VIVO◆LINK®
PROFESSIONAL AV SOLUTIONS

VLVWIP2000-CTL
JPEG2000 AVoIP Controller

Version: VLVWIP2000-CTL_2025V1.0

Preface

Read this user manual carefully before using the product. Pictures shown in this manual are for reference only. Different models and specifications are subject to real product.

This manual is only for operation instruction, please contact the local distributor for maintenance assistance. In the constant effort to improve the product, we reserve the right to make functions or parameters changes without notice or obligation. Please refer to the dealers for the latest details.

FCC Statement

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. It has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a commercial installation.

Operation of this equipment in a residential area is likely to cause interference, in which case the user at their own expense will be required to take whatever measures may be necessary to correct the interference.

Any changes or modifications not expressly approved by the manufacture would void the user's authority to operate the equipment.

SAFETY PRECAUTIONS

To ensure the best performance from the product, please read all instructions carefully before using the device. Save this manual for further reference.

• Unpack the equipment carefully and save the original box and packing material for possible future shipment.

• Follow basic safety precautions to reduce the risk of fire, electrical shock and injury to persons.

• Do not dismantle the housing or modify the module. It may result in electrical shock or burn.

• Using supplies or parts not meeting the products' specifications may cause damage, deterioration or malfunction.

• Refer all servicing to qualified service personnel.

• To prevent fire or shock hazard, do not expose the unit to rain, moisture or install this product near water.

• Do not put any heavy items on the extension cable in case of extrusion.

• Do not remove the housing of the device as opening or removing housing may expose you to dangerous voltage or other hazards.

• Install the device in a place with fine ventilation to avoid damage caused by overheat.

• Keep the module away from liquids.

• Spillage into the housing may result in fire, electrical shock, or equipment damage. If an object or liquid falls or spills on to the housing, unplug the module immediately.

• Do not twist or pull by force ends of the optical cable. It can cause malfunction.

• Do not use liquid or aerosol cleaners to clean this unit. Always unplug the power to the device before cleaning.

• Unplug the power cord when left unused for a long period of time.

• Information on disposal for scrapped devices: do not burn or mix with general household waste, please treat them as normal electrical wastes.

Elektro- und Elektronikgeräte

Informationen für private Haushalte

Das Elektro- und Elektronikgerätegesetz (ElektroG) enthält eine Vielzahl von Anforderungen an den Umgang mit Elektro- und Elektronikgeräten. Die wichtigsten sind hier zusammengestellt.

1. Getrennte Erfassung von Altgeräten

Elektro- und Elektronikgeräte, die zu Abfall geworden sind, werden als Altgeräte bezeichnet. Besitzer von Altgeräten haben diese einer vom unsortierten Siedlungsabfall getrennten Erfassung zuzuführen. Altgeräte gehören insbesondere nicht in den Hausmüll, sondern in spezielle Sammel- und Rückgabesysteme.

2. Batterien und Akkus sowie Lampen

Besitzer von Altgeräten haben Altbatterien und Altakkumulatoren, die nicht vom Altgerät umschlossen sind, sowie Lampen, die zerstörungsfrei aus dem Altgerät entnommen werden können, im Regelfall vor der Abgabe an einer Erfassungsstelle vom Altgerät zu trennen. Dies gilt nicht, soweit Altgeräte einer Vorbereitung zur Wiederverwendung unter Beteiligung eines öffentlich-rechtlichen Entsorgungsträgers zugeführt werden.

3. Möglichkeiten der Rückgabe von Altgeräten

Besitzer von Altgeräten aus privaten Haushalten können diese bei den Sammelstellen der öffentlich-rechtlichen Entsorgungsträger oder bei den von Herstellern oder Vertreibern im Sinne des ElektroG eingerichteten Rücknahmestellen unentgeltlich abgeben.Rücknahmepflichtig sind Geschäfte mit einer Verkaufsfläche von mindestens 400 m² für Elektro- und Elektronikgeräte sowie diejenigen Lebensmittelgeschäfte mit einer Gesamtverkaufsfläche von mindestens 800 m², die mehrmals pro Jahr oder dauerhaft Elektro- und Elektronikgeräte anbieten und auf dem Markt bereitstellen. Dies gilt auch bei Vertrieb unter Verwendung von Fernkommunikationsmitteln, wenn die Lager- und Versandflächen für Elektro- und Elektronikgeräte mindestens 400 m² betragen oder die gesamten Lager- und Versandflächen mindestens 800 m² betragen. Vertreiber haben die Rücknahme grundsätzlich durch geeignete Rückgabemöglichkeiten in zumutbarer Entfernung zum jeweiligen Endnutzer zu gewährleisten. Die Möglichkeit der unentgeltlichen Rückgabe eines Altgerätes besteht

bei rücknahmepflichtigen Vertreibern unter anderem dann, wenn ein neues gleichartiges Gerät, das im Wesentlichen die gleichen Funktionen erfüllt, an einen Endnutzer abgegeben wird. Wenn ein neues Gerät an einen privaten Haushalt ausgeliefert wird, kann das gleichartige Altgerät auch dort zur unentgeltlichen Abholung übergeben werden; dies gilt bei einem Vertrieb unter Verwendung von Fernkommunikationsmitteln für Geräte der Kategorien 1, 2 oder 4 gemäß § 2 Abs. 1 ElektroG, nämlich „Wärmeüberträger", „Bildschirmgeräte" oder „Großgeräte" (letztere mit mindestens einer äußeren Abmessung über 50 Zentimeter). Zu einer entsprechenden Rückgabe-Absicht werden Endnutzer beim Abschluss eines Kaufvertrages befragt. Außerdem besteht die Möglichkeit der unentgeltlichen Rückgabe bei Sammelstellen der Vertreiber unabhängig vom Kauf eines neuen Gerätes für solche Altgeräte, die in keiner äußeren Abmessung größer als 25 Zentimeter sind, und zwar beschränkt auf drei Altgeräte pro Geräteart.

4. Datenschutz-Hinweis

Altgeräte enthalten häufig sensible personenbezogene Daten. Dies gilt insbesondere für Geräte der Informations- und Telekommunikationstechnik wie Computer und Smartphones. Bitte beachten Sie in Ihrem eigenen Interesse, dass für die Löschung der Daten auf den zu entsorgenden Altgeräten jeder Endnutzer selbst verantwortlich ist.

5. Bedeutung des Symbols „durchgestrichene Mülltonne"

Das auf Elektro- und Elektronikgeräten regelmäßig abgebildete Symbol einer durchgestrichenen Mülltonne weist darauf hin, dass das jeweilige Gerät am Ende seiner Lebensdauer getrennt vom unsortierten Siedlungsabfall zu erfassen ist.

Thank you for purchasing this product

For optimum performance and safety, please read these instructions carefully before connecting, operating or adjusting this product. Please keep this manual for future reference.

Surge protection device recommended

This product contains sensitive electrical components that may be damaged by electrical spikes, surges, electric shock, lighting strikes, etc. Use of surge protection systems is highly recommended in order to protect and extend the life of your equipment.

Caution

The product requires the use of UTP connectors. Please connect in direct interconnection method and do not cross connect.
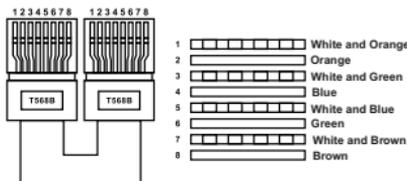
Direct Interconnection Method

Table of Contents

1. Introduction

This Video over IP Controller is used to control and manage JPEG2000 IP products. It supports dual 100M network ports, which can realize dual-network isolation of Control network and Multicast video distribution network. Built-in Web GUI, TCP and RS-232 control are supported. It supports POE function and wide-band 12V IR signal receiving. Since the demand of IP products is daily increased in the current market, the IP Controller will be widely applied in more and more different scenarios.

