



Unboxing Video

Ceiling Speaker CS10-D



Quick Start Guide (V1.1)

Package Contents



φ294*H125.8mm
CS10-D



φ294*H3.4 White Mesh Cover
(Black Optional)



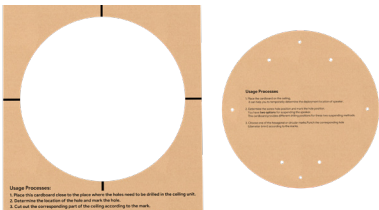
Quick Start Guide



M3*6PWMHOZN3



Bracing Bridge



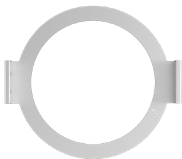
Deployment Instruction Template



Dust cover



M3*4CMHOZN3



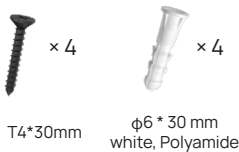
Assembly Fixing Bracket



Safety Rope
(For Device)



Safety Rope
(For White Mesh Cover)



Expansion nuts and
screws

Hardware Introduction



LED Indicators	Introduction
Solid orange	- Initializing and not connected to a host device - Rebooting
Off	- Powered off - Idle: You can set the device to remain steadily green or turn off when idle in Designer.
Solid green	- On a call - Idle: You can set the device to remain steadily green or turn off when idle in Designer.
Solid red	Muted
Flash red and green alternately	Searching devices
Flash orange slowly	Upgrading
Flash red fast	Network exception

Plan the Installation

Safety Notes



1. Important: Please read the installation instructions prior to installing this speaker.
2. Caution: Installation of Yealink loudspeakers should only be performed by trained and qualified personnel. Severe injury and/ or loss of life may occur if this product is improperly installed.
3. Danger: It is recommended to attach a safety rope to a sturdy load-bearing location that is separate from the main device mounting point. The safety rope should have minimal slack to prevent excessive kinetic force in the event of a failure in the main mount.
4. Plenum Rated UL 2043 (suitable for air handling spaces).

Possible Variants

1. In the Ceiling with Assembly Fixing Bracket



2. In the Ceiling with Bracing Bridge



3. On-Ceiling Deployment with Suspension Ropes



4. On-Ceiling Deployment with Suspension Ropes



Important Notes



- The CS10-D is designed with high sensitivity for precise sound pickup. Please avoid deploying the CS10-D near any potentially interfering devices, such as air conditioning vents and lights.
- For most rooms, the recommended mounting height is 2.5 to 3.7 m (8.2 to 12.1 ft).
- We provide a 3 m suspension cord. If a longer cord is required, kindly make your own purchase.

Installation

1. In-Ceiling Deployment with Assembly Fixing Bracket

- The ceiling grid should have a load-bearing capacity of more than 4.7 KG.
- The ceiling grid thickness should be less than 35mm.

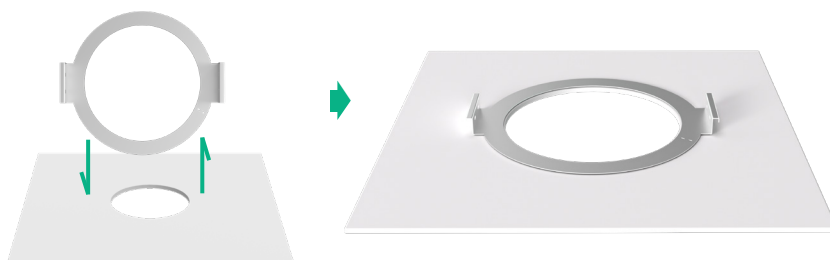
1. Run wires to the device locations.

2. Remove the ceiling tile and use the assembly fixing bracket or deployment instruction template to cut a hole in the center of the tile. Remove any debris around the hole.

