# Yealink

**UH48**
USB Wired Headset

Quick Start Guide

# 1 **Package List**
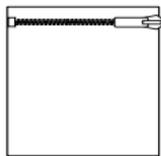


Headset             Waterproof Zipper Bag             Quick Start Guide

**Note**: We recommend that you use the included accessories, and other accessories may have compatibility issues that prevent them from working properly.

# 2 **Connection**

Plug the headset into either a USB-A/USB-C port on your computer, depending on the USB variant of the headset.



PC

or

# 3 Overview

| | |
|---|---|
| 🎤 | Microphone |
| ⬭ | Voice Assistant button |
| 🔇 | Mute |
| ◀+/▶▶| | Volume up/next track |
| ▶/❙❙ | Play/pause |
| ◀−/❙◀◀ | Volume down/prev. track |
| (ANC) | ANC |
| 📞 | Call control |
| 💡 | Busylight |

Mute Microphone

Unmute Microphone/ answer call
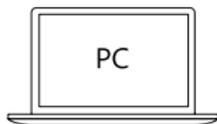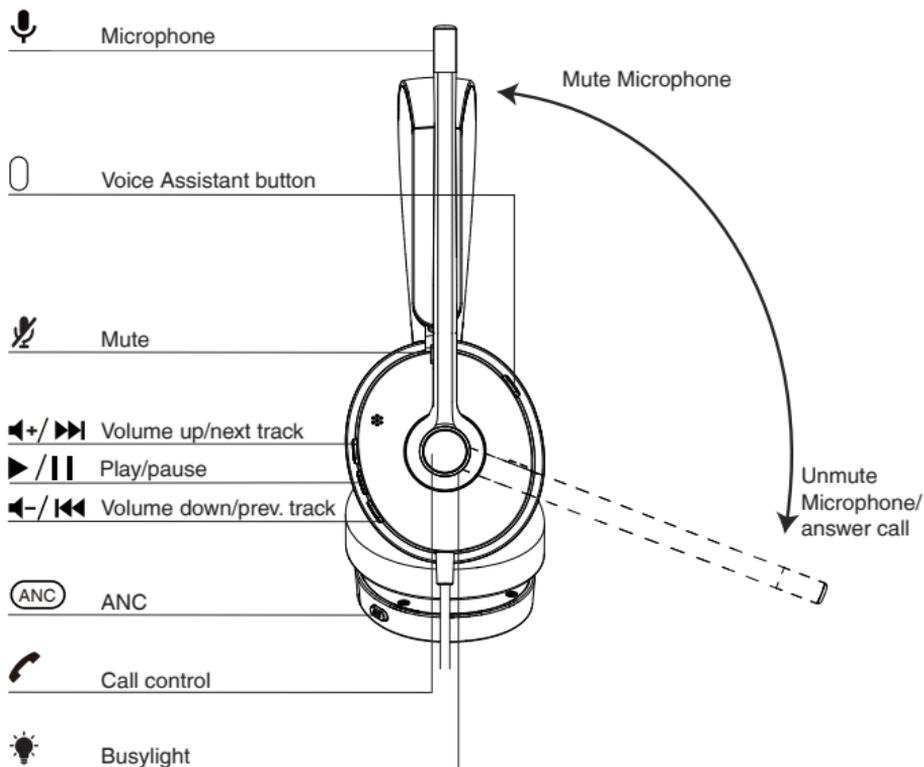
# 4 Busylight Control

- Via Yealink USB Connect

- Via headset buttons

Simultaneously press and hold the Volume +/- buttons

● Busylight LED solid red

🎧 "Busylight on"
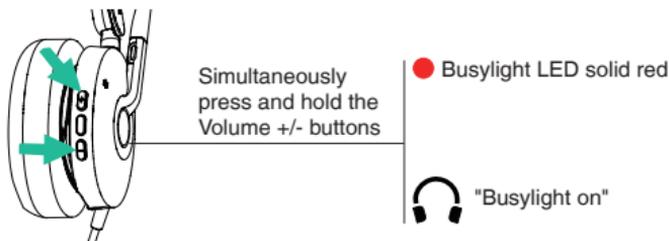
# 5 Calls & Music
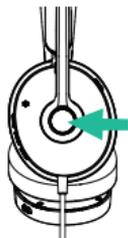
| | Press once | • Answer call |
| --- | --- | --- |
| | | • End call |
| | | • Accept the incoming call and end the active call |
| | Double-press | • Redial |
| | | • Reject the incoming call and continue the active call |
| | Hold for 2 sec | • Hold call |
| | | • Put the current call on hold and answer an incoming call |
| | | • Switch between held call and active call |