2. Features

☆ Easy to create project, control and manage the system
☆ Flexibly support Auto, DHCP and Manual three types of IP configurations
☆ HTTPS, SSH, SFTP security compatible
☆ Built-in Web GUI control interface, supporting Drag & Drop operations
☆ Support image preview
☆ Support video, audio, RS-232, IR, KVM, CEC control and management of the distributed system
☆ Dual network ports (VIDEO LAN port supports POE function) to isolate Controls and Multicast networks.
☆ Support LAN/RS-232 port control and third-party central control
☆ Support IR signal receiving (3.5mm audio jack, 12V level)
☆ 4 channel GPIO control ports (5V/12V optional level)
☆ Multiple circuits protection, lightning protection and ESD design
☆ Reliable system design, ensuring 7*24 hours reliable and stable work

3. Package Contents

① 1 x Video over IP Controller
② 1 x 20kHz-60kHz 12V IR Receiver Cable (1.5 meters)
③ 1 x 3-pin 3.81mm Phoenix Connector (Male)
④ 1 x 6-pin 3.81mm Phoenix Connector (Male)
⑤ 2 x Mounting Ears
⑥ 4 x Machine Screws (KM3*6)
⑦ 1 x 12V/1A Locking Power Adaptor
⑧ 1 x User Manual

4. Specifications

Technical	
Network Bandwidth	100M
Transmission Distance	100m CAT 5E/6/6A/7
Control Ports	2 x 100M LAN [RJ45 connector] [VIDEO LAN support POE] 1 x IR IN [3.5mm audio jack, 12V level] 1 x DIGITAL I/O [6-pin 3.81mm phoenix connector] 1 x RS-232 [3-pin 3.81mm phoenix connector]
Dimensions	204mm [W] × 98.5mm [D] × 21.5mm [H]
Housing	Metal Enclosure
Color	Black
Weight	509g
Power Supply	12V/1A
Power Consumption	4.5W
Operating Temperature	0°C ~ 40°C / 32°F ~ 104°F
Storage Temperature	-20°C ~ 60°C / -4°F ~ 140°F
Relative Humidity	20~90% RH (non-condensing)

5. Operation Controls and Functions

5.1 Front Panel
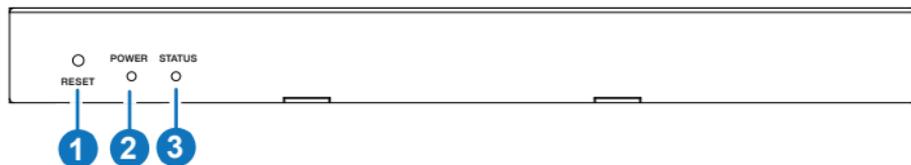
No.	Name	Function Description
1	RESET Button	Press and hold this button (about 10 seconds) until Status LED starts flashing, Controller will be reset automatically.
2	POWER LED	The red LED will light on when the Controller is powered on.
3	STATUS LED	The status LED will flash in yellowish-green every 1 second until Controller boots up completely and Control LAN is ready, then it becomes solid.

5.2 Rear Panel
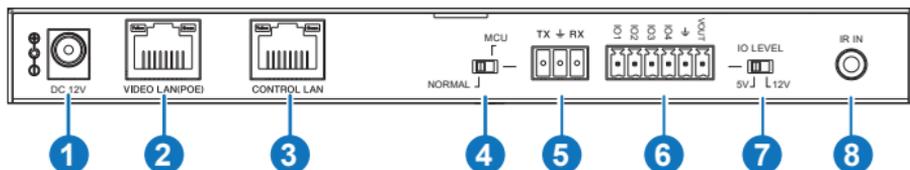
No.	Name	Function Description
1	DC 12V	DC 12V/1A power input port.
2	VIDEO LAN (POE)	100M Video LAN port, supporting POE function. *Note: When POE is enabled, DC 12V/1A power supply is not required.*
3	CONTROL LAN	The TCP/IP control network port.
4	MCU/Normal DIP Switch	**Normal mode (Default):** The RS-232 port is used for serial port commands control. **MCU mode:** The RS-232 port is used for MCU software upgrade.
5	3-pin Phoenix Connector	RS-232 serial communication port.
6	6-pin Phoenix Connector	4 channel I/O level outputs, 1 channel grounding, 1 channel power supply to the outside.
7	IO LEVEL DIP Switch	Used to control I/O level output and VOUT voltage. Switch to left: 5V I/O level output, VOUT is 5V. Switch to right: 12V I/O level output, VOUT is 12V.
8	IR IN	12V IR signal input port.

5.3 IR Pin Definition

IR RECEIVER

IR RECEIVER
1. IR Signal
2. Grounding
3. Power 12V
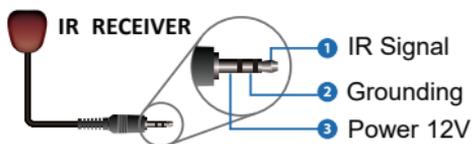
6. Rack Mounting Instruction

6.1 6U Rack Mounting

This Controller can be mounted in a standard 6U rack (Please contact your supplier for 6U rack sale). The mounting steps are as follows:

Step 1: Use included screws to fix two mounting ears on the Controller, as shown in the figure below:
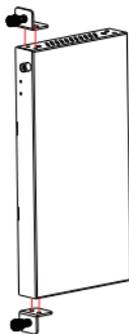
Step 2: Insert the Controller with mounting ears into a 6U rack (up to 10 units can be installed vertically), as shown in the figure below:
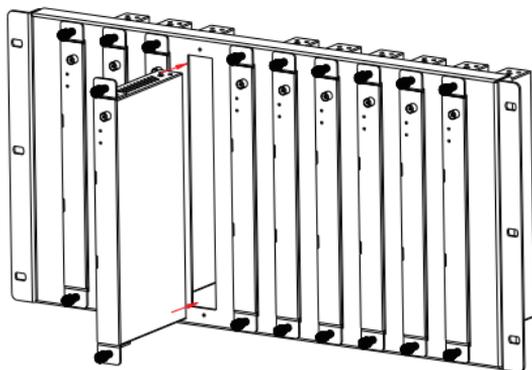
Step 3: Use screws to fix mounting ears on the rack to complete the mounting, as shown in the figure below:
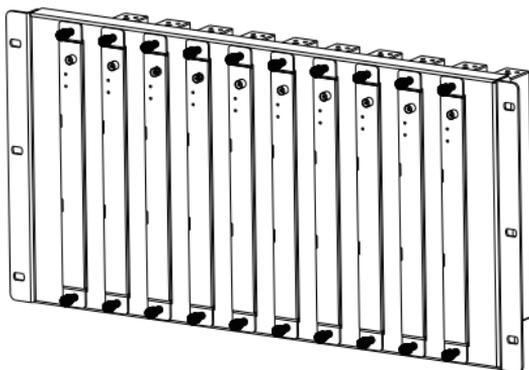
6.2 1U Rack Mounting

This Controller also can be mounted in a standard 1U rack (up to 4 units can be installed horizontally). The mounting steps are as follows:

Step 1: Stack two Controllers on top of each other, then use included screws to fix two 1U rack panels on the Controllers, as shown in the figure below:

Step 2: Fix two 1U rack panels on another two stacked Controllers in the same way, then use screws to fix two 1U rack panels together, as shown in the figure below:
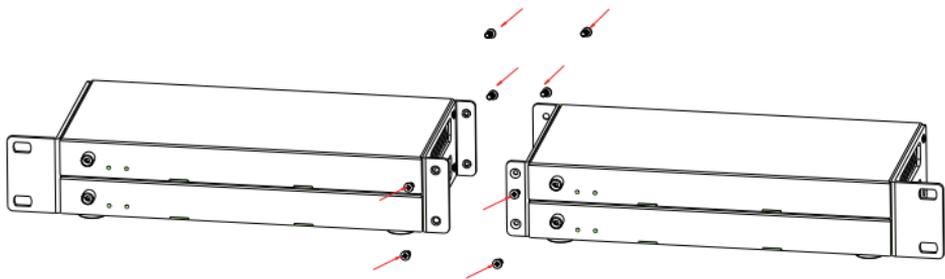
Step 3: Fasten screws between two 1U rack panels, so that four Controllers are mounted in a 1U rack, as shown in the figure below:

7. Web GUI User Guide

7.1 Preparation before Entering the System

You can use Controller's Web GUI to control all IP products at the Switch. The operation method is shown as below:

Step 1: Input the Controller's default IP address (Control LAN port: 192.168.6.100; Video LAN port: 169.254.8.100) or the URL (http://controller. local) into the Web browser address bar on the PC to enter the Web GUI login interface.

When logging in for the first time, please select the initial username (admin), input the initial password (admin), and select the desired language on the above login interface. Then click "Login" to enter the password modification interface, as shown below.
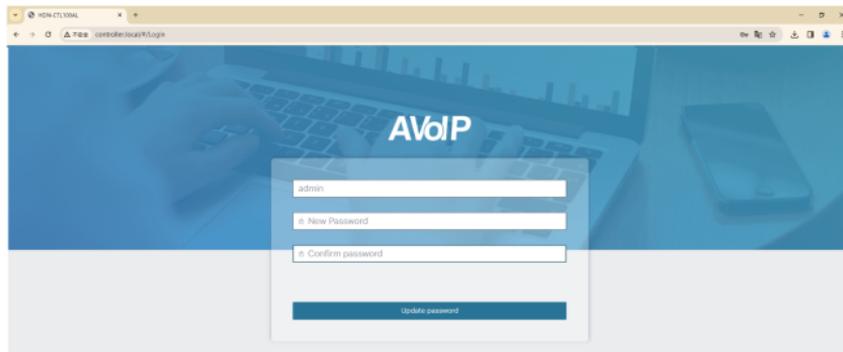
Please set a six-digit password using letters or numbers, then use the new password to login the Web GUI.

