

# Poly EncorePro 320 Stereo USB-C Headset TAA



\*Product image may differ from actual product

## Comfort. Reliability. Value.

Make the most of every call. The EncorePro 300 Series, contact center headsets, are good for workers, callers, and your bottom line. Long-lasting comfort. Total reliability. Noise canceling so customers hear clearly. And exceptional value.

### Get top quality audio

Give your teams and customers the quality audio you expect from Poly, with a flexible noise-canceling microphone to tune out background buzz and chatty neighbors.

### Make conversations clear

Better understanding leads to better outcomes, and happier customers. That's why we use voice-optimized frequency response to make conversations clearer – and more accurate.

## Featuring

### Flexible microphone boom

Give your teams and customers quality audio with a flexible noise-canceling microphone.

### Acoustic protection

SoundGuard Digital uses sophisticated algorithms to provide additional acoustic protection, above and beyond the protection of SoundGuard while it maintains natural-sounding speech.

### Inline call controls

Make every call productive, with inline call control for easy volume adjustment and muting (USB versions only).<sup>1</sup>

### Voice-optimized frequency

Create clearer and better conversations with voice-optimized frequency response.<sup>1</sup>

### Fold flat earpieces

Help agents stay responsive and comfortable with ear cushions that fold flat and around-the-neck placement between calls.<sup>1</sup>

# Poly EncorePro 320 Stereo USB-C Headset TAA

## Specifications

### Compatible with

**Compatible operating systems:** Windows 11; Windows 10; macOS

### Connectivity and communications

**Connection type:** Wired USB Type-A

**Ear cushions:** Foam (padding material)

**Headphone type:** On-ear (stereo)

### User interface features

**Button user controls:** Call answer/end; Mute; Volume +/-

### Audio

**Audio features:**

Noise and echo reduction

**Acoustic protection technology:** SoundGuard<sup>1</sup>

**Microphone type:** Noise canceling

**Microphone bandwidth:** 35 Hz to 21 kHz

**Speaker bandwidth:** 20 Hz to 10 kHz

**Speaker size:** 5.6 mm

**Signal-to-noise ratio:** >53 dB

**Frequency response (microphone):** 200 Hz to 6.8 kHz

**Sensitivity (microphone):** -38 +/-3 dB

### Other features

**Special features:** UC certified

### Power supply

**Impedance:** 32 ohms

### Certifications

**Certified collaboration software:** Works With Chromebook Certified

**Ecolabels:** TCO Certified

### Environmental

**Certifications and compliances:** CE

# Poly EncorePro 320 Stereo USB-C Headset TAA

## Specifications

### Management

Management software:

Poly Lens

### Minimum system requirements

USB Type-A port

### Weight and dimensions

Product Primary Color: Black

Weight: 0.07 kg

Product dimensions: 11.1 x 14.9 x 6.7 cm

Package weight: 185.78 g

Package dimensions: 142 x 177 X 55 mm

Master carton quantity: 50

Master carton dimension: 29.8 x 77.5 x 39.4 cm

Master carton weight: 0.27 kg

Cartons per layer: 4

Pallet (layers): 4

Cartons per pallet: 16

Products per layer: 200

Products per pallet: 800

Pallet weight: 149.14 kg

Pallet dimensions: 101.6 x 121.9 x 171.5 cm

Cable length: 2190 mm

Product number: 767F9AA

Product name: Poly EncorePro 320 Stereo USB-C Headset  
TAA

### Warranty

Poly standard two-year limited warranty

### Country of origin

Country of origin: Made in Mexico

### What is in the box

User guide

Headset

# Poly EncorePro 320 Stereo USB-C Headset TAA

## Footnotes

### Messaging Footnotes

<sup>1</sup> EncorePro 300 USB models only.

### Technical Specifications Footnotes

<sup>1</sup> Protects against Acoustic Shock by limiting sounds to below 118 dBA.