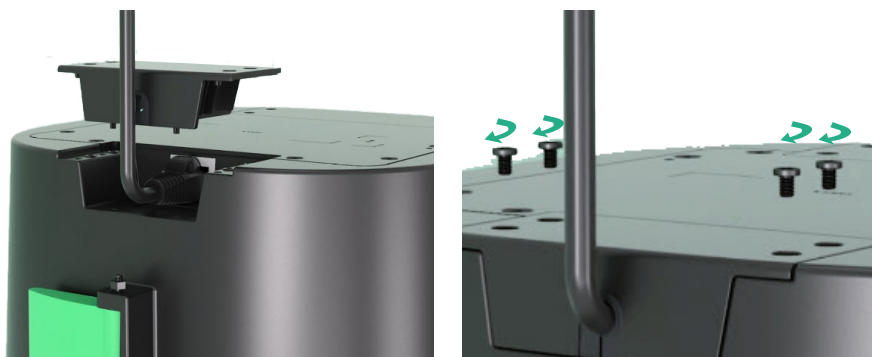


Opening diameter: 265-270mm; Opening depth: 120mm

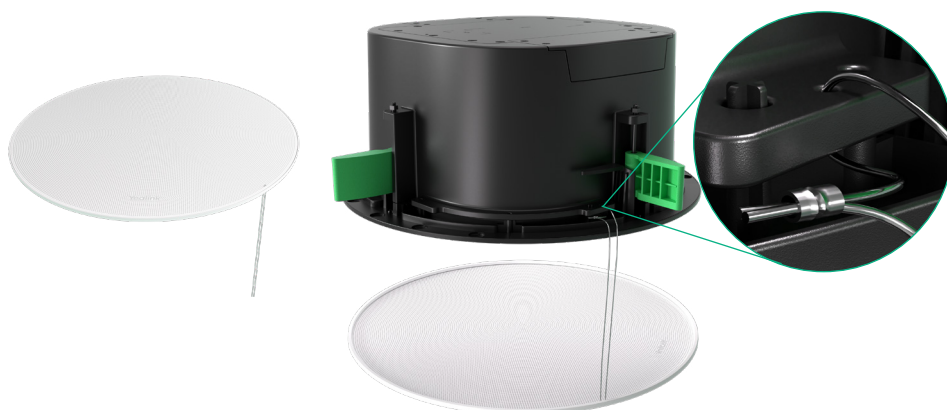
3. Align the assembly fixing bracket with the opening and reinstall the ceiling tile.



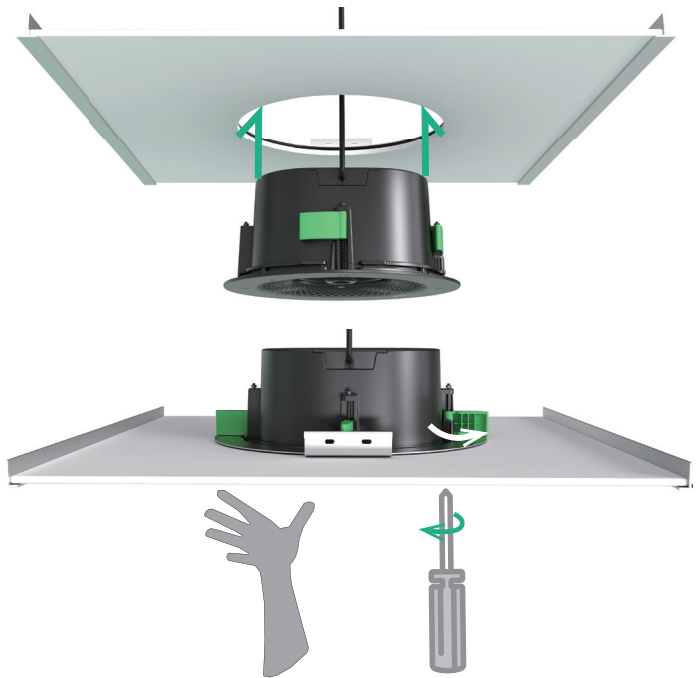
4. Connect the Ethernet cable and install the dust cover with screws.



5. Thread the safety rope of mesh cover through the hole in the mesh cover; Thread one end of the safety rope to the hole in the CS10-D; Then thread the safety rope through the washer; Use pliers to secure the washer.