For the first time, you need to set up the system, as shown in the following figure:

Welcome to AV over IP system setup guide.It leads you to create the system easily by following steps.
You can click the [Close] button to load an existing system in web page directly.
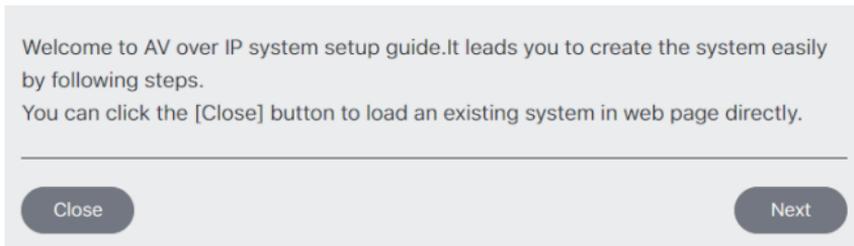
Close   Next

Step 2: Click the "Close" button to load an existing system in web page directly, or click "Next" button to go to the next step.

To setup AV over IP system, you need to set the IP management mode of the Video LAN domain. The IP management modes are:

● **Automatically managed by Controller Box.**

This is the mode as factory default. The IP address assignments to Controller Box Video LAN, Encoders and Decoders will be managed by Controller Box firmware automatically. In this mode, there is no need to add router in the system on Video LAN domain.

○ DHCP mode.

This is the mode for system in which there is a DHCP router on Video LAN domain to assign IP addresses for Controller Box Video LAN, Encoders and Decoders. The router acts as a DHCP server. It's recommended to set the net mask of router to 255.255.0.0.

○ Static IP mode by manual settings.

This is the mode for system in case IP address resources can be assigned manually for Controller Box Video LAN, Encoders and Decoders. Reminders as below:

a. The network settings of Controller Box Video LAN, Encoders and Decoders must be on the same subnet.

b. It's recommended to set the net mask of Controller Box Video LAN, Encoders and Decoders to 255.255.0.0.

Close   Next

On this interface, you need to set the IP mode of Video LAN.

Mode 1: Automatically managed by Controller Box.

The IP addresses of the Video LAN port, Encoder and Decoder are assigned by the Controller automatically, and the connection method is as following.
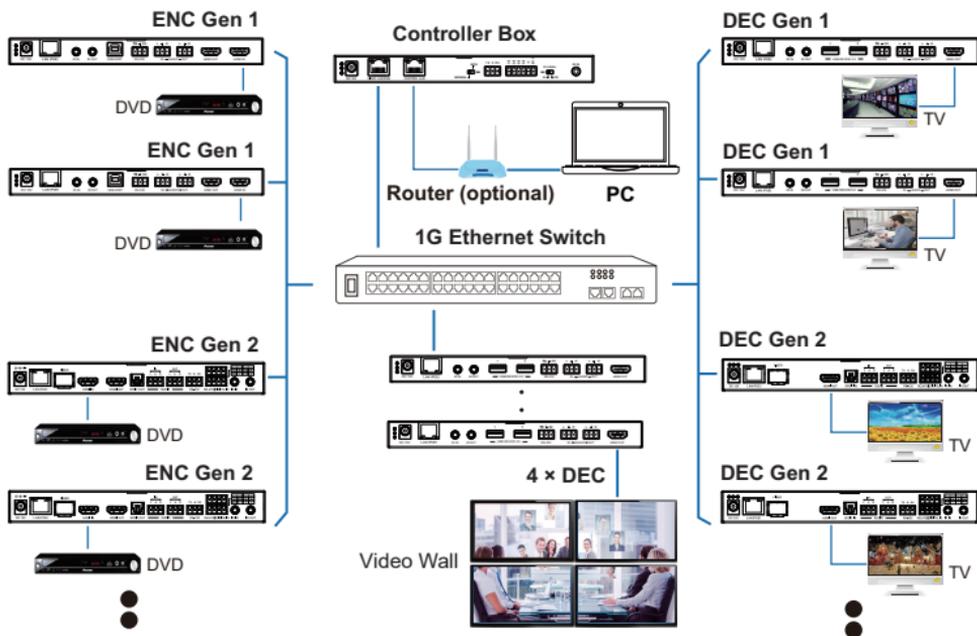

ENC Gen 1
DVD
ENC Gen 1
DVD
ENC Gen 2
DVD
ENC Gen 2
DVD

Controller Box
Router (optional)   PC
1G Ethernet Switch
4 × DEC
Video Wall

DEC Gen 1
TV
DEC Gen 1
TV
DEC Gen 2
TV
DEC Gen 2
TV
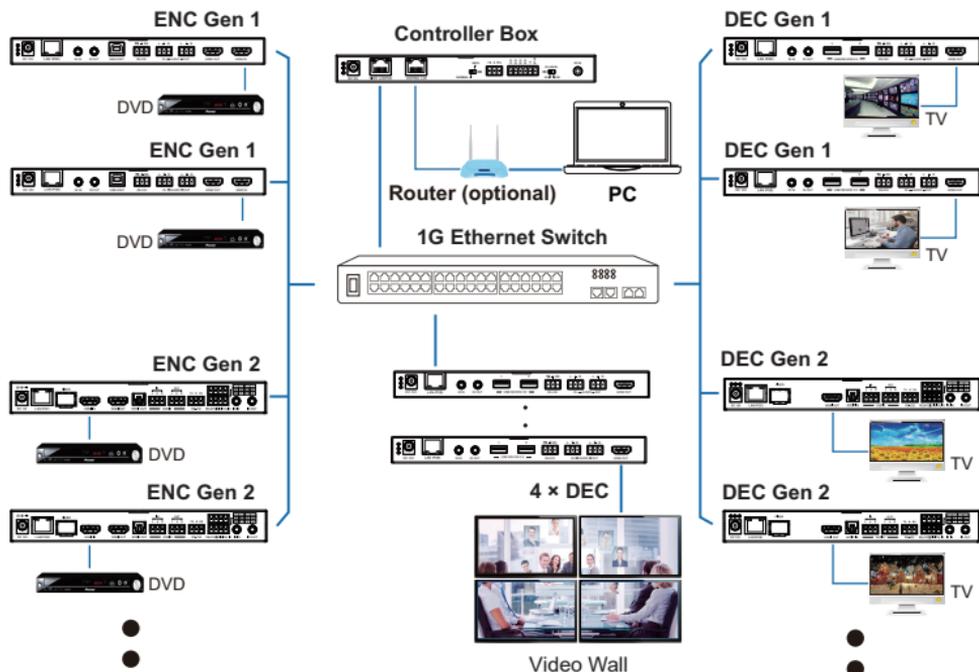
Step 3: Click the "Next" button and wait for the completion to enter the interface as shown in the figure below.

Now you can select to automatically add all following discovered Encoders and Decoders to system or just list them in the web page and you can add each of them to system manually.

Please click the [Search] button to search Encoders and Decoders in the system:

- ● Automatically add Encoders and Decoders to system.
- ○ List all discovered Encoders and Decoders.

Close   Next

▪ If you select "Automatically add Encoders and Decoders to system", and click the "Next" button to enter the Device page, the system starts to search for devices. All the connected devices will be searched and added into the system (presented in the Encoder/Decoder list) automatically, as shown below.
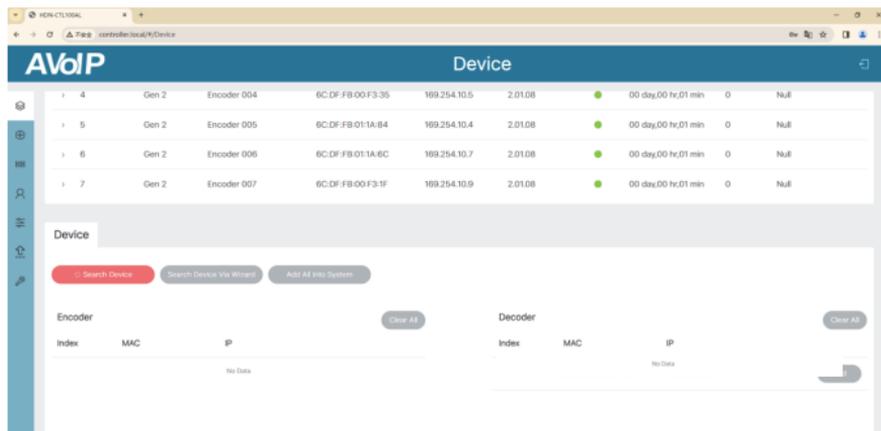
▪ If you select "List all discovered Encoders and Decoders", and click the "Next" button to enter the Device page, the system starts to search for devices. All the connected devices will be searched and listed in the Device list. Click "Search Device" to stop search, then an inquiry box will pop up. If selecting "Yes", all searched devices will be added into the system directly; If selecting "No", you need to manually add them into the system by clicking the "Add" button behind each device one by one or clicking "Add All Into System".
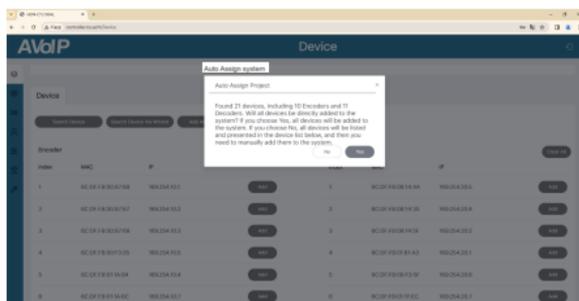
If you want to change the IP mode of Video LAN, you can click "Search Device Via Wizard" on the Device interface, and switch back to the IP mode select interface.

