ Percent of active and nonactive viewing area to bezel area excluding speaker.

⁵ Percent of active and nonactive viewing area to bezel area including speaker.

⁶ Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

⁷ Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See <http://www.intel.com/technology/turboboost/> for more information.

¹³ Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 (802.11ax) is backwards compatible with prior 802.11 specs. The specifications for Wi-Fi 6 are draft and are not final. If the final specifications differ from the draft specifications, it may affect the ability of the notebook to communicate with other Wi-Fi 6 devices. Only available in countries where 802.11ax is supported.

¹⁵ All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower.

¹⁶ Wi-Fi 6 (802.11ax) is not supported in Ukraine, Russia, and Indonesia where Wi-Fi settings will be optimized to local regulatory requirements (802.11ac).

¹⁷ Reverting to LastPass basic after 30 days.

²¹ TUV Low Blue Light is the Display Compliance Test Specification quality. See <https://www.certipedia.com/?locale=en#search> for more details.

²⁴ Must activate within 180 days of Windows activation.

²⁵ Offer available worldwide (excluding China and embargoed countries or other countries identified as restricted by applicable law or regulation) to new and existing subscribers who are 18+. Click on the Adobe icon in the start menu to redeem a 1-month free trial membership for select Adobe software. The software is tied to the device and is not transferrable. If you would like to sign up for an auto-renewing subscription, you can provide your payment method at sign-up. By adding a payment method, your subscription will automatically renew at the then current rate on your renewal date until you cancel. If you cancel before the end of the one-month free trial, you won't be charged. You can cancel your subscription anytime via your Adobe Account page or by contacting Customer Support. Please see current prices for Adobe products available in this offer. Offer not available to Education, OEM, or volume licensing customers. Subject to availability where the recipient resides. Additional terms and conditions may apply. VOID WHERE PROHIBITED OR RESTRICTED BY LAW.

²⁷ Based on U.S. EPEAT® registration according to IEEE 1680.1-2018 EPEAT®. EPEAT® status varies by country. Visit www.epeat.net for more information.

³⁹ Percentage of ocean-bound plastic contained in each component varies by product.

⁴⁰ Recycled metal is expressed as a percentage of the total weight of the metal according to ISO 14021 definitions for metal parts over 25 grams.

⁴¹ Percentage of post-consumer recycled plastic varies by product. Recycled plastic content percentage is based on the definition set in the IEEE 1680.1-2018 standard.

⁴⁵ The Flicker-free capability is eliminating screen flickering through integrating DC-dimming LED backlights.