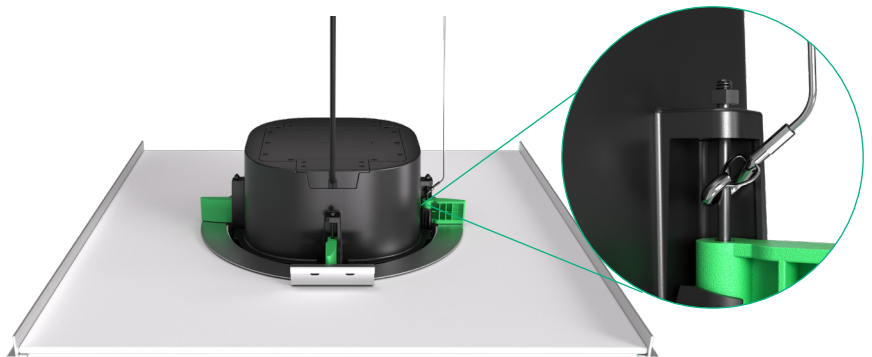


6. Insert the unit in the ceiling with the rim against the ceiling tile and support the unit until the clamps are screwed out and down in the next step.
7. Tighten the screws to lower the clamps to secure the unit in the ceiling.
Do not over-tighten.



8. Install the safety rope of device to one of the marked points.

Make the rope as short as possible. Attach the rope to a secondary structural point directly above the seismic safety tab to minimize impact force and swing in the event of a ceiling failure.
Note: This can also be done after installing the unit if there is access in the ceiling.



9. Attach the mesh cover to the CS10-D. The magnets will hold it in place.

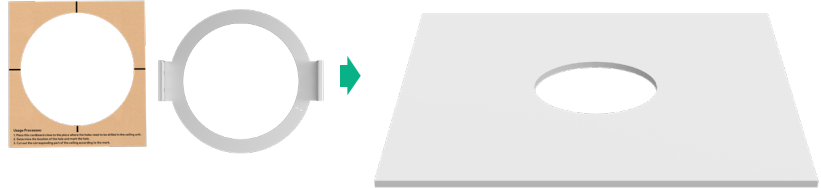


2. In-Ceiling Deployment with Bracing Bridge



- The ceiling grid has a load-bearing capacity lower than or equal to 4.7KG.
- The slot width compatibility of the ceiling grid (T-bar) includes: 22mm, 24mm, 32mm, and 38mm.
- The slot width compatibility of the ceiling grid (triangle) includes: 25mm, 30mm, 35mm.
- The ceiling grid thickness should be less than 35mm.

1. Run wires to the device locations.
2. Remove the ceiling tile and use the assembly fixing bracket or deployment instruction template to cut a hole in the center of the tile. Remove any debris from around the hole.



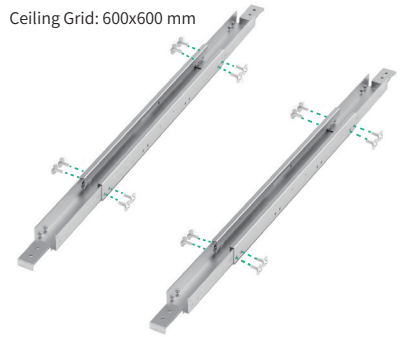
Opening diameter: 265-270mm; Opening depth: 120mm