Mode 2: DHCP mode.

The IP addresses of the Video LAN port, Encoder and Decoder are assigned by the Router automatically, and the connection method is as following.

Select "DHCP Mode" on the interface shown below, and click "Next".

The rest of the steps are the same as the Mode 1 operation.

Mode 3: Static IP mode by manual settings.

The IP addresses of the Video LAN port, Encoder and Decoder are manually set by the user, and the connection method is as following.

Select "Static IP mode by manual settings" on the interface shown below, and click "Next".

After entering the interface shown in the figure below, manually set the IP address, subnet mask and gateway of the Video LAN.

Note:
It's strongly recommended to use different IP network domain from Control LAN port.

For example, we set the Video LAN network as shown in the above figure, and click the "Next" button. After the progress reaches 100%, enter the interface as shown in the figure below.

Encoders and Decoders IP Addresses Range Settings:

Encoders IP Address From 169 · 254 · 10 · 1 To 169 · 254 · 13 · 254

Decoders IP Address From 169 · 254 · 20 · 1 To 169 · 254 · 23 · 254

Reminder:

To easily manage the IP addresses of Encoders and Decoders, it's strongly recommended that you can set the IP addresses of Encoders and Decoders to different segments correspondingly. For example:

Encoders IP address from 169.254.10.1 to 169.254.12.255

Decoders IP address from 169.254.20.1 to 169.254.22.255

Close   Next

On this interface, you can set the IP address range of Encoders and Decoders.
After the setting is complete, click the "Next" button to enter the interface as shown in the figure below.

Now you can select to automatically add all following discovered Encoders and Decoders to system or just list them in the web page and you can add each of them to system manually.
Please click the [Search] button to search Encoders and Decoders in the system:

◉ Automatically add Encoders and Decoders to system.

◯ List all discovered Encoders and Decoders.

Close   Next

The rest of the steps are the same as the Mode 1 operation.

7.2 Functions and Operation
Device Page

On this page, you can click the Encoder/Decoder tab to check the information of the Encoders and Decoders in the system, such as ID, Type, Name, MAC address, IP address, Firmware version, Online/Offline Status, Up Time, RX Link, Member/Source. Besides, you can configure each Encoder/Decoder after clicking the drop-down icon on the left side of ID.

Note: The controller can simultaneously control two types of Encoders and Decoders (distinguished by Gen 1/2) in one system.

Encoder Configuration

Basic Settings

① **Name:** The name of the Encoder can be changed. (The maximum length is 16 characters. Special characters are not supported.)

② **Change ID:** The ID of the Encoder can be set. (ID range:1-762)

Note: Both ID and name can not be duplicated.

③ **Power LED:** Click the drop-down menu to select the power LED flash status.

On: The front panel power LED flashes.

On 90s: The front panel power LED is steady on after flashing for 90s.

Off: The front panel power LED is steady on after flash status is turned off.

④ **Preview:** The preview of the Encoder.

A/V Settings

① **EDID:** Click the drop-down menu to select the EDID for the Encoder.

② **Copy EDID:** Click the drop-down menu to select a Decoder for EDID copy.

③ **Audio:** Click the drop-down menu to select the audio source (HDMI/Analogue).

(1) When HDMI is selected, Encoder HDMI input is the audio source for Encoder HDMI output and Decoder audio output.

(2) When Analogue is selected, Encoder audio input is the audio source for Encoder HDMI output and Decoder audio output.

Network Settings

① **IP Mode:** Click the drop-down menu to set the IP mode (Static/DHCP).

② **IP Address:** The IP address of the Encoder.

③ **Subnet Mask:** The Subnet Mask of the Encoder.
④ **Gateway:** The Gateway of the Encoder.
Note:
(1) If the IP mode is set to "Static", you can manually set the IP Address, Subnet Mask and Gateway as required. Then click "Apply", the Encoder will immediately reboot to take effect.
(2) If the IP mode is set to "DHCP", it will search and be filled with the IP Address assigned by the router automatically.
(3) If the Encoder is actually alive in the system but with incorrect network segment settings, even though the Encoder is offline, its network settings including IP address can be changed and set.

Hardware Usage

① **CEC Pin Usage:** Click the drop-down menu to set the CEC pin usage (ARC/eARC/CEC/Off). After switching, the Encoder will immediately reboot to take effect.
② **ARC/eARC Return From:** Click the drop-down menu to select a Decoder for ARC/eARC audio return.
Note: Only Encoders with ARC/eARC function can perform this setting.
③ **Capability of Amplifier On HDMI IN Port:** It indicates the ARC capability supported by the Amplifier.
Note: When the amplifier on HDMI IN port only supports ARC, and the TV connected to the Decoder only supports eARC, the setting of "eARC Down grade To ARC" on the Decoder needs to set "On" to achieve the audio path working normally. The eARC downgrade of the Decoder will also apply onto all Encoders that select this Decoder.
④ **Network Interface Usage:** Click the drop-down menu to set the network port (Fiber/Copper).
Note: Only Encoders that integrate Copper and Fiber ports can perform this setting.

RS-232 Settings

① **RS-232 Command Relay:** Click the drop-down menu to select On/Off to turn on/off the RS-232 command relay function.

② **Parity:** Click the drop-down menu to set the parity.

③ **Baud Rate:** Click the drop-down menu to set the baud rate.

④ **Data Bits:** Click the drop-down menu to set the data bits.

⑤ **Stop Bits:** Click the drop-down menu to set the stop bits.

After setting, click "Apply" to take effect.

Port Settings

① **IR Voltage:** Click the drop-down menu to select the 5V/12V IR voltage.

② **IO Voltage:** Click the drop-down menu to select the 5V/12V IO voltage.

③ **IO 1 Direction:** Click the drop-down menu to set the IO 1 direction (Input/Output).

④ **IO 1:** Click the drop-down menu to set the IO 1 level (Low/High).

⑤ **IO 2 Direction:** Click the drop-down menu to set the IO 2 direction (Input/Output).

⑥ **IO 2:** Click the drop-down menu to set the IO 2 level (Low/High).

⑦ **Relay 1:** Click the drop-down menu to select Open/Close Relay 1.

⑧ **Relay 2:** Click the drop-down menu to select Open/Close Relay 2.

Reboot: Click the Reboot button to reboot the Encoder.

Replace: Click to replace the offline Encoder (which is in the system) with an online Encoder (which is not in the system).

For example, follow steps below to replace Encoder 001 with Encoder 006:

Step 1. Unplug the network cable of Encoder 001 to make it be offline. (Using external power supply.)

Step 2. Connect Encoder 006 to the system.

Step 3. Click the Replace button, which is clickable after Encoder 001 is set to be offline. Then a window will pop up, as shown below. At this moment, click "Scan for Devices" to search devices. After Encoder 006 is searched, select it and click "Replace" to replace Encoder 001.
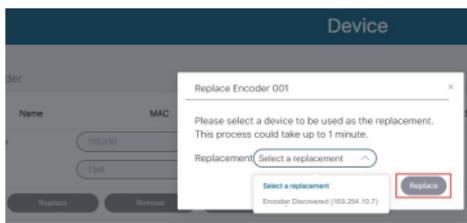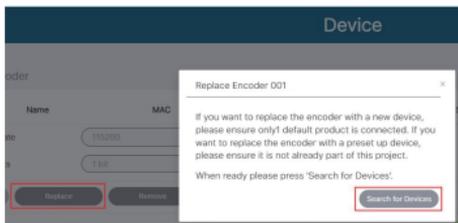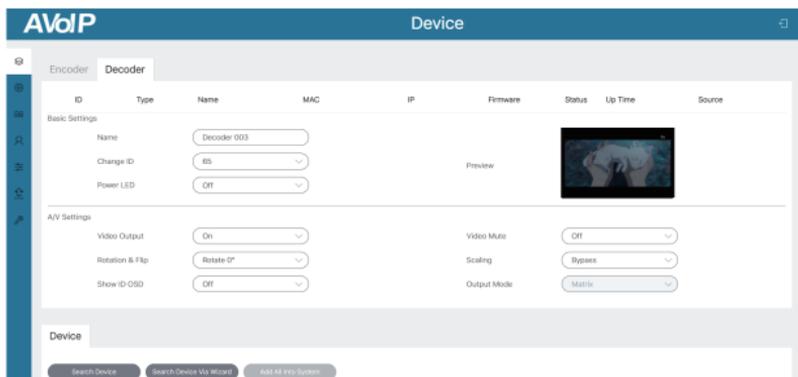

Remove: Click the Remove button to remove the Encoder from the system.

