Poly EncorePro 510 Monaural Headset +Quick Disconnect

*Product image may differ from actual product

Ready, headset, go

Unleash your call center productivity with the EncorePro 500 Series headsets. Connecting your headset to your PC, from home or the office, is easy with multiple options. And with the lightweight and comfy design, your agents will stay engaged.

Incredible call clarity

Experience enhanced call clarity with visual and tactile cues for optimal mic boom positioning. Enjoy superior sound quality and clear conversations with our voice-optimized frequency response.

Durable and comfortable

Equip your contact center employees with durable headsets designed for all-day use. Minimize breakages and downtime, saving time and money. And ensure employee comfort and satisfaction with our premium, lightweight design.

Remote firmware and cloud system updates

Never worry about updates, thanks to remote firmware and cloud system updates.[1]

Featuring

Noise-canceling microphone

Next-generation flexible microphone, with positioning guides, reduces background noise and interference, ensuring fewer missed words and a better caller experience.

Expanded compatibility

Walk away from your desk with a click thanks to Poly Quick Disconnect (QD) technology that works with any Poly QD adapter.

Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.[1]

Acoustic hearing protection

SoundGuard is the acoustic limiting technology that is present in all communications headsets from Poly that protects against Acoustic Shock by limiting sounds to below 118dBA.[1]

Recessed buttons

Eliminate button-pushing mistakes with recessed buttons that don't get accidently activated.[1]

Single button for joint audio/video hold

Enjoy worry-free privacy and peace of mind with a single button for joint audio and video hold.[1]

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Specifications

Compatible with
Compatible operating systems: Windows 11; Windows 10; macOS

Connectivity and communications
Connection type: 3.5 mm audio
Ear cushions: Foam (padding material)
Headphone type: On-ear (monoaural)

Audio
Audio features:
Noise reduction on outgoing voice audio
Acoustic protection technology: SoundGuard[1]
Microphone type: Noise canceling
Microphone bandwidth: 20 Hz to 16 kHz
Speaker bandwidth: 20 Hz to 10 kHz
Speaker size: 5.6 mm
Signal-to-noise ratio: >50 dB
Frequency response (microphone): 150 Hz to 6.8 kHz
Sensitivity (microphone): -40 +/-3 dB

Other features
Special features: UC certified

Certifications
Certified collaboration software: Skype for Business

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Specifications

Minimum system requirements
USB Type-A port; USB Type-C® port

Weight and dimensions
Product Primary Color: Black
Weight: 0.052 kg
Product dimensions: 11.1 x 14.9 x 6.7 cm
Package weight: 7600 g
Package dimensions: 137.9 x 178.05 x 54.6 mm
Master carton quantity: 48
Master carton dimension: 34.7 x 56.5 x 37.4 cm
Master carton weight: 7.38 kg
Cartons per layer: 5
Pallet (layers): 4
Cartons per pallet: 20
Products per layer: 240
Products per pallet: 960
Pallet weight: 357 kg
Pallet dimensions: 101.6 x 121.9 x 167.6 cm
Cable length: 78.5 cm
UPC number: (ABB) 197029632791; (AC3) 197961801064
Product number: 783Q2AA
Product name: Poly EncorePro 510 Monaural Headset +Quick Disconnect

Warranty
Poly standard two-year limited warranty

Country of origin
Country of origin: Made in Mexico

What is in the box
Headset

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Footnotes

Messaging Footnotes
[1] Visit https://www.poly.com/us/en/products/headsets/encorepro/encorepro-500-series for more detail. [2] Available on QD models only.

Technical Specifications Footnotes
[1] Protects against Acoustic Shock by limiting sounds to below 118 dBA.

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Datasheet