3. Adjust the length of the bracing bridges and fasten it with screws.

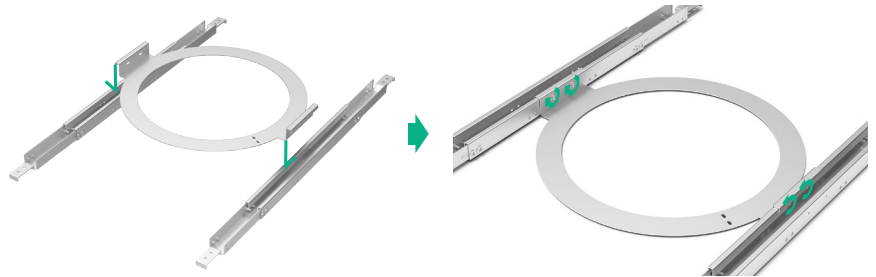
Ceiling Grid: 400x400 mm



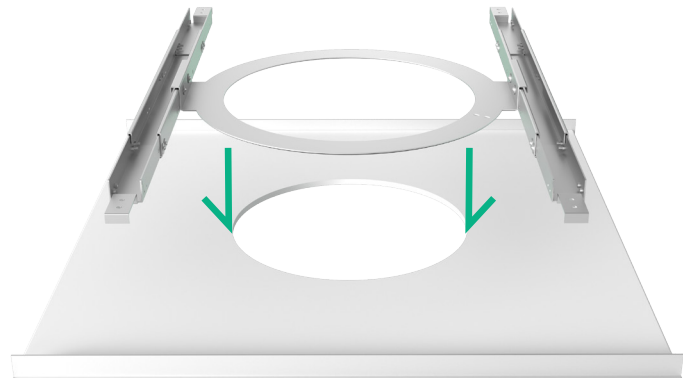
Ceiling Grid: 600x600 mm



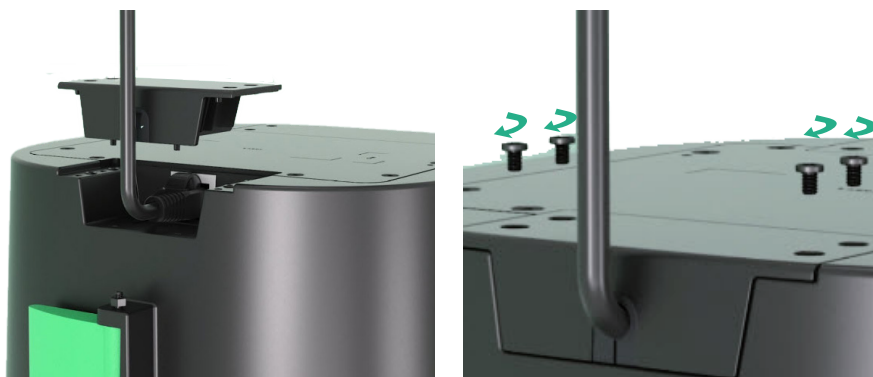
4. Fit the assembly fixing bracket onto the bracing bridge and fasten it with screws.



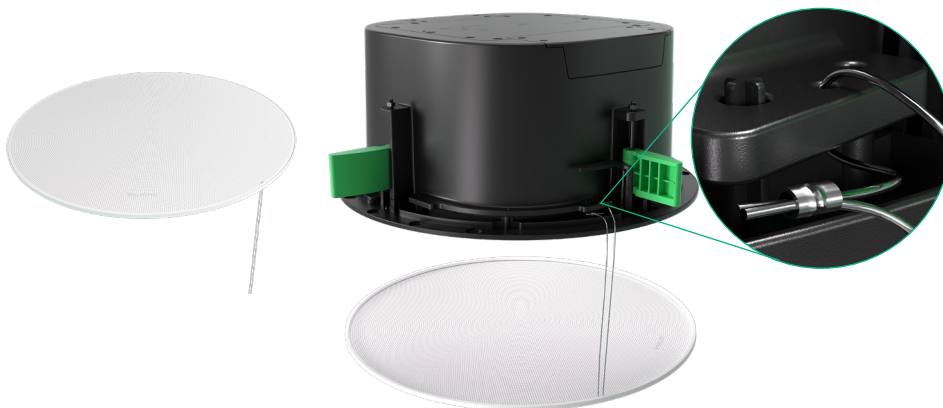
5. Place the bracing bridge on the grid (compatible with T-bar drop ceiling grid and triangle drop ceiling grid), reinstall the ceiling tile, and align with the opening.