Remove All: Click this button to remove all Encoders from the system.

Factory Reset: Click this button to restore the Encoder to factory settings.

Decoder Configuration
Basic Settings
① **Name:** The name of the Decoder can be changed. (The maximum length is 16 characters. Special characters are not supported.)

② **Change ID:** The ID of the Decoder can be set. (ID range:1-762)

Note: Both ID and name can not be duplicated.

③ **Power LED:** Click the drop-down menu to select the power LED flash status.

On: The front panel power LED flashes.

On 90s: The front panel power LED is steady on after flashing for 90s.

Off: The front panel power LED is steady on after flash status is turned off.

④ **Preview:** The preview of the Decoder.

Besides, you can click the drop-down menu of "Source" on the Decoder list to select signal source for the Decoder.

A/V Settings
① **Video Output:** Click the drop-down menu to select On/Off to turn on/off the video output.

② **Video Mute:** Click the drop-down menu to select On/Off to mute/unmute the video output.

③ **Rotation & Flip:** Click the drop-down menu to select Rotate 0°/90°/180°/270° to rotate the image, or select Flip Horizontal/Vertical to flip the image.

④ **Scaling:** Click the drop-down menu to set the video output scaling resolution.

⑤ **Show ID OSD:** Click the drop-down menu to select On/Off to turn on/off the ID OSD display.

⑥ **Output Mode:** In the Video Wall mode, you can click the drop-down menu to select Matrix or Video Wall as the output mode. While, in the Matrix mode, this option cannot be selected.
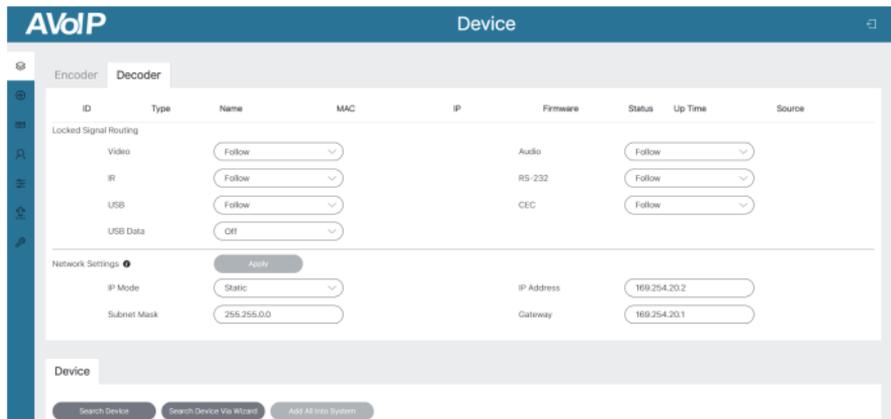

Locked Signal Routing

Different signals can be independently routed between Encoders and Decoders, including Video, Audio, IR, RS-232, USB and CEC; When clicking the drop-down menu and selecting "Follow", the corresponding signal comes from the current Encoder.

For example, follow steps below to change the video routing of Decoder 004 to be from Encoder 009.

Step 1. Click the drop-down menu of Video to select "Encoder 009".
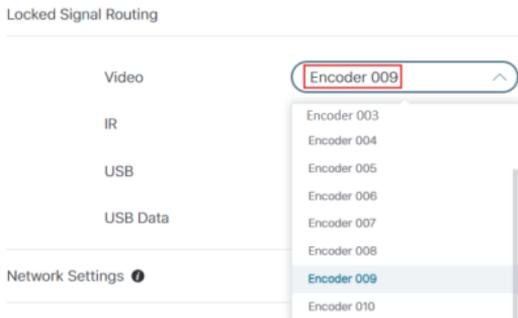
Step 2. Switch to the Matrix page and you will see a red frame on Decoder 004.
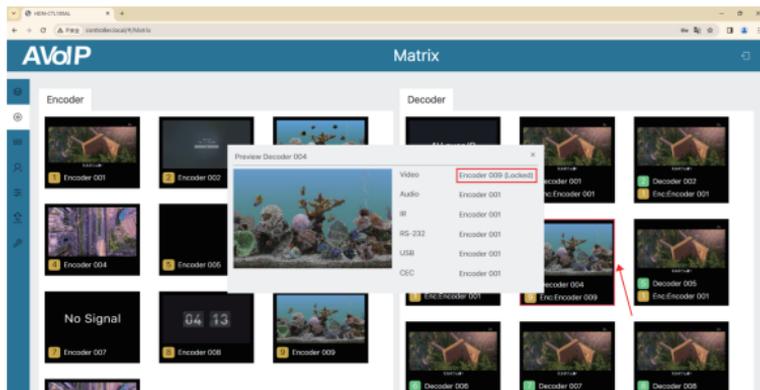
Step 3. Double-click the preview image of Decoder 004 to check the current settings. The video source has been locked to Encoder 009, while other signals still follow Encoder 001, as shown in the figure above. And you can change the source of audio, IR, RS-232, USB and CEC in the same way. In addition, you can click the drop-down menu of USB Data to select On/Off to turn on/off the USB data.

Network Settings

① **IP Mode:** Click the drop-down menu to set the IP mode (Static/DHCP).
② **IP Address:** The IP address of the Decoder.
③ **Subnet Mask:** The Subnet Mask of the Decoder.
④ **Gateway:** The Gateway of the Decoder.
Note:
(1) If the IP mode is set to "Static", you can manually set the IP Address, Subnet Mask and Gateway as required. Then click "Apply", the Decoder will immediately reboot to take effect.

(2) If the IP mode is set to "DHCP", it will search and be filled with the IP Address assigned by the router automatically.
(3) If the Decoder is actually alive in the system but with incorrect network segment settings, even though the Decoder is offline, its network settings including IP address can be changed and set.

Hardware Usage

① **CEC Pin Usage:** Click the drop-down menu to set the CEC pin usage (ARC/eARC/CEC/Off). After switching, the Decoder will immediately reboot to take effect.

② **Sink Capability:** It indicates the ARC capability (eARC/ARC/None) supported by the TV.

③ **Audio Return Path:** Click the drop-down menu to select the audio return path (ARC/S/PDIF).

④ **eARC Downgrade To ARC:** When the amplifier on HDMI IN port only supports ARC, and the TV connected to the Decoder only supports eARC, the setting of "eARC Downgrade To ARC" needs to set "On" to achieve the audio path working normally. The eARC downgrade of the Decoder will also apply onto all Encoders that select this Decoder.

Note: The settings of "Sink Capability", "Audio Return Path" and "eARC Downgrade To ARC" are available only for Decoders that support ARC/eARC.

⑤ **Network Interface Usage:** Click the drop-down menu to set the network port (Fiber/Copper).

Note: Only Decoders that integrate Copper and Fiber ports can perform this setting.

RS-232 Settings

① **RS-232 Command Relay:** Click the drop-down menu to select On/Off to turn on/off the RS-232 command relay function.

② **Parity:** Click the drop-down menu to set the parity.

③ **Baud Rate:** Click the drop-down menu to set the baud rate.

④ **Data Bits:** Click the drop-down menu to set the data bits.

⑤ **Stop Bits:** Click the drop-down menu to set the stop bits.

After setting, click "Apply" to take effect.

Port Settings

① **IR Voltage:** Click the drop-down menu to select the 5V/12V IR voltage.

② **IO Voltage:** Click the drop-down menu to select the 5V/12V IO voltage.

③ **IO 1 Direction:** Click the drop-down menu to set the IO 1 direction (Input/Output).

④ **IO 1:** Click the drop-down menu to set the IO 1 level (Low/High).

⑤ **IO 2 Direction:** Click the drop-down menu to set the IO 2 direction (Input/Output).

⑥ **IO 2:** Click the drop-down menu to set the IO 2 level (Low/High).

⑦ **Relay 1:** Click the drop-down menu to select Open/Close Relay 1.
⑧ **Relay 2:** Click the drop-down menu to select Open/Close Relay 2.