| | Press once | • Mute/unmute the microphone |
| --- | --- | --- |
| | | • Alternatively, move up/down the microphone boom-arm |

| | Press once | • Volume up (+)/volume down (-) |
| --- | --- | --- |
| | Hold for 1.5 sec | • Next track (volume +)<br>Previous track (volume -) |

| | Press once | • Play/pause music |
| --- | --- | --- |
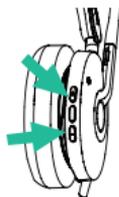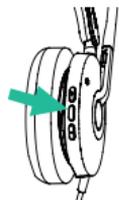
# 6 Sound Control
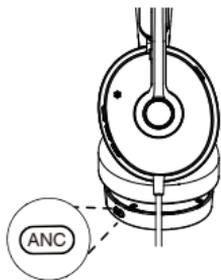
| | |
|---|---|
| Press once | • Switch among Noise Canceling/ Ambient Sound/Off |
| Hold for 2 sec | • Active the Immersive Mode |

Note:
- You can set the level of noise cancellation on Yealink USB Connect (desktop client) or Yealink Connect (mobile app).
- If you are in Noise Canceling mode, you might not hear the ambient sound. It depends on ambient conditions and the type or volume of audio playback.
- Do not use the headset in places where the inability to hear ambient sounds would be dangerous.

# 7 Replace Ear Cushions

Align the new cushion with the headset base and press firmly together.
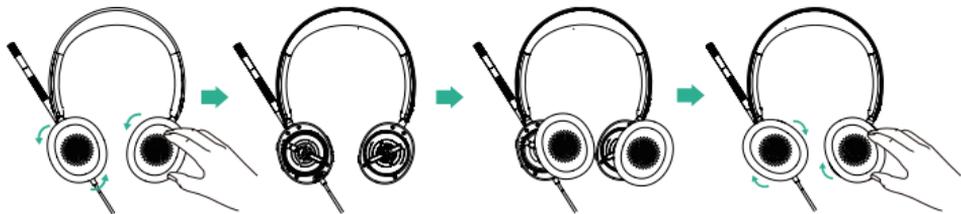


**Note**: The replaceable ear cushions need to be purchased separately.

# 8 Software

You can update or manage your Yealink headsets through the Yealink USB Connect.
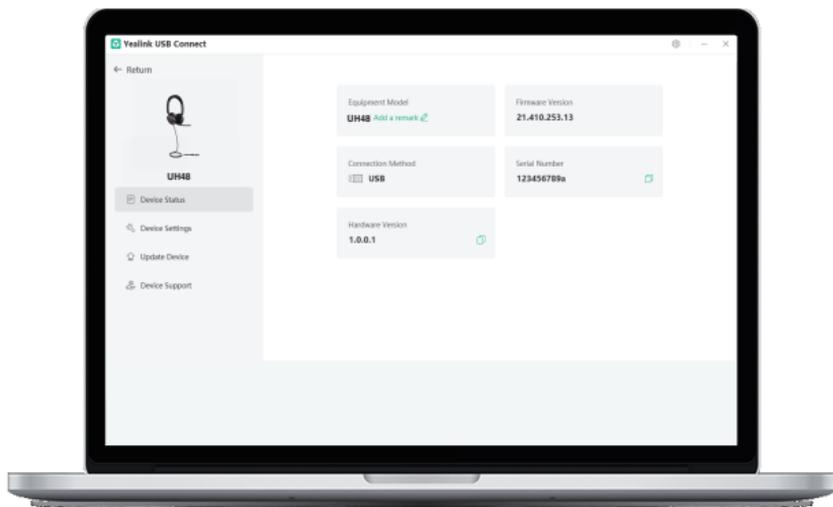


Download it from the Yealink website https://www.yealink.com/product/yuc.

**Note**: It needs to be used with Yealink USB Connect of version 0.34.x.x or higher.

**Note**: UH48 supports Yealink T27G/T4xS/T4xU/T53/T5xW/T58/VP59 through the USB connection. To have a better experience, the phone firmware is recommended to be v86 (xx.86.x.xx) or higher. You can find more detail in the "Yealink Headset Compatibility Guide" from the Yealink support website.

If your headset needs warranty service, the process is quick and easy. Please go to https://ticket.yealink.com/page/headset/warranty-service.html and submit the RMA Claim to Yealink.