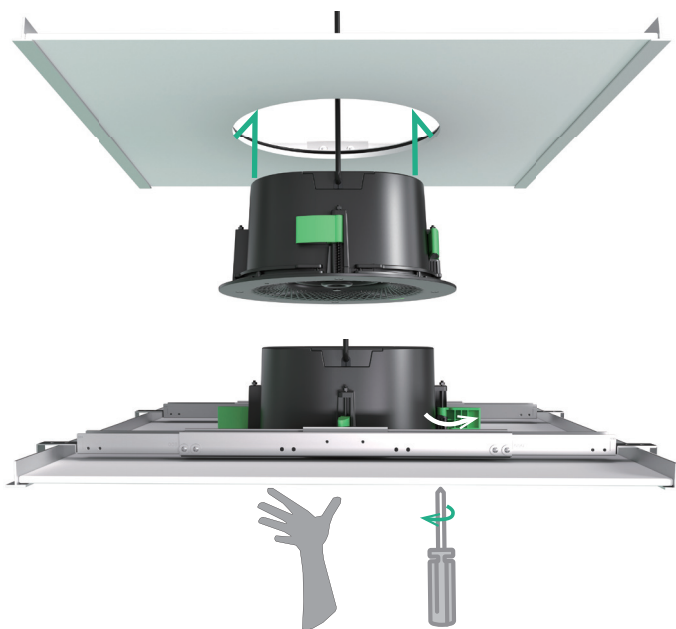
6. Connect the Ethernet cable and install the dust cover with screws.



7. Thread the safety rope of mesh cover through the hole in the mesh cover;
Thread one end of the safety rope to the hole in the CS10-D;
Then thread the safety rope through the washer;
Use pliers to secure the washer.



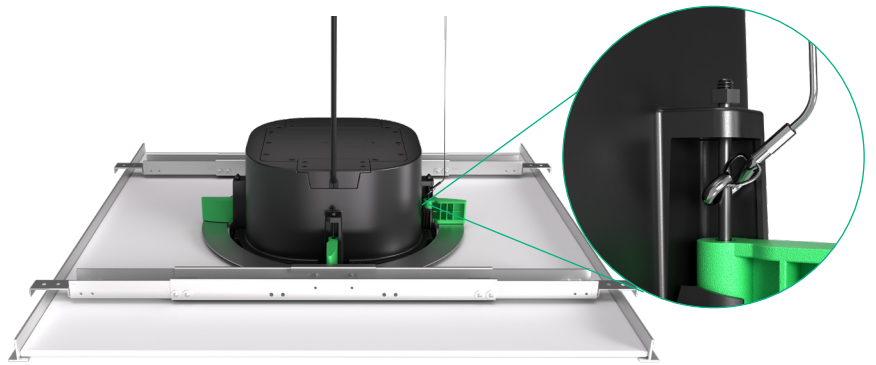
8. Insert the unit in the ceiling with the rim against the ceiling tile and support the unit until the clamps are screwed out and down in the next step.
9. Tighten the screws to lower the clamps to secure the unit in the ceiling.
Do not over-tighten.



10. Install the safety rope of device to one of the marked points.

Make the rope as short as possible. Attach the rope to a secondary structural point directly above the seismic safety tab to minimize impact force and swing in the event of a ceiling failure.

Note: This can also be done after installing the unit if there is access in the ceiling.



11. Attach the mesh cover to the CS10-D. The magnets will hold it in place.



3. On-Ceiling Deployment with Suspension Ropes

Option 1

 The ceiling grid should have a load-bearing capacity of more than 4.7 KG.

1. Run wires to the device locations.
2. Connect the Ethernet cable and install the dust cover with screws



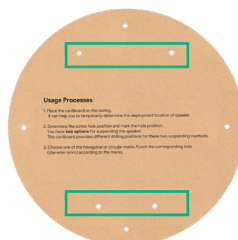
3. Remove the two screws from the opposite side of the dust cover. Ensure that the green outlined area in the illustration has four screw holes available for securing the copper pillar.



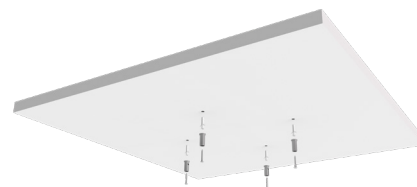
4. Loosen the wire lock from the suspension rope.
5. Use the deployment instruction template to mark hole positions and drill holes
6. Insert the expansion nuts and then use expansion screws to fix the wire lock.