Reboot: Click the Reboot button to reboot the Decoder.
Replace: Click to replace the offline Decoder (which is in the system) with an online Decoder (which is not in the system). The method to replace Decoders is the same as the Encoder replacement.
Remove: Click the Remove button to remove the Decoder from the system.
Remove All: Click this button to remove all Decoders from the system.
**Factory Reset:** Click this button to restore the Decoder to factory settings.
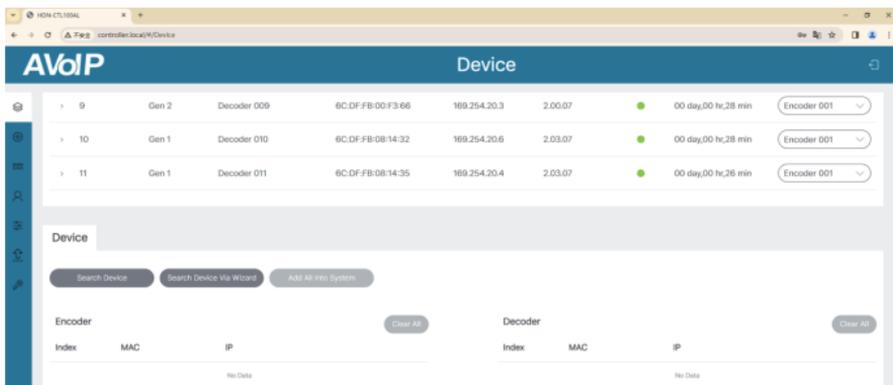
Device

① **Search Device:** Click this button to search devices which are not in the system.
② **Search Device Via Wizard:** Click this button to switch back to the IP mode select interface and follow the Wizard to set up the system.
③ **Add All Into System:** Click this button to add all searched devices into the system, then the devices will be listed on the Encoder/Decoder list.
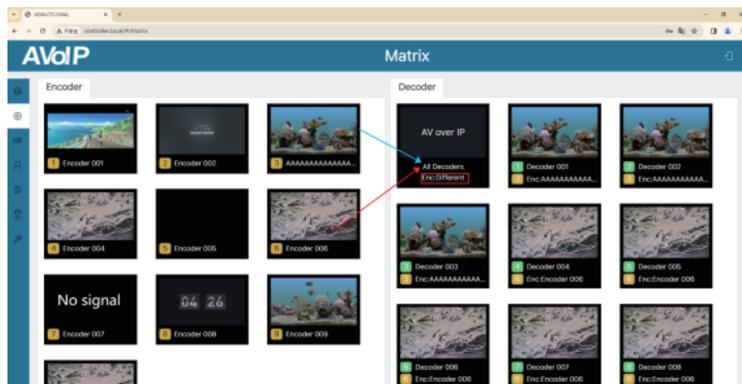
Matrix Page

Matrix Switching Function

① Left-click the Encoder and drag it to Decoder, then release the mouse to realize one-to-one switching.
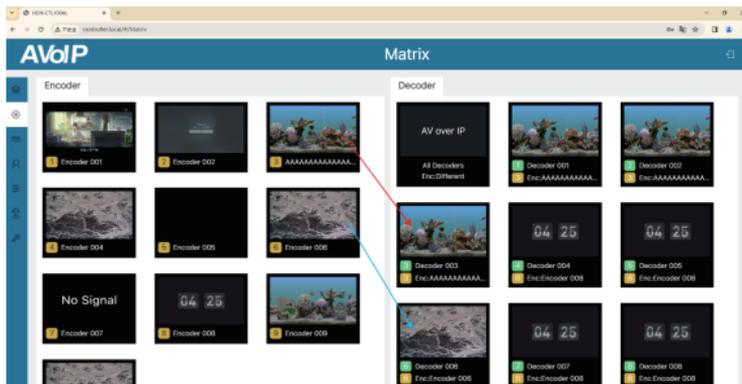

② Left-click the Encoder and drag it to All Decoders, then release the mouse to realize one-to-all switching.


Note: Encoders can only be dragged to the Decoder preview of the same type to achieve signal switching. For one-to-all switching, only the Decoders of the same type will output the same signal, as shown in the above figure, only Decoders 004~008 output the signal from Encoder 006, because these Encoders and Decoders belong to the same type.

③ Left-click the Encoder and drag it to multiple Decoders, then release the mouse to realize one-to-many switching.
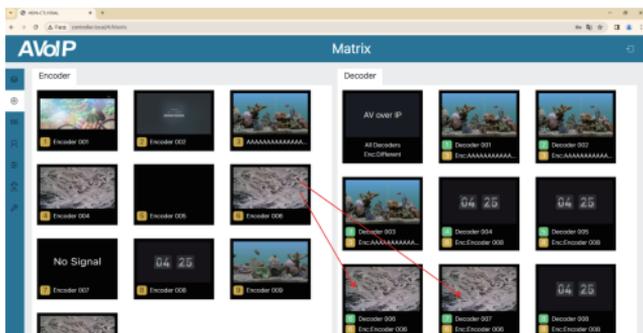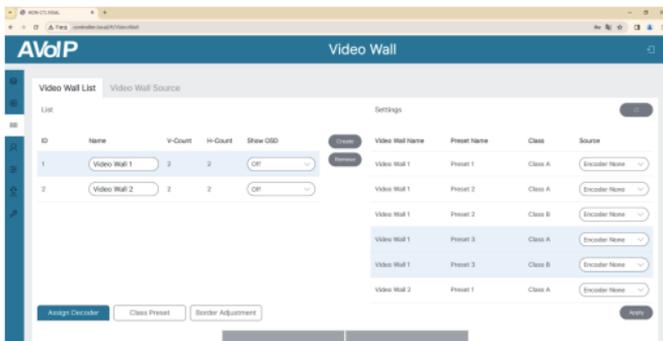

Corresponding Relationship Query

Double-click the preview image of Decoder to check the Video/Audio/IR/RS-232/USB corresponding relationship between the Encoder and Decoder.
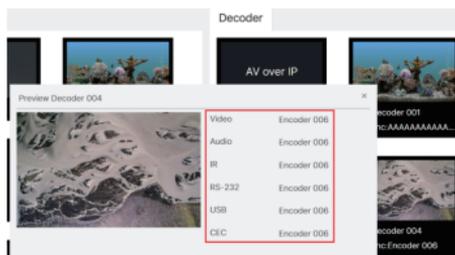
Video Wall Page

Video Wall Creation

On the Video Wall List interface of this page, you can create and configure video wall as required. Please follow below steps to create and configure a video wall.

**Step 1:** Click "Create", a pop-up window will be shown as below.

You can set the Video Wall ID, Video Wall Name, Row Number and Column Number. Then click "Go" to create the video wall.

*Note:*
(1) Up to 9 video walls can be created.
(2) The video wall name can be changed after the video wall is created.

Step 2: Select the video wall that you want to configure, then click "Assign Decoder" at the bottom of the Video Wall List interface to enter the Decoder assignment interface. Click each screen to select the corresponding Decoder device, then click "Apply" to take effect.
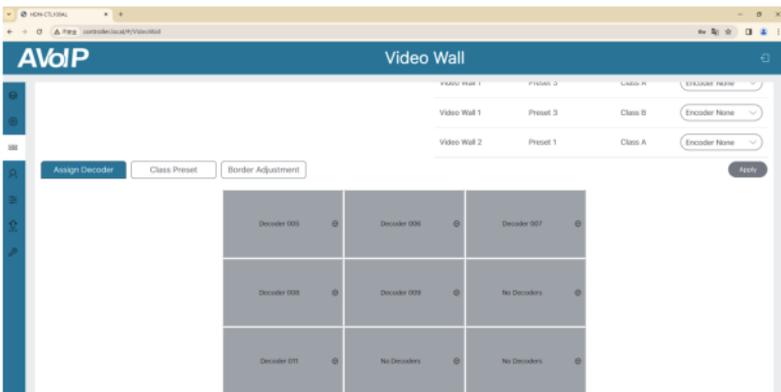

Notes: A Decoder can only be assigned to one video wall.

Step 3: Click "Class Preset" to enter the class configuration preset interface, then click each screen to select the corresponding Class as required (the same class name will form a video wall, you can create a regular or irregular video wall by Class Preset). Then click "Apply" to take effect.
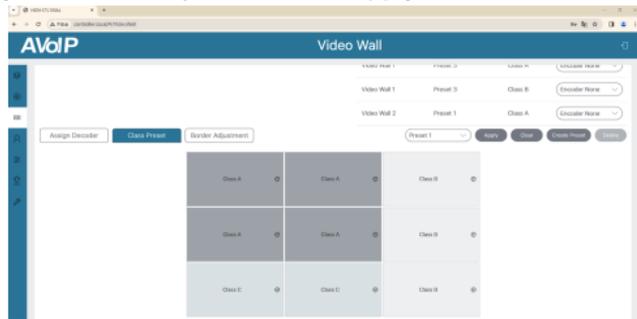
The preset name can be changed with letters or numbers (max length: 16 characters). Besides, you can click the drop-down menu icon behind the preset name to switch different presets (the selected preset will be high-lighted in Settings), click "Create Preset" to create up to 9 configurations for different application scenarios, click "Clear" to clear and reset video wall class settings, or click "Delete" to delete the current class preset from the system. After setting, you should click "Apply" to take effect.

Step 4: Click "Border Adjustment" to enter the Border Adjustment interface, then click the drop-down menu to set the Base Width, Image Width, Base Height and Image Height. Finally, click "Apply" to adjust the border of each Decoder, or click "Apply All" to adjust the borders of all Decoders.
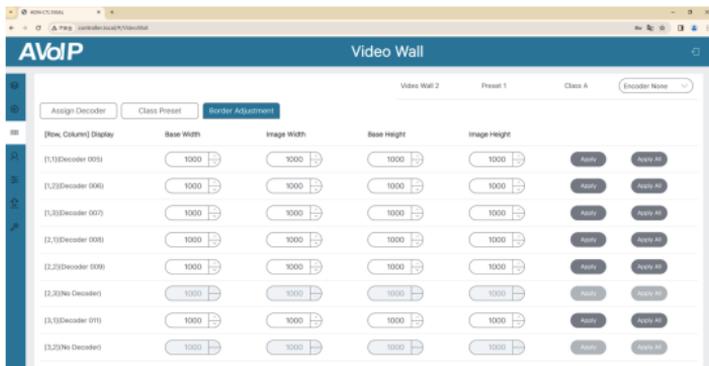

Note: The Base value cannot be more than 2 times the Image value.