## Regulatory Notices

**Operating Ambient Temperatures**
- Operating temperature: +32 to 113°F (0 to 45°C)
- Relative humidity: 5% to 90%, noncondensing
- Storage temperature: -22 to +158°F (-30 to +70°C)

**Warranty**
Our product warranty is limited only to the unit itself, when used normally in accordance with the operating instructions and the system environment. We are not liable for damage or loss resulting from the use of this product, or for any claim from a third party. We are not liable for problems with Yealink device arising from the use of this product; we are not liable for financial damages, lost profits, claims from third parties, etc., arising from the use of this product.

**DC symbol**

$===$ is the DC voltage symbol.

**Restriction of Hazardous Substances Directive (RoHS)**
This device complies with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting support@yealink.com.

**Safety Instructions**
Save these instructions. Read these safety instructions before use!
The following basic safety precautions should always be followed to reduce risk of fire, electrical shock, and other personal injury.

⚠️ **General Requirement**
- Before you install and use the device, read the safety instructions carefully and observe the situation during operation.
- During the process of storage, transportation, and operation, please always keep the device dry and clean,avoid collision and crash.
- Please attempt not to dismantle the device by yourself. In case of any discrepancy, please contact the appointed maintenance center for repair.
- Please refer to the relevant laws and statutes while using the device. Legal rights of others should be respected as well.

⚠️ **Environmental Requirements**
- Do not cover ventilation openings, this equipment is not intended to be used on soft support.
- The marking information is located at the exterior of the device.
- Place the device at a well-ventilated place. Do not expose the device under direct sunlight.
- Keep the device dry and free of dusts.
- Do not place the device on or near any inflammable or fire-vulnerable object, such as rubber-made materials.
- Keep the device away from any heat source or bare fire, such as a candle or an electric heater.

⚠️ **Operating Requirements**
- Do not let a child operate the device without guidance.
- Do not let a child play with the device or any accessory in case of accidental swallowing.
- Please use the accessories provided or authorized by the manufacturer only.
- The power supply of the device shall meet the requirements of the input voltage of the device. Please use the provided surge protection power socket only.
- Before plugging or unplugging any cable, make sure that your hands are completely dry.
- Do not spill liquid of any kind on the product or use the equipment near water, for example, near a bathtub, washbowl, kitchen sink, wet basement or near a swimming pool.
- During a thunderstorm, stop using the device and disconnect it from the power supply. Unplug the power plug and the Asymmetric Digital Subscriber Line (ADSL) twisted pair (the radio frequency cable) to avoid lightning strike.
- If the device is left unused for a rather long time, disconnect it from the power supply and unplug the power plug.
- When there is smoke emitted from the device, or some abnormal noise or smell, disconnect the device from the power supply, and unplug the power plug immediately. Contact the specified maintenance center for repair.
- Do not insert any object into equipment slots that is not part of the product or auxiliary product.
- Before connecting a cable, connect the grounding cable of the device first. Do not disconnect the grounding cable until you disconnect all other cables.

⚠️ **Notices of Cleaning**
- Use a piece of soft, dry and anti-static cloth to clean the device.

(barcode) 430104002614

## ⚠️ ENVIRONMENTAL RECYCLING

**Never dispose of the device with domestic waste**
Ask your Town Council about how to dispose of it in an environmentally friendly way. The cardboard box, plastic packaging and player components may be recycled in accordance with prevailing recycling regulations in your country.

**Always adhere to prevailing regulations**
Those who fail to do so may be fined or prosecuted in accordance with the law. The crossed out garbage can that appears on the device means that when it has reached the end of its useful life, it should be taken to a special waste disposal center and treated separately to general urban waste.

### Troubleshooting
The unit cannot supply power to Yealink device.
The usage environment is out of operating temperature range.
1. Use in the operating temperature range.
The cable between the unit and the Yealink device is connected incorrectly.
1. Connect the cable correctly.
Some dust, etc., may be in the port.
1. Clean the port.
Contact your dealer or authorized service facility for any further questions.

**FCC CAUTION:**
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.
The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.
This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

**ISED WARNING:**
This device complies with Innovation, Science and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation.
Le présentappareilestconforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitationestautorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareildoit accepter tout brouillageradioélectriquesubi, mêmesi le brouillage est susceptible d'encompromettre le fonctionnement.
This Class B digital apparatus complies with Canadian ICES-003. Cetappareilnumérique de la classe B estconformeà la norme NMB-003 du Canada.
Les communications effectuées au moyen de cetappareil ne sont pas nécessairement protégées des indiscrétions.
"This device meets the applicable Innovation, Science and Economic DevelopmentCanada technical specifications. / Ce produit répond à la innovation, des scienceset de .Développement économique Canada spécifications techniques applicables."

### Contact Information
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