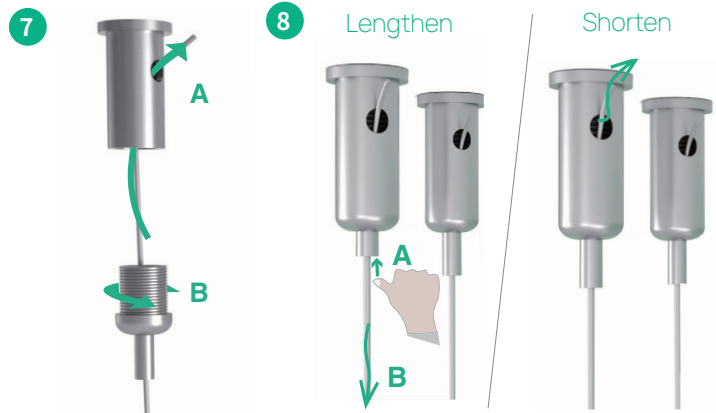
5



6



7. Thread the suspension rope through the wire lock and tighten the wire lock. Make sure that the wire locks are securely installed on the ceiling by gentle dragging the suspension rope.
8. Adjust the rope to the appropriate length and cut off the excess part.



9. Tighten the copper pillar onto the CS10-D.
10. Attach the hook on the suspension rope to the copper pillar and connect the Ethernet cable.



11. Thread the safety rope through the hole in the mesh cover; Wrap the safety rope around the support arm of the CS10-D; Then thread the safety rope through the washer; Use tweezers to secure the washer.



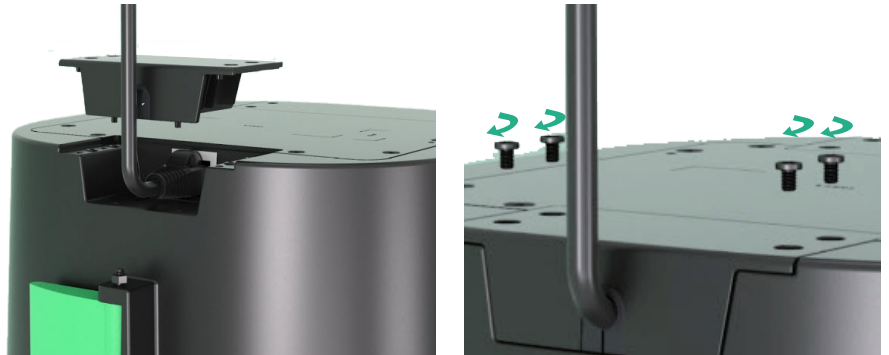
12. Attach the mesh cover to the CS10-D. The magnets will hold it in place.



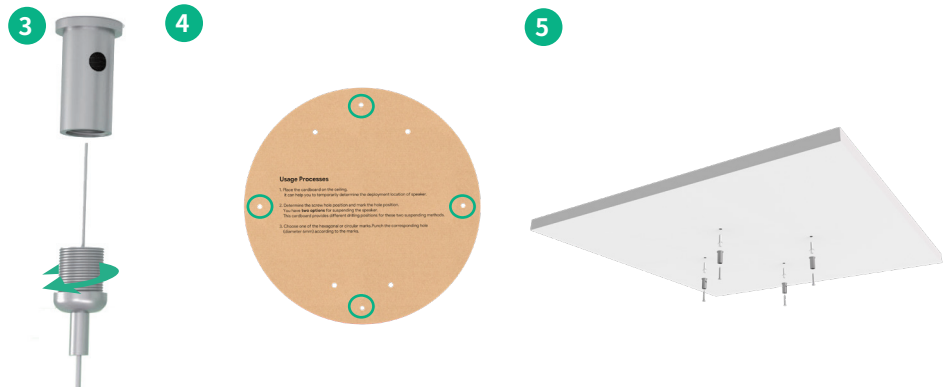
Option 2

 The ceiling grid should have a load-bearing capacity of more than 4.7 KG.