Video Wall Source

After the video wall is created and configured, you can click the Video Wall Source tab to check the video wall preview, video wall class, and its corresponding signal source. Besides, you can directly drag Encoders to the video wall to change signal sources, click the "VW" icon on the preview of video wall to switch different video walls, or click the "Pre" icon to switch different presets.
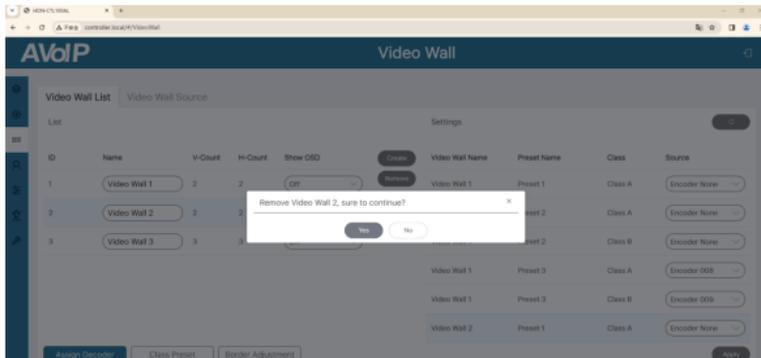
Note:
(1) If the Encoder is offline, it can't be dragged to the matrix of video wall.
(2) Only Encoders of the same type can be dragged to the video wall to switch signals.
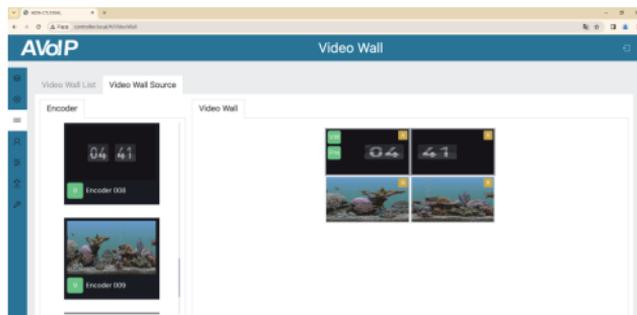
Video Wall Remove

If you want to delete a video wall, just select the video wall on the "Video Wall List", then click "Remove". A prompt window will pop up and you can delete it after clicking "Yes".

Notes:
(1) Each Decoder can be set into a part of a video wall array. Each system can contain multiple video walls with different sizes. Each video wall can be assigned to different screens and different layouts that range from 1x2 up to 9x9.
(2) The controller creates and manages the video wall configurations and provides a simplified control interface and API commands to third party control system.

Users Page
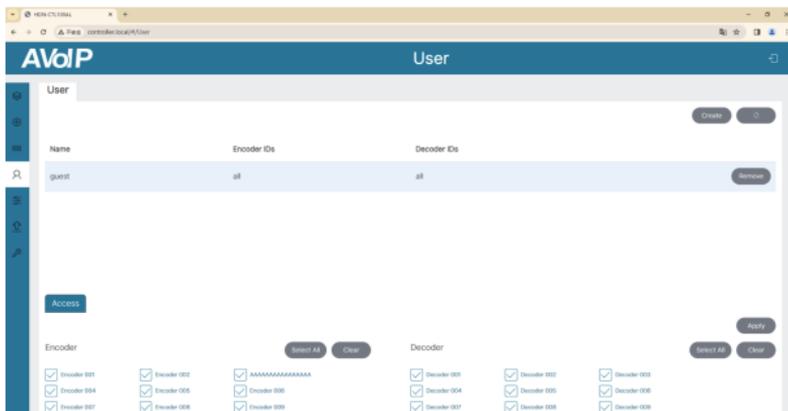
On this page, you can add new user accounts with their own control privileges. This will allow you to create a unique login and limit features such as inputs and outputs that each person has access to. Follow steps below to create a new User.

**Step 1:** Click "Create", a pop-up window will be shown as below.

Step 2: Input the User Name, User Password and Confirm Password. Then click "Go" to create the User.
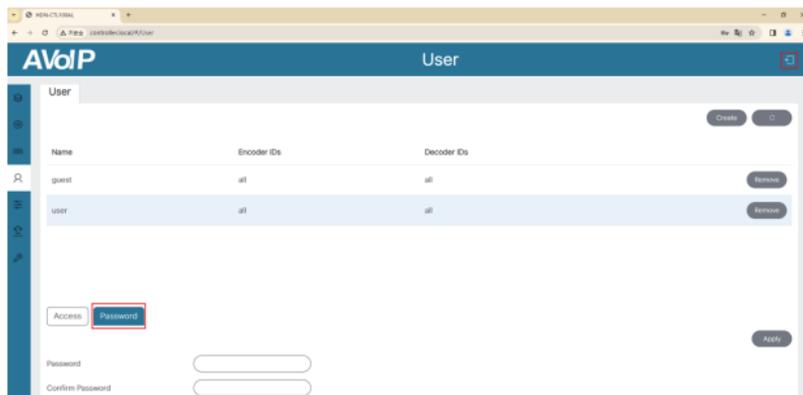
Notes:

(1) The user name requires a minimum of 6 characters and a maximum length of 12 characters. Special characters are not supported; The password has a minimum of 6 characters and a maximum of 8 characters.

(2) The Password and Confirm Password must be the same.
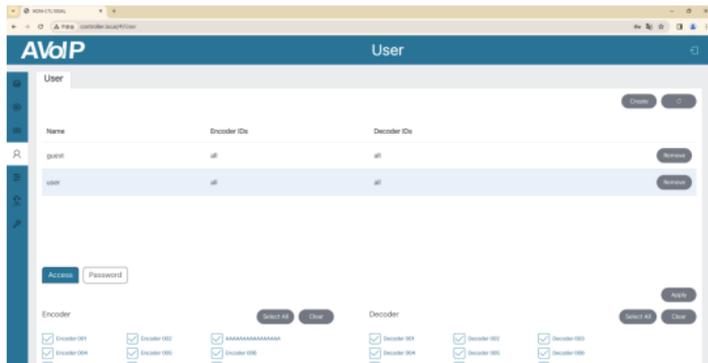
After the new User is created, you can select the Encoders and Decoders as required by checking the devices on the bottom of the User page one by one, or directly click "Select All" to select all devices in the system. Then click "Apply" to take effect.

Besides, you can click "Password" to change the User's password, or click "Remove" to delete the User. If you want to login with the new User, just click the logout icon at the upper right corner of this page to log out, and then login with the new user name and password.

Controller Settings Page

System Configurations: Click "Save" to save the current configuration; click "Load" to load the system configuration JSON file and replace the current system configurations (It's strongly recommended to save the current configurations before loading); click "Clear" to clear system configurations already created and configured in the controller, and you need to set up the system again.

Controller Settings
① **General:** The general settings of the Controller. You can check the Controller Version, GUI Version and Domain Name. In addition, you can click the drop-down menu to set the RS-232 BaudRate and HTTPS.

② **Control Network:** The network port configuration of the Controller connected to the router, PC directly or network Switch in where the PC for control is. When DHCP is set to "Off", you can manually set the IP Address, Subnet Mask and Gateway as required, then click "Apply" to take effect. When DHCP is set to "On", the system will search and fill the IP Address with the one assigned by the router automatically.

Note: When DHCP is set to "Off" which is in Static IP mode, the network settings of Control LAN and PC should stay in same network segment. Otherwise, the controller Web GUI can not be accessed from PC until you change PC network settings in same network segment.

③ **Video Network:** The network port configuration of the Controller connected to the network where the Encoders and Decoders stay. When DHCP is set to "Off", you can manually set the IP Address, Subnet Mask and Gateway as required, then click "Apply" to take effect. When DHCP is set to "On", the system will search and fill the IP Address with the one assigned by the router automatically.

Note: When DHCP is set to "Off" which is in Static IP mode, the network settings of Video LAN and Encoders/Decoders should stay in same network segment. Otherwise, Encoders/Decoders would be showed as offline. In this case, you should change Video LAN or Encoders/Decoders IP settings to be in same network segment to bring Encoders/Decoders back online. If the Encoders/Decoders are actually alive in the system but with incorrect network segment settings, even though Encoders/Decoders are showing offline, their network settings including IP address can be changed and set.

④ **Controller Reset:** Click "Settings Reset" to reset controller all settings except network settings; Click "Network Reset" to reset controller network settings; Click "Reset All" to reset controller all settings including network settings.