1. Run wires to the device locations.
2. Connect the Ethernet cable and install the dust cover with screws.



3. Loosen the wire lock from the suspension rope.
4. Use the deployment instruction template to mark hole positions and drill holes.
5. Insert the expansion nuts and then use expansion screws to fix the wire lock.



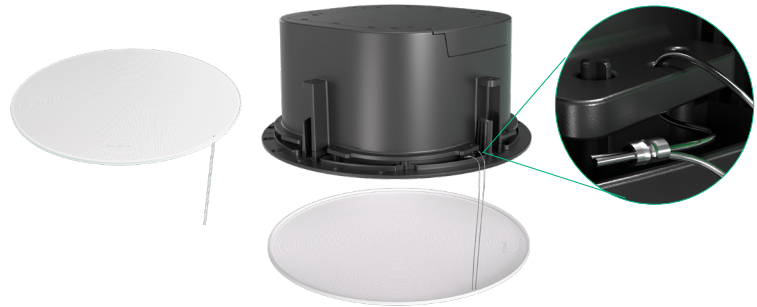
6. Unscrew and remove the clamps



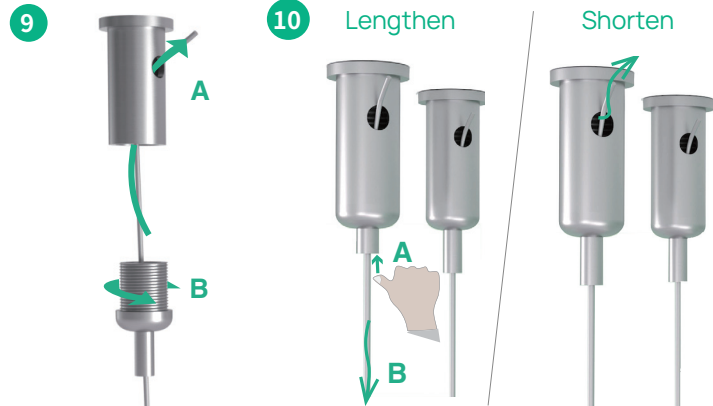
7. Thread the suspension cable through the screw hole and secure it in place using the hook of the suspension cable.



8. Thread the safety rope through the hole in the mesh cover; Wrap the safety rope around the support arm of the CS10-D; Then thread the safety rope through the washer; Use tweezers to secure the washer.



9. Thread the suspension rope through the wire lock and tighten the wire lock. Make sure that the wire locks are securely installed on the ceiling by gentle dragging the suspension rope.
10. Adjust the rope to the appropriate length and cut off the excess part.



11. Attach the mesh cover to the CS10-D. The magnets will hold it in place.



Declaration of Conformity

We,

YEALINK(XIAMEN) NETWORK TECHNOLOGY CO.,LTD

Address: No.666 Hu'an Rd. Huli District Xiamen City, Fujian, P.R. China

Manufacturer: YEALINK(XIAMEN) NETWORK TECHNOLOGY CO.,LTD

Address: No.666 Hu'an Rd. Huli District Xiamen City, Fujian, P.R. China

DATE: 10 / April/2024

declare that the product

Type: Ceiling Speaker

Model: SkySound CS10,CS10

meets the essential requirements and other relevant provisions according to the following EC directive

Directive: 2014/30/EU, 2014/35/EU

Conformity

The product complies with the following standards:

Safety: **EN 62368-1:2020+A11:2020**

EMC: **EN 55032:2015+A11:2020**

EN 55035:2017+A11:2020

EN IEC 61000-3-2: 2019+A1:2021

EN 61000-3-3: 2013+A1:2019

Harmonized: UN-EN62321

Directive 2011/65/EU and (EU)2015/863 of the European Parliament and of the Council of 8 June 2011 and 4 June 2015 on the restriction of the use of certain hazardous substances in electrical and electronic equipment(RoHS 2.0)

Directive 2012/19/EU of the European Parliament and of the Council of 4.July.2012 on Waste electrical and electronic equipment(WEEE)

Regulation (EC) No.1907/2006 of the European Parliament and of the Council of 18.December.2006 on Registration, Evaluation, Authorization, and Restriction of Chemicals (REACH)

The declaration of conformity is issued under the sole responsibility of the manufacturer

NAME: Huahu Wang

DATE:

TITLE: Manager

Huahu Wang
10/Apr/2024



About Yealink

Yealink (Stock Code: 300628) is a global-leading provider of Unified Communication & Collaboration Solutions specialized in video conferencing, voice communications, and collaboration, dedicated to helping every person and organization embrace the power of "Easy Collaboration, High Productivity".

With best-in-class quality, innovative technology, and user-friendly experiences, Yealink is one of the best providers in more than 140 countries and regions, ranks No.1 in the global market share of IP Phone, and is the Top 5 leader in the video conferencing market (Frost & Sullivan, 2021).

For more information about Yealink, [click here](#).

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Technical Support

Visit Yealink WIKI (<http://support.yealink.com/>) for firmware downloads, product documents, FAQ, and more. For better service, we sincerely recommend you to use Yealink Ticketing system (<https://ticket.yealink.com>) to submit all your technical issues.



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À propos de Yealink

Yealink (Code mnémonique : 300628) est un fournisseur mondial de premier plan de solutions de communication et de collaboration unifiées, spécialisé dans la vidéoconférence, les communications vocales et la collaboration, dont la mission est d'aider chaque personne et chaque organisation à profiter de la puissance de la devise : « Collaboration facile, productivité élevée ».

Avec la meilleure qualité de sa catégorie, une technologie innovante et des expériences conviviales, Yealink est l'un des meilleurs fournisseurs dans plus de 140 pays et régions, se classe numéro 1 dans la part de marché mondiale du téléphone IP et est le leader du Top 5 sur le marché de la vidéoconférence (Frost & Sullivan, 2021).

Pour plus d'informations sur Yealink, [cliquez ici](#).

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Assistance technique

Consultez Yealink WIKI (<http://support.yealink.com/>) pour télécharger les derniers micrologiciels, lire la documentation, les questions fréquemment posées, et plus encore. Pour un meilleur service, nous vous conseillons d'utiliser le système de tickets d'assistance de Yealink (<http://ticket.yealink.com>) pour nous faire part de tous vos problèmes techniques.



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Über Yealink

Yealink (Börsenkürzel: 300628) ist ein weltweit führender Anbieter für Lösungen im Bereich der Unified Communication & Zusammenarbeit, speziell für Videokonferenzen, Sprachkommunikation und Zusammenarbeit. Diese sind darauf ausgelegt, dass sich alle Mitarbeiter und Unternehmen das Potenzial der „einfachen Zusammenarbeit und hohen Produktivität“ zunutze machen können.

Mit branchenführender Qualität, innovativen Technologien und der benutzerfreundlichen Handhabung sticht Yealink als einer der besten Anbieter in mehr als 140 Ländern und Regionen hervor. Yealink ist globaler Marktführer im Bereich der IP-Telefonie und auf dem Videokonferenzmarkt unter den Top 5 (Frost & Sullivan, 2021).

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Acerca de Yealink

Yealink (código de inventario: 300628) es un proveedor global de soluciones de colaboración y comunicaciones unificadas líder especializado videoconferencias, comunicación por voz y colaboración, que se ha comprometido a ayudar a cada persona y organización a sacar el máximo provecho del lema «colaboración sencilla, productividad alta».

La excepcional calidad, la innovadora tecnología y las experiencias tan intuitivas hacen de Yealink uno de los mejores proveedores en más de 140 países y regiones. Además, ocupa el primer lugar en la cuota de mercado global de teléfonos IP y se encuentra dentro de los cinco proveedores líderes en el mercado de los servicios de videoconferencias (Frost & Sullivan, 2021).

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Visite el Wiki de Yealink (<http://support.yealink.com/>) para la descarga de firmware, documentación de productos, preguntas frecuentes, etc. Para beneficiarse de un mejor servicio, le recomendamos que use el sistema de tickets (<http://ticket.yealink.com>) a fin de hacernos llegar cualquier problema técnico que se le presente.



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