Firmware Update Page

① **Upload User EDID 1/2:** Click the button to open an EDID binary file and upload it to User EDID 1/2.

② **Upload Decoder Logo Picture:** Click the button to upload the Decoder Logo Picture. Then click "Update All" to apply the picture for all Decoders or click "Update" to apply the picture for a single Decoder.

Note: The jpg picture must be greater than 4kB, less than or equal to 512kB, and the resolution of the picture must be less than or equal to 1920x1080.
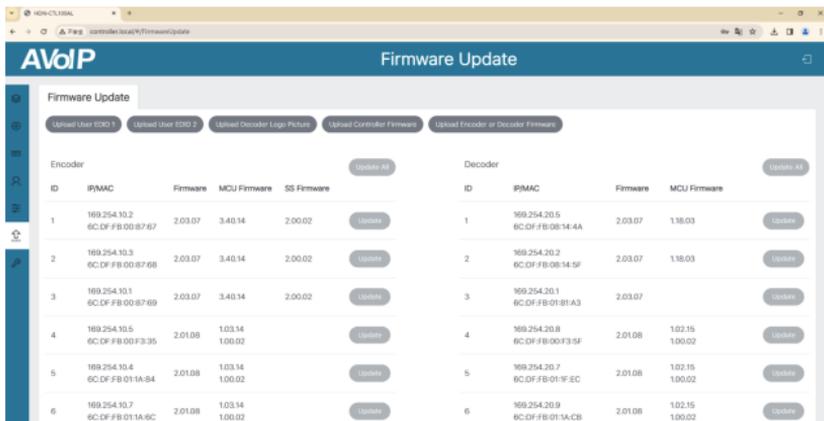
③ **Upload Controller Firmware:** Click the button to upload the Controller update firmware.

④ **Upload Encoder or Decoder Firmware:** Click the button to upload the Encoder/Decoder update firmware. After loading, you need to click "Update All" to update firmware for all Encoders/Decoders, or click "Update" to update firmware for a single Encoder/Decoder.

Password Update Page
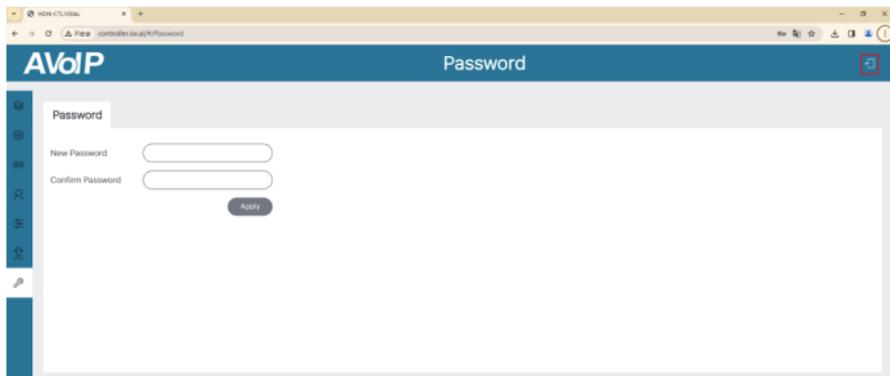
On this page, you can change the password by inputting the New Password and Confirm Password, and then clicking "Apply" to take effect.

Notes:
(1) The password requires a minimum length of 6 characters and a maximum of 8 characters. Special characters are not supported.
(2) The New Password and Confirm Password must be the same.
(3) After changing password, the system will skip to the Web GUI login interface automatically. You need to log in the Web GUI again with the new password.

In addition, there is a logout icon in the upper right corner of each page of the Web GUI. Clicking the icon will exit the Web GUI and automatically skip to the login interface.

8. Application Example

Video Wall
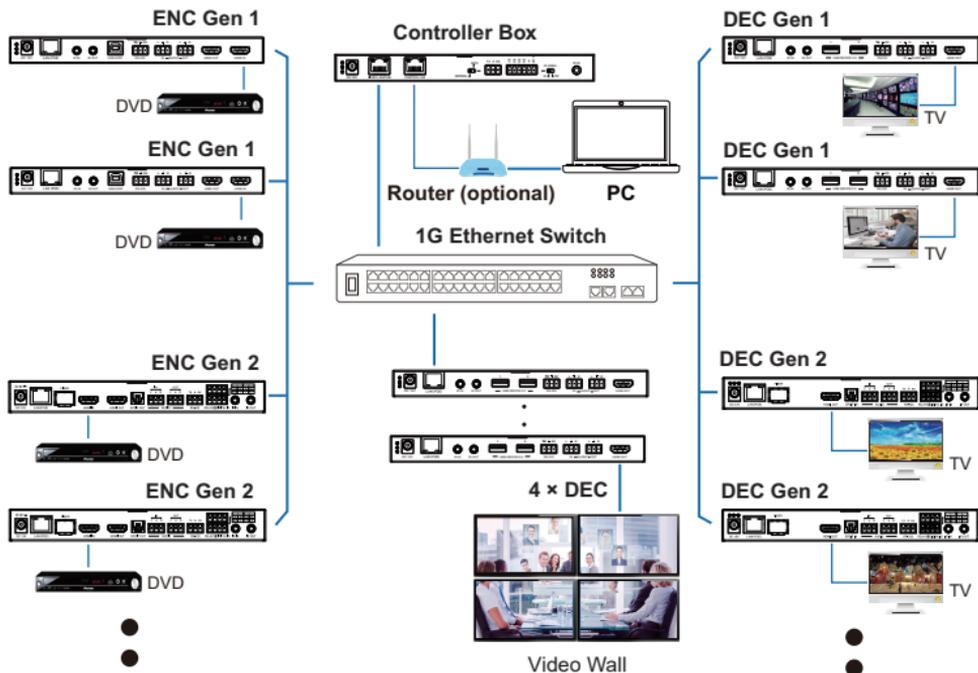
Notes:
(1) The Controller has two LAN ports, one is Video LAN and the other one is Control LAN. The purpose of designing Controller with two LAN ports is to isolate audio/video (AV) network from control network. So to make AV network as an independent network which can not be accessed from control network directly, it's for bringing network security and avoiding AV network traffic flowing into the network in which the controls and managements are for the IP system.
The strongly recommended system setup is connecting Video LAN and Encoders/Decoders in a network Switch, connecting Control LAN and PC in another network Switch. The controls from Control LAN can be achieved by Web GUI/Telnet or SSH login/API commands, all these controls can be bridged by the Controller and applied onto Video LAN. The two LANs are isolated.
For simple usage, you can only connect all Encoders/Decoders and Video LAN and PC RJ-45 port into a single network, and let the Control LAN port not-connected (floating), as Video LAN also supports Web GUI/Telnet or SSH login/API commands controls, this seems "convenient" for general use scenarios, but this is only suggested for system in which there is no network isolation requirement or network traffic non-sensitive.
Only Control LAN connected while Video LAN floating, this is not allowed.
(2) For the default IP mode of Control LAN port of the Controller Box is DHCP, the PC also needs to be set to "Obtain an IP address automatically" mode, and an optional DHCP server (e.g. network router) is recommended in the system.
(3) If there is no DHCP server in the system, 192.168.6.100 will be used as the IP address of Control LAN port. You need to set the IP address of the PC to be in the same network segment. For example, set PC's IP address as 192.168.6.88.
(4) You can access the Web GUI by inputting URL "http://controller.local" or the Control LAN port IP address 192.168.6.100 (in case of no optional router) on your computer's browser.
(5) No need to care about settings of Video LAN port of the Controller Box, as they are managed by Controller automatically (Default).
(6) When the Network Switch does not support POE, the Encoder, Decoder and Controller Box should be powered by DC power adapter.

Customer Service

The return of a product to our Customer Service implies the full agreement of the terms and conditions hereinafter. There terms and conditions may be changed without prior notice.

1) Warranty

The limited warranty period of the product is fixed three years.

2) Scope

These terms and conditions of Customer Service apply to the customer service provided for the products or any other items sold by authorized distributor only.

3) Warranty Exclusion:

- Warranty expiration.
- Factory applied serial number has been altered or removed from the Product.
- Damage, deterioration or malfunction caused by:
  - ✓ Normal wear and tear.
  - ✓ Use of supplies or parts not meeting our specifications.
  - ✓ No certificate or invoice as the proof of warranty.
  - ✓ The product model showed on the warranty card does not match with the model of the product for repairing or had been altered.
  - ✓ Damage caused by force majeure.
  - ✓ Servicing not authorized by distributor.
  - ✓ Any other causes which does not relate to a product defect.
- Shipping fees, installation or labor charges for installation or setup of the product.

4) Documentation:

Customer Service will accept defective product(s) in the scope of warranty coverage at the sole condition that the defeat has been clearly defined, and upon reception of the documents or copy of invoice, indicating the date of purchase, the type of product, the serial number, and the name of distributor.

Remarks: Please contact your local distributor for further assistance or solutions.